1314 TEXAS AVENUE, SUITE 1800 Account\#: 13332
HOUSTON, TEXAS 77002
www.bluebonnet.org
bbcu@bluebonnet.org

Statement Date: 03/31/2011
Page\#: 1
Mail Code: P Web Code: Print

001831 * 00183100010005875
NELVA E BRUNSTING
13630 PINEROCK LN
HOUSTON, TX 77079-5914




## 

－Check your matin in miaps albove．
－Make sure that 作e olvair amonis of check listed in this statement are the sowe as inve meorderi iri your herle pegisuer．
－Check your math in your register．
－Wake sure that ihe dollar amounts of the deposits listed in this staiement are the some as those recoided in your check register，

## 

In Case ar Emen or horutions
If you think your steruman on eureruted sher machine receipi is
 （EFT）on your statement，icilephone wr write us eit the phone rumber or address on the reverec sifle of this sidiement as soon as you can． We must heal fiofin you nio leuter then co days anter we sent you the First staternenit em wich she error of probism appeared．In your


1．Yout mame arici eccovir numios．
2．The dodtar aniount oh tine suspectied arop．
 of your gussixim．
We will inuesingetu your complemi sind will corrsme eny error promptiy．li we velae more dhan 10 business days to bo this，we visll recredit your acrourfe br the amount you shomk is in errer．You will then have use or the money uiluring the time it datues us to complete our investigation．

You are not requilied so pay any amourt in question white we are investigaing，but you are stiflluigated to pay the amounts on the stabernen ithat are not in question．Whalle we invesuigete，we cannot repory you as delinguent or telke any action to collede the mmount you gureaion．

An Cose of Errors or oneations
Abou？Your stiverient
Wh you think your sietement is wrong，or if you need more hiormation aboui a cransectich on your statement，wive us as soon as possible on a senarate sheer of paper at the address shown in the upper lefi comer on the reverse side of ine situlemem．Me must hear from you no later then bo days gitur ve seni you whe FRST stament on which the seror or problem appueared．You can celephone us，but dong zo will nof presenve your righias．In zour letar，provide the following informexion：

1．Your neme and accoumitumber．
2．The doller anount of the suspected arror．
3．A full description of the stsppected error or the subject of your quesition．

AABrunsting．Finals．

Discover the Advantage
1314 TEXAS AVENUE, SUITE 1800 Account\#: 13332
HOUSTON, TEXAS 77002
www.bluebonnet.org
bbcu@bluebonnet.org

```
Statement Date: 12/31/2011
    Page#: 1
Mail Code: P
    Web Code: Print
```

        004676 * 00467600010010900
    NELVA E BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA, TX 77904-3049


| YTD Taxable Dividends: | $\$$ | .00 |
| :--- | :--- | :--- |
| YTD Taxable Interest: | $\$$ | .00 |
| YTD Finance Charges: | $\$$ | .00 |

Bluebonnet members now have access to over 43,000
surcharge free ATMs! Go to www.bluebonnet.org.
For statement inquiries call 1-800-582-8275
To verify EFT transactions call BART at 1-800-460-9788

Please Keep Us lnformed of Address Changes
PLEASE CHECK YOUR NAME(S) AND ADORESS ON THE FFOWT OF ThH STATEDHMYY IF MOT EIAGTLY CORRECT, COMPLETE THIS FORM AND RETURN IT TO THE CREDET USNON OREGGE.

PLACE AN $X$ IN THE FRONT OF THE ITEM(S) TO GE CHANGED.
$\square$ Member's Name____ $\square$ Mernlber No.

## Joint Member's Name(s)

Address $\qquad$ $\square$ Telephans $\mathrm{NaO}_{0}$ $\qquad$
$\qquad$
$\square$ City and State Zip Code

Signature $\qquad$


## 角男 Doesmi

- Check your math in steps above.
- Make sure that the dollar amounts of the checks listed in this statement are the same as those recorded in your check register.
- Check your math in your register
- Make sure that the dollar amounts of the deposits listed in this statement are the same as those recorded in your check register.

Electronic Fund Transfers Marked "EFT"

## In Case of Errors or Questions

If you think your statement or automated teller machine receipt is wrong or if you need more information about a receipt or a transfer (EFT) on your statement, telephone or write us at the phone number or addresss on the reverse side of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. In your letter, provide the following information:

1. Your name and account number.
2. The dollar amount of the suspected error.
3. A full description of the suspected error or the subject of your question.
We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will recredit your account for the amount you think is in error. You vill then have use of the money during the time it takes us to complete our investigation.

Abowt Your Steterusnt
If you think your statement is wrong, or if you need more information about a transaction on your statement, write us as soon as possible on a separate sheet. of paper at the address shown in the upper left corner on the reverse side of the statement. We must hear from you no later than 60 days after we sent you the FIFST statement on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights. in your letter, provide the following information:
4. Your name and account inumber.
5. The dollar amount of the suspected error.
-3. A full description of the suspectiederror or the subject of your question.
You are not required to pay any amount in question white we are investigating, but you are still obligated to pay the amounts on the statement that are not in question. While we investigate, we cannoi report you as delinquent or take any action to coliect the amount you question.


1314 TEXAS AVENUE, SUITE 1800
HOUSTON, TEXAS 77002
Account\#:
13332
www.bluebonnet.org
bbcu@bluebonnet.org

| Statement Date: | $02 / 29 / 2012$ |
| ---: | :--- |
| Page\#: | 1 |
| Mail Code: | P |
| Web Code: | Print |

004558 * 00455800010010463
NELVA E BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA, TX 77904-3049


| YTD Taxable Dividends: | $\$$ | .00 |
| :--- | :--- | :--- |
| YTD Taxable Interest: | $\$$ | .00 |
| YTD Finance Charges: | $\$$ | .00 |

Bluebonnet members now have more than 43,000 surcharge-
free ATMs available to them. Go to www.bluebonnet.org.
For statement inquiries call 1-800-582-8275
To verify EFT transactions call BART at 1-800-460-9788



## 

- Check your math in steps above.
- Make sure that the dollar amonnts of the checks iisted in this statement are the same as those recorded in your check register:
- Check your math in your register
- Niake sure that the dollar amounts of the deposits listed in this statement are the same as those recorded in your check register:

Din Case of Eririf m Questions
If you think your statement or automated teller machine receipt is whong or if you need more information about a receiot or a transier (EFT) on your statemeni, telephone or write us at the phone number or addresss on the reverse side of this statement as soon as you can. We must hear from you no bier than 60 days after we sent you the FPST statement on which the error or problem appeared. In your letter, provide the following information:

1. Your name and account number.
2. The clollar amount of the suspected error.
3. Atul descripion ofthe suspecied error or the subject of your question.
We will investigate your complaint anci will correct any error promptly. if we take more than 10 business days io do this, we will recredit your acoount for the arnoum you think is in error. You will then have use of the money during the time it takes us to complere our investigation.
lin Case qi Eirors or Questions
Gifond Your seatement
If you think your statement is wrong, or if you need more information about a transaction on your staiement, write us as soon as possible on a separate sheel of paper at the address shown in the upper left comer on the reverse side of the siatement. We must hear from you no later than 60 days after we sent you the FIRST statemert on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights. In your letter, provide the following information:
4. Your name and account number.
5. The dollar amount of the suspected error.
6. A tull description of the suspected error or the subject of your question.
You are not required to pay any amount in question while we are investigating, by you are still obligated to pay the amounts on the statement that are not in question. While we investigate, we cannot repori you as delinquent or take any action to collect the amount you question.

ACCOUNT STATEMENT

| Account \# | Statement Period | Page |
| :---: | :---: | :---: |
| 3013332 | $01 A P R 2012-30 J U N 2012$ | 1 of 1 |

NELVA E BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA TX 77904-3049
י!
Flood and hurricane season is here. Buying flood insurance is the best way to protect yourself from flood damages. You can count on TDECU Insurance Agency, LLC to protect what you value most. Call toll free today at 888.833.7358

| MAIN SHARES SIIFEIX 0 |  |  |
| :---: | :---: | :---: |
| Date Transaction Description | Amount | Balance |
| Your balance as of 01APR2012 |  | 10.91 |
| Apr 01* Dividend through 31MAR2012 | 0.00 | 10.91 |
| Your new balance as of 30JUN2012 |  | 10.91 |
| Dividends paid to you in 2012 on Suffix 0 | 0.00 |  |


|  | YOUR FINANCIAL SUMMARY |
| :---: | :---: |
| Your total Share balances | 10.91 |
|  | YEAR-TO-DATE INFORMATION FOR TAX PURPOSES: |

## How To Balance Your Checking Account

1. List All Outstanding Deposits

On the chart below, enter all deposits made after the closing date of this statement.

| Outstanding <br> Deposit Date | Amount |
| :--- | :--- | |  | Outstanding <br> Deposit Date | Amount |
| :--- | :--- | :--- |
|  | $\$$ | $\$$ |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

## 2. List All Outstanding Checks

Obtain your check register and check off all items that appear on your checking account statement. If any of the items on your statement are not in your account register, then verify they are your items. If so, record them in your account register and adjust your register balance. Then, on the chart below, list all the checks you have written that are still outstanding (i.e. that have not cleared your account yet).

| Outstanding <br> Check \# | Amount |
| :---: | :---: |
|  | $\$$ |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

Total Checks Outstanding

| Outstanding <br> Check \# | Amount |
| :--- | :--- |
|  | $\$$ |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  | $\$$ |

## Error Resolution Notice

In case of errors or questions about your electronic transfers, telephone us at 800.839.1154, write us at TDECU, Attn: Accounting Dept., 1001 FM 2004, Lake Jackson, TX, 77566-4012, or e-mail us at mail@TDECU.org, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 calendar days after we sent the FIRST statement on which the problem or error appeared.
(1) Tell us your name and account number (if any).
(2) Describe the error or the transfer you are unsure about, and explain as clearly
as you can why you believe it is an error or why you need more information.
(3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.
We will determine whether an error occurred within 10 business days ( 5 business days for VISA® Check Card point-of-sale transactions processed by Visa and 20 business days if the transfer involved a new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days ( 90 days if the transfer involved a new account, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days ( 5 business days for VISA ${ }^{\circledR}$ ) Check Card point-of-sale transactions processed by Visa and 20 business days if the transfer involved a new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. Your account is considered a new account for the first 30 days after the first deposit is made, unless each of you already has an established account with us before this account is opened.
3. List Dividends And Fees/Charges

On the chart below, enter any fees/charges or dividends listed on this statement that have not yet been entered in your check register.

| Statement <br> Fees/Charges <br> Date | Amount |
| :---: | :--- |
|  | $\$$ |
|  |  |
|  |  |
|  |  |
|  | $\$$ |


| Statement <br> Dividends <br> Date | Amount |
| :--- | :--- |
|  | $\mathbf{S}$ |
|  |  |
|  |  |
|  |  |
|  |  |

4. Enter the last "New Balance" on this statement: \$
5. Add the Total Outstanding Deposits (see 1): $+\$$

Balance: \$
6. Subtract the Total Outstanding Checks (see 2):- \$

This is your Adjusted Statement Balance: \$
7. Enter your last balance from your check register: \$ $\qquad$
8. Subtract the Total Fees/Charges (see 3): $\quad-\$$.
Balance: $\$ 8$ $\qquad$
9. Add the Total Dividends (see 3):

This is your Adjusted Register Balance: \$
$\qquad$

Your Adjusted Statement Balance should equal your
Adjusted Register Balance

## If It Doesn't Balance

- Check your math in steps 1 through 9 .
- Make sure that the dollar amounts of the withdrawals listed in this statement are the same as those recorded in your check register.
- Check your math in your register.
- Make sure that the dollar amounts of the deposits listed in this statement are the same as those recorded in your check register.


## Billing Rights Summary

## In Case Of Errors Or Questions

The Federal Truth in Lending Act requires prompt correction of mistakes on your Statement of Account. If you want to preserve your rights under the Act, here is what to do if you think your statement is wrong, or if you need more information about a transaction on your statement:
Write the credit union [on a separate sheet] as soon as possible at the inquiry address on the reverse side of this statement. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights under the law.
In your letter, please supply the following information:

- Your name and account number (if any):
- The dollar amount of the suspected error;
- A full description of the suspected error, transfer or payment, and explain as clearly as you can why you believe there is an error or why you need more information.
You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. During our investigation of your inquiry, the credit union cannot report the amount you question as delinquent or take any action to collect that amount.


## Computation Of Your Loan Balance And Periodic Finance Charges

The balance on which the periodic finance charge is computed is the actual unpaid loan balance each day after credits are subtracted and new advances or other charges are added.
The periodic finance charge is computed when you make a payment. For each day since your last payment, the unpaid loan balance in your account is multiplied by the corresponding daily periodic rate. The sum of these charges is the finance charge you owe.

ACCOUNT STATEMENT

1001 FM 2004
Lake Jackson, TX 77566-4012
$3989166428-1.1$ 1oz
nelva e brunsting
203 BLOOMINGDALE CIR
VICTORIA TX 77904-3049
יון
*Effective date -- not transaction date.

|  | MAIN SHARES SUFFIX O |  |  |
| :--- | :--- | :--- | ---: |
| Date | Transaction Description | Amount | $\frac{\text { Balance }}{10.91}$ |
| Your balance as of 01OCT2012 |  |  | 10.91 |
| Your new balance as of 31DEC2012 <br> Dividends paid to you in 2012 on Suffix 0 | 0.00 |  |  |

## YOUR FINANCIAL SUMMARY

Your total Share balances
YEAR-TO-DATE INFORMATION FOR TAX PURPOSES:

## How To Balance Your Checking Account

1. List All Outstanding Deposits

On the chart below, enter all deposits made after the closing date of this statement.

| Outstanding Deposit Date | Amount | Outstanding <br> Deposit Date | Amount |
| :---: | :---: | :---: | :---: |
|  | \$ |  | \$ |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
| Total Deposits Outstanding |  |  | \$ |

## 2. List All Outstanding Checks

Obtain your check register and check off all items that appear on your checking account statement. If any of the items on your statement are not in your account register, then verify they are your items. If so, record them in your account register and adjust your register balance. Then, on the chart below, list all the checks you have written that are still outstanding (i.e. that have not cleared your account yet).

| Outstanding <br> Check \# | Amount |
| :---: | :---: |
|  | $\$$ |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

Total Checks Outstanding

| Outstanding <br> Check \# | Amount |
| :--- | :--- |
|  | $\$$ |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

## Error Resolution Notice

In case of enors or questions about your electronic transfers, telephone us at 800.839.1154, write us at TDECU, Attn: Accounting Dept., 1001 FM 2004, Lake Jackson, TX, 77566-4012, or e-mail us at mail@TDECU.org, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 calendar days after we sent the FIRST statement on which the problem or error appeared.
(1) Tell us your name and account number (if any)
(2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information
(3) Tell us the dollar amount of the suspected error

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days ( 5 business days for VISA(B) Check Card point-of-sale transactions processed by Visa and 20 business days if the transfer involved a new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days ( 90 days if the transfer involved a new account, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days ( 5 business days for VISA@ Check Card point-of-sale transactions processed by Visa and 20 business days if the transfer involved a new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. Your account is considered a new account for the first 30 days after the first deposit is made, unless each of you already has an established account with us before this account is opened
3. List Dividends And Fees/Charges

On the chart below, enter any fees/charges or dividends listed on this statement that have not yet been entered in your check register.

| Statement <br> Fees/Charges <br> Date | Amount |
| :---: | :--- |
|  | $\$$ |
|  |  |
|  |  |
|  |  |
|  | $\$$ |


| Statement <br> Dividends <br> Date | Amount |
| :--- | :--- |
|  | $\$$ |
|  |  |
|  |  |
|  |  |
|  |  |

4. Enter the last "New Balance" on this statement: \$
5. Add the Total Outstanding Deposits (see 1 ): $+\$$

Balance: \$
6. Subtract the Total Outstanding Checks (see 2):- \$

This is your Adjusted Statement Balance: \$
7. Enter your last balance from your check register: $\$$ $\qquad$
8. Subtract the Total Fees/Charges (see 3): - \$

Balance: \$ $\qquad$
9. Add the Total Dividends (see 3):

This is your Adjusted Register Balance: \$ $\qquad$

## Your Adjusted Statement Balance should equal your Adjusted Register Balance

## If It Doesn't Balance

- Check your math in steps 1 through 9 .
- Make sure that the dollar amounts of the withdrawals listed in this statement are the same as those recorded in your check register.
- Check your math in your register.
- Make sure that the dollar amounts of the deposits listed in this statement are the same as those recorded in your check register.


## Billing Rights Summary

## In Case Of Errors Or Questions

The Federal Truth in Lending Act requires prompt correction of mistakes on your Statement of Account. If you want to preserve your rights under the Act, here is what to do if you think your statement is wrong, or if you need more information about a transaction on your statement:
Write the credit union [on a separate sheet] as soon as possible at the inquiry address on the reverse side of this statement. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights under the law.
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- Your name and account number (if any):
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- A full description of the suspected error, transfer or payment, and explain as clearly as you can why you believe there is an error or why you need more information.
You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. During our investigation of your inquiry, the credit union cannot report the amount you question as delinquent or take any action to collect that amount.


## Computation Of Your Loan Balance And Periodic Finance Charges

The balance on which the periodic finance charge is computed is the actual unpaid loan balance each day after credits are subtracted and new advances or other charges are added:
The periodic finance charge is computed when you make a payment. For each day since your last payment, the unpaid loan balance in your account is multiplied by the corresponding daily periodic rate. The sum of these charges is the finance charge you owe.

ACCOUNT STATEMENT

| Account \# | Statement Period | Page |
| :---: | :---: | :---: |
| 3013332 | 01JAN2013-31MAR2013 | 1 of 1 |

1001 FM 2004
Lake Jackson, TX 77566-4012

5797-36.120 171502-1.1 102

NELVA E BRUNSTING 203 BLOOMINGDALE CIR
VICTORIA TX 77904-3049


When it comes to something as important as your mortgage, you can count on our Rate Match Plus Mortgage Promise. If we're unable to meet or beat any local competitor's rate on the purchase or refinance of your primary residence, we will pay you $\$ 250$. Details at TDECU.org/mortgage.
*Effective date -- not transaction date.


## YOUR FINANCIAL SUMMARY

# How To Balance Your Checking Account 

1. List All Outstanding Deposits

On the chart below, enter all deposits made after the closing date of this statement.

| Outstanding <br> Deposit Date | Amount |  |
| :--- | :--- | :--- | :--- |
|  | $\$$ | Outstanding <br> Deposit Date Amount <br>   <br>   <br>   <br>   <br>   |

## 2. List All Outstanding Checks

Obtain your check register and check off all items that appear on your checking account statement. If any of the items on your statement are not in your account register, then verify they are your items. If so, record them in your account register and adjust your register balance. Then, on the chart below, list all the checks you have written that are still outstanding (i.e. that have not cleared your account yet).


## Error Resolution Notice

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3. List Dividends And Fees/Charges On the chart below, enter any fees/charges or dividends listed on this statement that have not yet been entered in your check register.

| Statement <br> Fees/Charges <br> Date | Amount |
| :---: | :--- |
|  | $\$$ |
|  |  |
|  |  |
|  |  |
|  |  |
| Total Fees | $\$$ |


| Statement <br> Dividends <br> Date | Amount |
| :--- | :--- |
|  | $\$$ |
|  |  |
|  |  |
|  |  |
|  |  |

4. Enter the last "New Balance" on this statement: \$ $\qquad$
5. Add the Total Outstanding Deposits (see 1): $+\$$

Balance: \$ $\qquad$
$\qquad$
6. Subtract the Total Outstanding Checks (see 2):- \$

This is your Adjusted Statement Balance: \$
7. Enter your last balance from your check register: \$ $\qquad$
8. Subtract the Total Fees/Charges (see 3): -\$

Balance: \$
$\qquad$
$+\$$ $\qquad$
This is your Adjusted Register Balance: \$

## Your Adjusted Statement Balance should equal your Adjusted Register Balance

## If It Doesn't Balance

- Check your math in steps 1 through 9 .
- Make sure that the dollar amounts of the withdrawals listed in this statement are the same as those recorded in your check register.
- Check your math in your register.
- Make sure that the dollar amounts of the deposits listed in this statement are the same as those recorded in your check register.


## Billing Rights Summary

## In Case Of Errors Or Questions

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- A full description of the suspected error, transfer or payment, and explain as clearly as you can why you believe there is an error or why you need more information.
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## Computation Of Your Loan Balance And Periodic Finance Charges

The balance on which the periodic finance charge is computed is the actual unpaid loan balance each day after credits are subtracted and new advances or other charges are added.
The periodic finance charge is computed when you make a payment. For each day since your last payment, the unpaid loan balance in your account is multiplied by the corresponding daily periodic rate. The sum of these charges is the finance charge you owe.

LENDER

