

January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

ELN 8 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$725.24 \$725.00cr \$6.35cr \$2,751.85 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$25.00 \$0.00
New Balance	\$2,770.74
Credit Line	\$9,900.00 \$7,129.26 Jan. 21, 2011 30

Payment Information	
New Balance	\$2,770.74 \$30.00 \$0.00 \$30.00 Feb. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	8 years	\$3,763
\$88	3 years	\$3,182 (Savings= \$581)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$2,770.74 by 02/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

0240376600138966260000030000002770742



000069033 1 AT 0.357 106481928927107 P

NELVA E BRUNSTING ELMER H BRUNSTING 13630 PINEROCK LN HOUSTON TX 77079-5914

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$2,770.74
Minimum Payment Due	
Payment Due Date - En	er Amount of Payment Enclosed
E 1 40 0044	
Feb. 19, 2011	

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408

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If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. In your letter or call, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
 The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
 While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
 We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

- To use this right, all of the following must be true:

 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your
- credit card account do not qualify.

 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- Important Information Regarding Your Account

 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

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		This Statement	Year to Date
Description of Activity Base Reward Points	Total	2,746 2,746	2,746 2,746

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Trans	saction	ıs		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
363333 534634 5050 5350 500 5050 5350 5350			Payments and Other Credits	
12/24	12/22	7968	THE HOME DEPOT 571 HOUSTON TXMERCHANDISE/SERVICE RETURN	\$6.35cR
01/18	01/16	0193	PAYMENT THANK YOU	\$725.00cr
00000000000000000000000000000000000000			Purchases and Other Debits	
12/23 12/23 12/24 12/24 12/27 12/28 12/29 12/30 12/30 12/31 12/31 01/03 01/05 01/05 01/05 01/05 01/06 01/06 01/10 01/10 01/10 01/12 01/12 01/13 01/14 01/18 01/18 01/18 01/18 01/18 01/19	12/21 12/22 12/22 12/22 12/25 12/27 12/28 12/29 12/29 12/29 12/29 01/03 01/03 01/03 01/03 01/04 01/04 01/04 01/04 01/07 01/07 01/07 01/07 01/11 01/12 01/12 01/13 01/14 01/17 01/17 01/17 01/17	3302 7407 0215 0848 5377 4925 0767 0646 0602 8290 1687 0360 1613 0315 9853 5451 5188 0394 3477 1142 0054 0328 9584 2719 7849 5435 0905 1990 2118 10406 4198 4198 4198 4198 4198 4198 4198 4198	THE HOME DEPOT 571 HOUSTON TX	\$85.63 \$27.90 \$11.32 \$27.06 \$37.00 \$11.22 \$3.87 \$18.45 \$88.82 \$19.44 \$11.88 \$49.98 \$20.42 \$14.05 \$267.04 \$272.15 \$32.98 \$8.66 \$52.90 \$268.17 \$44.16 \$8.66 \$52.90 \$13.56 \$25.14 \$15.00 \$34.95 \$397.49 \$8.92 \$42.50 \$45.37 \$30.37 \$10.37 \$606.63 \$21.90 \$44.72 \$13.53
01/21 01/21	01/19 01/19	3539 5236	PAPA JOE'S BBQ HOUSTON TXLOWES #01058* HOUSTON TX	\$13.53 \$13.34

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ELMER H BRUNSTING

January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 NELVA E BRUNSTING

Inquiries: 1-800-558-3424

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Transactions

Post Trans Ref.
Date Date Nbr Description of Transaction Amount

Fees Charged

01/21 RETURNED PAYMENT FEE \$25.00
TOTAL FEES FOR THIS PERIOD. \$25.00

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$25.00
Total Interest Charged in 2011	\$0.00

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

	Balance B	al. Subject				***APR*** Interest Exp. Date Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$2,770.74	\$0.00	YES	\$0.00	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

lmporani Messages

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:
Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to:
Cardmember Service
P.O. Box 6354
Fargo, ND 58125-6354

Send Payments to:
Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 Online

visit our website: myaccountaccess.com



ELMER H BRUNSTING



February Statement for activity from Jan. 22, 2011 through Feb. 22, 2011 **NELVA E BRUNSTING**

Inquiries: 1-800-558-3424

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Your Select Rewards Visa® Platinum Card account at a glance....

Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$2,770.74 \$0.00 \$397.49CR \$827.20 \$0.00 \$0.00 \$0.00 \$30.00 \$25.00 \$23.12
New Balance	\$3,248.57
Credit Line	\$9,900.00 \$6,651.43 Feb. 22, 2011 32

Payment Information	
New Balance Minimum Payment Due (Current Month)	\$3,248.57 \$81.00
Minimum Payment Due (Past Due)	\$30.00
Total New Minimum Payment Due Payment Due Date	\$111.00 Mar. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	9 years	\$4,541
\$103	3 years	\$3,731 (Savings= \$810)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$3,248.57 by 03/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service



To change your address or for Cardmember Service please call:

000068873 1 AT 0.357 106481970162970 P

NELVA E BRUNSTING ELMER H BRUNSTING 13630 PINEROCK LN HOUSTON TX 77079-5914 միլիլիկունիկում||Սրուլինինրինրրուր||լիդնրիկ_{յի}ն

Your Account Number:	4037	6600 1	389 (6626	3
Total New Balance:			\$3,24	18.5	7
Minimum Payment Due):		\$1 <i>′</i>	11.0	Ō
Payment Due Date En	ter Amou	nt of Paym	ent En	closed	1
Mar. 19, 2011			96X884	9000000	20000

Cardmember Service

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P.O. Box 790408 St. Louis, MO 63179-0408

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- ▶ We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.







February Statement for activity from Jan. 22, 2011 through Feb. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

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Visa Select Rewards			
December of Author		This Statement	Year to Date
Description of Activity Base Reward PointsT	otal	430 430	3,176 3,176

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Trans	saction	is		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
199501001010			Payments and Other Credits	
02/09	02/08	3118	TRUGREEN # 5755 281-240-6622 TX MERCHANDISE/SERVICE RETURN	\$397.49cR
			Purchases and Other Debits	
01/26 01/27 02/04 02/07 02/09 02/14 02/22	01/25 01/27 02/03 02/05 02/07 02/11 02/18	0885 9771 7102 5230 1798 4308 8475	WALGREENS #3328 HOUSTON TX	\$42.32 \$42.15 \$5.00 \$154.79 \$20.00 \$34.95 \$527.99
02/22	02/19		LATE FEE - PAYMENT DUE ON 02/19	\$25.00 \$25.00
			Interest Charged	
02/22			INTEREST CHARGE TOTAL INTEREST FOR THIS PERIOD	\$23.12 \$23.12

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$50.00
Total Interest Charged in 2011	\$23.12

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

						APR Interest Exp. Date Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$3,248.57	\$2,854.91	YES	\$23.12	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

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February Statement for activity from Jan. 22, 2011 through Feb. 22, 2011 NELVA E BRUNSTING

Inquiries: 1-800-558-3424

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Important Messages

ELMER H BRUNSTING

*** IMPORTANT CARDMEMBER ALERT ***

We are concerned that we have not heard from you. Is everything OK? Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late. We need to hear from you today because your account is currently past due. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM, login or enroll in Online Account Access to review your payment options.

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 1-888-352-6455 TDD: Fax:

1-866-616-1750

Send Inquiries to:

Cardmember Service P.O. Box 6354

Fargo, ND 58125-6354

Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408 🖳 Online

visit our website: myaccountaccess.com





March Statement for activity from Feb. 23, 2011 through Mar. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 578 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance.

Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance	\$3,248.57 \$3,359.57cR \$6.65cR \$733.75 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$25.00cR
New Balance	\$591.10
Credit Line	\$9,900.00 \$9,308.90 Mar. 22, 2011 28

Payment Information	
New Balance	\$591.10
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
Total New Minimum Payment Due	\$30.00
Payment Due Date	Apr. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	20 months	\$644

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$591.10 by 04/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

Bluebonnet

000058894 1 AT 0.357 106481010212329 P

Your Account Number:	4037 66	00 138	9 6626
Total New Balance:		\$	591.10
Minimum Payment Due	:		\$30.00
Payment Due Date En	er Amount of	Payment	Enclosed
A 40 2044			
Apr. 19, 2011		i	

Cardmember Service

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If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. In your letter or call, give us the following information:

Account information: Your name and account number.

- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- We cannot us to confect the amount in question, or report you as definquent on that amount.
 The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
 While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
 We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

- To use this right, all of the following must be true:

 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchases. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- Important Information Regarding Your Account

 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advance and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Balance Transfer balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





March Statement for activity from Feb. 23, 2011 through Mar. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 2 of 3

Visa Select Rewards			
		This	Year to Date
Description of Activity		Statement	to Date
Rase Reward Points		727	3,903
	Total	727	3,903

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Tran	saction	ıs	F. F. S.	
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
10000000000000			Payments and Other Credits	
02/25	02/24	8199	KROGER #161 HOUSTON TX MERCHANDISE/SERVICE RETURN	\$6.65cR
03/11 03/11	03/11 03/11	0000 0106	PAYMENT THANK YOUPAYMENT THANK YOU	\$111.00cr \$3,248.57cr
			Purchases and Other Debits	
02/23 02/24 02/25 02/24 02/25 03/01 03/03 03/03 03/03 03/07 03/10 03/14 03/14 03/14 03/15 03/16 03/16 03/22	02/22 02/22 02/22 02/24 02/25 02/28 03/01 03/02 03/05 03/04 03/07 03/12 03/12 03/11 03/14 03/14 03/14 03/14	0769 0554 7583 8012 0333 0135 2533 4675 9967 1893 5138 4498 2729 7533 8737 0542 3326 3868 7431 6271 2741 8171	SCHLOTZSKY'S 1166 HOUSTON TX	\$5.19 \$15.00 \$46.90 \$61.87 \$10.00 \$25.00 \$25.00 \$39.86 \$20.00 \$6.47 \$21.07 \$20.00 \$5.00 \$51.50 \$12.99 \$16.64 \$34.95 \$108.24 \$87.39 \$24.04 \$53.62 \$43.02
03/16			REVERSAL OF LATE PAYMENT FEE	\$25.00cr
03/10			TOTAL FEES FOR THIS PERIOD	\$25.00CR \$25.00CR

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$25.00
Total Interest Charged in 2011	\$23.12

Continued on Next Page



March Statement for activity from Feb. 23, 2011 through Mar. 22, 2011 **NELVA E BRUNSTING** ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type	Balance Ba	al. Subject	Adam oceanimatáin a cathar Can Canada Canada Canada		ande med lenkersekere. Nedestrekereskerende	***APR*** Interest Exp. Date Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$591.10	\$0.00	YES	\$0.00	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day! Voice: 1-800-558-3424

1-888-352-6455 TDD: 1-866-616-1750 Fax:

Send Inquiries to: Cardmember Service

P.O. Box 6354

Fargo, ND 58125-6354

Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408 Online

visit our website: myaccountaccess.com





April Statement for activity from Mar. 23, 2011 through Apr. 21, 2011 NĖLVA E BRUNSTING **ELMER H BRUNSTING**

Inquiries: 1-800-558-3424

8 14 Page 1 of 3 ELN

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$591.10 \$0.00 \$0.00 \$1,352.28 \$0.00 \$0.00 \$0.00 \$30.00 \$25.00 \$11.09
New Balance	\$1,979.47 \$9,900.00 \$7,920.53 Apr. 21, 2011 30

Payment Information	
New BalanceMinimum Payment Due (Current Month) Minimum Payment Due (Past Due) Total New Minimum Payment Due Payment Due Date	\$1,979.47 \$67.00 \$30.00 \$97.00 May 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of		
Only the minimum payment	5 years	\$2,458		
\$63	3 years	\$2,273 (Savings= \$185)		

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,979.47 by 05/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

To change your address or for Cardmember Service please call:

000059592 1 AT 0.365 106481051716957 P

NELVA E BRUNSTING ELMER H BRUNSTING 13630 PINEROCK LN HOUSTON TX 77079-5914 վիլիելիորունիրովիներնինունինընորներնիկութերվի

Your Account Number:	4037	6600	138	9 6	326
Total New Balance:			\$1	,979	3.47
Minimum Payment Due		\$97	7.00		
Payment Due Date Er	ter Amou	int of Pa	ymeni	Engl	sed
May 19, 2011					Ī

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408

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If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. In your letter or call, give us the following information:

Account information: Your name and account number.

- ▶ Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
 The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
 While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
 We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

- To use this right, all of the following must be true:

 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- Important Information Regarding Your Account

 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges) adding any new interest, fees, and charges, and subtracting any payments or credits applied against your insurances and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



April Statement for activity from Mar. 23, 2011 through Apr. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 2 of 3

Visa Select Rewards			
		This Statement	Year to Date
Description of Activity Base Reward Points	Total	1,352 1,352	5,255 5,255

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Trans	saction	S		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Purchases and Other Debits	
03/24 03/28 03/29 03/30 04/01 04/04 04/04 04/05 04/06 04/07 04/11 04/11 04/11 04/13 04/14 04/18 04/18 04/18 04/19 04/20 04/20	03/23 03/25 03/28 03/28 03/31 03/31 04/04 04/06 04/07 04/07 04/07 04/12 04/13 04/13 04/15 04/17 04/17 04/19	5052 0163 4435 2217 0847 3445 9936 7546 3652 6999 0645 6026 7611 6796 1261 2314 6701 9941 5639 1020 8426 8955 1439 0138 4743 2763	WALGREENS #3328 HOUSTON TX	\$569.56 \$10.00 \$30.81 \$18.35 \$34.77 \$6.47 \$42.68 \$8.43 \$19.21 \$9.87 \$86.35 \$20.00 \$11.94 \$25.00 \$5.93 \$34.95 \$14.27 \$61.25 \$5.00 \$45.81 \$21.27 \$133.11 \$11.88 \$59.00 \$48.02 \$18.35
0.72.		2,00	Fees Charged	Ψ10.00
04/19	04/19		LATE FEE - PAYMENT DUE ON 04/19 TOTAL FEES FOR THIS PERIOD	\$25.00 \$25.00
04/21			INTEREST CHARGETOTAL INTEREST FOR THIS PERIOD	\$11.09 \$11.09

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Total Fees Charged in 2011	\$50.00 L
Total Fccs Onalged III 2011	Ψ30.00
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Llotal interact Charged in 2011	Ψ2/1/21 I
Total Interest Charged in 2011	\$34.∠ 1 !
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April Statement for activity from Mar. 23, 2011 through Apr. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type	Balance By Type	Bal. Subject to Interest	Variable	Interest	APR	***APR*** Exp. Date	Interest Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00 \$1,979.47 \$0.00	\$0.00 \$1,460.67 \$0.00	YES YES YES	\$0.00 \$11.09 \$0.00	9.24% 9.24% 20.24%		NO YES NO

Important Messages

*** IMPORTANT CARDMEMBER ALERT ***

We are concerned that we have not heard from you. Is everything OK? Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late. We need to hear from you today because your account is currently past due.

PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM, login or enroll in Online Account Access to review your payment options.

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 1-888-352-6455 TDD: 1-866-616-1750 Fax:

Send Inquiries to: Cardmember Service

P.O. Box 6354

Fargo, ND 58125-6354

Send Payments to: Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 🖶 Online

visit our website: myaccountaccess.com





May Statement for activity from Apr. 22, 2011 through May 24, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 46 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance.

Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance	\$1,979.47 \$0.00 \$0.00 \$1,676.35 \$0.00 \$0.00 \$0.00 \$97.00 \$35.00
New Balance	\$25.91 \$3.716.73
Credit Line	\$9,900.00 None May 24, 2011 33

Payment Information	
New Balance	\$3,716.73 \$98.00 \$97.00 \$195.00 Jun. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about.	And you will end up paying an estimated total of
Only the minimum payment	10 years	\$5,307
\$118	3 years	\$4,269 (Savings= \$1,038)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$3,716.73 by 06/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

Bluebonnet

000057451 1 AT 0.365 106481095893560 P

Your Account Number:	4037	37 6600 1389 6626			
Total New Balance:		\$	3,71	6.73	
Minimum Payment Due:				5.00	
Payment Due Date	ter Amour	it of Payme	nt Enc	losed	
1 40 0044				Ī	
Jun. 19, 2011				Ĭ	

Cardmember Service

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If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

Account information: Your name and account number.

- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
 The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
 While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
 We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- Important Information Regarding Your Account

 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges) adding any new interest fees, and charges and subtracting any payments or credits applied against your insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





May Statement for activity from Apr. 22, 2011 through May 24, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
	This Statement	Year to Date	
Description of Activity Base Reward Points	0	5.255	
Total	Ö	5,255	

No points will be awarded until you bring your account current.

Trans	saction	ìS		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
10.00000000000000000000000000000000000			Purchases and Other Debits	
04/25 04/25 04/25 04/25 04/26 04/27 04/28 04/28 04/29 05/02 05/02 05/02 05/03 05/03 05/05 05/05 05/05 05/06 05/06 05/06 05/06 05/06 05/12	04/22 04/22 04/23 04/21 04/25 04/26 04/26 04/26 04/28 04/30 04/30 04/30 04/30 05/01 05/01 05/04 05/04 05/04 05/04 05/04 05/04 05/04 05/11 05/11 05/11 05/11 05/11 05/11 05/11 05/11 05/11 05/18 05/18 05/18 05/18 05/18 05/18	2457 2497 1894 0487 0196 8771 9296 44982 3321 5299 4521 7799 7197 5750 5677 49133 6960 9296 7584 49145 8639 9296 7584 5145 5228 5321 5228 5321 5228 5321 5328 5329 5329 5329 5329 5329 5329 5329 5329	WHATABURGER 131 Q26 HOUSTON TX WHATABURGER 131 Q26 HOUSTON TX WALGREENS #3328 HOUSTON TX CVS PHARMACY #8912 HOUSTON TX KUHT - TV 713-7488888 TX CHEVRON 00108123 HOUSTON TX THE GOLF RANGE ON RICH HOUSTON TX THE GOLF RANGE ON RICH HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX KROGER #161 HOUSTON TX JASON'S DELI # 026 Q64 HOUSTON TX VALERO 527 HOUSTON TX KROGER #161 HOUSTON TX KROGER #161 HOUSTON TX TACO CABANA #148 HOUSTON TX KROGER #161 HOUSTON TX KROGER #161 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX ANY LAB TEST NOW HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX KROGER #161 HOUSTON TX WALGREENS #3328 HOUSTON TX ST JUDE MAIN DONATIONS 800-822-63444 TN WHATABURGER 131 Q26 HOUSTON TX UBYS CAFE #0085 Q99 HOUSTON TX UBYS CAFE #0085 Q99 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3329 HOUSTON TX WALGREENS #3094 HOUSTON TX SONIC #4152 HOUSTON TX VALERO 527	\$14.75 \$2.80 \$21.00 \$67.14 \$10.00 \$38.00 \$4.00 \$17.93 \$599.93 \$62.85 \$12.90 \$11.77 \$57.30 \$5.81 \$17.06 \$10.25 \$20.00 \$52.21 \$59.00 \$17.58 \$21.25 \$2.05 \$8.00 \$617.58 \$21.25 \$2.05 \$8.00 \$617.58 \$21.25 \$2.05 \$8.00 \$17.58 \$21.25 \$2.05 \$8.00 \$17.66 \$17
05/19	05/19	จับประชาชาชาชาชาชาชาชาชาชาชาชาชาชาชาชาชาชาชา	LATE FEE - PAYMENT DUE ON 05/19 TOTAL FEES FOR THIS PERIOD	\$35.00 \$35.00

Continued on Next Page



May Statement for activity from Apr. 22, 2011 through May 24, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 3 of 3

Tran	saction	Commission		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
190000000000000000000000000000000000000			Interest Charged	
05/24			INTEREST CHARGETOTAL INTEREST FOR THIS PERIOD	\$25.91 \$25.91

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$85.00
Total Interest Charged in 2011	\$60.12

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	P Interest	Annual ercentage Rate	Expires
**BALANCE TRANSFER **PÜRCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$3,716.73	\$3,101.59	YES	\$25.91	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

*** WE ARE HERE TO HELP ***

Your account is past due. Do you need our help? We understand that you may be feeling the effects of the current economic challenges, and want you to know that we have NEW PAYMENT RELIEF PROGRAMS available to help. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM and login or enroll in Online Account Access to review your new options.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to:
Cardmember Service

P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408 🕌 Online

visit our website: myaccountaccess.com

End of Statement





June Statement for activity from May 25, 2011 through Jun. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

LN 8 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance.

Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$3,716.73 \$3,911.73cR \$0.00 \$305.94 \$0.00 \$0.00 \$0.00 \$0.00 \$65.00 \$0.47cR
New Balance	\$175.47
Credit Line	\$9,900.00 \$9,724.53 Jun. 22, 2011 29

Payment Information	
New Balance	\$175.47 \$30.00 \$0.00 \$30.00 Jul. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

pay Only the minimum payment	6 months	\$185
If you make no additional charges using this card and each month you	You will pay off the balance shown on this statement in about	end up paying an estimated total of

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$175.47 by 07/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

Bluebonnet

000113294 1 AB 0.368 106481135938865 P

NELVA E BRUNSTING
ELMER H BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA TX 77904-3049

Your Account Number: 4037 6600 1389 6626 Total New Balance: \$175.47 Minimum Payment Due: \$30.00 Payment Due Date Enter Amount of Payment Enclosed: Jul. 19, 2011

Cardmember Service

0240376600138966260000030000000175472

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. In your letter or call, give us the following information:

Account information: Your name and account number.

- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.
 You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:

We cannot try to collect the amount in question, or report you as delinquent on that amount.
 The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.

While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

▶ We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

- To use this right, all of the following must be true:

 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must

 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- Important Information Regarding Your Account

 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





June Statement for activity from May 25, 2011 through Jun. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 2 of 3

		This Statement	Year to Date
Description of Activity Base Reward Points		306	
Base Reward Points	Total	306	5,561 5,561

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Trans	saction	ıs		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
05/25 05/26 06/17	05/24 05/26 06/17	0069 ET 0000	PAYMENT THANK YOUPAYMENT THANK YOUPAYMENT THANK YOUPAYMENT THANK YOUPAYMENT Debits	\$1,852.24cR \$1,864.49cR \$195.00cR
05/26 05/26 05/26 05/27 05/31 05/31 06/01 06/02 06/02 06/03 06/03 06/06 06/06 06/06 06/13 06/14	05/24 05/24 05/25 05/26 05/30 05/30 05/30 05/31 06/01 06/02 06/02 06/02 06/02 06/09 06/13 06/19	1939 0250 0178 2237 4834 1458 0289 3510 6850 8721 0117 3764 0915 9466 2427 1676 0615 0103	TACO CABANA #148 HOUSTON TX	\$11.55 \$25.17 \$10.00 \$10.35 \$5.00 \$12.98 \$22.26 \$36.78 \$20.21 \$3.00 \$5.58 \$42.43 \$21.59 \$7.58 \$5.93 \$6.58 \$34.95 \$24.00
06/02	100000000000000000000000000000000000000		COPY REQUEST FEE	\$65.00
00/02			TOTAL FEES FOR THIS PERIOD	\$65.00
			Interest Charged	
05/26			INTEREST REVERSALTOTAL INTEREST FOR THIS PERIOD	\$0.47cr \$0.47cr

2011 Totals Year-to-Date	9
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



June Statement for activity from May 25, 2011 through Jun. 22, 2011 **NELVA E BRUNSTING** ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

	Balance By Type	Balance Subject to Interest	Variable	P Interest	Annual ercentage Rate	Expires with Interest Statement Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$175.47	\$0.00	YES	\$0.00	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax:

1-866-616-1750

Send Inquiries to: Cardmember Service

P.O. Box 6354 Fargo, ND 58125-6354

Send Payments to: Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 🖳 Online

visit our website: myaccountaccess.com





July Statement for activity from Jun. 23, 2011 through Jul. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary	.
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$175.47 \$175.47cr \$0.00 \$1,172.08 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Balance	\$1,172.08 \$9,900.00 \$8,727.92 Jul. 22, 2011 30

Payment Information	
New Balance Minimum Payment Due (Current Month)	\$1,172.08 \$30.00
Minimum Payment Due (Past Due)	\$0.00
Total New Minimum Payment Due Payment Due Date	\$30.00 Aug. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	3 years	\$1,357
\$37	3 years	\$1,346 (Savings= \$11)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,172.08 by 08/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

Bluebonnet

000112256 1 AB 0.368 106481178122643 P

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$1,172.08
Minimum Payment Due	: \$30.00
Payment Due Date En	er Amount of Payment Enclosed
Aug. 19, 2011	
Aug. 13, 2011	

Cardmember Service

0240376600138966260000030000001172080

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

Account information: Your name and account number.

Dollar amount: The dollar amount of the suspected error.

Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:

▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.

The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.

While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- Important Information Regarding Your Account

 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transfer day or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to your Account. fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





July Statement for activity from Jun. 23, 2011 through Jul. 22, 2011 NELVA E BRUNSTING **ELMER H BRUNSTING**

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards This Year Statement to Date Description of Activity Base Reward Points..... 1,172 6,733 1,172 6,733 Total

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Tran:	saction	S		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
07/15	07/15	URE	PAYMENT THANK YOU	\$175.47cr
			PAYMENT THANK YOU Purchases and Other Debits	
06/23 06/24 06/27 06/27 06/30 06/30 06/30 07/01 07/05 07/07 07/08 07/08 07/08 07/08 07/08 07/11 07/13 07/14 07/18	06/21 06/23 06/25 06/25 06/29 06/29 06/29 06/30 07/04 07/05 07/06 07/06 07/06 07/07 07/07 07/07 07/12 07/12	6665 2300 1182 1332 7240 4891 3170 7046 5150 8293 5020 1995 4454 8151 3296 9024 8045 0047 1997 9542 5362 8635 0276	CHICK-FIL-A #00943 KATY TX	\$8.34 \$3.24 \$28.60 \$113.15 \$9.18 \$12.31 \$14.90 \$10.00 \$29.33 \$527.99 \$12.39 \$10.70 \$6.37 \$8.98 \$27.25 \$8.65 \$3.90 \$48.00 \$6.03 \$34.95 \$20.00 \$60.36 \$84.33
07/18 07/20 07/20 07/20 07/21	07/14 07/19 07/19 07/19	0753 1168 8373 8478	MHMC-CAFETERIA HOUSTON TXHEB #471 HOUSTON TXWALGREENS #5094 HOUSTON TXSUBWAY 00375527 HOUSTON TX	\$6.67 \$15.13 \$57.00 \$4.33

	2011 Totals Yea	r-to-Date
Total Fees Charged	d in 2011	\$150.00
Total Interest Charge	ged in 2011	\$59.65





July Statement for activity from Jun. 23, 2011 through Jul. 22, 2011 **NELVA E BRUNSTING ELMER H BRUNSTING**

Inquiries: 1-800-558-3424

Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type	Balance By Type	Subject to Interest	Variable	Pi Interest	Annual ercentage Rate	with Interest
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$1,172.08	\$0.00	YES	\$0.00	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455

1-866-616-1750 Fax:

Send Inquiries to: Cardmember Service

P.O. Box 6354

Fargo, ND 58125-6354

Send Payments to: Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 الله Online

visit our website: myaccountaccess.com





August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 5 8 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance...

Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$1,172.08 \$1,172.08cR \$0.00 \$790.04 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Balance	\$790.04 \$9,900.00 \$9,109.96 Aug. 23, 2011 32

Payment Information	
New Balance	\$790.04 \$30.00 \$0.00 \$30.00 Sep. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	2 years	\$880

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$790.04 by 09/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

024037660013896626000030000000790049



To **change your address** or for Cardmember Service please call: 1-800-558-3424 **Every Hour! Every Day!**

000003795 1 SP

106481221470138 E

Your Account Number:	4037 6600 1389 6626
Total New Balance: Minimum Payment Due	\$790.04 : \$30.00
Payment Due Date En	er Amount of Payment Enclosed
Sep. 19, 2011	

Cardmember Service

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- Account information: Your name and account number
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- Important Information Regarding Your Account

 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges) adding any new interest fees, and charges and subtracting any payments or credits applied against your insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged. Griarges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

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	This	Year
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	04-44	4- D-4-
	Statement	to Date
		10 2 410
December 4 and a first first		
Description of Activity		
Base Reward Points		7.523
Dase Reward Fullis		1,525
	700	" = 00
Lotal .		7.523
Total		1,020

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Post	Trans	Ref.	De la companya de	
Date	Date	Nbr	Description of Transaction	Amount
			Payments and Other Credits	
08/15	08/15	URE	PAYMENT THANK YOU	\$1,172.08cF
			Purchases and Other Debits	
07/25	07/23	5165	KROGER #161 HOUSTON TX	\$32.53
07/28	07/27	1079	KROGER #161 HOUSTON TX	\$42.63
07/29	07/27	8675	VALERO 527 HOUSTON TX	\$10.00
07/29	07/27	2666	TACO CABANA #148 HOUSTON TX	\$13.27
08/01	07/30	0277	KROGER #161 HOUSTON TX	\$53.41
08/01	07/31	1408	KROGER #161 HOUSTON TX	\$9.66
08/02	08/01	9966	KROGER #161 HOUSTON TX	\$5.81
08/02	08/01	0022	KROGER #161 HOUSTON TX	\$18.38
08/03	08/01	0587	JAMES CONEY ISLAND #02 HOUSTON TX	\$12.83
08/04	08/02	5012	VALERO 527 HOUSTON TX	\$35.00
08/04	08/03	4904	HEB #109 HOUSTON TX	\$5.01
08/04	08/03	9356	WALGREENS #3328 HOUSTON TX	\$2.50
08/05	08/03	7141	SUBWAY 00375527 HOUSTON TX	\$6.82
08/05	08/03	3941	BASKIN #360461 Q35 HOUSTON TX	\$8.21
08/05	08/03	0275	RANDALLS STORE00010660 HOUSTON TX	\$36.68
08/05	08/04	4792	WALGREENS #5094 HOUSTON TX	\$21.63
08/08	08/05	1458	RANDALLS STORE00010660 HOUSTON TX	\$46.84
08/08	08/05	1179	WALGREENS #3328 HOUSTON TX	\$55.25
08/10	08/08	6011	WHATABURGER 138 Q26 HOUSTON TX	\$9.16
08/11	08/10	7676	KROGER #161 HOUSTON TX	\$89.60
08/12	08/10	1132	SUBWAY _00467548 HOUSTON TX	\$12.23
08/12	08/11	9029	MEDICAL ALERT C/O AMAC 866-502-2622 NY	\$34.95
08/12	08/11	6241	WALGREENS #3328 HOUSTON TX	\$26.00
08/15	08/11	9214	KROGER #161 HOUSTON TX	\$22.79
08/17	08/16	0201	QUIZNOS SUB #1043 HOUSTON TX	\$13.93
08/18	08/16	2308	TACO CABANA #148 HOUSTON TX	\$10.58
08/18	08/17	2250	KROGER #161 HOUSTON TX	\$36.45
08/19	08/17	0751	BASKIN #360461 Q35 HOUSTON TX	\$5.61
08/22	08/19	3954	CHEVRON 00108123 HOUSTON TX	\$30.00
08/22	08/20	2173	KROGER #161 HOUSTON TX	\$28.03
08/22	08/21	3622	KROGER #161 HOUSTON TX	\$19.53
08/23	08/22	5640	WALGREENS #3328 HOUSTON TX	\$14.73
08/23	08/22	0292	MISTER CAR WASH 3 HOUSTON TX	\$19.99

	2011 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011		\$150.00 \$59.65

Continued on Next Page



August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	P Interest	Annual ercentage Rate	Expires with Interest Statement Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$790.04	\$0.00	YES	\$0.00	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected!
Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account.... 4037 6600 1389 6626

By Telephone:

Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455

Fax: 1-866-616-1750

Send Inquiries to:

Cardmember Service P.O. Box 6354

Fargo, ND 58125-6354

Send Payments to:

Cardmember Service P.O. Box 790408

St. Louis, MO 63179-0408

Online

visit our website:



ELMER H BRUNSTING



September Statement for activity from Aug. 24, 2011 through Sep. 22, 2011 NELVA E BRUNSTING

Inquiries: 1-800-558-3424

ELN 3568 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$790.04 \$790.04cr \$0.00 \$687.84 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Balance	\$687.84
Credit Line	\$9,900.00 \$9,212.16 Sep. 22, 2011 30

Payment Information	
New Balance Minimum Payment Due (Current Month)	\$687.84 \$30.00
Minimum Payment Due (Past Due) Total New Minimum Payment Due	\$0.00
Payment Due Date	\$30.00 Oct. 19, 2011
I ayment bue bate	Oct. 13, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	23 months	\$756

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$687.84 by 10/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

Bluebonnet

To change your address or for Cardmember Service please call: 1-800-558-3424 **Every Hour! Every Day!**

000159228 1 AB 0.368 106481263007796 P

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$687.84
Minimum Payment Due	e: \$30.00
Payment Due Date En	ter Amount of Payment Enclosed
The state of the s	

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408

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If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- ▶ We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchases, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to the Account. Billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not inc
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.







September Statement for activity from Aug. 24, 2011 through Sep. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 2 of 3

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions ===		
Post Trans Ref. Date Date Nbr	Description of Transaction	Amount
	Payments and Other Credits	
09/16 09/16 URE	PAYMENT THANK YOUPurchases and Other Debits	\$790.04cr
	Purchases and Other Debits	
08/24 08/22 7875 08/24 08/22 0790 08/24 08/23 2462 08/25 08/24 6198 08/25 08/24 6271 08/26 08/24 7076 08/26 08/24 0727 08/26 08/24 0727 08/26 08/24 0727 08/26 08/24 0727 08/26 08/25 8586 08/29 08/26 0042 08/29 08/26 0029 08/29 08/26 1656 08/29 08/26 1656 08/30 08/28 0477 09/01 08/30 2448 09/01 08/30 2448 09/01 08/30 2448 09/01 08/30 2448 09/01 08/30 3905 09/08 09/07 3773 09/14 09/13 6884 09/15 09/13 3861 09/15 09/13 2569 09/16 09/14 8126 09/16 09/15 0874 09/20 09/19 1010 09/21 09/20 5359 09/22 09/20 1959 09/22 09/20 1959	SUBWAY 00467548 HOUSTON TX	\$10.83 \$18.84 \$17.36 \$3.24 \$5.28 \$11.15 \$56.87 \$4.24 \$28.63 \$4.12 \$118.00 \$6.79 \$14.66 \$36.81 \$31.55 \$31.37 \$6.09 \$10.00 \$23.50 \$12.62 \$34.95 \$17.98 \$20.00 \$2.69 \$91.06 \$10.00 \$25.72 \$13.49

2011 Totals Year-to-Dat	е
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



September Statement for activity from Aug. 24, 2011 through Sep. 22, 2011 **NELVA E BRUNSTING ELMER H BRUNSTING**

Inquiries: 1-800-558-3424

Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	Pi Interest	Annual ercentage Rate	Expires with Interest
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$687.84	\$0.00	YES	\$0.00	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455

Fax: 1-866-616-1750 Send Inquiries to:

Cardmember Service P.O. Box 6354

Fargo, ND 58125-6354

Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408 🕌 Online

visit our website: myaccountaccess.com

ELMER H BRUNSTING



October Statement for activity from Sep. 23, 2011 through Oct. 25, 2011 NELVA E BRUNSTING

Inquiries: 1-800-558-3424 ELN 3 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance	\$687.84 \$687.84cr \$0.00 \$641.96 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Balance	\$641.96
Credit Line Available Credit Statement Close Date Days in Billing Cycle	\$9,900.00 \$9,258.04 Oct. 25, 2011 33

Payment Information	
New Balance	\$641.96
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
Total New Minimum Payment Due	\$30.00
Payment Due Date	Nov. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	22 months	\$704

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$641.96 by 11/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

Cardmember Service

000004151 1 SP

106481308070766 E

Your Account Number:	4037 6600 1	389 6626
Total New Balance:		\$641.96
Minimum Payment Due		\$30.00
Payment Due Date: #En	er Amount of Paym	ent Enclosed
Nov. 19, 2011		
1404. 13, 2011		

Cardmember Service

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What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
 ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- ▶ We can apply any unpaid amount against your credit limit.

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If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Ádvance and Balance Transfer categories subject to intérest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Blied but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. a payment output with be credited to your Account on the day of receipt in received at this address by 5.00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



October Statement for activity from Sep. 23, 2011 through Oct. 25, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards			
Description of Activity		This Statement	Year to Date
Description of Activity Base Reward Points	Total	642 642	8,853 8,853

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Tran	saction	5		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
10010 (kokóbkó 2002-1600 1000-1600			Payments and Other Credits	
10/18	10/18	ET	PAYMENT THANK YOU	\$687.84cr
			Purchases and Other Debits	
09/23 09/26 09/26 09/26 09/27 09/28 09/29 09/30 10/03 10/04 10/06 10/11 10/11 10/12 10/12 10/12 10/12 10/12 10/24 10/24 10/24 10/24	09/21 09/24 09/25 09/22 09/24 09/26 09/27 09/28 09/29 10/03 10/05 10/05 10/07 10/11 10/11 10/11 10/14 10/18 10/19 10/21 10/22 10/22 10/22	1833 0805 4313 8748 3413 2224 6233 0114 9720 1270 0264 0128 8032 1938 7741 6404 6217 0016 8252 0696 5263 1511 5024 6141 1446 0404 3351	RANDALLS STORE00010660 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX WALGREENS #3328 HOUSTON TX BASKIN #360461 Q35 HOUSTON TX DENNY'S #7687 HOUSTON TX WALGREENS #3328 HOUSTON TX CVS PHARMACY #8912 HOUSTON TX ONCOLOGY CONSULTANTS P HOUSTON TX SHELL OIL 57543437701 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX KROGER #161 HOUSTON TX KROGER #161 HOUSTON TX KROGER #161 HOUSTON TX KROGER #161 HOUSTON TX WALGREENS #5094 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #5094 HOUSTON TX WALGREENS #5094 HOUSTON TX WALGREENS #5094 HOUSTON TX WALGREENS #5094 HOUSTON TX WONDER LABORATORIES 800-9921672 TN WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX WONDER LABORATORIES 800-9921672 TN WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #5094 HOUSTON TX	\$14.14 \$56.92 \$27.90 \$5.61 \$24.08 \$18.09 \$32.23 \$5.00 \$2.79 \$27.33 \$65.87 \$40.00 \$25.73 \$20.47 \$13.91 \$5.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$35 \$35 \$35 \$35 \$35 \$35 \$35 \$35 \$35 \$3
10/25			ANNUAL MEMBERSHIP FEETOTAL FEES FOR THIS PERIOD	\$0.00 \$0.00

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65

Continued on Next Page

October Statement for activity from Sep. 23, 2011 through Oct. 25, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

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Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

	Balance By Type	Balance Subject to Interest	Variable	Pi Interest	Annual ercentage Rate	Expires uith Interest
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$641.96	\$0.00	YES	\$0.00	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

How Do You Want Your Cash? You now have the option to choose either statement credit or direct deposit when you redeem points for Cash Back. In the Rewards Center, simply select Deposit to Checking or Savings Account from the Redemption Options menu. Your cash reward will be deposited to your account within three business days.

BalanceShield offers Protection from the Unexpected!
Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability.
These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day! Voice: 1-800-558-3424

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to:

Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408 🕌 Online

visit our website: myaccountaccess.com

ELMER H BRUNSTING



November Statement for activity from Oct. 26, 2011 through Nov. 22, 2011 NELVA E BRUNSTING

Inquiries: 1-800-558-3424

ELN 6 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance.

Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance	\$641.96 \$0.00
Other Credits	\$16.93cR \$504.08
Balance Transfers	\$0.00 \$0.00
Other Debits	\$0.00 \$30.00
Fees Charged	\$30.00 \$6.12
New Balance	\$1,165.23
Credit Line Available Credit Statement Close Date Days in Billing Cycle	\$9,900.00 \$8,734.77 Nov. 22, 2011 28

Payment information	
New Balance Minimum Payment Due (Current Month)	\$1,165.23 \$67.00
Minimum Payment Due (Past Due) Total New Minimum Payment Due	\$30.00 \$97.00
Payment Due Date	Dec. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	3 years	\$1,330
\$37	3 years	\$1,338 (Savings= \$8)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,165.23 by 12/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

0240376600138966260000097000001165233

Cardmember Service

000004239 1 SP

106481348369532 E

Your Account Number: Total New Balance:	4037 6600 1389 6626 \$1,165.23
Minimum Payment Due	s: \$97.00
Payment Due Date	ter Amount of Payment Enclosed
Dec. 19, 2011	

Cardmember Service

BRUNSTING003934

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- Important Information Regarding Your Account

 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the ADB separately for the Purchases, Advances and Balance Transfer categories. To get the ADB in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged. fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt. receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



November Statement for activity from Oct. 26, 2011 through Nov. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

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Description of Activity		This Statement	Year to Date
Rasa Reward Points	Total	487 487	9,340 9,340

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Trans	saction	ıs		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
1907919191619191 190791912181181			Payments and Other Credits	
11/18	11/16	2103	THE HOME DEPOT 571 HOUSTON TX MERCHANDISE/SERVICE RETURN	\$16.93cr
			Purchases and Other Debits	
10/27 10/28 11/07 11/14 11/14	10/25 10/26 11/06 11/11 11/10	6653 0420 4291 6627 5212	CVS PHARMACY #8912 HOUSTON TX	\$32.23 \$30.48 \$5.00 \$34.95 \$100.85
11/14 11/15 11/16 11/17 11/18	11/10 11/14 11/14 11/15 11/16	0048 7989 6694 0061 4534	KUHT - TV 713-7488888 TX ROTO-ROOTER SVRCS10045 HOUSTON TX THE HOME DEPOT 571 HOUSTON TX RANDALLS STORE00010116 HOUSTON TX THE HOME DEPOT 571 HOUSTON TX	\$10.00 \$216.44 \$30.47 \$35.56 \$8.10
			Fees Charged	
11/21	11/19		LATE FEE - PAYMENT DUE ON 11/19 TOTAL FEES FOR THIS PERIOD Interest Charged	\$30.00 \$30.00
11/22			INTEREST CHARGE ON PURCHASES TOTAL INTEREST FOR THIS PERIOD	\$6.12 \$6.12

2011 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011	\$180.00 \$65.77

November Statement for activity from Oct. 26, 2011 through Nov. 22, 2011 NELVA E BRUNSTING

Inquiries: 1-800-558-3424

Page 3 of 3

Interest Charge Calculation

ELMER H BRUNSTING

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type	Balance	Balance Subject to		Interest	Annual I Percentage	wiii iineresi
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$1,165.23	\$863.60	YES	\$6.12	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Fax.

1-866-616-1750

*** IMPORTANT CARDMEMBER ALERT ***

We are concerned that we have not heard from you. Is everything OK? Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late. We need to hear from you today because your account is currently past due. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM, login or enroll in Online Account Access to review your payment options.

Order your FREE Online Annual Account Summary, if you haven't already! The summary provides a record of all your 2011 credit card transactions organized into categories for easy identification. Order by December 15, 2011, on the Online Account Access website at myaccountaccess.com. Your summary will be available online no later than March 1, 2012

Did you know that as a cardmember you can save up to 25% every time you rent with Avis car rental? Simply mention the Avis code AWD# A072700 when you reserve your car. Reserve at avis.com or call 1-800-331-1212.

Cardmembers can get on the road with special savings! Receive up to 20% off every Budget rental when you make your reservation and use the code BCD# R139300. Reserve at budget.com or call 1-800-527-0700.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

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By Telephone:	② Send Inquiries to:	Send Payments to:	Online
Every Hour! Every Day!	Cardmember Service	Cardmember Service	visit our website:
Voice: 1-800-558-3424 TDD: 1-888-352-6455	P.O. Box 6354 Fargo, ND 58125-6354	P.O. Box 790408 St. Louis, MO 63179-0408	myaccountaccess.com

End of Statement

ELMER H BRUNSTING



December Statement for activity from Nov. 23, 2011 through Dec. 22, 2011 NELVA E BRUNSTING

Inquiries: 1-800-558-3424

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Your Select Rewards Visa® Platinum Card account at a glance ...

Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$1,165.23 \$1,165.23cr \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Balance	\$0.00
Credit Line	\$9,900.00 None Dec. 22, 2011 30

Payment Information	
New Balance	\$0.00 \$0.00 \$0.00 \$0.00 Jan. 19, 2012

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Visa Select Rewards			
	This	Year	
	Statement	to Date	
Description of Activity			
Base Reward Points	0	9,340	
Total	0	9.340	

Post Date	Trans Date	Ref. Nbr	Description	n of Transaction	Amount
19101019121191		440.00 \$40.00 \$ 80.00 \$40.00 \$		Payments and Other Credits	
11/28		ET	PAYMENT	THANK YOU	\$1,165.23cR

Continued on Next Page

No payment is required, however please use coupon when making additional payments.

Cardmember Service

Zero Balance

000004512 1 SP

106481394122037 E

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049

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Your Account Number: 4037 6600 1389 6626

Your account has a zero balance.

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What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. In your letter or call, give us the following information:

- Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- ▶ We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact usin writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

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- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



December Statement for activity from Nov. 23, 2011 through Dec. 22, 2011 NELVA E BRUNSTING

Inquiries: 1-800-558-3424

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Transactions

ELMER H BRUNSTING

Post Trans Date Date

Ref. Nbr

Description of Transaction

Amount

2011 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011	\$180.00 \$65.77

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest Rate	Variable	Interest Charge	Percentage Rate St	xpires with Interest atement Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$0.00	\$0.00	YES	\$0.00	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Your account has been closed to further use of credit. If you still have cards in your possession, please cut them in half and return them to us.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD:

Fax:

1-888-352-6455 1-866-616-1750

Send Inquiries to:

Cardmember Service P.O. Box 6354

Fargo, ND 58125-6354

Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408 🕌 Online

visit our website: myaccountaccess.com