

E H BRUNSTING
203 BLOOMINGDALE
VICTORIA TX 77904 - 3049

Page 1 of 1
Account Number 713 464-4391 628 4
Billing Date Jan 26, 2012

Web Site att.com



Monthly Statement

Bill-At-A-Glance

Previous Bill	86.00
Payment	.00
Adjustments	.00
Past Due - Please Pay Immediately	86.00
Current Charges	13.84CR
Total Amount Due	\$72.16

Current Charges Due in Full by Feb 16, 2012

FINAL BILL

Billing Summary

Billing Questions? Visit att.com/billing

Plans and Services	22.32CR
1 800 288-2020	
Payment Arrangements:	
1 800 288-2020	
Service Changes:	
1 800 288-2020	
Repair Services:	
1 800 246-8464	
AT&T Long Distance	8.48
1 800 288-2020	
Total Current Charges	13.84CR

Terms and Conditions

SERVICE INFORMATION

Your local services are provided by AT&T Texas (Southwestern Bell Telephone Company). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance (SBC Long Distance, LLC), AT&T Communications of Texas, Inc., and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications.

1121.5.227.65476 1 MB 0.404 hm



E H BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA TX 77904-3049

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at www.att.com/stoppaper using your checking account. It's easy, secure, and convenient!

© 2008 AT&T Intellectual Property. All rights reserved.



1121.005.065476.01.01.0000000 NNNYNSSY 23749.131033

AA Brunsting Financials 002262

E H BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA TX 77904 - 3049

Page 1 of 2
Account Number 713 464-4391 628 4
Billing Date Feb 5, 2012

Web Site att.com



Monthly Statement

Bill-At-A-Glance

Previous Bill	72.16
Payment Received 1-31 Thank you!	86.00CR
Adjustments	.00
Balance	13.84CR
Current Charges	6.65CR
Balance	\$20.49CR

Payment is Not Required
REVISED FINAL BILL

Billing Summary

Billing Questions? Visit att.com/billing

Plans and Services	.00
1 800 288-2020	
Payment Arrangements:	
1 800 288-2020	
Service Changes:	
1 800 288-2020	
Repair Services:	
1 800 246-8464	
AT&T Internet Services	6.65CR
1 877 722-3755	
Total Current Charges	6.65CR

AT&T Benefits

- Save even more with our lowest bundle prices ever for AT&T U-verse! Now's your chance to experience all the excitement of AT&T U-verse TV, Internet and digital home phone, plus get a great deal! Choose the bundle that works for you at a price you'll love. Geographic and service restrictions apply. Call 1.800.983.4431 or go online at att.com/ChoiceTV today.

AT&T Internet Services

Important Information

For Billing Inquiries:
High Speed Internet (DSL): 1.800.288.2020
Web Hosting: 1.888.932.4678
ConnecTech: 1.888.354.1260
AT&T Yahoo! Web Hosting: 1.866.722.9932
AT&T Wi-Fi contact information located at attwifi.com.

Charges appearing in this section are for services that may be provided by AT&T Internet Services and/or by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas, based upon your service address location.

Itemized Charges and Credits

Item	No.	Date	Description	
Charges for 713 464-4391				
	1.	1-25	AT&T HSI PRO E H BRUNSTING ehmerne1va@sbcglobal.net	6.65CR

Taxes

2.	Federal	.00
3.	State and Local	.00
Total Taxes		.00

6664.11.505.143985 1 AV 0.350 hm



E H BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA TX 77904-3049

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at www.att.com/stoppaper using your checking account. It's easy, secure, and convenient.

AT&T Billing Phone: 1.800.2263



E H BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA TX 77904 - 3049

Page 2 of 2
Account Number 713 464-4391 628 4
Billing Date Feb 5, 2012

News You Can Use

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

PAYMENT OPTIONS

Visit att.com to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.800.288.2020 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 1.800.MOVE.ATT (1.800.668.3288).

COLLECTION POLICY

As a customer in the process of disconnecting service, you have received your final bill. It is IMPORTANT that you pay the final balance no later than the DUE BY date. Otherwise, if it later becomes necessary to pursue collection efforts, you may also be responsible for costs associated with those efforts. If you have any questions, please contact us at 1.800.288.2020. AT&T appreciates your business and we look forward to doing business with you in the future.

AT&T UNIVERSAL CARD

Save up to 10% on your AT&T services with AT&T Universal Savings Card for the first 12 months and up to 5% savings thereafter. No Annual Fee. Call 1.800.361.9652 for details.

SUPPORT MADE EASY!

Have questions about your AT&T products or services? For self help tools and FAQs to assist you, please visit www.support.att.com. We've simplified the online repair experience! Check it out at www.repair.att.com.

CUSTOMER SUPPORT

AT&T speaks many languages. English 1.800.288.2020; Spanish 1.800.870.5855; Cantonese 1.800.281.2288; Mandarin 1.888.333.2828; Korean 1.800.300.6657; Vietnamese 1.800.300.5315; Japanese 1.800.573.7573. All other languages 1.800.203.8600; Disabilities and Aging 1.800.772.3140.

ONLINE BILL SUPPORT

Register at att.com/managemyaccount to view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

Terms and Conditions

SERVICE INFORMATION

Your local services are provided by AT&T Texas (Southwestern Bell Telephone Company). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance (SBC Long Distance, LLC), AT&T Communications of Texas, Inc., and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications.

© 2008 AT&T Intellectual Property. All rights reserved.



6664.011.143985.01.01.0000000 NNYNNNNN 69963.288179

A A Brunsting Financial 002264



Accounts Payable
P.O. Box 78339
St. Louis, MO 63178



10002041-009360

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
ST. LOUIS, MO
PERMIT 4942

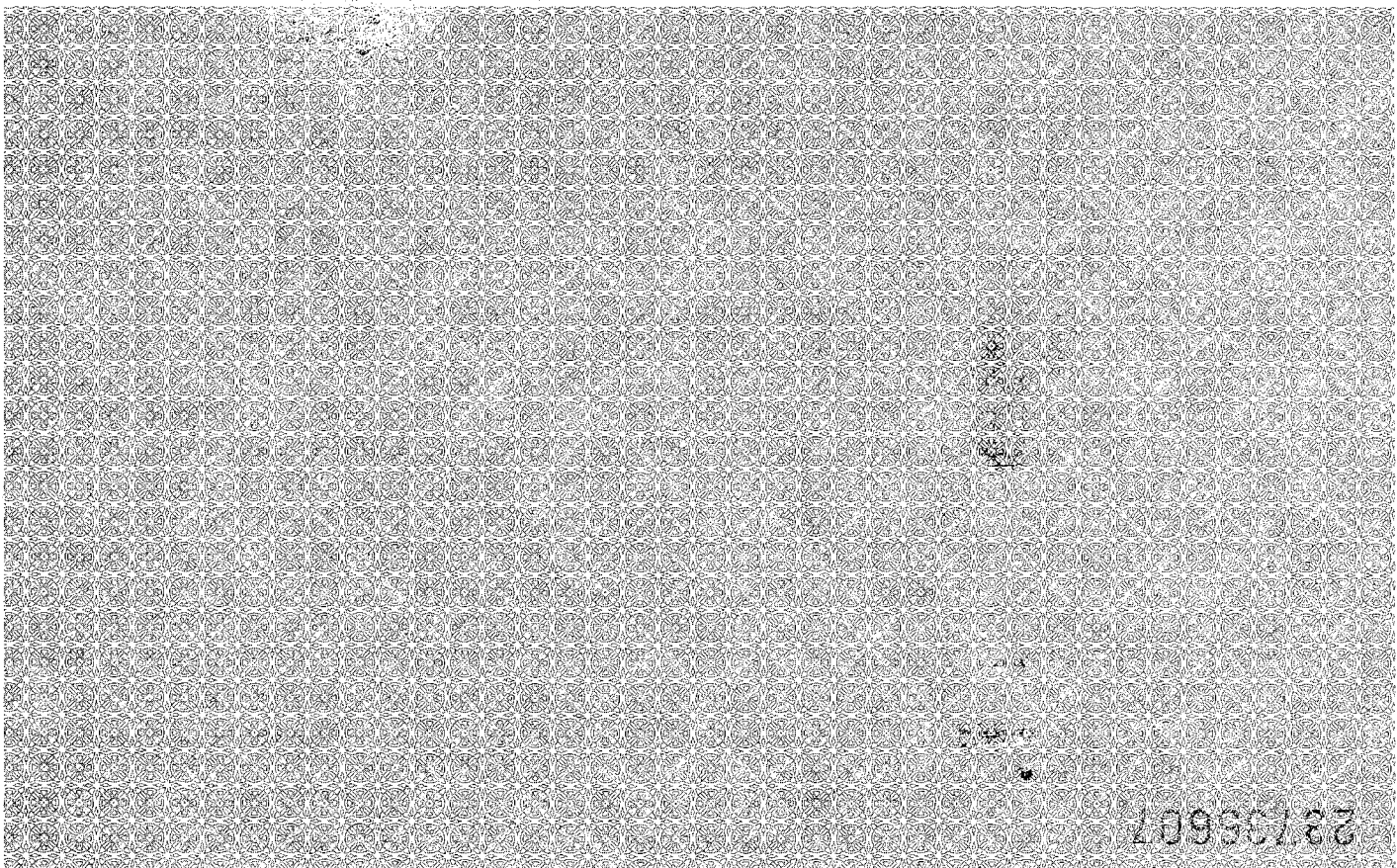
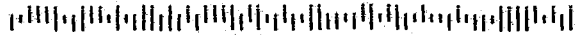
40428881



6736703060 ERPAP
03/12/2012

FOR CUSTOMER
E H BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA TX 77904

BDW-LP1 77904



23736607

DRAFT # 6736703060 DATED 03/12/2012 ** TOTAL DRAFT AMOUNT:

\$78.51 **

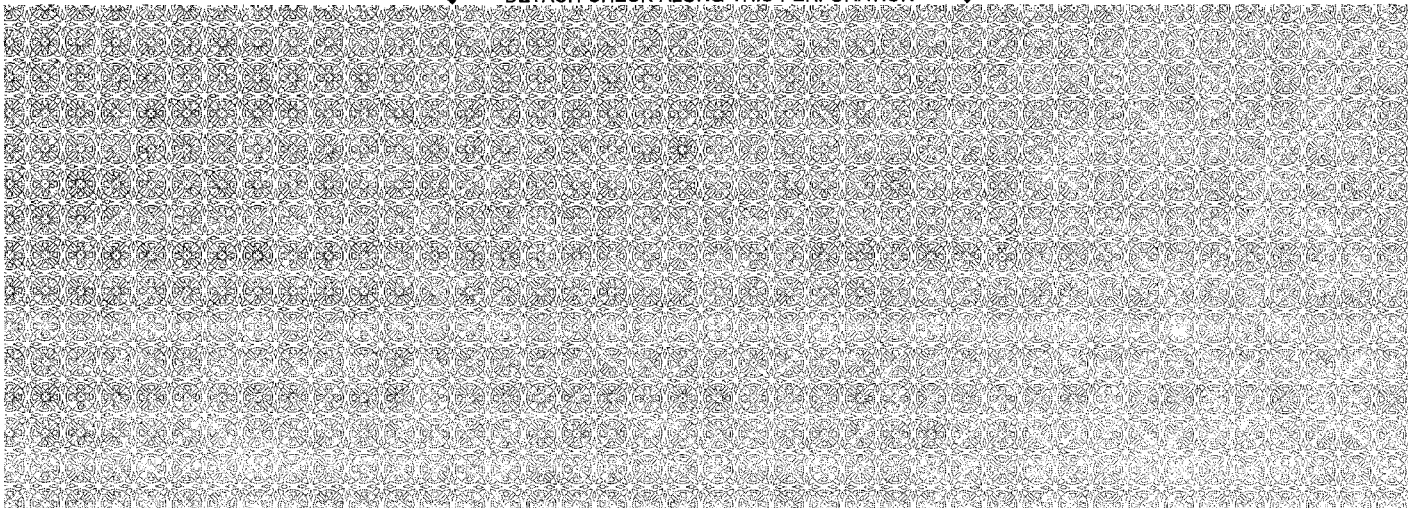
INV ERP0000030322218 03/09/2012 \$78.51
REFUND OF CREDIT ON FINAL BILL

CUSTOMER ACCOUNT NUMBER: 713-464-4391 628
CUSTOMER REFUND AMOUNT: 78.51

*Dep 3/23/12
Surv Trust*

Non-Negotiable Draft Stub - Detach and Retain for Your Records

↵ DETACH CHECK ALONG THIS PERFORATION ↘





Always There.®

QUESTIONS OR COMMENTS?

CenterPoint Energy
PO BOX 2628
HOUSTON TX 77252-2628
Billing & Service:
In Houston Area 713-659-2111
Toll Free 1-800-752-8036
Monday-Friday Call 7 a.m. - 6 p.m.
CenterPointEnergy.com

**YOUR
ACCOUNT IS
PAST DUE**

**YOUR LAST DAY TO
PAY THE PAST DUE
AMOUNT OF \$265.10
IS ON 04/17/2011 TO
AVOID YOUR
SERVICE BEING
DISCONNECTED.**

**THIS IS THE
ONLY CUT-
OFF NOTICE
YOU WILL
RECEIVE.**

2200

Keep this part of your bill.

Customer name ELMER H BRUNSTING
Account number 3850291-0
Date mailed 04/07/2011
Date due 04/22/2011
Total amount due \$ 323.62

ACCT SUMMARY

Gas charges
Previous balance \$265.10
Payment 0.00
Balance forward \$ 265.10
Current billing 58.52
Total amount due \$323.62

pd. H 12/3

SERVICE ADDRESS

13630 Pinerock Ln
Houston TX 77079-5914

YOUR GAS USAGE

Meter # 3798500640542
30 Day billing period 03/01/2011 to 03/31/2011
Current reading 03/31/2011 933
Previous reading 03/01/2011 873
Metered usage 1 CCF = 100 cubic feet of gas 60

YOUR BILL IN DETAIL

R-2080
Customer charge \$13.54
Base amount 60 CCF @ \$0.03080/CCF 1.85
Gas cost adjustment 60 CCF @ \$0.63550/CCF 38.13
Rate case surcharge 0.24
Hurricane cost surcharge 0.12
Reimbursement of local franchise fee 2.90
Reimbursement of State GRT 1.16
City sales tax 1.00% 0.58

Total current charges \$58.52

IMPORTANT NOTICE - TEXAS CUSTOMERS

The bill for your natural gas service is seriously past due. Please note that your regular bill also serves as a "Disconnect Notice" and should receive your immediate attention.

If your payment is not received in our office by the specified date for the past due balance, a collection charge may be made or your service may be disconnected without further notice.

If service is disconnected, you must pay your bill in full in addition to a reconnect charge. Your deposit requirement will be re-evaluated and may be increased if necessary to cover payment for future service.

Avg daily gas use: This period this yr 2.0 CCF; this period last yr 3.6 CCF

Page 1 of 3

Avg daily temp: This period this year 67°F; this period last year 60°F.



Always There.®

QUESTIONS OR COMMENTS?

Keep this part of your bill.

Customer name	ELMER H BRUNSTING
Account number	3850291-0
Date mailed	04/07/2011
Date due	04/22/2011
Total amount due	\$ 323.62

If you or any permanent occupant of your premises is seriously ill, or may be made seriously ill by discontinuance of service, a limited extension of time may be obtained if requested before the disconnect date shown on the bill and supported by a hand written statement by a licensed physician.

The address, telephone number, and office hours of your local CenterPoint Energy office are shown in the upper left hand corner of your bill.

When service has been disconnected for non-payment, the reconnection of service will be worked on or after the following business day after payment has been received.

If you have already paid the amount noted as past due, please disregard this notice.

EL PAGO DE TU CUENTA ESTÁ VENCIDO

EL ÚLTIMO DÍA PARA PAGAR TU MONTO VENCIDO DE \$265.10 ES EL 04/17/2011 PARA EVITAR QUE TU SERVICIO SEA DESCONECTADO.

ÉSTE ES EL ÚNICO AVISO DE CORTE QUE RECIBIRÁS.

2200

AVISO DE DESCONEXIÓN

AVISO IMPORTANTE - CLIENTES DE TEXAS

La cuenta de tu servicio de gas natural está seriamente vencida. Por favor ten en cuenta que tu cuenta regular también sirve como un "Aviso de Desconexión" y es importante que lo atiendas de inmediato.

Si tu pago no es recibido en nuestra oficina en la fecha indicada para el saldo vencido, se podrá hacer un cargo por cobranza o tu servicio podrá ser desconectado sin nuevo aviso.

Si el servicio es desconectado será necesario que pagues el total de la cuenta, además de un cargo por reconexión. Tus requisitos de depósito serán re-evaluados y éste podrá ser aumentado si es necesario para cubrir el pago por servicio futuro.

Si tú o cualquier ocupante permanente del inmueble está gravemente enfermo o puede ponerse gravemente enfermo por la suspensión del servicio, se podrá obtener una prórroga limitada si ésta es solicitada antes de la fecha de desconexión que aparece en la cuenta, y es respaldada por un informe escrito a mano proveniente de un médico autorizado.

La dirección, el número de teléfono y horas de oficina de tu oficina local de CenterPoint Energy aparecen en el ángulo superior izquierdo de tu cuenta.

Quando el servicio ha sido desconectado por la falta de pago, es necesario que pagues todos los saldos pendientes. El servicio será reconectado el siguiente día de trabajo después de que CenterPoint Energy haya recibido el pago.



Always There.®



Always There.®

Keep this part of your bill.

Customer name	ELMER H BRUNSTING
Account number	3850291-0
Date mailed	04/07/2011
Date due	04/22/2011
Total amount due	\$ 323.62

QUESTIONS OR COMMENTS?

CenterPoint Energy
 PO BOX 2628
 HOUSTON TX 77252-2628
 Billing & Service:
 In Houston Area 713-659-2111
 Toll Free 1-800-752-8036
 Monday-Friday Call 7 a.m. - 6 p.m.
 CenterPointEnergy.com

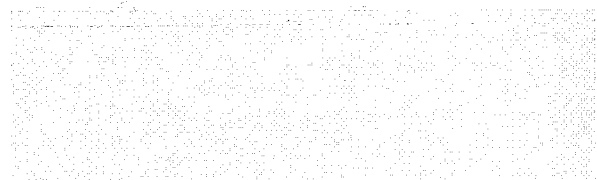
Si ya pagaste la cantidad indicada como vencida, por favor haz caso omiso de este aviso.

2200

Page 3 of 3



Always There.®





Always There.®

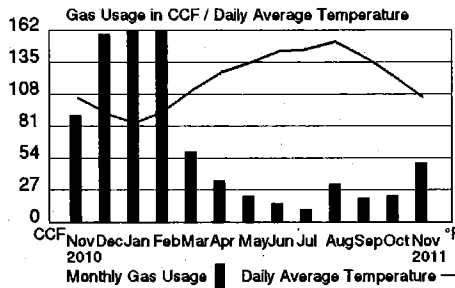
QUESTIONS OR COMMENTS?

CenterPoint Energy
 PO BOX 2628
 HOUSTON TX 77252-2628
 Billing & Service:
 In Houston Area 713-659-2111
 Toll Free 1-800-752-8036
 Monday-Friday Call 7 a.m. - 6 p.m.
 CenterPointEnergy.com

DID YOU KNOW?

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

The customer charge includes a \$0.20 GRIP surcharge.



Keep this part of your bill.

Customer name ELMER H BRUNSTING
 Account number 3850291-0
 Date mailed 12/07/2011
 Date due 12/22/2011
 Total amount due \$ 54.62

ACCT SUMMARY

	Gas charges
Previous balance	\$65.66
Payment 11/22/2011	- 65.66
Balance forward	\$ 0.00
Current billing	54.62
Total amount due	\$54.62

SERVICE ADDRESS

13630 Pinerock Ln
 Houston TX 77079-5914

YOUR GAS USAGE

		Meter # 3798500640542
32 Day billing period	10/28/2011 to 11/29/2011	
Current reading	11/29/2011	1152
Previous reading	10/28/2011	1101
Metered Usage	1 CCF = 100 cubic feet of gas	51

YOUR BILL IN DETAIL

		R-2080-GRIP 2011
Customer charge		\$13.74
Base amount	51 CCF @ \$0.03080/CCF	1.57
Gas cost adjustment	51 CCF @ \$0.68412/CCF	34.89
Hurricane cost surcharge		0.10
Reimbursement of local franchise fee		2.70
Reimbursement of State GRT		1.08
City sales tax	1.00%	0.54

Total current charges \$54.62

#106

9210

Avg daily gas use: This period this yr 1.6 CCF; this period last yr 2.8 CCF

Page 1 of 1

Avg daily temp: This period this year 63°F; this period last year 63°F



Always There.®

QUESTIONS OR COMMENTS?

CenterPoint Energy
PO BOX 2628
HOUSTON TX 77252-2628

Billing & Service:
In Houston Area 713-659-2111
Toll Free 1-800-752-8036
Monday-Friday Call 7 a.m. - 6 p.m.
CenterPointEnergy.com

DID YOU KNOW?

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

The customer charge includes a \$0.20 GRIP surcharge.

Join Average Monthly Billing now and spread your natural gas costs throughout the year. Pay \$62.00 by the due date shown instead of the total amount due listed above, and you will be automatically enrolled. See the enclosed Average Monthly Billing insert for more information.

Keep this part of your bill.

Customer name ELMER H BRUNSTING
Account number 3850291-0
Date mailed 01/10/2012
Date due 01/25/2012
Total amount due \$ 91.23

ACCT SUMMARY

Previous balance Gas charge \$54.62
Payment 12/21/2011 - 54.62
Balance forward \$ 0.00
Current billing 91.23
Total amount due \$91.23

SERVICE ADDRESS

13630 Pinerock Ln
Houston TX 77079-5914

YOUR GAS USAGE

31 Day billing period 11/29/2011 to 12/30/2011 Meter # 3798500640542
Current reading 12/30/2011 1250
Previous reading 11/29/2011 1152
Metered Usage 1 CCF = 100 cubic feet of gas 98

YOUR BILL IN DETAIL

Customer charge R-2080-GRIP 2011 \$13.74
Base amount 98 CCF @ \$0.03080/CCF 3.02
Gas cost adjustment 98 CCF @ \$0.68418/CCF 67.05
Hurricane cost surcharge 0.20
Reimbursement of local franchise fee 4.52
Reimbursement of State GRT 1.80
City sales tax 1.00% 0.90

Total current charges \$91.23

8947

Avg daily gas use: This period this yr 3.2 CCF; this period last yr 4.4 CCF

Page 1 of 1

Avg daily temp: This period this year 53°F; this period last year 55°F



Always There.®

CENTERPOINT ENERGY
PO BOX 2628
HOUSTON TX 77252-2628

Mail this portion with payment. Please do not include letters or notes

Account number 3850291-0
Date due 01/25/2012
Total amount due \$ 91.23
Amount paid \$

CENTERPOINT ENERGY
PO BOX 4981
HOUSTON TX 77210-4981



00031716 01 AV 0.340 1

ELMER H BRUNSTING
13630 PINEROCK LN
HOUSTON TX 77079-5914



0330069167543 008200000385029103000000091230000000620050

AABrunsting.Financials002271



Always There.®

QUESTIONS OR COMMENTS?

CenterPoint Energy
PO BOX 2628
HOUSTON TX 77252-2628
Billing & Service:
In Houston Area 713-659-2111
Toll Free 1-800-752-8036
Monday-Friday Call 7 a.m. - 6 p.m.
CenterPointEnergy.com

DID YOU KNOW?

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

The customer charge includes a \$0.20 GRIP surcharge.

Join Average Monthly Billing now. Just pay exactly \$150.23 by the due date. Your future Average Monthly Billing payment will be approximately \$59.00. Learn more at CenterPointEnergy.com/amb.

Introducing My Energy Analyzer, a free online tool to help you understand your bill and the factors that affect monthly energy costs. CenterPointEnergy.com/MyEnergyAnalyzer.

disconnect

Keep this part of your bill.

Customer name ELMER H BRUNSTING
Account number 3850291-0
Date mailed 02/08/2012
Date due 02/23/2012
Total amount due \$ 158.09

ACCT SUMMARY table with columns for item and amount. Includes Previous balance (\$91.23), Payment (0.00), Balance forward (\$91.23), Current billing (66.86), and Total amount due (\$158.09).

SERVICE ADDRESS
13630 Pinerock Ln
Houston TX 77079-5914

YOUR GAS USAGE table with columns for item, date, and amount. Includes 32 Day billing period (12/30/2011 to 01/31/2012), Current reading (01/31/2012, 1333), Previous reading (12/30/2011, 1250), and Metered Usage (1 CCF = 100 cubic feet of gas, 83).

YOUR BILL IN DETAIL table with columns for item, amount, and rate. Includes Customer charge (\$13.74), Base amount (83 CCF @ \$0.03080/CCF, 2.56), Gas cost adjustment (83 CCF @ \$0.54337/CCF, 45.10), Hurricane cost surcharge (83 CCF @ \$0.00202/CCF, 0.17), Reimbursement of local franchise fee (3.31), Reimbursement of State GRT (1.32), and City sales tax (1.00%, 0.66).

Total current charges \$66.86

9320

Avg daily gas use: This period this yr 2.6 CCF; this period last yr 6.8 CCF

Page 1 of 1

Avg daily temp: This period this year 59°F; this period last year 50°F



Always There.®

FINAL BILL

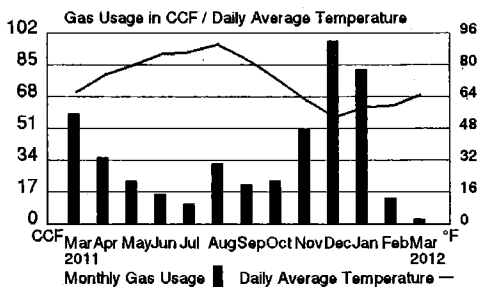
QUESTIONS OR COMMENTS?

CenterPoint Energy
 PO BOX 2628
 HOUSTON TX 77252-2628
 Billing & Service:
 In Houston Area 713-659-2111
 Toll Free 1-800-752-8036
 Monday-Friday Call 7 a.m. - 6 p.m.
 CenterPointEnergy.com

DID YOU KNOW?

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

The customer charge includes a \$0.20 GRIP surcharge.



1215

Avg daily gas use: This period this yr 0.3 CCF; this period last yr 5.1 CCF

Page 1 of 1

Avg daily temp: This period this year 66°F; this period last year 56°F



Always There.®

CENTERPOINT ENERGY
 PO BOX 2628
 HOUSTON TX 77252-2628

Mail this portion with payment. Please do not include letters or notes

Account number 3850291-0
 Date due 04/02/2012
 Total amount due \$ 41.71
 Amount paid \$

CENTERPOINT ENERGY
 PO BOX 4981
 HOUSTON TX 77210-4981



00044741 01 MB 0.404 1

ELMER H BRUNSTING
 203 BLOOMINGDALE CIR
 VICTORIA TX 77904-3049



0230073022660 00820000038502910500000004171000000000020

Keep this part of your bill.

Customer name ELMER H BRUNSTING
 Account number 3850291-0
 Date mailed 03/16/2012
 Date due 04/02/2012
 Total amount due \$ 41.71

ACCT SUMMARY
 Gas charge:
 Previous balance \$182.39
 Payment 03/14/2012 - 158.09
 Balance forward \$ 24.30
 Current billing 17.41
 Total amount due \$41.71

SERVICE ADDRESS
 13630 Pinerock Ln
 Houston TX 77079-5914

YOUR GAS USAGE
 15 Day billing period 02/29/2012 to 03/15/2012
 Current reading 03/15/2012 1352
 Previous reading 02/29/2012 1348
 Metered Usage 1 CCF = 100 cubic feet of gas 4
 Meter # 3798500640542

YOUR BILL IN DETAIL
 R-2080-GRIP 2011
 Customer charge \$13.74
 Base amount 4 CCF @ \$0.03080/CCF 0.12
 Gas cost adjustment 4 CCF @ \$0.54250/CCF 2.17
 Hurricane cost surcharge 4 CCF @ \$0.00202/CCF 0.01
 Reimbursement of local franchise fee 0.86
 Reimbursement of State GRT 0.34
 City sales tax 1.00% 0.17

Total current charges \$17.41



Always There.®

CENTERPOINT ENERGY
PO BOX 2628
HOUSTON TX 77252-2628
713-659-2111

Keep this part of your bill.

Account Number: 3850291-0

Service To:

13630 PINEROCK LN
HOUSTON TX 77079-5914

Meter Number: 37425472

Date Mailed: Apr 17, 2012

Mailed To:

ELMER H BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA TX 77904

FINAL BILL

Our records show that your final bill is still outstanding. If payment has been made please disregard. If payment has not been made please pay as soon as possible to avoid further collection efforts.

1,405

Utility	Other Charges	Late Fee	Total Amount Past Due
\$41.71	\$0.00	\$0.00	\$41.71

Please mail the portion below with your payment. Please do not include letters or notes with payment.



Always There.®

CENTERPOINT ENERGY
PO BOX 2628
HOUSTON TX 77252-2628

Account Number: 3850291-0

Due Immediately	Amount Past Due
	\$ 41.71

AMOUNT PAID \$ _____

CENTERPOINT ENERGY
PO BOX 4981
HOUSTON TX 77210-4981



ELMER H BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA TX 77904

000010538333

008200000385029100000000041710000000417180

AABrunsting.Financials002274



Always There.®

CENTERPOINT ENERGY
PO BOX 2628
HOUSTON TX 77252-2628
713-659-2111

Keep this part of your bill.

Account Number: 3850291-0

Service To:

13630 PINEROCK LN
HOUSTON TX 77079-5914

Meter Number: 37425472

Date Mailed: May 17, 2012

Mailed To:

ELMER H BRUNSTING
203 BLOOMINGDALE CIR
VICTORIA TX 77904

FINAL BILL

Your account remains unpaid. If payment is not made in full your bill will be turned over to a collection agency and reported to the credit bureau. If payment has been made please disregard this notice.

*Sum
#132*

1,413

Utility	Other Charges	Late Fee	Total Amount Past Due
\$41.71	\$0.00	\$0.00	\$41.71

Please mail the portion below with your payment. Please do not include letters or notes with payment.



CITY OF HOUSTON

Public Works and Engineering
Department

PAY ONLINE AT WWW.HOUSTONWATERBILLS.ORG
FOR QUESTIONS REGARDING DRAINAGE AND CIP, PLEASE VISIT WWW.REBUILDDHOUSTON.ORG

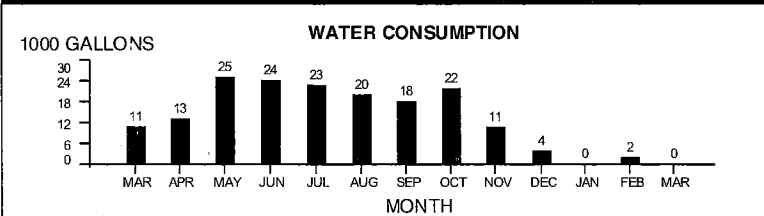
UTILITY BILL

FOR WATER AND WASTEWATER INQUIRIES, PLEASE CALL 713-371-1400.
FOR DRAINAGE INQUIRIES, PLEASE CALL 713-371-1111.
FOR WATER LEAKS, PLEASE CALL 311.

17385 CD-0 WD-12 FINAL 1

Account Number 2546-2510-1392		Service Address 13630 PINEROCK LN		Rate/Class RESIDENTIAL	Meter Size (Inches) 5/8
No. Units	Previous Reading 263	Current Reading 263	Gallons 0	Read Date 03/20/2012	
Payments Received		Adjustments		Current Charges	
PAYMENT	03/19/2012	20.42 CR			
PAYMENT	04/11/2012	26.19 CR			
Previously Billed Amount	Total Payments	Total Adjustments	Total Current Charges	Total Amount Due	
46.61	46.61 CR	0.00	0.00	\$0.00	
Billing Date		04/25/2012	Due Date		05/15/2012
PROPERTY DRAINAGE CHARGE:					

ANNUAL: \$95.45 MONTHLY: \$7.95



PAY ONLINE AT WWW.HOUSTONWATERBILLS.ORG

AMOUNT AFTER 05/15/2012 \$0.00

Please remember to add your W.A.T.E.R. Fund pledge to the Total Amount Due.

If you have not pledged and would like to make a contribution to the W.A.T.E.R. Fund, check the box on the return portion of this bill below and include an extra dollar with your payment. Contributions can also be made online at www.houstonwaterbills.org

We would like to thank everyone who has made a pledge or contribution to the Fund.

Return this portion with payment. Write account number on all checks.
Payable to: CITY OF HOUSTON, WATER DEPARTMENT

\$1.00 Gift to W.A.T.E.R. Fund

If you have received a drainage charge please note:
The drainage charge reflects a 1000 foot adjustment in impervious surface area that reduced the amount due.



P.O. Box 1560
Houston, TX 77251

P1ZPZ200306888 - 125088120 - 1 2

BRUNSTING NELVA E
BRUNSTING NELVA E % BRUNSTINGANITA
203 BLOOMINGDALE CIR
VICTORIA TX 77904-3049

TOTAL AMOUNT DUE:	\$0.00
Amount Paid:	
Due Date:	05/15/2012
Amount After 05/15/2012	\$0.00

254625101392 0000000000 0000000000

GO GREEN - SAVE GREEN!

eBilling and online bill payment are great ways to help the City increase efficiencies. It's a quick and easy way to save time and money. You'll be helping to save our environment too!

Sign up at houstonwaterbills.org

You can now use your Visa, MasterCard, or Discover credit card or Visa or MasterCard debit cards to pay your City of Houston utility bill. Go to www.houstonwaterbills.org and follow the links to either "Create Online Profile" or "Quick Pay." If you create an online profile, you will also be able to check water usage, manage your account, and get your bill by email too!

Internet access, account verification and a valid e-mail address are required for online payments and account services. Payments may also be made through our automated telephone system at **713-371-1265**.

**IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND RESPONSIBILITIES
AS A CITY OF HOUSTON UTILITY CUSTOMER**

To ensure that you receive regular updates from the City of Houston regarding your account, it is necessary to keep all contact information current on your water/sewer accounts including phone numbers, e-mail addresses, etc. Commercial and multi-family customers must request changes in writing.

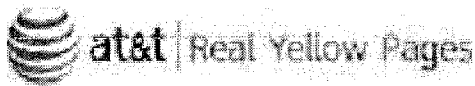
The City of Houston has installed electronic meter reading devices throughout the city in order to obtain your meter reads for billing. It is a violation of City Ordinance and State Law to tamper or damage the water service connection. If damage or tampering is noted fines may be assessed. Please ensure the water meter box and its contents are left unobstructed and undisturbed.

If you feel that you have been incorrectly billed for water or sewer services, or are unsatisfied with a correction to your bill, you have the right to an administrative review or informal hearing to address your complaint. A complaint must be filed within 90 days from the date of the first disputed bill. If you are waiting for a decision on a bill adjustment, you must continue to pay your current bill(s) while awaiting resolution of your adjustment to avoid interruption of your service, additional penalties, and/or late fees.

Hearings will not be provided for requests that are inconsistent with City Ordinance Sec. 47-70.1, such as denial or the amount of assistance from the W.A.T.E.R. Fund; terms of deferred payment agreements, customers' inability to pay for services, the amount of deposit required, or the rate schedule. Please visit our website at www.houstonwaterbills.org for a complete list of non-disputable items.

Allowing your account to fall into delinquent status for any reason may result in additional fees, additional deposit requirements, and/or termination of service. **In the event service is disconnected, service may not be reinstated for one to two business days after the account has been paid in full or satisfactory arrangements have been made.**

If your services are in danger of termination because you cannot pay, you may be eligible for assistance from the W.A.T.E.R. Fund. Proof of income is required and assistance is subject to availability of funds.



For information on **Flood Awareness**, see pages 16-17 in the front of the November 2009 Houston AT&T Real Yellow Pages.®
© 2009 AT & T Intellectual Property. All rights reserved. AT & T,



CITY OF HOUSTON

Public Works and Engineering
Department

PAY ONLINE AT WWW.HOUSTONWATERBILLS.ORG
FOR QUESTIONS REGARDING DRAINAGE AND CIP, PLEASE VISIT WWW.REBUILDDHOUSTON.ORG

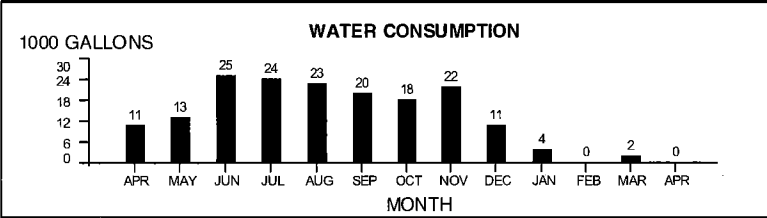
UTILITY BILL

FOR WATER AND WASTEWATER INQUIRIES, PLEASE CALL 713-371-1400.
FOR DRAINAGE INQUIRIES, PLEASE CALL 713-371-1111.
FOR WATER LEAKS, PLEASE CALL 311.

15010 CD-0 WD-12

Account Number		Service Address		Rate/Class	Meter Size (Inches)
2546-2510-1400		13630 PINEROCK LN		RESIDENTIAL	5/8
No. Units	Previous Reading	Current Reading	Gallons	Read Date	
	263	263	0	04/14/2012	
Payments Received		Adjustments	Current Charges		
			APR DRAINAGE 7.95		
Previously Billed Amount	Total Payments	Total Adjustments	Total Current Charges	Total Amount Due	
0.00	0.00	0.00	7.95	7.95	
Billing Date		04/18/2012	Due Date		05/08/2012
PROPERTY DRAINAGE CHARGE:					

ANNUAL: \$95.45 MONTHLY: \$7.95



PAY ONLINE AT WWW.HOUSTONWATERBILLS.ORG

AMOUNT AFTER 05/08/2012 \$7.95

Please remember to add your W.A.T.E.R. Fund pledge to the Total Amount Due.

If you have not pledged and would like to make a contribution to the W.A.T.E.R. Fund, check the box on the return portion of this bill below and include an extra dollar with your payment. Contributions can also be made online at www.houstonwaterbills.org

We would like to thank everyone who has made a pledge or contribution to the Fund.

Return this portion with payment. Write account number on all checks.
Payable to: CITY OF HOUSTON, WATER DEPARTMENT

\$1.00 Gift to W.A.T.E.R. Fund

If you have received a drainage charge please note:
The drainage charge reflects a 1000 foot adjustment in impervious surface area that reduced the amount due.

TOTAL AMOUNT DUE:	\$7.95
Amount Paid:	
Due Date:	05/08/2012
Amount After 05/08/2012	\$7.95

P.O. Box 1560
Houston, TX 77251



P1Z9NZ00300911 - 123559424 - 1 2
BRUNSTING NELVA % BRUNSTING FA(OWN)
BRUNSTING NELVA % BRUNSTING FAM LIV
13630 PINEROCK LN
HOUSTON TX 77079-5914

254625101400 0000000795 0000000795



GO GREEN - SAVE GREEN!

eBilling and online bill payment are great ways to help the City increase efficiencies. It's a quick and easy way to save time and money. You'll be helping to save our environment too!

Sign up at houstonwaterbills.org

You can now use your Visa, MasterCard, or Discover credit card or Visa or MasterCard debit cards to pay your City of Houston utility bill. Go to www.houstonwaterbills.org and follow the links to either "Create Online Profile" or "Quick Pay." If you create an online profile, you will also be able to check water usage, manage your account, and get your bill by email too!

Internet access, account verification and a valid e-mail address are required for online payments and account services. Payments may also be made through our automated telephone system at **713-371-1265**.

**IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND RESPONSIBILITIES
AS A CITY OF HOUSTON UTILITY CUSTOMER**

To ensure that you receive regular updates from the City of Houston regarding your account, it is necessary to keep all contact information current on your water/sewer accounts including phone numbers, e-mail addresses, etc. Commercial and multi-family customers must request changes in writing.

The City of Houston has installed electronic meter reading devices throughout the city in order to obtain your meter reads for billing. It is a violation of City Ordinance and State Law to tamper or damage the water service connection. If damage or tampering is noted fines may be assessed. Please ensure the water meter box and its contents are left unobstructed and undisturbed.

If you feel that you have been incorrectly billed for water or sewer services, or are unsatisfied with a correction to your bill, you have the right to an administrative review or informal hearing to address your complaint. A complaint must be filed within 90 days from the date of the first disputed bill. If you are waiting for a decision on a bill adjustment, you must continue to pay your current bill(s) while awaiting resolution of your adjustment to avoid interruption of your service, additional penalties, and/or late fees.

Hearings will not be provided for requests that are inconsistent with City Ordinance Sec. 47-70.1, such as denial or the amount of assistance from the W.A.T.E.R. Fund; terms of deferred payment agreements, customers' inability to pay for services, the amount of deposit required, or the rate schedule. Please visit our website at www.houstonwaterbills.org for a complete list of non-disputable items.

Allowing your account to fall into delinquent status for any reason may result in additional fees, additional deposit requirements, and/or termination of service. **In the event service is disconnected, service may not be reinstated for one to two business days after the account has been paid in full or satisfactory arrangements have been made.**

If your services are in danger of termination because you cannot pay, you may be eligible for assistance from the W.A.T.E.R. Fund. Proof of income is required and assistance is subject to availability of funds.



For information on **Flood Awareness**, see pages 16-17 in the front of the November 2009 Houston AT&T Real Yellow Pages.®
© 2009 AT & T Intellectual Property. All rights reserved. AT & T,



8777 7000 NO RP 08 12092010 NNNNNY 01 018399

1-800-266-2278

Account Number	8777 70 319 0346273
Billing Date	12/08/10
Total Amount Due	\$64.04
Payment Due By	12/28/10
Page 3 of 6	

Important information about your Comcast Services

Effective January 1, 2011

December 1, 2010

Dear Valued Customer:

As part of our commitment to provide you with the best entertainment and communications experience, we continue to invest in making your services even better. Here are just a few highlights:

More to Watch, More Ways, More Easily—with TV that Goes where You Go. Some of the programs available through XFINITY TV online are:

- More ways to enjoy your entertainment—on your TV or online—anytime, anywhere.
The only service with HBO, Showtime and Starz online so you can watch on the go!*
- More top movies and shows On Demand than anyone, plus more HD and 3D shows too.
Now with over 25,000 choices on your TV and 150,000 choices online!
- Now, easier than ever to find your shows with 'Watchlist' at xfinityTV.com
And record shows from anywhere with DVR Manager—even from your smartphone.*
- MoviePlex and Investigation Discovery are now included in your Digital Starter channel lineup.

Faster Internet Speeds, Comprehensive Online Protection, and Advanced Home Phone

- Fastest Internet download speeds—with service now up to an incredible 50 Mbps!***
- Most comprehensive online security: Norton Security Suite, Secure Backup & Share and coming soon, identity protection—all included at no extra cost.
- Digital home phone service with the best call clarity and next-generation features like voicemail online and caller ID to your TV, PC, home phone and smartphone.*

Comcast Customer Guarantee and Commitment to Service

- And we stand behind it all with the Comcast Customer Guarantee, our promise to provide you a consistently superior experience backed by 24/7 customer service and convenient evening and weekend appointments.

Periodically, we adjust prices due to increases in programming and business costs. Starting January 1, 2011, new prices will apply to certain video and Internet services and equipment as indicated on the reverse side of this notice. If you are currently receiving services on a promotional basis or under a minimum term agreement associated with a specific rate, the prices for those services will not be affected during the promotion or minimum term.

We'd welcome the opportunity to help you find the perfect package that meets your needs. Our new Triple Play packages offer exceptional value and can give you more of what you want, your way. Visit us at Comcast.com or call us at 1-800-COMCAST to learn more.

Thanks for being a Comcast customer. We look forward to continuing to serve you.

*Feature and content availability varies by service plan and market. Comcast DVR and Internet access required for DVR Manager. Subject to equipment compatibility. ** Actual speeds vary and are not guaranteed. Speed tiers and increases may not be available in all areas.

HOUSTON AREA		Effective	Digital Economy Triple Play	\$79.85	\$79.85
Products and Services Price List		January 1, 2011	Includes Digital Economy, Economy High-Speed Internet and Comcast Digital Voice® Local with More®		
DIGITAL HIGH DEFINITION TRIPLE PLAY ¹ (monthly)	2010 Price	2011 Price	² Includes one converter or CableCARD if necessary.		
HD Premier XF Includes Digital Premier, HD/DVR Combo Service, Blast!® from Comcast High-Speed Internet, and Comcast Digital Voice® Unlimited	\$199.99	\$199.99	DIGITAL PACKAGES & SERVICES² (monthly)		
HD Preferred Plus XF Includes Digital Preferred with HD, HBO, Starz, Blast!® from Comcast High-Speed Internet, and Comcast Digital Voice® Unlimited	\$169.99	\$169.99	Digital Starter Includes select digital channels, Music Choice®, On-Screen Program Guide and On Demand ³	\$54.50	\$54.50
HD Preferred XF Includes Digital Preferred with HD, Starz, Performance High-Speed Internet and Comcast Digital Voice® Unlimited	\$149.99	\$149.99	Digital Preferred Includes Digital Starter and Digital Preferred Channels	\$71.45	\$72.45
DIGITAL TRIPLE PLAY² (monthly)			Digital Preferred with One Premium Channel	\$87.45	\$88.45
Preferred XF Triple Play Includes Digital Preferred, Performance High-Speed Internet and Comcast Digital Voice® Unlimited	\$139.99	\$139.99	Digital Preferred with Two Premium Channels	\$91.45	\$92.45
Starter XF Triple Play Includes Digital Starter, Performance High-Speed Internet and Comcast Digital Voice® Unlimited	\$129.99	\$129.99	Digital Premier Includes Digital Preferred Package with HBO, Cinemax, Showtime, Starz and Sports Entertainment Pack	\$104.45	\$106.45
Value Triple Play Plus Bundle Includes Digital Starter, Performance High-Speed Internet and Comcast Digital Voice® Local with More®	\$114.99	\$114.99	⁴ Includes one converter or CableCARD if necessary.		
Value Triple Play Bundle Includes Digital Starter, Economy High-Speed Internet and Comcast Digital Voice® Local with More®	\$99.99	\$99.99	⁵ On Demand programming varies by package. Some On Demand selections subject to charge indicated at time of purchase.		
			HISPANIC PACKAGES^{1,2,5} (monthly)		
			MultiLatino Total HD Paquete Triple Includes MultiLatino Ultra with HD, HBO, Starz, Cinemax, Showtime, Sports Entertainment Pack, Blast!® from Comcast High-Speed Internet, and Comcast Digital Voice® Unlimited	\$199.99	\$199.99
			MultiLatino Ultra HD Plus Paquete Triple Includes MultiLatino Ultra with HD, HBO, Starz Blast!® from Comcast High-Speed Internet, and Comcast Digital Voice® Unlimited	\$169.99	\$169.99

J154V SABAFXSM 8777-7000 8624-1700 (1010, 1020, 1060-1080, 1100-1120, 1140-1190, 1210-1360, 3150-3170, 1380-1540, 1560-1620, 2000-2090, 3000-3120, 3180-3210, 4000-4180, 5010-5030, 5050, 5100-5160)



8777 7000 NO RP 08 12092010 NNNNNY 01 018399

Account Number 8777 70 319 0346273
Billing Date 12/08/10
Total Amount Due \$64.04
Payment Due By 12/28/10
 Page 4 of 6

MultLatino Ultra HD Paquete Triple Includes MultiLatino Ultra with HD, Starz, Performance High-Speed Internet, Comcast Digital Voice® Unlimited	\$149.99	\$149.99
MultLatino Ultra Paquete Triple Includes MultiLatino Ultra, Performance High-Speed Internet and Comcast Digital Voice® Unlimited	\$139.99	\$139.99
MultLatino Max Paquete Triple Includes MultiLatino Max, Performance High-Speed Internet and Comcast Digital Voice® Unlimited	\$129.99	\$129.99
MultLatino Extra Paquete Triple Includes MultiLatino Plus, Economy High-Speed Internet and Comcast Digital Voice® Local with More®	\$89.80	\$89.80
MultLatino Plus Paquete Triple Includes MultiLatino, Economy High-Speed Internet and Comcast Digital Voice® Local with More®	\$79.85	\$79.85
MultLatino Plus Includes Basic Cable Service and MultiLatino	\$29.95	\$29.95
MultLatino Extra Includes Digital Economy and MultiLatino	\$39.90	\$39.90
MultLatino Max Includes Basic Cable Service, select channels from Expanded Basic Service, Digital Starter and MultiLatino	\$59.95	\$59.95
MultLatino Ultra Includes MultiLatino Max and Digital Preferred	\$76.90	\$76.90
MultLatino	\$9.95	\$9.95

¹ Includes one HD or HD/DVR converter or CableCARD if necessary.
² Includes one converter or CableCARD if necessary.
⁵ Requires minimum level of subscription to Digital Starter.

VIDEO SERVICES (monthly)

Basic Cable Service	\$21.15	\$23.15
Expanded Basic Service	\$33.35	\$31.35
Standard Service Includes Basic Cable Service and Expanded Basic Service	\$54.50	\$54.50
Family Tier⁴	\$14.95	\$14.95
Digital Economy² Includes Basic Cable Service and select channels from Expanded Basic Service, On-Screen Program Guide and On Demand	\$39.95	\$29.95
Digital Economy ² for Comcast High-Speed Internet or Comcast Digital Voice® customers	\$29.95	\$29.95
Digital Preferred ⁵	\$16.95	\$17.95
Sports Entertainment Pack ⁵	\$7.95	\$7.95
Sports Entertainment Pack ⁶	\$5.95	\$5.95
Digital Additional Outlet Service ⁷	\$7.50	\$8.50
Digital Additional Outlet Service with HDTV or DVR ⁷	\$3.95	\$3.95
Digital Additional Outlet Service with HDTV or DVR plus Comcast High-Speed Internet and Comcast Digital Voice® ⁷	\$0.00	\$0.00
HDTV (monthly)	\$7.95	\$8.50
HDTV Additional Outlet (monthly)	\$7.95	\$8.50
HD/DVR Additional Outlet Service (Includes equipment at \$2.50)	\$15.95	\$15.95
DVR Service (monthly)	\$12.95	\$12.95
HD/DVR Combo Service ⁷	\$15.95	\$15.95
Digital Service for Bulk Standard Tenants	\$3.99	\$4.99
Digital Adapter Service Additional Outlet ⁸ 1st and 2nd outlet	\$0.00	\$0.00
Digital Adapter Service Additional Outlet ⁸ 3rd, 4th, 5th etc. outlet (monthly, per outlet)	\$1.99	\$1.99

² Includes one converter or CableCARD if necessary.
⁴ Must subscribe to Basic Cable Service; cannot be combined with Digital Service; additional equipment is required.
⁵ Requires minimum level of subscription to Digital Starter.
⁶ Rate for each service for customers who subscribe to a Digital High Definition Triple Play.
⁷ Does not include Music Choice, On-Screen Guide, access to On Demand, Premium Channels or Premium Programming.
⁸ Includes Digital Adapter. Does not include Music Choice, On-Screen Guide, access to On Demand, Digital Preferred, Premium channels or Premium Programming.

PREMIUM CHANNELS⁹ (monthly)

HBO, Cinemax, Showtime, Starz or The Movie Channel (each)	\$19.95	\$19.95
HBO ⁹	\$15.00	\$15.00
Cinemax, Showtime, Starz or The Movie Channel (each) ⁶	\$10.00	\$10.00

⁶ Rate for each service for customers who subscribe to a Digital High Definition Triple Play.
⁹ Additional equipment required.

PREMIUM PROGRAMMING¹⁰ (monthly unless noted)

Playboy	\$16.95	\$16.95
Pay-Per-View/On Demand ¹¹	Varies	Varies
Disney Family Movies On Demand	\$5.99	\$5.99
Filipino Channel On Demand	\$7.99	\$7.99
Bollywood	\$12.99	\$12.99
Howard Stern	\$10.99	\$10.99
WWE 24/7 On Demand	\$7.99	\$7.99
Here TV	\$7.99	\$7.99
Too Much for TV	\$14.99	\$14.99
International Channels Non-Hispanic	\$9.95-14.95	\$9.95-14.95
International Packages - Filipino and South Asian	\$19.99-42.99	\$19.99-42.99

¹⁰ Requires converter or CableCARD; additional service charges may apply. Sold separately. Cannot be chosen as a Digital Premium Channel.
¹¹ Per program charge.

OTHER FEES & CHARGES

Service Protection Plan (monthly)	\$2.99	\$2.99
Home Amplifier Purchase	\$20.00	\$20.00
Channel Guide Magazine (monthly)	\$4.99	\$4.99
Comcast Digital Voice® or High-Speed Internet activation fee	\$29.95	\$29.95
Returned Check, Rejected Item or Insufficient Funds Fee	\$30.00	\$30.00
Late Fee	\$8.00	\$8.00
Reactivation Fee - Video	\$3.00	\$5.00
Reactivation Fee - High-Speed Internet	\$5.00	\$5.00
Reactivation Fee - Comcast Digital Voice®	\$5.00	\$5.00
Field Collection Fee	\$34.95	\$34.95
Over-the-counter bill payment transaction fee	\$1.00	\$1.00
Convenience Fee phone payments	\$5.00	\$5.00
FCC User Fee (monthly)	\$0.07	\$0.07

VIDEO EQUIPMENT

CableCARD™ - 1st card in device (monthly)	\$0.00	\$0.00
CableCARD™ - 2nd CableCARD in same device	\$1.50	\$1.50
Remotes - all types (monthly)	\$0.25	\$0.25
Digital cable box (monthly)	\$3.74	\$3.74
HD Digital Converter (Limited Basic Only)	N/A	\$2.50
Digital Adapter (Limited Basic Only)	N/A	\$0.50
Customer-Owned Video Equipment Credit	N/A	\$2.50
Limited Basic Service only Converter (Monthly)	\$0.95	\$0.95
Unreturned/Damaged Equipment for all Comcast Services	Replacement Cost	Replacement Cost

INSTALLATION / REPAIR¹²

Hourly Service Charge	\$49.95	\$52.95
Installation-Unwired Home (within 125 feet)	\$49.95	\$67.95
Installation-Prewired Home (within 125 feet)	\$34.95	\$52.95
Installation Additional Outlet-Connect Initial	\$19.95	\$34.99
Installation Additional Outlet-Connect Separate	\$34.95	\$42.95
Other Installation-Relocate Outlet-Initial	\$19.95	\$39.99
Other Installation-Relocate Outlet-Separate	\$34.95	\$52.95
Other Installation-Upgrade (non-addressable)	\$34.95	\$39.99
Other Installation-Downgrade (non-addressable)	\$34.95	\$34.99
Other Installation-Upgrade/Downgrade (addressable)	\$1.99	\$5.00
Customer Trouble Call	\$34.95	\$46.95
High-Speed Internet Professional installation	\$99.99	\$99.99
High-Speed Internet Home Networking Installation 1st two PCs at time of Comcast High-Speed Internet installation	\$149.95	\$149.95
High-Speed Internet Home Networking Installation - Separate Trip	\$49.95	\$49.95
Comcast Digital Voice® installation	\$99.99	\$99.99
Home Security - basic system installation	\$199.95	\$199.95
Home Security - activate existing system	\$79.95	\$79.95
Home Security - custom installation	Varies	Varies
Self-Installation Kit ¹³	\$29.95	\$29.95
Self-Installation Kit ¹³ Shipping and Handling	\$9.95	\$9.95
Self-Installation Kit ¹³ Priority Shipping and Handling	\$29.95	\$29.95

¹² Additional charges may apply for non-standard installation.
¹³ Self-Installation Kits available for pre-wired connects and upgrades. Self-installation options vary by service area and may include Internet, Comcast Digital Voice®, TV, HDTV, and HD/DVR.

XFINITY™ HOME SECURITY MONITORING RATES (monthly)¹⁴

	2010 Price	2011 Price
XFINITY Basic	\$29.95	\$29.95
XFINITY Preferred	\$39.95	\$39.95
Video Monitoring Preferred only	\$4.95	\$4.95
Advanced wireless back-up	\$5.00	\$5.00
Warranty service	\$5.00	\$5.00





8777 7000 NO RP 08 12092010 NNNNNY 01 018399

Account Number	8777 70 319 0346273
Billing Date	12/08/10
Total Amount Due	\$64.04
Payment Due By	12/28/10
Page 5 of 6	

¹⁴ Comcast Houston License # B-02571, 8590 W. Tidwell, Houston, TX 77040.

COMCAST HOME SECURITY MONITORING RATES (monthly)^{14, 15}

Residential Customers	\$27.00	\$27.00
Residential Customers with any two of the following: Comcast Digital Cable, Comcast High-Speed Internet, or Comcast Digital Voice® Unlimited Residential Customers with Comcast Digital Cable, Comcast High-Speed Internet and Comcast Digital Voice® Unlimited	\$25.00	\$25.00
Comcast Kid Care Program Open/Close Supervised	\$22.00	\$22.00
	\$10.95	\$10.95

¹⁴ Comcast Houston License # B-02571, 8590 W. Tidwell, Houston, TX 77040.
¹⁵ No longer available to new subscribers effective 8/1/10.

COMCAST DIGITAL VOICE® (monthly)

LOCAL WITH MORE®:		
Local with More® (monthly)	\$34.95	\$34.95
Local with More® with Comcast Cable Service or Comcast High-Speed Internet (monthly)	\$24.95	\$24.95
COMCAST DIGITAL VOICE® UNLIMITED:		
Comcast Digital Voice® Unlimited (monthly)	\$44.95	\$44.95
Comcast Digital Voice® Unlimited with Comcast Cable Service and Comcast High-Speed Internet (monthly)	\$39.95	\$39.95
Other Services (monthly)		
Second Phone Line -- with features	\$20.00	\$20.00
Second Phone Line -- without features	\$10.00	\$10.00
Carefree Minutes™ Mexico 100	\$4.95	\$4.95
Carefree Minutes™ Latin America 100	\$9.95	\$9.95
Carefree Minutes™ Western Europe 100	\$4.95	\$4.95
Carefree Minutes™ Asia 100	\$4.95	\$4.95
Carefree Minutes™ Worldwide 300	\$14.95	\$14.95
Non-published phone number -- one time fee of \$15.00 plus monthly rate of	\$4.95	\$4.95
Non-listed phone number	\$4.00	\$4.00
EMTA ¹⁶	\$5.00	\$7.00

¹⁶ Embedded Multimedia Terminal Adapter EMTA is required for Comcast Digital Voice® service. If you have a separate modem, the EMTA will replace that modem. Comcast Digital Voice® is for residential customers located in Comcast serviceable areas only and is subject to availability. Prices do not include international calling; federal, state, or local regulatory fees, taxes or surcharges; Regulatory Recovery Fee, or other applicable charges e.g. operator service or international calls. Equipment and installation charges may apply.

HIGH-SPEED INTERNET SERVICE¹⁷ (monthly)

Economy	\$39.95	\$39.95
Economy with Comcast Cable Service or Comcast Digital Voice®	\$24.95	\$26.95
Performance	\$57.95	\$59.95
Performance with Comcast Cable Service or Comcast Digital Voice®	\$42.95	\$44.95
Blast!®	\$67.95	\$69.95
Blast!® with Comcast Cable Service or Comcast Digital Voice®	\$57.95	\$57.95
Extreme 50	\$116.95	\$116.95
Extreme 50 with Comcast Cable Service or Comcast Digital Voice®	\$99.95	\$99.95
Basic Cable Service & Blast!® from Comcast High-Speed Internet	\$59.95	\$61.95

EQUIPMENT:

Modem Lease Fee (monthly)	\$5.00	\$7.00
---------------------------	--------	--------

EQUIPMENT - WIRELESS HOME NETWORKING:

Wireless Home Networking router service fee (monthly 2 to 5 computers)	\$0.00	\$0.00
---	--------	--------

¹⁷ Monthly service fee is applied on a per modem/gateway basis, e.g. a customer using 2 modems will be charged 2 monthly service fees. Does not include applicable equipment charges, taxes, or fees.

Internet 2go Mobile Internet Service¹⁸ (monthly)

Internet 2go Nationwide (3G)

3G Usage Allowance: 2GB (Without Comcast bundle that includes Performance XFINITY Internet)	\$60.00	\$60.00
3G Usage Allowance: 2GB (With Comcast bundle that includes Performance XFINITY Internet)	\$40.00	\$40.00

3G Usage Allowance: 4GB (Without Comcast bundle that includes Performance XFINITY Internet)	\$70.00	\$70.00
3G Usage Allowance: 4GB (With Comcast bundle that includes Performance XFINITY Internet)	\$50.00	\$50.00

Internet 2go Nationwide Preferred (4G/3G)

3G Usage Allowance: 5GB (Without Comcast bundle that includes Performance XFINITY Internet)	\$75.00	\$75.00
3G Usage Allowance: 5GB (With Comcast bundle that includes Performance XFINITY Internet)	\$55.00	\$55.00

Internet 2go Metro (4G)

Without Comcast bundle that includes Performance XFINITY Internet	\$60.00	\$60.00
With Comcast bundle that includes Performance XFINITY Internet	\$40.00	\$40.00

Fast Pack Bundles (monthly)

Fast Pack Nationwide (3G)

Performance XFINITY Internet & Internet 2go

Nationwide (3G) [3G Usage Allowance: 2GB]		
Monthly price for second year	\$69.99	\$69.99
Monthly price for third year and beyond	\$82.95	\$82.95

Performance XFINITY Internet & Internet 2go

Nationwide (3G) [3G Usage Allowance: 4GB]		
Monthly price for second year	\$79.99	\$79.99
Monthly price for third year and beyond	\$92.95	\$92.95

Fast Pack Nationwide Preferred (4G/3G)

Performance XFINITY Internet & Internet 2go Nationwide Preferred (4G/3G) [3G Usage Allowance: 5GB]		
Monthly price for second year	\$79.99	\$79.99
Monthly price for third year and beyond	\$97.95	\$97.95

Fast Pack Metro (4G)

Performance XFINITY Internet & Internet 2go Metro (4G)		
Monthly price for second year	\$69.99	\$69.99
Monthly price for third year and beyond	\$82.95	\$82.95

EQUIPMENT PURCHASE

3G Mobile Broadband device	\$125.00	\$125.00
4G Mobile Broadband device	\$125.00	\$125.00
4G/3G Mobile Broadband device	\$125.00	\$125.00
3G Mobile Hotspot	\$125.00	\$125.00
Mobile Hotspot	\$125.00	\$125.00
Mobile Broadband Device Protection (Monthly Charge)	\$4.99	\$4.99

ONE-TIME FEES

Wireless Activation Fee	\$49.00	\$49.00
Standard Shipping & Handling	\$9.95	\$9.95
Priority Shipping & Handling (optional)	\$29.95	\$29.95

USAGE CHARGES

3G Overage (after usage allowance)	\$.05/MB	\$.05/MB
Domestic 3G Roaming (above 100MB/mo)	\$1.00/MB	\$1.00/MB
International 3G Roaming: Canada	\$10/5MB	\$10/5MB
International 3G Roaming: Mexico	\$20/5MB	\$20/5MB
International 3G Roaming: Rest of World (where available)	\$20/5MB	\$20/5MB

¹⁸ Disclaimer: Not available in all areas. Internet 2go Mobile Internet Service does not include Mobile Broadband device which is sold separately for an additional charge. Performance XFINITY limited to service on a single outlet. Coverage areas between 4G and 3G vary and are not guaranteed. Usage and/or roaming charges apply on 3G network. For additional information on service and coverage areas, see www.comcast.com/2go.

Prices subject to change. Prices do not include applicable fees and taxes. Additional equipment may be required to receive certain services including, but not limited to, Premium services. Subscription to Limited Basic Service is required to receive any other level of video service. Certain services are available separately or as part of another level of service. Information about your local franchise authority can be found on your bill. Comcast service is subject to Comcast's standard terms and conditions of service. After a notice of an increase in rates, you may change your level of service at no additional charge for a period of 30 days from the effective date of the change. Otherwise, changes in the services you receive at your request may be subject to the installation fees listed. Certain services are available separately or as part of another level of service. © 2010 Comcast. All rights reserved.

1154V SABAFXP 8777-7000 8624-1700 (1010, 1020, 1060-1080, 1100-1120, 1140-1190, 1210-1360, 3150-3170, 1380-1540, 1560-1620, 2000-2090, 3000-3120, 3180-3210, 4000-4180, 5010-5030, 5050, 5100-5160



8777 7000 NO RP 08 12092010 NNNNNY 01 018399

Account Number 8777 70 319 0346273
Billing Date 12/08/10
Total Amount Due \$64.04
Payment Due By 12/28/10
Page 6 of 6

Channel Lineup effective 12/01/10

BASIC CABLE SERVICE Ω

Table listing channels 2-685 for Basic Cable Service, including KNWS, KZJL, KTXH, KIAH, KTMND, KPXB, KUHT, KRIV, KXLN, KHOU, KPRC, KTRK, KETH, KFTH, Municipal Channel, Houston Media Source, Houston ISD, HCC TV, KLTJ, KUBE, WGN, KTBU, KUVM, Leased Access, Universal Sports, This TV, KPRC-LA, KLTJ, KUHT, KUHT-V-ME, KHLN-TV, KTXH-My Network TV, KIAH-CW39, KTMND, KPXB-ION, KUHT-PBS, KRIV-FOX, KXLN, KHOU-CBS, KPRC-NBC, KTRK-ABC, KFTH, 13TV-3 Live Well.

Table listing channels 68-215 for Basic Cable Service, including Discovery Health, TruTV, MSNBC, USA, Cartoon, A&E, CNN, The Weather Channel, Discovery, FX, ABC Family, ESPN, ESPN2, The Golf Channel, TNT, Fox Sports Houston, Fox News, Lifetime, Disney Channel, Animal Planet, Nickelodeon, HGTV, Spike, Versus, TBS, Food Network, AMC, History, Syfy, Travel Channel, TLC.

Table listing channels 215-485 for Basic Cable Service, including ESPNU, Fit TV, PBS Kids Sprout, Sportsman Channel, Retirement Living, MTV Tr3s, CNN, Indiex, Retroplex, Filx, GMC, TV One, Jewelry TV, Shop NBC, Inspiration Network, EWTN, NASA Channel, CSPAN 2, CSPAN 3, DIY, G4, Great American Country, VH1 Classic Rock, MTV2, Fuse, Country Music Television, Centric, Cooking Channel, BBC America, Bio, History International, Texas Cable News, Fox Business, Bloomberg, SITV, The Africa Channel, ImagineAsian TV, Nat Geo WILD, tvk, Jewish Life TV, Oxygen, Planet Green, Soapnet, National Geographic, Discovery Kids, Science Channel, Military Channel, Game Show Network, Disney XD, Nick Jr., Boomerang, TV Land, TeenNick, Nicktoons, Fox Movie Channel, Sundance, Independent Film Channel, NFL Network, Speed Channel, Discovery Theater, Bio, HDNet, Palladia, Universal, National Geographic, Fox Business, Science Channel, Hallmark Movie Channel, NHL, MLB, TV ONE.

CINEMAX table listing channels 425-434: Cinemax East, Cinemax West, MoreMax, ActionMax, ThrillerMax, Wmax, @Max, 5Star Max, OuterMax, Cinemax HD.

STARZ table listing channels 410-416: Starz, Starz Edge, Starz in Black, Starz Cinema, Starz Kids & Family, Starz - HD.

SHOWTIME PACK table listing channels 474-479: SHOWTIME, SHOWTIME Too, SHOWTIME Showcase, SHOWTIME Beyond, SHOWTIME Extreme, SHOWTIME Next, SHOWTIME Women, SHOWTIME Family, SHOWTIME HD.

THE MOVIE CHANNEL table listing channels 488-489: The Movie Channel, The Movie Channel Extra.

SPORTS ENTERTAINMENT PACK table listing channels 101-104: NBA TV, Gol TV, Fox Soccer Channel, CBS College Sports.

MUSIC CLASSIC table listing channels 801-822: Hit List, Hip Hop & R & B, Mix Tape, Dance / Electronica, Rap, Hip Hop Classic, Throwback Jamz, Classic R & B, R & B Soul, Gospel, Reggae, Classic Rock, Retro Active, Rock, Metal, Alternative, Classic Alternative, Adult Alternative, Soft Rock, Pop Hits, 90's, 80's, 70's, Solid Gold Oldies, Party Favorites, Stage & Screen, Kidz Only!, Toddler Tunes, Today's Country, True Country, MC Classic Country, Contemporary Christian, Sounds of the Season, Soundscapes, Smooth Jazz, Jazz, Blues, Singers & Swing, Easy Listening, Classical Masterpieces, Light Classical, Música Urbana, Pop Latino, Tropicales, Mexicana.

MULTILATINO table listing channels 500-532: CineMexicano, Once TV - Mexico, TeleFormula, VideoRola, ¡Sorpresa!, LaTele Novela, MTV Tr3s, Canal 52MX, Mexico TV, CNN en Español, Mun2, Gol TV, Fox Sports en Español, ESPN Deportes, AYM Sports, Discovery en Español, History en Español, Galavisión, EWTN en Español, La Familia Cosmopolitan, Bandamax, CB TU TV Michoacán, Cine Latino, RitmoSon, HITN, Telehit, Mexico Canal 22, SUR, TBN Enlace, Teleritmo, De Pelicula.

DIGITAL ECONOMY (includes Basic Cable)

Table listing channels 21-56 for Digital Economy, including USA, Cartoon Network, A&E, Hallmark Channel, CNN, The Weather Channel, QVC, Discovery Channel, Fox News, Lifetime, Disney Channel, Animal Planet, BET, Spike TV, Food Network, C-SPAN, AMC, History, Comedy Central, Home Shopping Network, TruTV, TV Guide Network, Jewelry TV, EWTN, CSPAN 2, TV Land, Music Choice Channels.

DIGITAL STARTER (includes Expanded Basic Cable)

Table listing channels 1-110 for Digital Starter, including Channel 1 On Demand, Sports, Lifetime Movie Network, Comcast Sports Southwest, MoviePlex, Investigation Discovery, Mun 2, Style, Music Choice Channels, Lifetime Movies, Style.

DIGITAL PREFERRED (includes Digital Starter)

Table listing channels 100-124 for Digital Preferred, including TV Guide Network, NBA TV, Reelz TV, Hallmark Movie Channel, Gol TV, Fox Soccer Channel, CBS College Sports, Current TV, HBO Family, MLB Network, NFL Network, Outdoor Channel, ESPNews, WE, Ovation, NHL Network.

DIGITAL ECONOMY (includes Basic Cable)

Table listing channels 215-485 for Digital Economy, including USA, Cartoon Network, A&E, Hallmark Channel, CNN, The Weather Channel, QVC, Discovery Channel, Fox News, Lifetime, Disney Channel, Animal Planet, BET, Spike TV, Food Network, C-SPAN, AMC, History, Comedy Central, Home Shopping Network, TruTV, TV Guide Network, Jewelry TV, EWTN, CSPAN 2, TV Land, Music Choice Channels, Palladia, Universal, National Geographic, Fox Business, Science Channel, Hallmark Movie Channel, NHL, MLB, TV ONE.

ENCORE (Part of Digital Preferred)

Table listing channels 400-408 for Encore, including Encore, Encore Love, Encore Westerns, Encore Mystery, Encore Action, Encore HD.

HBO

Table listing channels 444-460 for HBO, including HBO East, HBO West, HBO2, HBO Signature, HBO Family, HBO Comedy, HBO Zone, HBO Latino, HBO HD.

INTERNATIONAL CHANNELS table listing channels 560-573: Zee TV, TV Asia, STAR India PLUS, SET Asia, SBTN, The Filipino Channel, GMA Pinoy TV, CTI-Zhong Tian Channel, ART, RTN, TV5Monde, Rai Italia.

DIGITAL PAY-PER-VIEW table listing channels 900-907: PPV Preview, PPV1, PPV2, Penthouse, Sexsee, Playboy, TEN, Vavoom, NBA League Pass/MLS, ESPN Sports Package, NHL Center Ice/MLB, PPV Sports 1, PPV Sports 2.

MUSIC CLASSIC table listing channels 801-822: Hit List, Hip Hop & R & B, Mix Tape, Dance / Electronica, Rap, Hip Hop Classic, Throwback Jamz, Classic R & B, R & B Soul, Gospel, Reggae, Classic Rock, Retro Active, Rock, Metal, Alternative, Classic Alternative, Adult Alternative, Soft Rock, Pop Hits, 90's, 80's, 70's, Solid Gold Oldies, Party Favorites, Stage & Screen, Kidz Only!, Toddler Tunes, Today's Country, True Country, MC Classic Country, Contemporary Christian, Sounds of the Season, Soundscapes, Smooth Jazz, Jazz, Blues, Singers & Swing, Easy Listening, Classical Masterpieces, Light Classical, Música Urbana, Pop Latino, Tropicales, Mexicana.

MUSIC CLASSIC

Table listing channels 801-822 for Music Classic, including Hit List, Hip Hop & R & B, Mix Tape, Dance / Electronica, Rap, Hip Hop Classic, Throwback Jamz, Classic R & B, R & B Soul, Gospel, Reggae, Classic Rock, Retro Active, Rock, Metal, Alternative, Classic Alternative, Adult Alternative, Soft Rock, Pop Hits, 90's, 80's, 70's, Solid Gold Oldies, Party Favorites, Stage & Screen, Kidz Only!, Toddler Tunes, Today's Country, True Country, MC Classic Country, Contemporary Christian, Sounds of the Season, Soundscapes, Smooth Jazz, Jazz, Blues, Singers & Swing, Easy Listening, Classical Masterpieces, Light Classical, Música Urbana, Pop Latino, Tropicales, Mexicana.

Channel line-up not available in all areas and is subject to change. HD content available On Demand varies by service. Additional equipment may be required; service charges may apply.

Ω On Demand
Family Tier
Additional HD equipment required. HD services may require a certain level of service for some programming.

SAAAF14J 8777-7000 8624-1700 (ALL)

Confirmation 

You have successfully set up automatic monthly payments with Comcast's Ecobill™.

Your automatic monthly payments will not take affect for 30-45 days. Please continue to pay your monthly balance until your statement shows that automatic monthly payments have begun.

Payment summary

Account type	Checking Account
Bank account owner	Nelva Brunsting
Bank account number	XXXXXXXX1143

Print

OK



Account Number 8777 70 319 0346273
 Billing Date 01/22/12
 Total Amount Due \$8.30
 Payment Due By 02/11/12
 Page 1 of 2

Contact us: @ www.comcast.com 713-341-1000

Elmer H Brunsting

For service at:
 13630 PINEROCK LN
 HOUSTON TX 77079-5914

News from Comcast

If you do not have a digital box on a television set with standard cable service or higher, you may be at risk of losing channels 21-52 & 56-80. Please call 713-341-1000 to secure two digital adapters today at no cost. You'll also receive more communication from us in the mail in regards to this network enhancement and timing for your area.


With Manilla.com, your Comcast bill, along with your other bills and statements are in one secure place and can be automatically retrieved, organized, and stored for as long as you want and without a fee.

EcoBill Save time. Save a tree. Your entire statement is available online. Sign up today for secure online billing and say goodbye to your paper bill forever. Also available are automatic monthly payments so you'll never need checks, stamps or envelopes again. Visit www.comcast.com/support to register today.

Monthly Statement Summary

Previous Balance	63.71
Payment	0.00
New Charges - see below	-55.41
Total Amount Due	\$8.30
Payment Due By	02/11/12

New Charges Summary

 Partial Month Charges & Credits	-47.46
<i>Changes were made to your account this month. See the following pages for more details.</i>	
Other Charges & Credits	-0.35
Taxes, Surcharges & Fees	-7.60
Total New Charges	-\$55.41



Detach and enclose this coupon with your payment. Please write your account number on your check or money order. Do not send cash.



Account Number 8777 70 319 0346273
 Payment Due By 02/11/12
 Total Amount Due \$8.30
 Amount Enclosed \$

9602 S 300 W. SANDY UT 84070-3340
 8777 7000 NO RP 22 01232012 NNNNNYNN 01 018145 0077

ELMER H BRUNSTING
 203 BLOOMINGDALE CIR
 VICTORIA, TX 77904-3049

Make checks payable to Comcast

COMCAST
 PO BOX 660618
 DALLAS TX 75266-0618



877770319034627300008300



Service Details

Account Number	8777 70 319 0346273
Billing Date	01/22/12
Total Amount Due	\$8.30
Payment Due By	02/11/12
	Page 2 of 2

Contact us: @ www.comcast.com 713-341-1000



Partial Month Charges & Credits

Because we had already billed you when the latest changes were made to your account, we have adjusted this bill. Listed in this section are credits and/or charges for these changes.

Effective 12/12/11, Digital Starter at a monthly rate of \$54.50 was removed from your account.

Adjustments for services removed 12/12/11

Digital Starter	12/12 - 01/07	-47.46
27 days @ \$1.7577/day based on a monthly rate of \$54.50		

Total Partial Month Charges & Credits - \$47.46

Other Charges & Credits

State Cost Recovery Charge -0.35

*The State Cost Recovery Charge is imposed by Comcast on its Texas subscribers to recover a portion of its expenses associated with charges imposed on Comcast by the State of Texas; Comcast is not required by law to collect this cost.

Total Other Charges & Credits - \$0.35

TV

Franchise Fee	-2.85
State Franchise Fee	-0.53

Taxes, Surcharges & Fees

State and Local Sales Tax	-4.22
Total Taxes, Surcharges & Fees	-\$7.60





*fax# 214-800-4444
attn Stream Energy
attn Power of Choice*

RESIDENTIAL

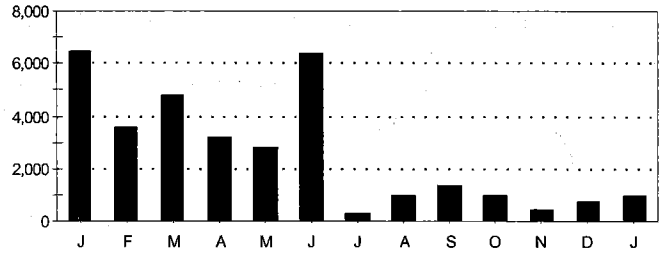
INVOICE DATE: 01/05/2011
INVOICE NUMBER: 1062531474091
ESI ID: 1008901015118442194100
SERVICE ADDRESS: 13630 PINEROCK LN
SERVICE PERIOD START (METER READ): 11/30/2010
SERVICE PERIOD END (METER READ): 01/03/2011
PRODUCT PLAN: RESIDENTIAL MONTH TO MONTH

ACCOUNT NUMBER:
1131576968

AMOUNT DUE:
\$134.05

PAYMENT DUE DATE:
01/21/2011

Monthly Usage



The average price you paid for electric service this month is \$0.126 (Total Energy Charges plus Delivery Charges divided by the usage)

Important Messages

Want to secure your next fixed rate agreement? Lock-in & save today! Visit www.streamenergy.net/lockin/ and enter your ESI ID and Account Number to get started.

For variable rate customers, you may obtain information on the price for your next invoice by visiting http://www.streamenergy.net/energy_rate_history_texas.asp

For more information about residential electric service, please visit www.powertochoose.com.

Explanation of Charges
PREVIOUS INVOICED AMOUNT: 143.80
PREVIOUS PAYMENT(S) AMOUNT: 143.80
PAYMENT [12-09-2010]: 143.80
TOTAL CURRENT CHARGES: 134.05
TOTAL DUE ON DUE DATE: 134.05
PAYMENT DUE DATE: 01/21/2011
(TO AVOID LATE PAYMENT PENALTY (5%))

pd 1/21 online

Customer Care: 1-866-447-8732
To make a payment anytime call: 1-888-962-5888
or visit www.streamenergy.net

Monday - Friday: 7am - 10pm CST
Saturday: 8am - 5pm CST
Sunday: Closed

Follow Stream Energy:



Thank You For Choosing Stream Energy

Please detach this portion with your payment. Bring entire bill if making a payment in person. Make your check payable to Stream Energy.

TX110105.001.lx-23511-000003759



ACCOUNT NUMBER: 1131576968
INVOICE NUMBER: 1062531474091
SERVICE ADDRESS: 13630 PINEROCK LN

AMOUNT DUE

TOTAL DUE ON: 01/21/2011 \$134.05
TOTAL DUE AFTER: 01/21/2011 \$140.75

AMOUNT ENCLOSED \$

011756 000003759
ELMER BRUNSTING
13630 PINEROCK LN
HOUSTON, TX 77079

Stream Energy
P.O. BOX 650026
DALLAS, TX 75265



000000013405001062531474091201101210000011315769685
AABrunsting.Financials002289

To assist those in need with their electric bills, you may send your donation to: Bill Payment Assistance Program P.O. Box 192746 Dallas, TX 75219

DETAILED CHARGES

METER NUMBER	PREVIOUS METER READ	CURRENT METER READ	TOTAL USAGE (KWH)	X	MULTIPLIER	X	PRICE/KWH	=	ENERGY CHARGE
164433034	5287	6314	1027		1		0.1220		125.29

DELIVERY CHARGES

ADFIT:	-0.66
ENERGY EFFICIENCY COST RECOVERY:	0.38
SYSTEM RESTORATION CHARGE:	1.80
TDSP METER SURCHARGE:	3.24
TOTAL DELIVERY CHARGES:	4.76

STREAM CHARGES

ENERGY CHARGE:	125.29
TOTAL STREAM CHARGES	125.29
TAXES	
GROSS RECEIPTS REIMB:	2.51
PUC ASSESSMENT:	0.21
SALES TAX:	1.28
TOTAL TAXES:	4.00
TOTAL CURRENT CHARGES:	134.05

The amounts billed include transition charges from the TDSP (i.e., local wires company) that are being billed by and collected on behalf of Centerpoint.

STREAM ENERGY CONTACT INFO

PUCT License Number: 10104
 P.O. BOX 650026
 DALLAS, TX 75265
 Customer Care: 1-866-447-8732
 Email: customerservice@streamenergy.net
 www.streamenergy.net
 Monday - Friday: 7am - 10pm CST
 Saturday: 8am - 5pm CST
 Sunday: Closed

PAYMENT OPTIONS

Automated Bank Draft
 Online Bill Payment
 "Over the Phone" Bill Payment
 Payment by Mail
 Financial Institution Online Bill Payment
 Pay Center Locator

 To find out more about these payment options, please visit us online at:
www.streamenergy.net/payment.asp

LOCAL WIRES CO

To report an outage to Centerpoint:
 1-800-332-7143

 To request service from Centerpoint:
 1-888-572-4399

IMPORTANT MESSAGE FROM THE PUBLIC UTILITY COMMISSION

If you believe that this invoice includes unauthorized charges, please contact Stream Energy at 1-866-447-8732 to inquire about these charges. If you are not satisfied with our review, you may file a complaint with the Public Utility Commission of Texas (PUCT), P.O. Box 13326, Austin, Texas 78711-3326. PUCT phone number: Local (512) 936-7120. Toll-free in Texas at (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136.

TX110105.001.txt-23512-000003759

Aviso de desconexión



P.O. BOX 192746
DALLAS, TX 75219

Servicio al Cliente: 1-866-447-8732
Para efectuar un pago, por favor llame 1-888-962-5888
or visit www.streamenergy.net

Lunes a Viernes: 7am - 10pm CT
Sábado: 8am - 5pm CT
Domingo: Cerrado

INFORMACIÓN DE CUENTA

NÚMERO DE CUENTA:	1131576968	FECHA DE LA NOTIFICACIÓN:	03/21/2012
DIRECCIÓN DE SERVICIO:	13630 PINEROCK LN	FECHA LIMITE DE PAGO	03/20/2012
ESI ID:	1008901015118442194100	CANTIDAD EN ATRASO	39.19

¿Se le olvidó algo?

De acuerdo a nuestros registros, su cuenta tiene una cantidad VENCIDA de **39.19**. Para evitar la desconexión de su servicio de electricidad, por favor envíe su pago a Stream Energy en o antes de **04/03/2012**. **EL PAGO DEBE SER RECIBIDO A MÁS TARDAR EL 04/03/2012 Ó SU SERVICIO SERÁ DESCONECTADO.**

Razón de Desconexión:

- Fallo en remitir pago por la cantidad atrasada.
- Fallo en remitir pago por su(s) instalación(es) del Plan de Pago Diferido.

Si su servicio es desconectado, se le requerirá pagar cargos de reconexión por parte del Proveedor de Servicio de Transmisión y Distribución (compañía local de alambrado eléctrico). También se puede cobrar un cargo de desconexión de \$15 si se ha desconectado su servicio o no.

Si pagó recientemente su saldo (o bien, ha establecido un plan de pago con nuestro Departamento de Servicio al Cliente), por favor haga caso omiso de este aviso y acepte nuestras disculpas por las inconveniencias. Stream Energy se compromete a cubrir las necesidades de energía eléctrica de usted y de su familia proporcionándole opciones flexibles. Valoramos su continuo patrocinio a Stream Energy y esperamos seguir siendo su proveedor de energía eléctrica y el de su familia, por muchos años más.

Si tiene preguntas acerca de su factura o de las opciones de pago:

Departamento de Servicio al Cliente, llamada sin cargo al 1-866-44-STREAM (1-866-447-8732) Para hacer un pago, por favor llame al: 1-888-962-5888 Horario: L a V 7:00AM-10:00PM Sáb 8:00AM -5:00PM.

AVISOS:

Si usted necesita ayuda para pagar la factura en la fecha de vencimiento o no puede pagar la factura, o está enfermo y discapacitado, quizás sea elegible para hacer arreglos de pago alternativos o establecer un plan de pagos diferidos. Comuníquese con nosotros para obtener más información. Usted puede obtener ayuda con sus pagos llamando al 2-1-1 o visitando www.211texas.org para localizar una agencia de asistencia de pagos cerca de usted o usted puede calificar para LITE-UP Texas, el cual está diseñado para ayudar a individuos de bajos ingresos calificados a reducir el costo mensual de servicio eléctrico. Para más información sobre LITE-UP Texas, por favor llame al 1-866-454-8387.

También puede estar sujeto a un cargo por Cancelación Temprana tal como se indica en sus Términos de Servicio. Su servicio no será restablecido hasta que todas las cantidades adeudadas sean pagadas, incluyendo todas las cargas de reconexión o de Cancelación Temprana que apliquen.

Si usted dio depósitos a Stream Energy, puede que sus depósitos sean aplicados a su factura final. Cualquier depósito restante le será devuelto o bien transferido a su nuevo proveedor, según designe usted, con el consentimiento de Stream Energy y su nuevo PME. Si usted no paga las cantidades adeudadas, o no hace los arreglos necesarios para el pago oportuno, Stream Energy se reserva el derecho a usar agencias de notificación al consumidor, agencias de cobro de deudas, tribunal de instancia de asuntos menores u otros remedios permitidos por la ley para cobrar cualquier saldo pendiente por pagar.

Si usted cree que este aviso contiene cargos no autorizados o para disputar dichos cargos, por favor comuníquese con nuestro departamento de facturación para disputar dichos cargos. Si no está satisfecho con nuestra respuesta a su pregunta o queja, usted puede presentar una queja llamando o escribiendo a la Comisión de Servicios Públicos de Texas, P.O. Box 13326, Austin, TX 78711-3326, teléfono (512) 936-7120 o llamando sin costo alguno al (888) 782-8477. Los individuos con problemas de audición o del habla con teléfonos de texto (TTY) pueden contactar a la Comisión al (512) 936-7136. Asimismo, las quejas se pueden presentar electrónicamente a través de www.puc.state.tx.us/ocp/complaints/complain.cfm.

LA FUTURA FACTURACIÓN NO CANCELA ESTE AVISO

Por favor despegue y devuelva esta porción con su pago. Traiga la factura completa si va a realizar el pago en persona. Haga su cheque pagadero a STREAM ENERGY.



NÚMERO DE CUENTA:	1131576968
DIRECCIÓN DE SERVICIO:	13630 PINEROCK LN
FECHA DE LA NOTIFICACIÓN:	03/21/2012

INFORMACIÓN DE LA CUENTA

PAST DUE AMOUNT ON 03/20/2012 \$39.19

CANTIDAD ADJUNTA

\$

ELMER BRUNSTING
203 Bloomingdale Cir
Victoria TX 77904-3049

STREAM ENERGY
P.O. BOX 650026
DALLAS, TX 75265



000000003919009065888539126201203200000011315769682

AABrunsting.Financials002291

Disconnection Notice



P.O. BOX 192746
DALLAS, TX 75219

Customer Care: 1-866-447-8732
To make a payment, please call: 1-888-962-5888
or visit www.streamenergy.net

Monday - Friday: 7am - 10pm CST
Saturday: 8am - 5pm CST
Sunday: Closed

ACCOUNT INFORMATION

ACCOUNT NUMBER:	1131576968	NOTICE DATE:	03/21/2012
SERVICE ADDRESS:	13630 PINEROCK LN	PAYMENT DUE DATE	03/20/2012
ESI ID:	1008901015118442194100	PAST DUE AMOUNT	39.19

Did you forget something?

According to our records, your account is PAST DUE in the amount of **39.19**. To avoid disconnection of your electric service, please remit your payment to Stream Energy on or before **04/03/2012**. **PAYMENT MUST BE RECEIVED BY 04/03/2012 OR YOUR SERVICE WILL BE DISCONNECTED.**

Reason for Disconnection:

- Failure to remit payment for the past due balance.
- Failure to remit payment for your Deferred Payment Plan installment(s).

If your service is disconnected, you will be required to pay reconnection charges from the Transmission and Distribution Service Provider (local wire company). You may also be assessed \$15 Disconnection Service Fee whether service has been disconnected or not.

If you have recently paid your balance (or have established payment arrangements with our Customer Service Department), please disregard this notice and accept our apologies for the inconvenience. Stream Energy is committed to taking care of you and your family's electricity needs by providing flexible options. We appreciate your continued patronage of Stream Energy and look forward to being your family's energy provider for years to come.

Questions about your bill or payment options:

Customer Service Department toll-free at **1-866-44-STREAM (1-866-447-8732)** To make a payment, please call: 1-888-962-5888 Hours: M-F 7:00AM-10:00PM Sat 8:00AM -5:00PM.

NOTICES

If you need assistance paying the bill by the due date or unable to pay your bill, or are ill and disabled, you may be eligible to make alternate payment arrangements or establish a deferred payment plan. Contact us for more information. You could possibly secure payment assistance by dialing 2-1-1 or by visiting www.211texas.org to locate a pledge agency near you or you may qualify for LITE-UP TEXAS, which is designed to help qualified low-income individuals reduce the monthly cost of electric service. For more information about LITE-UP TEXAS, please call 1-866-454-8387.

You may also be subject to an Early Termination fee as indicated in your Terms of Service. Your service will not be restored until all outstanding amounts are paid, including all applicable reconnection and/or Early Termination fees.

If you posted any deposits with Stream Energy, your deposit may be applied against your final bill. Any remaining deposit will either be returned to you or transferred to your new provider, at your designation, with the consent of Stream Energy and your new REP. Upon your failure to pay outstanding amounts owed, or to make acceptable payment arrangements, Stream Energy reserves the right to use consumer reporting agencies, debt collection agencies, small claims courts, or other remedies allowed by law to collect any outstanding monies owed.

If you believe this notice contains unauthorized charges or to discuss the notice, please contact our billing department. If you are not satisfied with our response to your inquiry or complaint, you may file a complaint by calling or writing the Public Utility Commission of Texas, P.O. Box 13326, Austin, TX 78711-3326, Telephone (512) 936-7120 or toll-free in Texas (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512) 936-7136. Complaints may also be filed electronically at www.puc.state.tx.us/ocp/complaints/complain.cfm.

FUTURE BILLING WILL NOT CANCEL THIS NOTICE

Please detach and return this portion with your payment. Bring entire bill if making payment in person. Make your check payable to **STREAM ENERGY**.



ACCOUNT NUMBER:	1131576968
SERVICE ADDRESS:	13630 PINEROCK LN
NOTICE DATE:	03/21/2012

AMOUNT DUE	
PAST DUE AMOUNT ON 03/20/2012	\$39.19

AMOUNT ENCLOSED

\$



5229 1 AB 0.371 *AUTO**ALL FOR AADC 783
ELMER BRUNSTING
203 Bloomingdale Cir
Victoria TX 77904-3049

STREAM ENERGY
P.O. BOX 650026
DALLAS, TX 75265



000000003919009065888539126201203200000011315769682

AABrunsting.Financials002292

Disconnection Notice



P.O. BOX 192746
DALLAS, TX 75219

Customer Care: 1-866-447-8732
To make a payment, please call: 1-888-962-5888
or visit www.streamenergy.net

Monday - Friday: 7am - 10pm CST
Saturday: 8am - 5pm CST
Sunday: Closed

ACCOUNT INFORMATION

ACCOUNT NUMBER:	1131576968	NOTICE DATE:	04/20/2012
SERVICE ADDRESS:	13630 PINEROCK LN	PAYMENT DUE DATE:	04/19/2012
ESI ID:	1008901015118442194100	PAST DUE AMOUNT:	25.00

Did you forget something?

According to our records, your account is PAST DUE in the amount of **25.00**. To avoid disconnection of your electric service, please remit your payment to Stream Energy on or before **05/03/2012**. **PAYMENT MUST BE RECEIVED BY 05/03/2012 OR YOUR SERVICE WILL BE DISCONNECTED.**

Reason for Disconnection:

- Failure to remit payment for the past due balance.
- Failure to remit payment for your Deferred Payment Plan installment(s).

If your service is disconnected, you will be required to pay reconnection charges from the Transmission and Distribution Service Provider (local wire company). You may also be assessed \$15 Disconnection Service Fee whether service has been disconnected or not.

If you have recently paid your balance (or have established payment arrangements with our Customer Service Department), please disregard this notice and accept our apologies for the inconvenience. Stream Energy is committed to taking care of you and your family's electricity needs by providing flexible options. We appreciate your continued patronage of Stream Energy and look forward to being your family's energy provider for years to come.

Questions about your bill or payment options:

Customer Service Department toll-free at **1-866-44-STREAM (1-866-447-8732)** To make a payment, please call: 1-888-962-5888 Hours: M-F 7:00AM-10:00PM Sat 8:00AM -5:00PM.

NOTICES

If you need assistance paying the bill by the due date or unable to pay your bill, or are ill and disabled, you may be eligible to make alternate payment arrangements or establish a deferred payment plan. Contact us for more information. You could possibly secure payment assistance by dialing 2-1-1 or by visiting www.211texas.org to locate a pledge agency near you or you may qualify for LITE-UP TEXAS, which is designed to help qualified low-income individuals reduce the monthly cost of electric service. For more information about LITE-UP TEXAS, please call 1-866-454-8387

You may also be subject to an Early Termination fee as indicated in your Terms of Service. Your service will not be restored until all outstanding amounts are paid, including all applicable reconnection and/or Early Termination fees.

If you posted any deposits with Stream Energy, your deposit may be applied against your final bill. Any remaining deposit will either be returned to you or transferred to your new provider, at your designation, with the consent of Stream Energy and your new REP. Upon your failure to pay outstanding amounts owed, or to make acceptable payment arrangements, Stream Energy reserves the right to use consumer reporting agencies, debt collection agencies, small claims courts, or other remedies allowed by law to collect any outstanding monies owed.

If you believe this notice contains unauthorized charges or to discuss the notice, please contact our billing department. If you are not satisfied with our response to your inquiry or complaint, you may file a complaint by calling or writing the Public Utility Commission of Texas, P.O. Box 13326, Austin, TX 78711-3326; Telephone (512) 936-7120 or toll-free in Texas (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512) 936-7136. Complaints may also be filed electronically at www.puc.state.tx.us/ocp/complaints/complain.cfm.

FUTURE BILLING WILL NOT CANCEL THIS NOTICE

Please detach and return this portion with your payment. Bring entire bill if making payment in person. Make your check payable to STREAM ENERGY.



ACCOUNT NUMBER:	1131576968
SERVICE ADDRESS:	13630 PINEROCK LN
NOTICE DATE:	04/20/2012

AMOUNT DUE	
PAST DUE AMOUNT ON 04/19/2012	\$25.00

AMOUNT ENCLOSED

\$



5225 1 AB 0.371 *AUTO**ALL FOR AADC 783
ELMER BRUNSTING
203 Bloomingdale Cir
Victoria TX 77904-3049

STREAM ENERGY
P.O. BOX 650026
DALLAS, TX 75265



000000002500009054526419274201204190000011315769681
AABrunsting.Financials002293

Aviso de desconexión



P.O. BOX 192746
DALLAS, TX 75219

Servicio al Cliente: 1-866-447-8732
Para efectuar un pago, por favor llame 1-888-962-5888
or visit www.streamenergy.net

Lunes a Viernes: 7am - 10pm CT
Sábado: 8am - 5pm CT
Domingo: Cerrado

INFORMACION DE CUENTA

NÚMERO DE CUENTA:	1131576968	FECHA DE LA NOTIFICACIÓN:	04/20/2012
DIRECCIÓN DE SERVICIO:	13630 PINEROCK LN	FECHA LIMITE DE PAGO	04/19/2012
ESI ID:	1008901015118442194100	CANTIDAD EN ATRASO	25.00

¿Se le olvidó algo?

De acuerdo a nuestros registros, su cuenta tiene una cantidad VENCIDA de **25.00**. Para evitar la desconexión de su servicio de electricidad, por favor envíe su pago a Stream Energy en o antes de **05/03/2012**. **EL PAGO DEBE SER RECIBIDO A MÁS TARDAR EL 05/03/2012 Ó SU SERVICIO SERÁ DESCONECTADO.**

Razón de Desconexión:

- Fallo en remitir pago por la cantidad atrasada.
- Fallo en remitir pago por su(s) instalación(es) del Plan de Pago Diferido.

Si su servicio es desconectado, se le requerirá pagar cargos de reconexión por parte del Proveedor de Servicio de Transmisión y Distribución (compañía local de alambrado eléctrico). También se puede cobrar un cargo de desconexión de \$15 si se ha desconectado su servicio o no.

Si pagó recientemente su saldo (o bien, ha establecido un plan de pago con nuestro Departamento de Servicio al Cliente), por favor haga caso omiso de este aviso y acepte nuestras disculpas por las inconveniencias. Stream Energy se compromete a cubrir las necesidades de energía eléctrica de usted y de su familia proporcionándole opciones flexibles. Valoramos su continuo patrocinio a Stream Energy y esperamos seguir siendo su proveedor de energía eléctrica y el de su familia, por muchos años más.

Si tiene preguntas acerca de su factura o de las opciones de pago:

Departamento de Servicio al Cliente, llamada sin cargo al 1-866-44-STREAM (1-866-447-8732) Para hacer un pago, por favor llame al: 1-888-962-5888 Horario: L a V 7:00AM-10:00PM Sáb 8:00AM -5:00PM.

AVISOS:

Si usted necesita ayuda para pagar la factura en la fecha de vencimiento o no puede pagar la factura, o está enfermo y discapacitado, quizás sea elegible para hacer arreglos de pago alternativos o establecer un plan de pagos diferidos. Comuníquese con nosotros para obtener más información. Usted puede obtener ayuda con sus pagos llamando al 2-1-1 ó visitando www.211texas.org para localizar una agencia de asistencia de pagos cerca de usted o usted puede calificar para LITE-UP Texas, el cual está diseñado para ayudar a individuos de bajos ingresos calificados a reducir el costo mensual de servicio eléctrico. Para más información sobre LITE-UP Texas, por favor llame al 1-866-454-8387.

También puede estar sujeto a un cargo por Cancelación Temprana tal como se indica en sus Términos de Servicio. Su servicio no será restablecido hasta que todas las cantidades adeudadas sean pagadas, incluyendo todas los cargos de reconexión o de Cancelación Temprana que apliquen.

Si usted dio depósitos a Stream Energy, puede que sus depósitos sean aplicados a su factura final. Cualquier depósito restante le será devuelto o bien transferido a su nuevo proveedor, según designe usted, con el consentimiento de Stream Energy y su nuevo PME. Si usted no paga las cantidades adeudadas, o no hace los arreglos necesarios para el pago oportuno, Stream Energy se reserva el derecho a usar agencias de notificación al consumidor, agencias de cobro de deudas, tribunal de instancia de asuntos menores u otros remedios permitidos por la ley para cobrar cualquier saldo pendiente por pagar.

Si usted cree que este aviso contiene cargos no autorizados o para disputar dichos cargos, por favor comuníquese con nuestro departamento de facturación para disputar dichos cargos. Si no está satisfecho con nuestra respuesta a su pregunta o queja, usted puede presentar una queja llamando o escribiendo a la Comisión de Servicios Públicos de Texas, P.O. Box 13326, Austin, TX 78711-3326; teléfono (512) 936-7120 ó llamando sin costo alguno al (888) 782-8477. Los individuos con problemas de audición o del habla con teléfonos de texto (TTY) pueden contactar a la Comisión al (512) 936-7136. Asimismo, las quejas se pueden presentar electrónicamente a través de www.puc.state.tx.us/ocp/complaints/complain.cfm.

LA FUTURA FACTURACIÓN NO CANCELA ESTE AVISO

Por favor despegue y devuelva esta porción con su pago. Traiga la factura completa si va a realizar el pago en persona. Haga su cheque pagadero a STREAM ENERGY.



NÚMERO DE CUENTA:	1131576968
DIRECCIÓN DE SERVICIO:	13630 PINEROCK LN
FECHA DE LA NOTIFICACIÓN:	04/20/2012

INFORMACION DE LA CUENTA

PAST DUE AMOUNT ON 04/19/2012 \$25.00

CANTIDAD ADJUNTA

\$

ELMER BRUNSTING
203 Bloomingdale Cir
Victoria TX 77904-3049

STREAM ENERGY
P.O. BOX 650026
DALLAS, TX 75265



000000002500009054526419274201204190000011315769681
AABrunsting.Financials002294



P.O. BOX 192746
DALLAS, TX 75219

Customer Care: 1-866-447-8732
To make a payment, please call: 1-888-962-5888
or visit www.streamenergy.net

Monday - Friday: 7am - 10pm CST
Saturday: 8am - 5pm CST
Sunday: Closed

ACCOUNT INFORMATION

ACCOUNT NUMBER:	1131576968	NOTICE DATE:	05/17/2012
SERVICE ADDRESS:	13630 PINEROCK LN	PAYMENT DUE DATE	05/24/2012
ESI ID:	1008901015118442194100	PAST DUE AMOUNT	10.53

Final Attempt Before Collection Agency.

Please accept our thanks if you have already paid the complete amount on this notice. If you feel your payment should have been received prior to this notice being sent, please call us toll-free at 1-866-44-STREAM (866-447-8732) to investigate the situation.

Protecting your credit rating is important. That's why we want to advise you of a situation that could put your credit in jeopardy. Your account with Stream Energy remains unpaid. Please ensure that payment is received on or before the date shown above to avoid having your account placed with a debt collection agency. We may also pursue collection attempts through the courts and pursue other remedies allowed by law to collect payment.

Several payment options are available. You can pay online at www.streamenergy.net. Payments also are accepted at hundreds of authorized Stream Energy Pay Center locations throughout the state. A searchable database of pay center locations is also located on our web site. To pay by credit card or check, you may call us toll-free at 1-866-44-STREAM (866-447-8732)

Thank you for your attention to this request.

STREAM ENERGY.

FUTURE BILLING WILL NOT CANCEL THIS NOTICE

TERMS AND CONDITIONS

It is agreed that Mr. Rooter is not responsible for the following:

1. Damage caused to the customer's property as a result of obtaining access to and exposing plumbing and drainage systems.
2. Additional plumbing work beyond that specifically mentioned in this estimate and proposal including, but not limited to, that which may be required because of pre-existing plumbing code violations or additional work revealed to be necessary as a result of performing the specified work.
3. Any repairs, installation, removal or replacement of non-plumbing items or activities including but not limited to: concrete, paving, asphalt, slabs, sidewalks, driveways, patios, pools, shrubbery, grass lawns, fences, electrical wiring and fixtures, painting, decorations, plastering, sheetrock and other wall coverings, glass, carpentry, millwork, cabinets, floors, carpeting, floor surfaces and preparation, roofing, flashing, sheet metal gutters, downspouts, brick, stonework, extension walls, steel and other framework.
4. Damage caused to customer's plumbing system by sewer and drain cleaning equipment when such is caused by pre-existing defects in such plumbing systems.

Customer accepts full responsibility for the prompt payment of all costs of this agreement even though customer may intend to obtain reimbursement from others such as landlords, tenants, insurance companies and tortfeasors.

This proposal and said specifications shall not be altered or modified except by written agreement between the parties hereto and verbal understandings and agreements with representatives shall not be binding unless set forth herein.

LIMITED SERVICE WARRANTY

Mr. Rooter warrants, to the extent stated herein, the plumbing repair service and drain cleaning services furnished by it. The stated period of warranty commences upon installation or repair of plumbing or upon cleaning of drains.

Purchaser understands that Mr. Rooter's liability under this warranty is limited to repair, replacement, recleaning or refund of purchaser's money, and does not extend to property damage resulting from drains which become clogged or obstructed or from plumbing work which fails during the agreed upon warranty period.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

NOTICE TO OWNER

THE LAW REQUIRES THAT THE CONTRACTOR SHALL SUBMIT A SWORN STATEMENT OF PERSONS FURNISHING MATERIALS AND LABOR BEFORE ANY PAYMENT IS REQUIRED TO BE MADE TO THE CONTRACTOR.

1. Do not sign this contract until you read it as if any spaces intended for the agreed terms, except so to unavailable information, are blank.
2. You are entitled to a copy of this contract at the time you sign it.
3. You may at any time pay off the full unpaid balance due under this contract, and in doing so you may receive a partial rebate of the service charge.
4. You may cancel this contract if it is solicited in person, and you sign it at a place other than the seller's business address, by sending notice of cancellation by certified mail return receipt requested to the seller at his address which notice shall be postmarked not later than midnight of the third day (excluding Sundays and holidays) following your signing this contract. If you choose to cancel this contract, you must return or make available to the seller at the place of delivery any merchandise, in its original condition, received by you under this contract.

This contractor is registered to do business in the state in which this work is performed. (See registration number on the front side of this contract.) Where required, this contractor has posted with the State all necessary bonds or cash deposits for the purpose of satisfying claims against the contractor for negligent or improper work or breach of contract in the conduct of the contractor's business. This bond or cash deposit may not be sufficient to cover a claim which might arise from the work done under your contract. If any supplier of materials used in your construction project or any employee of the contractor or subcontractor is not paid by the contractor or subcontractor on your job, your property may be liened to force payment. If you wish additional protection, you may request the contractor to provide you with the original "lien release" documents from each supplier or subcontractor on your project. The contractor is required to provide you with further information about lien release documents if you request it. General information is also available from the licensing board in your state. The specific telephone number and address of your governing agency can be found by calling 1-800-683-8063 or by writing Mr. Rooter Corporation, P.O. Box 3146 Waco, Texas 76707.

CALIFORNIA RESIDENTS ONLY NOTICE TO OWNER

"Under the California Mechanics' Lien Law, any contractor, subcontractor, laborer, supplier, or other person or entity who helps to improve your property, but is not paid for his or her work or supplies, has a right to place a lien on your home, land, or property where the work was performed and to sue you in court to obtain payment.

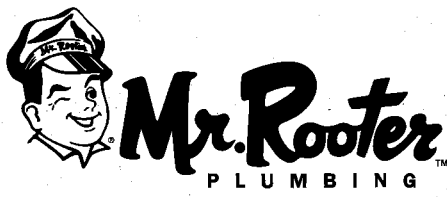
This means that after a court hearing, your home, land, and property could be sold by a court officer and the proceeds of the sale used to satisfy what you owe. This can happen even if you have paid your contractor in full if the contractor's subcontractors, laborers, or suppliers remain unpaid.

To preserve their rights to file a claim or lien against your property, certain claimants such as subcontractors or material suppliers are each required to provide you with a document called a "Preliminary Notice." Contractors and laborers who contract with owners directly do not have to provide such notice since you are aware of their existence as an owner. A preliminary notice is not a lien against your property. Its purpose is to notify you of persons or entities that may have a right to file a lien against your property if they are not paid. In order to perfect their lien rights, a contractor, subcontractor, supplier, or laborer must file a mechanics' lien with the county recorder which then becomes a recorded lien against your property. Generally, the maximum time allowed for filing a mechanics' lien against your property is 90 days after substantial completion of your project.

TO INSURE EXTRA PROTECTION FOR YOURSELF AND YOUR PROPERTY, YOU MAY WISH TO TAKE ONE OR MORE OF THE FOLLOWING STEPS:

- (1) Require that your contractor supply you with a payment and performance bond (not a license bond), which provides that the bonding company will either complete the project or pay damages up to the amount of the bond. This payment and performance bond as well as a copy of the construction contract should be filed with the county recorder for your further protection. The payment and performance bond will usually cost from 1 to 5 percent of the contract amount depending on the contractor's bonding ability. If a contractor cannot obtain such bonding, it may indicate his or her financial incapacity.
- (2) Require that payments be made directly to subcontractors and material suppliers through a joint control. Funding services may be available, for a fee, in your area which will establish voucher or other means of payment to your contractor. These services may also provide you with lien waivers and other forms of protection. Any joint control agreement should include the addendum approved by the registrar.
- (3) Issue joint checks for payment, made out to both your contractor and subcontractors or material suppliers involved in the project. The joint checks should be made payable to the persons or entities which send preliminary notices to you. Those persons or entities have indicated that they may have lien rights on your property, therefore you need to protect yourself. This will help to insure that all persons due payment are evenly paid.
- (4) Upon making payment on any completed phase of the project, and before making any further payments, require your contractor to provide you with unconditional Waiver and Release forms signed by each subcontractor, supplier, subcontractor, and laborer involved in that portion of the work for which payment was made. The statutory lien releases are set forth in Article 4, Chapter 5, Section 3202 of the Civil Code. Most states, by statute, will nullify all Waiver and Release forms if your contractor does not also file the same with the county recorder. All laborers and subcontractors must file a preliminary notice with you, the owner, and certify to the contractor, subcontractor, and laborer work performed on the job. You may obtain a lien from your contractor. On projects involving multiple phases, you may wish to require your contractor to file preliminary notices with you, the owner, and certify to the contractor, subcontractor, and laborer work performed on each phase. You may also wish to require your contractor to file a preliminary notice with you, the owner, and certify to the contractor, subcontractor, and laborer work performed on each phase.

These steps are not intended to be an exhaustive list of all possible steps that you may wish to take to protect yourself and your property. You should consult with a legal professional for more information. The contractor's liability is limited to the amount of the bond or cash deposit. The contractor's liability is not limited to the amount of the bond or cash deposit. The contractor's liability is not limited to the amount of the bond or cash deposit. The contractor's liability is not limited to the amount of the bond or cash deposit.



P.O. BOX 131643
 SPRING, TX 77393
 (281) 580-8899
 (281) 364-7399 FAX

www.mrrooter.com/houston
 www.mrrooter.com/woodlands
 License #20433

CONTRACT/RETAIL INSTALLMENT

166810

DATE: 01 '04' 11

489-A

JOB ADDRESS				BILLING ADDRESS IF DIFFERENT				SERVICE ORDER			
CUSTOMER NAME: NELVA BRANSTING				CUSTOMER NAME:							
ADDRESS: 13630 PINE ROCK				ADDRESS:				TYPE ✓			
CITY: HOUSTON		ST: TX		CITY:		ST:		SERVICE <input type="checkbox"/>			
ZIP: 77079		JOB PHONE:		ZIP:		OTHER PHONE:		PREV MAINT <input type="checkbox"/>			
EMAIL:				TECHNICIAN (S): 196				CONTACT:		ADVANTAGE PLAN™ MEMBER <input type="checkbox"/>	

<input checked="" type="checkbox"/> PAYMENT <input type="checkbox"/> CASH <input type="checkbox"/> CHECK <input type="checkbox"/> BILLED <input type="checkbox"/> AE <input type="checkbox"/> MC <input checked="" type="checkbox"/> V <input type="checkbox"/> DI				<input checked="" type="checkbox"/> EQUIPMENT <input type="checkbox"/> H/ SCRUB (SMALL) <input type="checkbox"/> H/ SCRUB (TRAILER) <input type="checkbox"/> CAMERA <input type="checkbox"/> PIPE LOCATOR <input type="checkbox"/> CABLE MACHINE <input type="checkbox"/> BACKHOE <input type="checkbox"/> TRENCHLESS <input type="checkbox"/> OTHER			
CREDIT CARD # 4037 6600 1389 6626 EXP DATE 10/12 AUTH CODE				SERVICE AUTHORIZATION: I AGREE THAT INITIAL PRICE QUOTED PRIOR TO START OF WORK DOES NOT INCLUDE ANY ADDITIONAL OR UNFORESEEN TASKS, NOR MATERIALS WHICH MAY BE FOUND TO BE NECESSARY TO COMPLETE REPAIRS OR REPLACEMENTS. I ALSO AGREE TO HOLD MR. ROOTER OR ITS ASSIGNS HARMLESS FOR PARTS DEEMED CORRODED, UNUSABLE OR UNRELIABLE FOR COMPLETION OF STATED WORK TO BE DONE. I HEREBY AUTHORIZE MR. ROOTER TO PERFORM PROPOSED WORK AND AGREE TO ALL AGREEMENT CONDITIONS AS DISPLAYED ON THE FACE AND REVERSE SIDES OF THIS DOCUMENT AND FURTHER ACKNOWLEDGE THAT THIS INVOICE IS DUE UPON RECEIPT.			
An Independently Owned and Operated Franchise				AUTHORIZED SIGNATURE: <i>[Signature]</i> \$ 268.17			

DIAGNOSIS **WC CLEAR MAIN TOILET IN HALL**

TASK #	WARRANTY	DESCRIPTION OF PRODUCTS AND SERVICES	APPROVAL INITIAL	STANDARD RATE	MEMBER RATE	YOU SAVE
SVC001	N/A	DIAGNOSTIC ANALYSIS (waived when service performed)		\$49.95	complimentary	
C005107	30 DAY	CLEAR REMOVING WATER CLOSET	X MB	315.49	268.17	47.32
TASK (s) TOTAL				\$	\$ 268.17	

RECOMMENDATIONS Advantage Plan™ Members save money!

APPROVED DECLINED **SUB TOTAL** \$
 APPROVED DECLINED **TAX** \$
 APPROVED DECLINED **TOTAL** \$ **268.17**

ACCEPTANCE OF WORK PERFORMED: I FIND THE SERVICE AND MATERIALS PERFORMED AND INSTALLED HAVE BEEN COMPLETED IN ACCORDANCE WITH THIS AGREEMENT. I AGREE TO PAY REASONABLE ATTORNEY FEES, COLLECTION FEES AND COURT COSTS IN THE EVENT OF LEGAL ACTION PURSUANT TO COLLECTION OF AMOUNT DUE.

I DO HEREBY STATE THAT THE ABOVE WORK HAS BEEN DONE IN A WORKMANLIKE MANNER AND TO APPLICABLE CODES.

CUSTOMER SIGNATURE: X *Nelva Bransting*
 TECHNICIAN SIGNATURE: X *[Signature]*

TERMS AND CONDITIONS

It is agreed that Mr. Rooter is not responsible for the following:

1. Damage caused to the customer's property as a result of obtaining access to and exposing plumbing and drainage systems.
2. Additional plumbing work beyond that specifically mentioned in this estimate and proposal including, but not limited to, that which may be required because of pre-existing plumbing code violations or additional work revealed to be necessary as a result of performing the specified work.
3. Any repairs, installation, removal or replacement of non-plumbing items or activities including but not limited to: concrete, paving, asphalt, slabs, sidewalks, driveways, patios, pools, shrubbery, grass lawns, fences, electrical wiring and fixtures, painting, decorations, plastering, sheetrock and other wall coverings, glass, carpentry, millwork, cabinets, floors, carpeting, floor surfaces and preparation, roofing, flashing, sheet metal gutters, downspouts, brick, stonework, extension walls, steel and other framework.
4. Damage caused to customer's plumbing system by sewer and drain cleaning equipment when such is caused by pre-existing defects in such plumbing systems.

Customer accepts full responsibility for the prompt payment of all costs of this agreement even though customer may intend to obtain reimbursement from others such as landlords, tenants, insurance companies and tortfeasors.

This proposal and said specifications shall not be altered or modified except by written agreement between the parties hereto and verbal understandings and agreements with representatives shall not be binding unless set forth herein.

LIMITED SERVICE WARRANTY

Mr. Rooter warrants, to the extent stated herein, the plumbing repair service and drain cleaning services furnished by it. The stated period of warranty commences upon installation or repair of plumbing or upon cleaning of drains.

Purchaser understands that Mr. Rooter's liability under this warranty is limited to repair, replacement, recleaning or refund of purchaser's money, and does not extend to property damage resulting from drains which become clogged or obstructed or from plumbing work which fails during the agreed upon warranty period.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

NOTICE TO OWNER

THE LAW REQUIRES THAT THE CONTRACTOR SHALL SUBMIT A SWORN STATEMENT OF PERSONS FURNISHING MATERIALS AND LABOR BEFORE ANY PAYMENT IS REQUIRED TO BE MADE TO THE CONTRACTOR.

1. Do not sign this contract until you read it or if any spaces intended for the agreed terms, except as to unavailable information, are blank.
2. You are entitled to a copy of this contract at the time you sign it.
3. You may at any time pay off the full unpaid balance due under this contract, and in doing so you may receive a partial rebate of the service charge.
4. You may cancel this contract if it is solicited in person, and you sign it, at a place other than the seller's business address, by sending notice of cancellation by certified mail return request receipt requested to the seller at his address which notice shall be postmarked not later than midnight of the third day (excluding Sundays and holidays) following your signing this contract. If you choose to cancel this contract, you must return or make available to the seller at the place of delivery any merchandise, in its original condition, received by you under this contract.

This contractor is registered to do business in the state in which this work is performed. (See registration number on the front side of this contract.) Where required, this contractor has posted with the State all necessary bonds or cash deposits for the purpose of satisfying claims against the contractor for negligent or improper work or breach of contract in the conduct of the contractor's business. This bond or cash deposit may not be sufficient to cover a claim which might arise from the work done under your contract. If any supplier of materials used in your construction project or any employee of the contractor or subcontractor is not paid by the contractor or subcontractor on your job, your property may be liened to force payment. If you wish additional protection, you may request the contractor to provide you with the original "lien release" documents from each supplier or subcontractor on your project. The contractor is required to provide you with further information about lien release documents if you request it. General information is also available from the licensing board in your state. The specific telephone number and address of your governing agency can be found by calling 1-800-583-8003 or by writing Mr. Rooter Corporation, P.O. Box 3146 Waco, Texas 76707.

CALIFORNIA RESIDENTS ONLY NOTICE TO OWNER

"Under the California Mechanics' Lien Law, any contractor, subcontractor, laborer, supplier, or other person or entity who helps to improve your property, but is not paid for his or her work or supplies, has a right to place a lien on your home, land, or property where the work was performed and to sue you in court to obtain payment.

This means that after a court hearing, your home, land, and property could be sold by a court officer and the proceeds of the sale used to satisfy what you owe. This can happen even if you have paid your contractor in full if the contractor's subcontractors, laborers, or suppliers remain unpaid.

To preserve their rights to file a claim or lien against your property, certain claimants such as subcontractors or material suppliers are each required to provide you with a document called a "Preliminary Notice." Contractors and laborers who contract with owners directly do not have to provide such notice since you are aware of their existence as an owner. A preliminary notice is not a lien against your property. Its purpose is to notify you of persons or entities that may have a right to file a lien against your property if they are not paid. In order to perfect their lien rights, a contractor, subcontractor, supplier, or laborer must file a mechanics' lien with the county recorder which then becomes a recorded lien against your property. Generally, the maximum time allowed for filing a mechanics' lien against your property is 90 days after substantial completion of your project.

TO INSURE EXTRA PROTECTION FOR YOURSELF AND YOUR PROPERTY, YOU MAY WISH TO TAKE ONE OR MORE OF THE FOLLOWING STEPS:

- (1) Require that your contractor supply you with a payment and performance bond (not a license bond), which provides that the bonding company will either complete the project or pay damages up to the amount of the bond. This payment and performance bond as well as a copy of the construction contract should be filed with the county recorder for your further protection. The payment and performance bond will usually cost from 1 to 5 percent of the contract amount depending on the contractor's bonding ability. If a contractor cannot obtain such bonding, it may indicate his or her financial incapacity.
- (2) Require that payments be made directly to subcontractors and material suppliers through a joint control. Funding services may be available, for a fee, in your area which will establish voucher or other means of payment to your contractor. These services may also provide you with lien waivers and other forms of protection. Any joint control agreement should include the addendum approved by the registrar.
- (3) Issue joint checks for payment, made out to both your contractor and subcontractors or material suppliers involved in the project. The joint checks should be made payable to the persons or entities which send preliminary notices to you. Those persons or entities have indicated that they may have lien rights on your property, therefore you need to protect yourself. This will help to insure that all persons due payment are actually paid.
- (4) Upon making payments on any work in a phase of a project, and before making any further payments, require your contractor to provide you with unconditional "Waiver and Release" forms signed by all persons who supplied the contractor, an laborer involved in that portion of the work for which payment was made. The validity of lien releases varies from state to state and is in language in Smith's 1988 California Building Code. Most states require unconditional Waiver and Release forms if your contractor does not issue unconditional Waiver and Release forms, all lien releases contain releases from the contractor and laborer who have filed preliminary notices with you. You may wish to obtain a copy of the Building Code, which contains the Waiver and Release forms, and also the working on your own agreement which allows your contractor to improve your property in a single party. If you wish to obtain a copy of the Building Code, the person should be contacted to obtain a copy to file in your county as described above. Your property, however, has a lien on it for the work done on it, but the contractor is not responsible for the lien on your property.

To protect yourself under this contract, you should read the entire contract, including the terms, conditions, and exclusions of the warranty, and the terms and conditions of the financing agreement, before you sign it. If you do not understand any part of the contract, you should ask the contractor to explain it to you. If you do not understand any part of the contract, you should ask the contractor to explain it to you. If you do not understand any part of the contract, you should ask the contractor to explain it to you. If you do not understand any part of the contract, you should ask the contractor to explain it to you.



Date 11/14/11 INVOICE NO. 45 16513746
 Customer Neva Brunsting Technician Mike 2627
 Address 13630 Pinewood Ave 77029

Roto-Rooter Services Company • Remittance Address: 5672 Collections Center Drive, Chicago IL 60693
 Service Address: 3403 North Sam Houston Parkway, Suite 400, Houston TX 77086
 Service 1-800-GET-ROTO (438-7686) • General (281) 509-9713 • Kurt S. Pinkerton, License #M-21546
 Texas State Board of Plumbing Examiners, 929 East 41st St., PO Box 4200, Austin TX 78765 • (800) 845-6584

Residential Site Assessment & Estimate (See Binding Terms On Reverse)

	Qty/Location/Description	Labor	Parts	Discount	Total	Customer Accept	Decline
Kitchen	Sink-Faucet & Water Supplies					<input type="checkbox"/>	<input type="checkbox"/>
	Sink-Drain Lines					<input type="checkbox"/>	<input type="checkbox"/>
	Refrigerator-Ice Maker					<input type="checkbox"/>	<input type="checkbox"/>
	Disposer					<input type="checkbox"/>	<input type="checkbox"/>
	Dishwasher (Water Hammer)					<input type="checkbox"/>	<input type="checkbox"/>
	Water Filter						<input type="checkbox"/>
Bathrooms	Lav - Faucet & Water Supplies	<u>3505</u>	<u>185.00</u>		<u>185.00</u>	<input type="checkbox"/>	<input type="checkbox"/>
	Lavatory - Drain Lines	<u>Valve Replacement</u>				<input type="checkbox"/>	<input type="checkbox"/>
	Shower					<input type="checkbox"/>	<input type="checkbox"/>
	Toilet - Operation					<input type="checkbox"/>	<input type="checkbox"/>
Laundry	Drainage					<input type="checkbox"/>	<input type="checkbox"/>
	Faucets					<input type="checkbox"/>	<input type="checkbox"/>
	Washer Drains					<input type="checkbox"/>	<input type="checkbox"/>
	Washing Machine Hoses					<input type="checkbox"/>	<input type="checkbox"/>
Water Heater	Water Hammer Arrestor					<input type="checkbox"/>	<input type="checkbox"/>
	Relief Valves					<input type="checkbox"/>	<input type="checkbox"/>
	Tankless (Water temperature)					<input type="checkbox"/>	<input type="checkbox"/>
	Tank					<input type="checkbox"/>	<input type="checkbox"/>
Other	Boiler Drain	<u>#53442</u>	<u>1/2 HP x 3/8 Comp</u>		<u>\$ 20.07</u>	<input type="checkbox"/>	<input type="checkbox"/>
	Ball Valve/Shut-Offs	<u>#59860</u>	<u>1/8 x 3/8 Comp</u>		<u>8.97</u>	<input type="checkbox"/>	<input type="checkbox"/>
	Water Supply & Piping		<u>Braided supply</u>			<input type="checkbox"/>	<input type="checkbox"/>
Exterior	Water Piping				<u>\$ 29.04</u>	<input type="checkbox"/>	<input type="checkbox"/>
	Shut-Off at Water Service					<input type="checkbox"/>	<input type="checkbox"/>
	Drain Lines					<input type="checkbox"/>	<input type="checkbox"/>
	Pressure Reducing Valve					<input type="checkbox"/>	<input type="checkbox"/>
Misc	Water or Sewage on Floor					<input type="checkbox"/>	<input type="checkbox"/>
	Main Sewer Line					<input type="checkbox"/>	<input type="checkbox"/>
	Hose Bib					<input type="checkbox"/>	<input type="checkbox"/>
Misc	Downspouts					<input type="checkbox"/>	<input type="checkbox"/>
	Maintenance Products					<input type="checkbox"/>	<input type="checkbox"/>
	Clean and Treat					<input type="checkbox"/>	<input type="checkbox"/>
Misc	Whole House Special					<input type="checkbox"/>	<input type="checkbox"/>
	Other					<input type="checkbox"/>	<input type="checkbox"/>

216.44

WORK ORDER AUTHORIZATION I authorize the services indicated and agree to pay the amounts specified. I have read and agree to the terms on the reverse side, including the limits on Roto-Rooter's responsibility specified in those terms.

(Signature) [Signature] (Print Name) Neve Brunsting

ESTIMATE AND DESCRIPTION OF WORK TO BE PERFORMED (The approximate starting date is _____, and the approximate completion date is _____. Neither date is guaranteed. Unexpected conditions or problems could cause delays. A definite completion date is not of the essence.)

Upstairs Hall toilet, supply valve leading to toilet was bad. Replace valve and supply lines

6 month warranty

COMMENTS/ADJUSTMENTS/CHANGES IN WORK:
Mike (832) 473-5650

COMPLETION I acknowledge completion of the above described work which has been done to my complete satisfaction.

(Signature) [Signature] (Print Name) Mike Brunsting
 (Service Technician's Signature) (Print Service Technician's Name and Number)

Total estimate reflects customer authorization of work as indicated above.
 Tax not included in estimate.

Labor	\$ <u>185.00</u>
Parts	\$ <u>29.04</u>
Discount	\$ _____
Product	\$ _____
Other	\$ <u>240</u>
TOTAL	\$ <u>216.44</u>

Cash Check Credit Card
 Auth # 092840798

Control No. **45-216896**

Roto-Rooter Services Company
Terms and Conditions

The following terms apply to all work performed by Roto-Rooter Services Company or its affiliates ("us") for the customer indicated on the front of this form ("you").

1. **Your Responsibilities.** You agree to (a) remove any hazards, obstructions or dangerous conditions around the job site not caused by our work, (b) limit access to the job site so that people not working on our job are not exposed to dangerous conditions relating to our job, (c) place appropriate warnings to warn of dangerous conditions when we are not on the job site, and (d) provide us with adequate access.

2. **Exceptions to Our Responsibilities.** We are not responsible for (a) personal injury, property damage or other damage or loss to you or others arising out of our work, except to the extent caused by our negligence or failure to perform the work in accordance with the contract between us; (b) defective, damaged, or deteriorated lines, mold, lead piping, or other unexpected or undisclosed conditions, and the consequences of such conditions, including delays, broken fixtures or lines, and lodged equipment (if we encounter such a condition, we may stop work, and you will pay us a reasonable charge for the work performed); (c) the time required to complete our work with reasonable diligence; (d) unless explicitly stated in writing, any damage necessary to complete our work, including damage to landscaping, walls, painting, tile or concrete or similar items; (e) damage caused by the removal of any clean out, drain cover or cap; or (f) tasks we perform in accordance with your specific instructions.

3. **Release and Hold Harmless.** You release us from (and if you are a commercial customer, you will defend and indemnify us and hold us harmless against) all damages, claims, demands, settlements, judgments, liabilities, costs and expenses, including reasonable attorneys' fees, allegedly arising out of (a) breach of your responsibilities under paragraph 1, or (b) matters for which we disclaim responsibility under paragraph 2.

4. **Our Guarantee.** If we provide a parts or equipment guarantee, as your exclusive remedy, we will give you the benefit we receive, if any, under the manufacturer's warranty. If we provide a service guarantee, it covers only drainage failure in the line serviced, and defective plumbing workmanship, during the guarantee term. As your exclusive remedy under our service guarantee, we will, at our option, either do the work again at no labor cost or refund your payment. Guarantees do not apply to problems arising out of main sewer line backup or improper, abnormal or unanticipated use or conditions. Except as explicitly stated in writing, we are not giving any guarantees or making any warranties. WE DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. You may transfer a guarantee of plumbing repair or replacement to a person who purchases the property, but you may not transfer a drain cleaning or toilet auger guarantee. Your transferee must present the warranty claim to Roto-Rooter at the time we perform our work. We do not guarantee that our site assessment will identify all existing or potential problems. Any damages or necessary repairs arising from plumbing problems, either identified or unidentified, are the sole responsibility of the customer.

5. **Limitation of Damages.** Our liability to you for any claim arising out of our work on any job (other than a claim permitted by these terms for personal or bodily injury) will in no event exceed three times the amount you actually pay us for the work on that job. EXCEPT FOR A CLAIM PERMITTED BY THESE TERMS FOR PERSONAL OR BODILY INJURY OR PROPERTY DAMAGE, YOU WAIVE ANY RIGHT TO RECOVER INCIDENTAL DAMAGES, CONSEQUENTIAL DAMAGES, OR DELAY DAMAGES.

6. **Payment Terms.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If you fail to pay us any amount when due, we will charge you interest on the amount due at the rate of 1.5% per month (but not exceeding the highest rate legally permissible). You will reimburse us for the reasonable attorneys' fees we incur in all stages of collection.

7. **General.** These terms are part of our contractual agreement and will prevail over any inconsistent terms in any other agreement between us, including the terms of any purchase order, and may be modified only in a written instrument signed by both of us which specifically refers to the provisions to be modified. If any of these terms is held invalid or unenforceable, the remaining provisions will not be affected and will continue to apply.

HOW TO RESOLVE A PROBLEM

- Contact the manager at your Roto-Rooter office. Everything will be done to resolve your problem at the local level.
- If your problem cannot be resolved locally, please contact Pat Swanson, Customer Service Coordinator, in our national headquarters:

Roto-Rooter Services Company
2500 Chemed Center
255 East Fifth Street
Cincinnati, OH 45202

or email pswanson@rrsc.com

Mr. Pham Chan
 13410 Beechglan Lane
 Houston, Texas 77083
 Cell: 832-283-1755

Invoice:

Date: 4/14/11

NAME:

ADDRESS: 13630 pineroak

CITY, STATE:

PHONE:

DESCRIPTION	AMOUNT
Liquid & Dry Lawn Service	
Full Service 3 -24 -11	25
Partial Service	
Landscaping 4 -1 -11	25
Clean-up	
Mulching 4 -8 -11	25
Tree Trimming	
Tree Cutting 4 -14 -11	25
Fertilizer	
Planting Bushes	
Planting Flowers	
Labor	

SUB-TOTAL	
SALES TAX	
TOTAL	100.00

Thank You
 Apr. 4/14

Mr. Pham Chan
 13410 Beechglan Lane
 Houston, Texas 77083
 Cell: 832-283-1755

Invoice:

Date: 5/13/11

NAME:

ADDRESS: 12630 pineroak

CITY, STATE:

PHONE:

DESCRIPTION	AMOUNT
Liquid & Dry Lawn Service	
Full Service 4 -21 -11	25
Partial Service	
Landscaping 4 -28 -11	25
Clean-up	
Mulching 5 -5 -11	25
Tree Trimming	
Tree Cutting 5 -13 -11	25
Fertilizer	
Planting Bushes	
Planting Flowers	
Labor	

SUB-TOTAL	
SALES TAX	
TOTAL	100.00

Thank You

Rec'd 5/13/11
 Check # 2225

AA Brunsting-Financiatls 002501

Mr. Pham Chan
 13410 Beechglan Lane
 Houston, Texas 77083
 Cell: 832-283-1755

Invoice:

Date: 11/18/11

NAME:

ADDRESS: 13630 pinerock

CITY, STATE:

#105 PHONE:

DESCRIPTION	AMOUNT
Liquid & Dry Lawn Service	
Full Service 10 - 28 - 11	25
Partial Service	
Landscaping 11 - 4 - 11	25
Clean-up	
Mulching 11 - 11 - 11	25
Tree Trimming	
Tree Cutting 11 - 18 - 11	25
Fertilizer	
Planting Bushes	
Planting Flowers	
Labor	
	SUB-TOTAL
	SALES TAX
	TOTAL

Thank You

#100 for see.

Mr. Pham Chan
 13410 Beechglan Lane
 Houston, Texas 77083
 Cell: 832-283-1755

Invoice:

Date: 8/26/11

NAME:

ADDRESS: 13630 pinerock

CITY, STATE:

PHONE:

DESCRIPTION	AMOUNT
Liquid & Dry Lawn Service	
Full Service 7 - 29 - 11	25
Partial Service	
Landscaping 8 - 5 - 11	25
Clean-up	
Mulching 8 - 12 - 11	25
Tree Trimming	
Tree Cutting 8 - 19 - 11	25
Fertilizer	
Planting Bushes 8 - 26 - 11	25
Planting Flowers	
Labor	
	SUB-TOTAL
	SALES TAX
	TOTAL 125 00

Thank You

AA Brunsting Financials 002302

Mr. Pham Chan
 13410 Beechglen Lane
 Houston, Texas 77083
 Cell: 832-283-1755

Invoice:

Date: 12/16/11

NAME:

ADDRESS: 13630 pinerock

CITY, STATE:

PHONE:

DESCRIPTION	AMOUNT
Liquid & Dry Lawn Service	
Full Service 10 - 28 - 11	25
Partial Service 11 - 4 - 11	25
Landscaping 11 - 11 - 11	25
Clean-up 11 - 18 - 11	25
Mulching 11 - 25 - 11	25
Tree Trimming 12 - 2 - 11	25
Tree Cutting 12 - 9 - 11	25
Fertilizer 12 - 16 - 11	25
Planting Bushes	
Planting Flowers	
Labor	
<i>pay off</i> <i>Thank You</i>	SUB-TOTAL
	SALES TAX
	TOTAL 200.00

Date	Description	Charges	Credits	Balance
11/26/11	Balance Forward			0.00
	Jan-June '12 Charges Assessments #102	359.00		359.00
New Balance - Please Pay This Amount				359.00

Make Checks Payable to: **Wilchester West Fund, Inc.**

Payments are due January 1, 2012. To avoid late fees and interest, please make payment prior to January 31, 2012.

INVOICE FOR FAUSTINO VAQUERA

HOUSE SITTING WHILE HOUSE AT 13630 PINEROCK WAS LEVELED

02/27 8HRS

02/28 8 HRS

02/29 8 HRS

03/01 8 HRS

03/02 8 HRS

03/03 8 HRS

TOTAL HOURS 48 X \$15 = \$720.00

X Faustino

900.00
663.50

1563.50

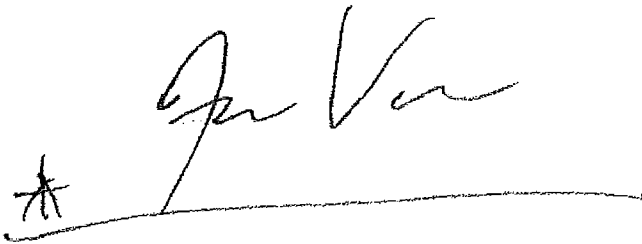
INVOICE FOR FAUSTINO VAQUERA

HOUSE MAINTENANCE AT 13630 PINEROCK

03/10 7 HRS

03/11 5 HRS

TOTAL HOURS 12 X \$15 = \$180.00

A handwritten signature in black ink, appearing to read "Faustino Vaquera", is written above a horizontal line. To the left of the line, there is a small, stylized mark that looks like a star or a cross.

The Original 3 Men Movers LTD

6853 Southwest Freeway
Houston, TX 77074-2103

Moving Sales Receipt

Date	Invoice No.
2/3/2012	146894

Sold To
Brunsting, Carole

Check No.	Payment Method	Move Date	Sales Person	Driver	Commissions Paid
	Cash	2/3/2012	EB	WC Wulfrano	130212

Description	Qty	U/M	Rate	Amount
3 Men Crew Weekend Rate	4.5		123.00	553.50
Trip Charge	1		110.00	110.00
Wulfrano Camorlinga			-663.50	-663.50
Sales Tax			8.25%	0.00
			Total	\$0.00

