



January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Account: 4037 6600 1389 6626

ELN 8 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$725.24 \$725.00cR \$6.35cR \$2,751.85 \$0.00 \$0.00 \$0.00 \$25.00 \$0.00
New Balance	\$2,770.74
Credit Line	\$9,900.00 \$7,129.26 Jan. 21, 2011 30

Payment Information	
New Balance Minimum Payment Due (Current Month)	\$2,770.74 \$30.00
Minimum Payment Due (Past Due)	\$0.00
Total New Minimum Payment Due Payment Due Date	\$30.00 Feb. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	8 years	\$3,763
\$88	3 years	\$3,182 (Savings= \$581)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$2,770.74 by 02/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

Bluebonnet

Your Account Number: 403

000069033 1 AT 0.357 106481928927107 P

Your Account Numb	oer: 4037	7 6600 13	389 66	26
Total New Balance:		\$	2,770.	.74
Minimum Payment	Due:		\$30.	.00
Payment Due Date	Enter Amo	unt of Payme	nt Enclos	sed
Feb. 19, 2011				

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408

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If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:

 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 NELVA E BRUNSTING **ELMER H BRUNSTING**

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards

		This Statement	Year to Date
Description of Activity Base Reward Points		2.746	2.746
	Total	2,746	2,746

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

																									2	

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
12/24	12/22	7968	THE HOME DEPOT 571 HOUSTON TXMERCHANDISE/SERVICE RETURN	\$6.35CR
01/18	01/16	0193	PAYMENT THANK YOU	\$725.00CR
			Purchases and Other Debits	
12/23 12/24 12/24 12/24 12/27 12/29 12/29 12/30 12/31 12/31 01/03 01/03 01/05 01/05 01/05 01/05 01/06 01/10 01/10 01/10 01/10 01/10 01/12 01/13 01/14 01/18 01/18 01/18 01/18 01/18 01/19 01/21	12/21 12/22 12/22 12/22 12/25 12/27 12/27 12/28 12/29 12/29 01/01 12/30 01/03 01/03 01/03 01/04 01/04 01/04 01/04 01/07 01/07 01/07 01/07 01/11 01/12 01/13 01/14 01/15 01/13 01/14 01/15 01/13	3302 7407 0215 0848 5377 4925 0767 0646 0602 8290 1687 0360 1613 0315 9853 5451 5188 0394 3477 1142 0054 0328 9584 2719 7849 5435 5900 1910 2118 1041 2471 2471 2479 6896 4198	THE HOME DEPOT 571 HOUSTON TX	\$85.63 \$27.90 \$11.32 \$27.06 \$37.00 \$11.22 \$3.87 \$18.45 \$88.82 \$19.44 \$11.88 \$49.98 \$20.42 \$14.05 \$267.04 \$272.15 \$32.98 \$8.66 \$52.90 \$268.17 \$44.16 \$8.66 \$52.90 \$13.56 \$25.14 \$15.00 \$66.30 \$34.95 \$397.49 \$8.92 \$42.50 \$45.37 \$30.37 \$10.37 \$606.63 \$21.90 \$4.72
01/21 01/21	01/19 01/19	3539 5236	PAPA JOE'S BBQ HOUSTON TXLOWES #01058* HOUSTON TX	\$13.53 \$13.34
				DEAAT



January Statement for activity from Dec. 23, 2010 through Jan. 21, 2011 Inquiries: 1-800-558-3424
NELVA E BRUNSTING Page 3 of 3

ELMER H BRUNSTING

	saction			
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Fees Charged	
01/21			RETURNED PAYMENT FEE TOTAL FEES FOR THIS PERIOD	\$25.00 \$25.00

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$25.00
Total Interest Charged in 2011	\$0.00

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type						***APR*** Interest Exp. Date Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$2,770.74	\$0.00	YES	\$0.00	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 © Send Inquiries to:

Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:
Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 Doline

visit our website: myaccountaccess.com





February Statement for activity from Jan. 22, 2011 through Feb. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

ELN 67 14 Page 1 of 3

Account: 4037 6600 1389 6626

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$2,770.74 \$0.00 \$397.49cR \$827.20 \$0.00 \$0.00 \$30.00 \$25.00 \$23.12
New Balance	\$3,248.57
Credit Line	\$9,900.00 \$6,651.43 Feb. 22, 2011 32

Payment Information	
New Balance	\$3,248.57 \$81.00 \$30.00 \$111.00 Mar. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of		
Only the minimum payment	9 years	\$4,541		
\$103	3 years	\$3,731 (Savings= \$810)		

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$3,248.57 by 03/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

Bluebonnet

000068873 1 AT 0.357 106481970162970 P

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$3,248.57
Minimum Payment Du	e: \$111.00
Payment Due Date Er	ter Amount of Payment Enclosed
Mor. 40, 2044	
Mar. 19, 2011	

Cardmember Service

0240376600138966260000111000003248575

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:

 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
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- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





February Statement for activity from Jan. 22, 2011 through Feb. 22, 2011 NELVA E BRUNSTING

Inquiries: 1-800-558-3424

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Visa Select Rewards

ELMER H BRUNSTING

		This Statement	Year to Date
Description of Activity Base Reward Points	Total	430 430	3,176 3,176

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
02/09	02/08	3118	TRUGREEN # 5755 281-240-6622 TX MERCHANDISE/SERVICE RETURN Purchases and Other Debits	\$397.49CR
01/26 01/27 02/04 02/07 02/09 02/14 02/22	01/25 01/27 02/03 02/05 02/07 02/11 02/18	0885 9771 7102 5230 1798 4308 8475	WALGREENS #3328 HOUSTON TX	\$42.32 \$42.15 \$5.00 \$154.79 \$20.00 \$34.95 \$527.99
02/22	02/19		LATE FEE - PAYMENT DUE ON 02/19 TOTAL FEES FOR THIS PERIOD	\$25.00 \$25.00
02/22			INTEREST CHARGETOTAL INTEREST FOR THIS PERIOD	\$23.12 \$23.12

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$50.00
Total Interest Charged in 2011	\$23.12

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type		Bal. Subject to Interest	Variable	Interest		***APR*** Interest Exp. Date Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$3,248.57	\$2,854.91	YES	\$23.12	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO



February Statement for activity from Jan. 22, 2011 through Feb. 22, 2011 **Inquiries: 1-800-558-3424**NELVA E BRUNSTING
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ELMER H BRUNSTING

Important Messages

*** IMPORTANT CARDMEMBER ALERT ***

We are concerned that we have not heard from you. Is everything OK? Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late. We need to hear from you today because your account is currently past due. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM, login or enroll in Online Account Access to review your payment options.

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day! Voice: 1-800-558-3424

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to:
Cardmember Service

P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408 ₩ Online

visit our website: myaccountaccess.com





March Statement for activity from Feb. 23, 2011 through Mar. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 578 14 Page 1 of 3

Account: 4037 6600 1389 6626

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$3,248.57 \$3,359.57CR \$6.65CR \$733.75 \$0.00 \$0.00 \$0.00 \$25.00CR \$0.00
New Balance	\$591.10
Credit Line	\$9,900.00 \$9,308.90 Mar. 22, 2011 28

Payment Information	
New Balance	\$591.10
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
Total New Minimum Payment Due	\$30.00
Payment Due Date	Apr. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	20 months	\$644

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$591.10 by 04/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

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Please detach and send coupon with check payable to: Cardmember Service

Bluebonnet

0240376600138966260000030000000591108

000058894 1 AT 0.357 106481010212329 P

Your Account Number:	4037 6600	1389 6626
Total New Balance:		\$591.10
Minimum Payment Due).:	\$30.00
Payment Due Date En	ter Amount of Pay	ment Enclosed
Apr. 19, 2011		

Cardmember Service

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- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

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To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





March Statement for activity from Feb. 23, 2011 through Mar. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards

		This Statement	Year to Date
Description of Activity Base Reward Points		727	3.903
	Total	727	3,903

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount		
			Payments and Other Credits			
02/25	02/24	8199	KROGER #161 HOUSTON TX MERCHANDISE/SERVICE RETURN	\$6.65CR		
03/11 03/11	03/11 03/11	0000 0106	PAYMENT THANK YOUPAYMENT THANK YOU	\$111.00cr \$3,248.57cr		
			Purchases and Other Debits			
02/23 02/24 02/25 02/28 03/01 03/03 03/03 03/03 03/07 03/07 03/09 03/14 03/14 03/14 03/15 03/15 03/15 03/16 03/22	02/22 02/22 02/24 02/25 02/28 03/01 03/02 03/05 03/04 03/07 03/09 03/12 03/12 03/12 03/14 03/14 03/14 03/21	0769 0554 7583 8012 0333 0135 2533 4675 9967 1893 5138 4498 2729 7533 8737 0542 3326 3868 7431 6271 2741 8171	SCHLOTZSKY'S 1166 HOUSTON TX CHILDREN'S CANCER FUND 865-947-9825 TN VALERO 527 HOUSTON TX KROGER #161 HOUSTON TX KUHT - TV 713-7488888 TX CHILDREN'S CANCER RECO 717-545-7600 PA NTNL CAREGIVING FNDTN 703-2999300 VA WALGREENS #3328 HOUSTON TX FOOD FOR THE POOR 1 954-4272222 FL TACO CABANA #148 HOUSTON TX JASON'S DELI # 022 Q64 HOUSTON TX ST JUDE MAIN DONATIONS 800-822-6344 TN WALGREENS #3328 HOUSTON TX WALGREENS #5094 HOUSTON TX WALGREENS #5094 HOUSTON TX RANDALLS STORE00010116 HOUSTON TX RANDALLS STORE00010116 HOUSTON TX RADIOSHACK COR00180117 HOUSTON TX TARGET 00014357 HOUSTON TX SHELL OIL 57543446108 LULING TX WALGREENS #3328 HOUSTON TX	\$5.19 \$15.00 \$46.90 \$61.87 \$10.00 \$25.00 \$25.00 \$39.86 \$20.00 \$6.47 \$21.07 \$20.00 \$51.50 \$12.99 \$16.64 \$34.95 \$108.24 \$87.39 \$24.04 \$53.62 \$43.02		
	Fees Charged					
03/16			REVERSAL OF LATE PAYMENT FEE TOTAL FEES FOR THIS PERIOD	\$25.00cr \$25.00c r		

20	11 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011		\$25.00 \$23.12



March Statement for activity from Feb. 23, 2011 through Mar. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type		al. Subject to Interest	Variable	Interest	APR	***APR*** Interest Exp. Date Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$591.10	\$0.00	YES	\$0.00	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:
Every Hour! Every Day!
Voice: 1-800-558-3424

TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to:
Cardmember Service

P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408 Online

visit our website: myaccountaccess.com





April Statement for activity from Mar. 23, 2011 through Apr. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

Account: 4037 6600 1389 6626

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance	\$591.10 \$0.00 \$0.00 \$1,352.28 \$0.00 \$0.00 \$0.00 \$30.00 \$25.00 \$11.09
New Balance	\$1,979.47
Credit Line	\$9,900.00 \$7,920.53 Apr. 21, 2011 30

Payment Information	
New Balance Minimum Payment Due (Current Month)	\$1,979.47 \$67.00
Minimum Payment Due (Past Due) Total New Minimum Payment Due Payment Due Date	\$30.00 \$97.00 May 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	5 years	\$2,458
\$63	3 years	\$2,273 (Savings= \$185)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,979.47 by 05/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

Bluebonnet

000059592 1 AT 0.365 106481051716957 P

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$1,979.47
Minimum Payment Du	e: \$97.00
Payment Due Date En	ter Amount of Payment Enclosed
May 19, 2011	

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408

0240376600138966260000097000001979476

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:

 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





April Statement for activity from Mar. 23, 2011 through Apr. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 2 of 3

Visa Select Rewards This Statement Year to Date Description of Activity This Statement Year to Date Base Reward Points 1,352 5,255 Total 1,352 5,255

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions				
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Purchases and Other Debits	
03/24 03/28 03/29 03/30 04/01 04/04 04/04 04/05 04/06 04/07 04/11 04/11 04/12 04/13 04/14 04/14 04/15 04/18 04/18 04/18 04/19 04/20	03/23 03/25 03/28 03/28 03/31 03/31 04/01 03/31 04/04 04/06 04/07 04/07 04/07 04/13 04/13 04/13 04/14 04/17 04/17 04/17	5052 0163 4435 2217 0847 3445 9936 7546 3652 6999 0645 6026 7611 6796 1261 2314 6701 9941 5639 1020 8426 8955 1439 0138 4743	WALGREENS #3328 HOUSTON TX	\$569.56 \$10.00 \$30.81 \$18.35 \$34.77 \$6.47 \$42.68 \$8.43 \$19.21 \$9.87 \$86.35 \$20.00 \$11.94 \$25.00 \$5.93 \$34.95 \$14.27 \$61.25 \$5.00 \$45.81 \$21.27 \$13.11 \$11.88 \$59.00 \$48.02
04/21	04/19	2763	SPICY PICKLE HOUSTON HOUSTON TX Fees Charged	\$18.35
04/19	04/19		LATE FEE - PAYMENT DUE ON 04/19 TOTAL FEES FOR THIS PERIOD	\$25.00 \$25.00
04/21			INTEREST CHARGETOTAL INTEREST FOR THIS PERIOD	\$11.09 \$11.09

2011 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011	\$50.00 \$34.21



April Statement for activity from Mar. 23, 2011 through Apr. 21, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type	Balance By Type	Bal. Subject to Interest	Variable	Interest	APR	***APR*** Interest Exp. Date Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$1,979.47	\$1,460.67	YES	\$11.09	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

*** IMPORTANT CARDMEMBER ALERT ***

We are concerned that we have not heard from you. Is everything OK?
Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late.
We need to hear from you today because your account is currently past due.
PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM, login or enroll in Online Account Access to review your payment options.

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to:
Cardmember Service

P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:

Cardmember Service P.O. Box 790408 St. Louis, MO 63179-0408 ⊒ Online

visit our website: myaccountaccess.com





May Statement for activity from Apr. 22, 2011 through May 24, 2011 NEĽVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$1,979.47 \$0.00 \$0.00 \$1,676.35 \$0.00 \$0.00 \$97.00 \$35.00 \$25.91
New Balance	\$3,716.73
Credit Line	\$9,900.00 None May 24, 2011 33

Payment Information	
New Balance	\$3,716.73
Minimum Payment Due (Current Month)	\$98.00
Minimum Payment Due (Past Due)	\$97.00
Total New Minimum Payment Due	\$195.00
Payment Due Date	Jun. 19, 2011

Account: 4037 6600 1389 6626

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	10 years	\$5,307
\$118	3 years	\$4,269 (Savings= \$1,038)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$3,716.73 by 06/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

0240376600138966260000195000003716737

To change your address or for Cardmember Service please call: 1-800-558-3424 Every Hour! Every Day!

000057451 1 AT 0.365 106481095893560 P

NELVA E BRUNSTING ELMER H BRUNSTING 13630 PINEROCK LN HOUSTON TX 77079-5914 եվքիով|||Ալերվիցքիեն|հղեցիել|լդել||Առմիել|իոՍկի

Your Account Number:	4037	6600 13	389 (626	;
Total New Balance:		\$	3,71	6.73	3
Minimum Payment Due	e <i>:</i>		\$19	95.00)
Payment Due Date Er	iter Amoui	nt of Payme	nt End	closed	
Jun. 19, 2011					000000000000000000000000000000000000000

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 ՈրևկՈրհանիիենիրարկիրիրիիրըիկորիեն

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:

 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





May Statement for activity from Apr. 22, 2011 through May 24, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards

	This Statement	Year to Date
Description of Activity Base Reward PointsTotal	0 0	5,255 5,255

No points will be awarded until you bring your account current.

Trans	saction	IS		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Purchases and Other Debits	
04/25	04/22	2457	WHATABURGER 131 Q26 HOUSTON TX	\$14.75
04/25	04/22	2499	WHATABURGER 131 Q26 HOUSTON TX	\$2.80
04/25	04/23	1804	WALGREENS #3328 HOUSTON TX	\$21.00
04/25	04/21	0487	CVS PHARMACY #8912 HOUSTON TX	\$67.14
04/26	04/25	0196	KUHT - TV 713-7488888 TX	\$10.00
04/27	04/25	8771	CHEVRON 00108123 HOUSTON TX	\$38.00
04/28	04/26	9296	THE GOLF RANGE ON RICH HOUSTON TX	\$4.00
04/28	04/26	2444	TACO CABANA #148 HOUSTON TX	\$17.93
04/28	04/27	4982	WALGREENS #3328 HOUSTON TX	\$599.93
04/29	04/28	3252	KROGER #161 HOUSTON TX	\$62.85
05/02	04/30	3321	CORNELIUS 303 HOUSTON TX	\$12.90
05/02	04/30	5299	JASON'S DELI # 026 Q64 HOUSTON TX	\$11.77
05/02	04/30	4521	VALERO 527 HOUSTON TX	\$57.30
05/02	05/01	7799	KROGER #161 HOUSTON TX	\$5.81
05/02	04/28	1329	TACO CABANA #148 HOUSTON TX	\$17.06
05/02	04/28	7197	KFC W150100 31501000 HOUSTON TX	\$10.25
05/03	05/01	5750	DOMINO'S 6658 HOUSTON TX	\$20.00
05/03	05/02	5677	WALGREENS #3328 HOUSTON TX	\$52.21
05/05	05/04	0024	ANY LAB TEST NOW HOUSTON TX	\$59.00
05/05	05/04	4914	JASON'S DELI # 026 Q64 HOUSTON TX	\$17.06
05/05	05/04	9133	WALGREENS #3328 HOUSTON TX	\$17.58
05/05	05/04	6960	KROGER #161 HOUSTON TX	\$21.25
05/05	05/04	8639	MCDONALD'S F14136 HOUSTON TX	\$2.05
05/06	05/04	9296	THE GOLF RANGE ON RICH HOUSTON TX	\$2.03 \$8.00
05/06	05/04	7582	SUBWAY 00375527 HOUSTON TX	\$6.50
	05/04	2862		
05/06			WALGREENS #3328 HOUSTON TXST JUDE MAIN DONATIONS 800-822-6344 TN	\$32.38
05/09	05/07	7584	MUATARIBOER 424 O26 HOUSTON TV	\$20.00
05/10	05/08	3841	WHATABURGER 131 Q26 HOUSTON TX	\$25.43
05/12	05/11	5145	LUBYS CAFE #0085 Q99 HOUSTON TX	\$25.93
05/12	05/11	5228	LUBYS CAFE #0085 Q99 HOUSTON TX	\$3.24
05/12	05/11	5301	WALGREENS #3328 HOUSTON TX	\$30.86
05/12	05/11	1753	MEDICAL ALERT C/O AMAC 866-502-2622 NY	\$34.95
05/13	05/11	0232	RANDALLS STORE00010660 HOUSTON TX	\$18.38
05/16	05/14	8059	KROGER #161 HOUSTON TX	\$24.49
05/16	05/15	8259	SONIC #4152 HOUSTON TX	\$10.89
05/19	05/17	0462	AU BON PAIN -MEMORIAL HOUSTON TX	\$19.60
05/19	05/18	8298	WALGREENS #5094 HOUSTON TX	\$47.61
05/19	05/18	2086	KROGER #161 HOUSTON TX	\$114.63
05/20	05/18	3861	VALERO 527 HOUSTON TX	\$8.61
05/20	05/18	5379	VALERO 527 HOUSTON TX	\$56.81
05/20	05/18	9988	SUBWAY 00375527 HOUSTON TX	\$6.82
05/23	05/19	3621	CAFE EXPRESS #11105 HOUSTON TX	\$18.80
05/23	05/20	5392	WALGREENS #3328 HOUSTON TX	\$19.78
			Fees Charged	
05/19	05/19		LATE FEE - PAYMENT DUE ON 05/19 TOTAL FEES FOR THIS PERIOD	\$35.00 \$3;P\$05(

Continued on Next Page



May Statement for activity from Apr. 22, 2011 through May 24, 2011 NELVA E BRUNSTING

ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 3 of 3

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Interest Charged	
05/24			INTEREST CHARGE TOTAL INTEREST FOR THIS PERIOD	\$25.91 \$25.91
			2011 Totals Year-to-Date	
		Total Fe	ees Charged in 2011 \$85. terest Charged in 2011 \$60.	00 12

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	P Interest	Annual ercentage Rate	expires with Interest
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
	\$3,716.73	\$3,101.59	YES	\$25.91	9.24%	YES
	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

*** WE ARE HERE TO HELP ***

Your account is past due. Do you need our help? We understand that you may be feeling the effects of the current economic challenges, and want you to know that we have NEW PAYMENT RELIEF PROGRAMS available to help. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM and login or enroll in Online Account Access to review your new options.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:
Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to:
Cardmember Service

P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:
Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 E Online

visit our website: myaccountaccess.com





June Statement for activity from May 25, 2011 through Jun. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

Account: 4037 6600 1389 6626

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$3,716.73 \$3,911.73cR \$0.00 \$305.94 \$0.00 \$0.00 \$0.00 \$65.00 \$0.47cR
New Balance	\$175.47
Credit Line	\$9,900.00 \$9,724.53 Jun. 22, 2011 29

Payment Information	
New Balance Minimum Payment Due (Current Month)	\$175.47 \$30.00
Minimum Payment Due (Past Due)	\$30.00 \$0.00
Total New Minimum Payment Due Payment Due Date	\$30.00 Jul. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	6 months	\$185

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$175.47 by 07/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

Bluebonnet

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000113294 1 AB 0.368 106481135938865 P

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049

Your Account Number	ber: ²	1037 6	6600 1	1389	662	6
Total New Balance:				\$1	75.4	7
Minimum Paymen	t Due:			\$	30.0	0
Payment Due Date	Enter	Amount	of Payn	nent Er	nclose	d 🍍
Jul. 19, 2011						
Jul. 19, 2011		j				

Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408

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If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:

 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





June Statement for activity from May 25, 2011 through Jun. 22, 2011 NELVA E BRUNSTING **ELMER H BRUNSTING**

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards This Year

	Statement	to Date
Description of Activity		
Base Reward Points	306	5,561
Total	306	5,561

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
05/25 05/26 06/17	05/24 05/26 06/17	0069 ET 0000	PAYMENT THANK YOUPAYMENT THANK YOUPAYMENT THANK YOUPAYMENT THANK YOUPAYMENT THANK YOUPUrchases and Other Debits	\$1,852.24cr \$1,864.49cr \$195.00cr
05/26 05/26 05/26 05/27 05/31 05/31 06/01 06/02 06/02 06/03 06/03 06/03 06/06 06/06 06/08 06/13 06/14	05/24 05/24 05/25 05/26 05/30 05/30 05/31 05/31 06/01 06/02 06/02 06/02 06/02 06/09 06/13 06/19	1939 0250 0178 2237 4834 1458 0289 3510 6850 8721 0117 3764 0915 9466 2427 1676 0615 0103	TACO CABANA #148 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX KUHT - TV 713-7488888 TX JASON'S DELI # 026 Q64 HOUSTON TX WALGREENS #3328 HOUSTON TX KROGER #161 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX WALGREENS #5094 HOUSTON TX CAFE EXPRESS #11105 HOUSTON TX TX MED CTR-G2 GARAGE HOUSTON TX TX MED CTR-G2 GARAGE HOUSTON TX RANDALLS STORE00010132 HOUSTON TX WALGREENS #3328 HOUSTON TX THE HOME DEPOT #6985 HOUSTON TX THE HOME DEPOT #6985 HOUSTON TX WHATABURGER 138 Q26 HOUSTON TX WHATABURGER 138 Q26 HOUSTON TX MHMC-CAFETERIA HOUSTON TX MEDICAL ALERT C/O AMAC 866-502-2622 NY. QUIZNOS SUB #1043 HOUSTON TX	\$11.55 \$25.17 \$10.00 \$10.35 \$5.00 \$12.98 \$22.26 \$36.78 \$20.21 \$3.00 \$5.58 \$42.43 \$21.59 \$7.58 \$5.93 \$6.58 \$34.95 \$24.00
06/02			COPY REQUEST FEE	\$65.00
			TOTAL FEES FOR THIS PERIOD Interest Charged	\$65.00
05/26			INTEREST REVERSALTOTAL INTEREST FOR THIS PERIOD	\$0.47cr \$0.47cr

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



June Statement for activity from May 25, 2011 through Jun. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

		Dalatice			Annuai	
	Balance	Subject			Percentage Pate	with Interest
Dalatice Type	ву гуре	to interest	variable	Interest	Nate	Statement Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$175.47	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:
Cardmember Service
P.O. Box 790408
St. Louis, MO 63179-0408

Online
visit our website:
myaccountaccess.com





July Statement for activity from Jun. 23, 2011 through Jul. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 8 14 Page 1 of 3

Account: 4037 6600 1389 6626

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$175.47 \$175.47cR \$0.00 \$1,172.08 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Balance	\$1,172.08 \$9,900.00 \$8,727.92 Jul. 22, 2011 30

Payment Information	
New Balance	\$1,172.08
Minimum Payment Due (Current Month) Minimum Payment Due (Past Due)	\$30.00 \$0.00
Total New Minimum Payment Due	\$30.00
Payment Due Date	Aug. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	3 years	\$1,357
\$37	3 years	\$1,346 (Savings= \$11)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,172.08 by 08/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

Bluebonnet

000112256 1 AB 0.368 106481178122643 P

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049

ույլիի Ուրալին Որդուսների հիլիակիրեր հուրա

Your Account Number: 4037 6600 1389 6626 Total New Balance: \$1,172.08 Minimum Payment Due: \$30.00 Payment Due Date Enter Amount of Payment Enclosed Aug. 19, 2011

Cardmember Service

024037660073846656000030000007755080

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:

 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





July Statement for activity from Jun. 23, 2011 through Jul. 22, 2011 NELVA E BRUNSTING **ELMER H BRUNSTING**

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards

		This Statement	Year to Date
Description of Activity Base Reward Points		1.172	6.733
	Total	1,172	6,733

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
07/15	07/15	URE	PAYMENT THANK YOU	\$175.47CR
			Purchases and Other Debits	
06/23 06/24 06/27 06/27 06/30 06/30 06/30 07/01 07/05 07/07 07/08 07/08 07/08 07/08 07/13 07/13 07/13 07/18 07/18 07/18 07/18	06/21 06/23 06/25 06/25 06/28 06/29 06/29 06/29 06/30 07/04 07/05 07/06 07/06 07/06 07/07 07/07 07/12 07/12 07/16 07/16 07/16 07/16	6665 2300 1182 1332 7240 4891 3170 7046 5150 8293 5020 1995 4454 8151 3296 9024 8045 0047 1997 9542 5362 8635 0276 0753 1168 8373	CHICK-FIL-A #00943 KATY TX	\$8.34 \$3.24 \$28.60 \$113.15 \$9.18 \$12.31 \$14.90 \$10.00 \$29.33 \$527.99 \$12.39 \$10.70 \$6.37 \$8.98 \$27.25 \$8.65 \$3.90 \$48.00 \$6.03 \$34.95 \$20.00 \$60.36 \$84.33 \$6.67 \$15.13
07/21	07/19	8478	SUBWAY 00375527 HOUSTON TX	\$4.33

,	2011 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011		\$150.00 \$59.65



July Statement for activity from Jun. 23, 2011 through Jul. 22, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

	Balance	Balance Subject		F		Expires with Interest
Balance Type	By Type	to Interest	Variable	Interest	Rate	Statement Free Period
**BALANCE TRANSFER **PURCHASES	\$0.00 \$1.172.08	\$0.00 \$0.00	YES YES	\$0.00 \$0.00	9.24% 9.24%	NO VES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day! Voice: 1-800-558-3424

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to: Cardmember Service P.O. Box 6354

Fargo, ND 58125-6354

Send Payments to: Cardmember Service P.O. Box 790408

St. Louis, MO 63179-0408

🕌 Online

visit our website: myaccountaccess.com





August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 5 8 14 Page 1 of 3

Account: 4037 6600 1389 6626

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance	\$1,172.08 \$1,172.08cr \$0.00 \$790.04 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Balance	\$790.04
Credit Line	\$9,900.00 \$9,109.96 Aug. 23, 2011 32

Payment Information	
New Balance	\$790.04
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
Total New Minimum Payment Due	\$30.00
Payment Due Date	Sep. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	2 years	\$880

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$790.04 by 09/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

Bluebonnet CREDIT UNION 0240376600138966 Your Account Number: 4037 6600 1389 60

000003795 1 SP 106481221470138 E

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049

իկլիսիկիկինոկլըսկիկրոնիկիրևիկիրև

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$790.04
Minimum Payment Due	: \$30.00
Payment Due Date En	er Amount of Payment Enclosed
Sep. 19, 2011	

Cardmember Service

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:

 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollar's and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424

Page 2 of 3

Visa Select Rewards

		This Statement	Year to Date
Description of Activity Base Reward Points		790	7.523
2000 1 0 1 0 1 0 1 1 0 1 1 0 1 1 0 1	Total	790	7,523

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

																	ı							

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
08/15	08/15	URE	PAYMENT THANK YOU	\$1,172.08CR
			Purchases and Other Debits	
07/25 07/28 07/29 07/29 08/01 08/02 08/02 08/03 08/04 08/04 08/05 08/05 08/05 08/05 08/05 08/05 08/05 08/08	07/23 07/27 07/27 07/27 07/27 07/30 07/31 08/01 08/01 08/03 08/03 08/03 08/03 08/03 08/03 08/03 08/05 08/05 08/05 08/05 08/10 08/10	5165 1079 8675 2666 0277 1408 9966 0022 0587 5012 4904 9356 7141 3941 0275 4792 1458 1179 6011 7676 1132 9029	KROGER #161 HOUSTON TX	\$32.53 \$42.63 \$10.00 \$13.27 \$53.41 \$9.66 \$5.81 \$18.38 \$12.83 \$35.00 \$5.01 \$2.50 \$6.82 \$8.21 \$36.68 \$21.63 \$46.84 \$55.25 \$9.16 \$9.60 \$12.23 \$34.95
08/12 08/12 08/15	08/11 08/11 08/11	6241 9214	WALGREENS #3328 HOUSTON TXKROGER #161 HOUSTON TX	\$26.00 \$22.79
08/17 08/18	08/16 08/16	0201 2308	QUIZNOS SUB #1043 HOUSTON TX TACO CABANA #148 HOUSTON TX	\$13.93 \$10.58
08/18 08/19 08/22	08/17 08/17 08/19	2250 0751 3954	KROGER #161 HOUSTON TX BASKIN #360461 Q35 HOUSTON TX CHEVRON 00108123 HOUSTON TX	\$36.45 \$5.61 \$30.00
08/22 08/22 08/23 08/23	08/20 08/21 08/22 08/22	2173 3622 5640 0292	KROGER #161 HOUSTON TX KROGER #161 HOUSTON TX WALGREENS #3328 HOUSTON TX MISTER CAR WASH 3 HOUSTON TX	\$28.03 \$19.53 \$14.73 \$19.99

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



August Statement for activity from Jul. 23, 2011 through Aug. 23, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 3 of 3

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

		Dalalice			Annuai	
Balance Type	Balance By Type	da ladamad	Variable	Interest	Percentage Pate	with Interest
	Бу гуре	to interest	variable	mierest	,vare	Statement Tree renou
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$790.04	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:
Cardmember Service
P.O. Box 790408
St. Louis, MO 63179-0408

Online
visit our website:
myaccountaccess.com





September Statement for activity from Aug. 24, 2011 through Sep. 22, 2011 NEĽVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 3 56 8 14 Page 1 of 3

Account: 4037 6600 1389 6626

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance	\$790.04 \$790.04cr
Other Credits	\$0.00 \$687.84
Balance TransfersAdvances	\$0.00 \$0.00
Other DebitsPast Due Amount	\$0.00 \$0.00
Fees ChargedInterest Charged	\$0.00 \$0.00
New Balance	\$687.84
Credit Line	\$9,900.00 \$9,212.16 Sep. 22, 2011 30

Payment Information	
New Balance	\$687.84
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
Total New Minimum Payment Due	\$30.00
Payment Due Date	Oct. 19, 2011

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	23 months	\$756

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$687.84 by 10/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

0240376600138966260000030000000687849



To change your address or for Cardmember Service please call: 1-800-558-3424 Every Hour! Every Day!

000159228 1 AB 0.368 106481263007796 P

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049

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Your Account Number: Total New Balance:	4037 660		6626 87.84
Minimum Payment Due			30.00
Payment Due Date En	ter Amount of	Payment E	nclosed
Oct. 19, 2011	•		

Cardmember Service

P.O. Box 790408

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:

 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollar's and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.





September Statement for activity from Aug. 24, 2011 through Sep. 22, 2011 **Inquiries: 1-800-558-3424**NELVA E BRUNSTING
Page 2 of 3
ELMER H BRUNSTING

Visa Select Rewards

	This Statement	Year to Date
Description of Activity Base Reward Points	688	8.211
Total		8.211

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
09/16	09/16	URE	PAYMENT THANK YOU	\$790.04cr
			Purchases and Other Debits	
08/24 08/24 08/24 08/25 08/26 08/26 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/29 08/21 09/01 09/05 09/15 09/15 09/16 09/21 09/22	08/22 08/22 08/23 08/24 08/24 08/24 08/25 08/26 08/26 08/26 08/25 08/26 08/30 09/02 09/06 09/07 09/13 09/13 09/13 09/14 09/15 09/20 09/20	7875 0790 2462 6198 6271 7076 0727 8586 8945 0042 92319 6596 1656 0477 2448 6769 6523 3905 3773 6884 8361 2569 8126 0874 1010 5359 1959	SUBWAY 00467548 HOUSTON TX	\$10.83 \$18.84 \$17.36 \$3.24 \$5.28 \$11.15 \$56.87 \$4.24 \$28.63 \$4.12 \$118.00 \$6.79 \$14.66 \$36.81 \$31.55 \$31.37 \$6.09 \$10.00 \$23.50 \$12.62 \$34.95 \$17.98 \$20.00 \$2.69 \$91.06 \$10.00 \$25.72
09/22	09/21	8686	WALGREENS #3328 HOUSTON TX	\$13.49

	2011 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011		\$150.00 \$59.65



September Statement for activity from Aug. 24, 2011 through Sep. 22, 2011 Inquiries: 1-800-558-3424 NELVA E BRUNSTING

ELMER H BRUNSTING

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

		Dalalice			Annuai	
Balanca Trea	Balance By Type	da ladaraad	Variable	Interest	Percentage Pato	with Interest
	<i></i>	io micresi	variable	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Otatement 11ee1 enou
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$687.84	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 1-888-352-6455 TDD: 1-866-616-1750 Fax:

Send Inquiries to: Cardmember Service

P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:

Cardmember Service P.O. Box 790408

St. Louis, MO 63179-0408

Online

visit our website: myaccountaccess.com

Page 3 of 3



October Statement for activity from Sep. 23, 2011 through Oct. 25, 2011 Inquiries: 1-800-558-3424

NELVA E BRUNSTING

ELM 3 14 Page 1 of 3

ELM 3 14 Page 1 of 3

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$687.84 \$687.84CR \$0.00 \$641.96 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Balance	\$641.96
Credit Line	\$9,900.00 \$9,258.04 Oct. 25, 2011 33

Payment Information	
New Balance	\$641.96
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
Total New Minimum Payment Due	\$30.00
Payment Due Date	Nov. 19, 2011

Account: 4037 6600 1389 6626

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	22 months	\$704

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$641.96 by 11/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

Cardmember Service

000004151 1 SP 106481308070766 E

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049

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Your Account Number: 4037 6600 1389 6626 Total New Balance: \$641.96 Minimum Payment Due: \$30.00 Payment Due Date Enter Amount of Payment Enclosed Nov. 19, 2011

Cardmember Service

0240376600138966260000030000000641960

P5071

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:

 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



October Statement for activity from Sep. 23, 2011 through Oct. 25, 2011 NELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

Visa Select Rewards

		This Statement	Year to Date
Description of Activity Base Reward Points		642	8.853
	otal	642	8,853

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Transactions

Post Trans Ref. Date Date Nbr	Description of Transaction	Amount
	Payments and Other Credits	
10/18 10/18 ET	PAYMENT THANK YOU	\$687.84CR
	Purchases and Other Debits	
09/23 09/21 1833 09/26 09/24 0805 09/26 09/25 4313 09/26 09/22 8748 09/27 09/24 3413 09/28 09/26 2224 09/29 09/27 6233 09/30 09/28 0114 09/30 09/28 9720 10/03 09/29 1270 10/04 10/03 0264 10/06 10/05 0148 10/06 10/05 0028 10/11 10/09 8032 10/11 10/06 1938 10/11 10/07 7741 10/12 10/11 6217 10/12 10/11 6404 10/12 10/11 6217 10/12 10/11 0016 10/17 10/14 8252 10/19 10/18 0696 10/20 10/19 5263 10/24 10/21 1511 10/24 10/21 5024 10/24 10/22 1446 10/24 10/22 1446 10/24 10/22 1446	RANDALLS STORE00010660 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX WALGREENS #3328 HOUSTON TX BASKIN #360461 Q35 HOUSTON TX DENNY'S #7687 HOUSTON TX WALGREENS #3328 HOUSTON TX CVS PHARMACY #8912 HOUSTON TX ONCOLOGY CONSULTANTS P HOUSTON TX SHELL OIL 57543437701 HOUSTON TX RANDALLS STORE00010660 HOUSTON TX KROGER #161 HOUSTON TX WALGREENS #5094 HOUSTON TX KROGER #161 HOUSTON TX KROGER #161 HOUSTON TX WALGREENS #3328 HOUSTON TX KROGER #161 HOUSTON TX WALGREENS #5094 HOUSTON TX WALGREENS #5094 HOUSTON TX WALGREENS #5094 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #5094 HOUSTON TX WALGREENS #5094 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #3328 HOUSTON TX WALGREENS #5094 HOUSTON TX WALGREENS #3328 HOUSTON TX	\$14.14 \$56.92 \$27.90 \$5.61 \$24.08 \$18.09 \$32.23 \$5.00 \$2.79 \$27.33 \$65.87 \$40.00 \$25.73 \$20.47 \$13.91 \$5.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95 \$10.00 \$2.50 \$34.95
10/25	ANNUAL MEMBERSHIP FEETOTAL FEES FOR THIS PERIOD	\$0.00 \$0.00

	2011 Totals Year-to-Date	
Total Fees Charged in 2011 Total Interest Charged in 2011		\$150.00 \$59.65

October Statement for activity from Sep. 23, 2011 through Oct. 25, 2011 Inquiries: 1-800-558-3424 **NELVA E BRUNSTING ELMER H BRUNSTING**

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

Balance Type	Balance By Type	Subject to Interest	Variable	Pi Interest	ercentage Rate	Expires with Statement	Interest Free Period
**BALANCE TRANSFER **PURCHASES **ADVANCES	\$0.00 \$641.96 \$0.00	\$0.00 \$0.00 \$0.00	YES YES YES	\$0.00 \$0.00 \$0.00	9.24% 9.24% 20.24%		NO YES NO

Important Messages

How Do You Want Your Cash? You now have the option to choose either statement credit or direct deposit when you redeem points for Cash Back. In the Rewards Center, simply select Deposit to Checking or Savings Account from the Redemption Options menu. Your cash reward will be deposited to your account within three business days.

BalanceShield offers Protection from the Unexpected! Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750

Send Inquiries to: Cardmember Service P.O. Box 6354 Fargo, ND 58125-6354

Send Payments to: Cardmember Service P.O. Box 790408 St. Louis. MO 63179-0408

H Online visit our website: myaccountaccess.com

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November Statement for activity from Oct. 26, 2011 through Nov. 22, 2011 Inquiries: 1-800-558-3424

NELVA E BRUNSTING

ELN 6 14 Page 1 of 3

ELMER H BRUNSTING

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance Payments Other Credits	\$641.96 \$0.00 \$16.93CR
Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged	\$504.08 \$0.00 \$0.00 \$0.00 \$30.00
Interest Charged	\$6.12
New Balance	\$1,165.23
Credit Line	\$9,900.00 \$8,734.77 Nov. 22, 2011 28

Payment Information	
New Balance	\$1,165.23 \$67.00 \$30.00 \$97.00 Dec. 19, 2011

Account: 4037 6600 1389 6626

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	3 years	\$1,330
\$37	3 years	\$1,338 (Savings= \$8)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,165.23 by 12/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

Cardmember Service

000004239 1 SP 106481348369532 E

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049

իսկոլմիվիանիկներիավարդիկերվինիիիիիիորի

Your Account Number: 4037 6600 1389 6626 Total New Balance: \$1,165.23

Minimum Payment Due: \$97.00
Payment Due Date Enter Amount of Payment Enclosed

Dec. 19, 2011

Cardmember Service

0240376600138966260000097000001165233

P5075

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:

 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

- 1. INTEREST CHARGE: Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the INTEREST CHARGE by multiplying the applicable Daily Periodic Rate ("DPR") by the Average Daily Balance ("ADB") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the ADB of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the ADB calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the ADB calculation.
- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollar's and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



November Statement for activity from Oct. 26, 2011 through Nov. 22, 2011 Inc. NELVA E BRUNSTING

ELMER H BRUNSTING

Inquiries: 1-800-558-3424 Page 2 of 3

		This Statement	Year to Date
Description of Activity Base Reward Points		487	9,340
	Total	487	9,340

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

Tran	saction)S		
Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
11/18	11/16	2103	THE HOME DEPOT 571 HOUSTON TX MERCHANDISE/SERVICE RETURN Purchases and Other Debits	\$16.93cR
10/27 10/28 11/07 11/14 11/14 11/14 11/15 11/16 11/17	10/25 10/26 11/06 11/11 11/10 11/14 11/14 11/14 11/15 11/16	6653 0420 4291 6627 5212 0048 7989 6694 0061 4534	CVS PHARMACY #8912 HOUSTON TX	\$32.23 \$30.48 \$5.00 \$34.95 \$100.85 \$10.00 \$216.44 \$30.47 \$35.56 \$8.10
11,10	11,10	1001	Fees Charged	φο.το
11/21	11/19		LATE FEE - PAYMENT DUE ON 11/19 TOTAL FEES FOR THIS PERIOD Interest Charged	\$30.00 \$30.00
11/22			INTEREST CHARGE ON PURCHASES TOTAL INTEREST FOR THIS PERIOD	\$6.12 \$6.12

	2011 Totals Year-to	o-Date
Total Fees Charged in 2011 Total Interest Charged in 201	1	\$180.00 \$65.77

November Statement for activity from Oct. 26, 2011 through Nov. 22, 2011 **Inquiries: 1-800-558-3424**NELVA E BRUNSTING
Page 3 of 3
ELMER H BRUNSTING

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

		Balance			Annual	Expires
	Balance	Subject to		Interest	Percentage	with Interest
Balance Type	Ву Туре	Interest Rate	Variable	Charge	Rate	Statement Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$1,165.23	\$863.60	YES	\$6.12	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

*** IMPORTANT CARDMEMBER ALERT ***

We are concerned that we have not heard from you. Is everything OK? Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late. We need to hear from you today because your account is currently past due. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM, login or enroll in Online Account Access to review your payment options.

Order your FREE Online Annual Account Summary, if you haven't already! The summary provides a record of all your 2011 credit card transactions organized into categories for easy identification. Order by December 15, 2011, on the Online Account Access website at myaccountaccess.com. Your summary will be available online no later than March 1, 2012.

Did you know that as a cardmember you can save up to 25% every time you rent with Avis car rental? Simply mention the Avis code AWD# A072700 when you reserve your car. Reserve at avis.com or call 1-800-331-1212.

Cardmembers can get on the road with special savings! Receive up to 20% off every Budget rental when you make your reservation and use the code BCD# R139300. Reserve at budget.com or call 1-800-527-0700.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone:

Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 **?** Send Inquiries to: Cardmember Service

P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:
Cardmember Service

P.O. Box 790408 St. Louis, MO 63179-0408 Online

visit our website: myaccountaccess.com



December Statement for activity from Nov. 23, 2011 through Dec. 22, 2011 Inquiries: 1-800-558-3424 RELVA E BRUNSTING ELMER H BRUNSTING

Inquiries: 1-800-558-3424 ELN 14 Page 1 of 2

Your Select Rewards Visa® Platinum Card account at a glance ...

Activity Summary	
Previous Balance Payments Other Credits Purchases Balance Transfers Advances Other Debits Past Due Amount Fees Charged Interest Charged	\$1,165.23 \$1,165.23CR \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Balance Credit Line	\$0.00 \$9,900.00 None
Statement Close Date Days in Billing Cycle	Dec. 22, 2011 30

Payment Information						
New Balance	\$0.00 \$0.00 \$0.00 \$0.00 Jan. 19, 2012					

Account: 4037 6600 1389 6626

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

Visa Select Rewards

		This Statement	Year to Date
Description of Activity Base Reward Points	Total	0 0	9,340 9,340

Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
			Payments and Other Credits	
11/28		ET	PAYMENT THANK YOU	\$1,165.23CR

Continued on Next Page

No payment is required, however please use coupon when making additional payments.

Cardmember Service

Zero Balance

000004512 1 SP 106481394122037 E

NELVA E BRUNSTING ELMER H BRUNSTING 203 BLOOMINGDALE CIR VICTORIA TX 77904-3049

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Your Account Number: 4037 6600 1389 6626
Your account has a zero balance.

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

- In your letter or call, give us the following information:

 Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

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- 2. Payment Information: Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.
- 3. Credit Reporting: We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



December Statement for activity from Nov. 23, 2011 through Dec. 22, 2011 **Inquiries: 1-800-558-3424**NELVA E BRUNSTING
Page 2 of 2

ELMER H BRUNSTING

Transactions

Post Trans Ref. Date Date Nbr

Description of Transaction

Amount

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$180.00
Total Interest Charged in 2011	\$65.77

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

^{**}APR for current and future transactions.

		Balance			Annual	Expires
	Balance	Subject to		Interest	Percentage	with Interest
Balance Type	By Type	interest Rate	Variable	Charge	Rate	Statement Free Perio
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%	NO
**PURCHASES	\$0.00	\$0.00	YES	\$0.00	9.24%	YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%	NO

Important Messages

Your account has been closed to further use of credit. If you still have cards in your possession, please cut them in half and return them to us.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

To contact us regarding your account... 4037 6600 1389 6626

By Telephone: Every Hour! Every Day!

Voice: 1-800-558-3424 TDD: 1-888-352-6455 Fax: 1-866-616-1750 Send Inquiries to: Cardmember Service P.O. Box 6354

P.O. Box 6354 Fargo, ND 58125-6354 Send Payments to:
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