

1314 TEXAS AVENUE, SUITE 1800 HOUSTON, TEXAS 77002 www.bluebonnet.org bbcu@bluebonnet.org

Account#: 13332

Statement Date: 03/31/2011

Page#: 1

Mail Code: P
Web Code: Print

**001831 \* 001831 0001 0005875**NELVA E BRUNSTING
13630 PINEROCK LN
HOUSTON, TX 77079-5914

Tran Eff Transaction Date Date Description		Tran Amount	Fee Amount	Finance Charge E	Loan Principal	Balance
01/01 Suffix A - PRIMA APR: .02%, YTD	RY SHARE	- <b></b>		PREVIOUS	BALANCE	10.91
03/31				NEV	N BALANCE	10.91
YTD Taxable Dividends:	\$ .00					
YTD Taxable Interest:	\$ .00					
YTD Finance Charges:	\$ .00	`				

Auto loan rates as low as 2.50%

Same as new rates on '08-'11 models. Get preapproved today!
For statement inquiries call 1-800-582-8275
To verify EFT transactions call BART at 1-800-460-9788



Please Keep Us informed of Addr	oss Changes
Please Check Your Name(s) and address on the fro Correct, complete this form and return it to the cr	ont of this statement. If not exactly redit union office.
Place an X in the front of the Item(s) to be changed.  O Modito's Modic	Member No.
☐ Jeint Member's Name(s)	
Address	Takahane No. ()
City and State	Zip Code
Signature	

2004.15		How To Balance Your Checking Account
OUTSTAR	IDING CHECKS	
MUMBER	AMOUNT	
		ENDING BALANCE SHOWN ON THIS STATEMENT
		PLUS DEPOSITS NOT SHOWN ON THIS STATEMENT
		SUB-TOTAL
		LESS TOTAL OUTSTAMDING CHECKS (Checks That Have Not Yet Cleared the Credit Union.)
		EQUALS ADJUSTED ENTING BÂLANCE
0 3 - T ASS 100 0		ADJUSTED ENDING BALANCE SHOWN ABOVE SHOULD AGREE WITH THE BALANCE SHOWN HI YOUR CHECK REGISTER.
		NOTE: BE SURE TO DEDUCT ANY CHARGES, FEES OR WITHDRAWALS SHOWN ON YOUR STATEMENT (BUT NOT IN YOUR CHECK REGISTER) THAT MAY APPLY TO YOUR ACCOUNT, ALSO, BE SURE TO ADD ANY DIVIDENDS OR ANY DEPOSITS SHOWN ON YOUR STATEMENT (BUT NOT IN YOUR CHECK REGISTER) THAT APPLY TO YOUR ACCOUNT.
TOTAL	1	

#### If It Doesn't Balance

Check your math in steps above.

Make sure that the dollar amounts of the checks listed in this statement are
the same as those recorded in your check register.

Check your math in your register.

Make sure that the dollar amounts of the deposits listed in this statement are the same as those recorded in your check register.

Electronic Fund Transfors Marked "EFT"

In Case of Errors or Quostions

If you think your statement or automated teller machine receipt is wrong or if you need more information about a receipt or a transfer (EFT) on your statement, telephone or write us at the phone number or address on the reverse side of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. In your letter, provide the following information:

1. Your name and account number.

2. The dollar amount of the suspected error.

 A full description of the suspected error or the subject of your question.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will recredit your account for the amount you think is in error. You will then have use of the money during the time it takes us to complete our investigation.

in Case of Errors or Questions
About Your Statement

If you think your statement is wrong, or if you need more information about a transaction on your statement, write us as soon as possible on a separate sheet of paper at the address shown in the upper left corner on the reverse side of the statement. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights. In your letter, provide the following information:

1. Your name and account number.

The dollar amount of the suspecied error.

 A full description of the suspected error or the subject of your question.

You are not required to pay any amount in question while we are investigating, but you are still obligated to pay the amounts on the statement that are not in question. While we investigate, we cannot report you as delinquent or take any action to collect the amount you question.





# Discover (the Advantage 1314 TEXAS AVENUE, SUITE 1800

HOUSTON, TEXAS 77002 www.bluebonnet.org bbcu@bluebonnet.org

Account#:

13332

Statement Date: 12/31/2011

Page#: 1

Mail Code: P

Web Code: Print

004676 \* 004676 0001 0010900 NELVA E BRUNSTING

203 BLOOMINGDALE CIR VICTORIA, TX 77904-3049

Tran Eff Transaction Date Date Description		Tran Amount	Fee Amount	Finance Charge	Loan Principal	Balance
10/01 Suffix A - PRIMAR APR: .25%, YTD				PREVIO	US BALANCE	10.91
12/31				N	EW BALANCE	10.91
YTD Taxable Dividends:	\$ .00					
YTD Taxable Interest:	\$ .00					
YTD Finance Charges:	\$ .00					

Bluebonnet members now have access to over 43,000 surcharge free ATMs! Go to www.bluebonnet.org. For statement inquiries call 1-800-582-8275 To verify EFT transactions call BART at 1-800-460-9788



Please Keep Us	Informed of Address Changes
PLEASE CHECK YOUR NAME(S) AND ADDRE CORRECT, COMPLETE THIS FORM AND RETUR	SS ON THE FRONT OF THIS STATEMENT. IF NOT EXACTLY N IT TO THE CREDIT UNION OFFICE.
PLACE AN X IN THE FRONT OF THE ITEM(S) TO	BE CHANGED.
☐ Member's Name	☐ Member No.
☐ Joint Member's Name(s)	
☐ Address	☐ Yelephone No. ()
☐ City and State	Zip Code
Signature	

	How To	Balance Your Checking Account
OUTSTANDING (	CHECKS	
NUMBER	AMOUNT	
		ENDING BALANCE SHOWN ON THIS STATEMENT
		PLUS DEPOSITS NOT SHOWN ON THIS STATEMENT
		SUB-TOTAL
		LESS TOTAL OUTSTANDING CHECKS (Checks That Have Not Yet Cleared the Credit Union.)
		EQUALS ADJUSTED ENDING BALANCE
		ADJUSTED ENDING BALANCE SHOWN ABOVE SHOULD AGREE WITH THE BALANCE SHOWN IN YOUR CHECK REGISTER
		NOTE: BE SURE TO DEDUCT ANY CHARGES, FEES OR WITHDRAWALS SHOWN ON YOUR STATEMENT (BUT NOT IN YOUR CHECK REGISTER) THAT MAY APPLY TO YOUR ACCOUNT. ALSO, BE SURE TO ADD ANY DIVIDENDS OR ANY DEPOSITS SHOWN ON YOUR STATEMENT (BUT NOT IN YOUR CHECK REGISTER) THAT APPLY TO YOUR ACCOUNT.
TOTAL		

### If It Doesn't Balance

- Check your math in steps above.
- Make sure that the dollar amounts of the checks listed in this statement are the same as those recorded in your check register.
- Check your math in your register
- Make sure that the dollar amounts of the deposits listed in this statement are the same as those recorded in your check register.

# Electronic Fund Transfers Marked "EFT" In Case of Errors or Questions

If you think your statement or automated teller machine receipt is wrong or if you need more information about a receipt or a transfer (EFT) on your statement, telephone or write us at the phone number or addresss on the reverse side of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. In your letter, provide the following information:

- 1. Your name and account number.
- The dollar amount of the suspected error.
- A full description of the suspected error or the subject of your question.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will recredit your account for the amount you think is in error. You will then have use of the money during the time it takes us to complete our investigation.

## In Case of Errors or Questions About Your Statement

If you think your statement is wrong, or if you need more information about a transaction on your statement, write us as soon as possible on a separate sheet of paper at the address shown in the upper left corner on the reverse side of the statement. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights. In your letter, provide the following information:

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1314 TEXAS AVENUE, SUITE 1800 HOUSTON, TEXAS 77002 www.bluebonnet.org bbcu@bluebonnet.org

Account#:

13332

Statement Date: 02/29/2012

Page#: 1

Mail Code:

Web Code: Print

Ρ

004558 \* 004558 0001 0010463 NELVA E BRUNSTING 203 BLOOMINGDALE CIR VICTORIA, TX 77904-3049

Tran Eff Transaction Date Date Description	Tran Fee Finance Loan Amount Amount Charge Principal Balance
02/01 Suffix A - PRIMARY SHARE APR: .25%, YTD Div: .00	PREVIOUS BALANCE 10.91
02/29	NEW BALANCE 10.91
YTD Taxable Dividends: \$ .00	
YTD Taxable Interest: \$ .00	
YTD Finance Charges: \$ .00	

Bluebonnet members now have more than 43,000 surchargefree ATMs available to them. Go to www.bluebonnet.org. For statement inquiries call 1-800-582-8275 To verify EFT transactions call BART at 1-800-460-9788



Please Keep Us in	rformed of Address Changes
PLEASE CHECK YOUR NAME(S) AND ADDRESS CORRECT, COMPLETE THIS FORM AND RETURN	s on the front of this statement. If <b>not exactly</b> It to the credit union office.
Place an R in the front of the Item(S) to BI	e Changed.
☐ Member's Name	🗆 Momber No
🗌 Joint Member's Name(s)	
= #andreas	☐ Telephone No. ()
☐ City and State	Zip Code
Signature	

	How To Balance Your Checking Account
OUTSTANDING CHECKS	
NUMBER AMOUNT	
	ENDING BALANCE SHOWN ON THIS STATEMENT
	PLUS DEPOSITS NOT SHOWN ON THIS STATEMENT
	SUB-TOTAL
	LESS TOTAL OUTSTANDING CHECKS  (Checks That Have Not Yet Cleared the Credit Union.)
	EQUALS ADJUSTED ENDING BALANCE
	ADJUSTED ENDING BALANCE SHOWN ABOVE SHOULD AGREE WITH THE BALANCE SHOWN IN YOUR CHECK REGISTER
	NOTE: BE SURE TO DEDUCT ANY CHARGES, FEES OR WITHDRAWALS SHOWN ON YOUR STATEMENT (BUT NOT IN YOUR CHECK REGISTER) THAT MAY APPLY TO YOUR ACCOUNT. ALSO, BE SURE TO ADD ANY DIVIDENDS OR ANY DEPOSITS SHOWN ON YOUR STATEMENT (BUT NOT IN YOUR CHECK REGISTER) THAT APPLY TO YOUR ACCOUNT.
TOTAL	

### If It Doesn't Balance

- · Check your math in steps above.
- Make sure that the dollar amounts of the checks listed in this statement are the same as those recorded in your check register.
- · Check your math in your register
- Make sure that the dollar amounts of the deposits listed in this statement are the same as those recorded in your check register.

Electronic Fund Transfers Marked "EFT" in Case of Errors or Questions

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- 1. Your name and account number.
- The dollar amount of the suspected error.
- 3. A full-description of the suspected error or the subject of your question.

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- Your name and account number.
- The dollar amount of the suspected error.
- A full description of the suspected error or the subject of your question.

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1001 FM 2004 Lake Jackson, TX 77566-4012

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## **ACCOUNT STATEMENT**

Account #	Statement Period	Page
3013332	01APR2012 - 30JUN2012	1 of 1

Flood and hurricane season is here.
Buying flood insurance is the best
way to protect yourself from flood
damages. You can count on TDECU
Insurance Agency, LLC to protect
what you value most. Call toll free
today at 888.833.7358

*Effective date	not transaction date.		
	MAIN SHARES SUFF	X O	
<u>Date</u>	Transaction Description	<u>Amount</u>	<u>Balance</u>
Your balan	ce as of 01APR2012		10.91
Apr 01*	Dividend through 31MAR2012	0.00	10.91
Your new b	palance as of 30JUN2012		10.91
Dividends paid to you in 2012 on Suffix 0		0.00	

YOUR FINANCIAL SUMMARY	
Your total Share balances 10.9	1
YEAR-TO-DATE INFORMATION FOR TAX PURPOSES:	



## **How To Balance Your Checking Account**

1. List All Outstanding Deposits

On the chart below, enter all deposits made after the closing date of this statement.

Outstanding Deposit Date	Amount	Outstanding Deposit Date	Amount
	5		\$
Total	Deposits Outst	anding	S

#### 2. List All Outstanding Checks

Obtain your check register and check off all items that appear on your checking account statement. If any of the items on your statement are not in your account register, then verify they are your items. If so, record them in your account register and adjust your register balance. Then, on the chart below, list all the checks you have written that are still outstanding (i.e. that have not cleared your account yet).

Outstanding Check #	Amount		Outstanding Check #	Amount
	\$			\$
1 ···				
To	otal Checks Outsta	ndi	ing	\$

#### **Error Resolution Notice**

In case of errors or questions about your electronic transfers, telephone us at 800.839.1154, write us at TDECU, Attn: Accounting Dept., 1001 FM 2004, Lake Jackson, TX, 77566-4012, or e-mail us at <a href="mail@TDECU.org">mail@TDECU.org</a>, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 calendar days after we sent the FIRST statement on which the problem or error appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days (5 business days for VISA® Check Card point-of-sale transactions processed by Visa and 20 business days if the transfer involved a new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new account, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this,we will credit your account within 10 business days (5 business days for VISA® Check Card point-of-sale transactions processed by Visa and 20 business days if the transfer involved a new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. Your account is considered a new account for the first 30 days after the first deposit is made, unless each of you already has an established account with us before this account is opened.

3	List Dividend	s And Fees/Charges
J.	LIST DIVIDERU	S And Pecs/Charges

On the chart below, enter any fees/charges or dividends listed on this statement that have not yet been entered in your check register.

Statement Fees/Charges Date	Amount	Statemen Dividend Date
	\$	
-		
Total Fees	\$	Total Div

Statement Dividends Date	Amount
	\$
Total Dividends	\$

Ba	lance: \$_	
6. Subtract the Total Outstanding Checks (se	ee 2):- \$_	
This is your Adjusted Statement Bal	ance: \$	
7. Enter your last balance from your check re	gister: \$	
•	_	
8. Subtract the Total Fees/Charges (see 3):	- \$_	
Ba	lance: \$	
9. Add the Total Dividends (see 3):	+ \$	

4. Enter the last "New Balance" on this statement: \$\_\_\_\_\_

5. Add the Total Outstanding Deposits (see 1): +\$\_\_\_\_\_

Your Adjusted Statement Balance should equal your Adjusted Register Balance

This is your Adjusted Register Balance: \$

### If It Doesn't Balance

- Check your math in steps 1 through 9.
- ◆ Make sure that the dollar amounts of the withdrawals listed in this statement are *the same* as those recorded in your check register.
- Check your math in your register.
- Make sure that the dollar amounts of the deposits listed in this statement are the same as those recorded in your check register.

# Billing Rights Summary In Case Of Errors Or Questions

The Federal Truth in Lending Act requires prompt correction of mistakes on your Statement of Account. If you want to preserve your rights under the Act, here is what to do if you think your statement is wrong, or if you need more information about a transaction on your statement:

Write the credit union [on a separate sheet] as soon as possible at the inquiry address on the reverse side of this statement. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights under the law.

In your letter, please supply the following information:

- Your name and account number (if any):
- The dollar amount of the suspected error;
- A full description of the suspected error, transfer or payment, and explain as clearly as you can why you believe there is an error or why you need more information.

You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. During our investigation of your inquiry, the credit union cannot report the amount you question as delinquent or take any action to collect that amount.

# Computation Of Your Loan Balance And Periodic Finance Charges

The balance on which the periodic finance charge is computed is the actual unpaid loan balance each day after credits are subtracted and new advances or other charges are added.

The periodic finance charge is computed when you make a payment. For each day since your last payment, the unpaid loan balance in your account is multiplied by the corresponding daily periodic rate. The sum of these charges is the finance charge you owe.









1001 FM 2004 Lake Jackson, TX 77566-4012

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### **ACCOUNT STATEMENT**

3013332	01OCT2012 - 31DEC2012	1 of 1	2,40
Account #	Statement Period	Page	3

## Join us at TDECU's Annual Meeting

Thursday, January 31, 2013 Registration 6 - 7 p.m. Meeting starts at 7 p.m.

Lake Jackson Civic Center 333 Hwy. 332 East

*Effective date not trans	action date.		
	MAIN SHARES SUFF	IX 0	
<u>Date</u> <u>Trans</u>	action Description	Amount	<u>Balance</u>
Your balance as of	01OCT2012		10.91
Your new balance a	s of 31DEC2012		10.91
Dividends paid to ye	ou in 2012 on Suffix 0	0.00	

YOUR FINANCIAL SUMMARY	
Your total Share balances	10.91
YEAR-TO-DATE INFORMATION FOR TAX PURPOSES:	



## **How To Balance Your Checking Account**

1. List All Outstanding Deposits

On the chart below, enter all deposits made after the closing date of this statement.

Outstanding Deposit Date	Amount	Outstanding Deposit Date	Amount
	\$		\$
Tot	al Deposits Outst	anding	s

#### 2. List All Outstanding Checks

Obtain your check register and check off all items that appear on your checking account statement. If any of the items on your statement are not in your account register, then verify they are your items. If so, record them in your account register and adjust your register balance. Then, on the chart below, list all the checks you have written that are still outstanding (i.e. that have not cleared your account yet).

Outstanding Check #	Amount	Outstanding Check #	Amount
	\$		\$
<u> </u>			
			-
To	tal Checks Outsta	nding	\$

#### **Error Resolution Notice**

In case of errors or questions about your electronic transfers, telephone us at 800.839.1154, write us at TDECU, Attn: Accounting Dept., 1001 FM 2004, Lake Jackson, TX, 77566-4012, or e-mail us at <a href="mail@TDECU.org">mail@TDECU.org</a>, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 calendar days after we sent the FIRST statement on which the problem or error appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days (5 business days for VISA® Check Card point-of-sale transactions processed by Visa and 20 business days if the transfer involved a new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new account, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (5 business days for VISA® Check Card point-of-sale transactions processed by Visa and 20 business days if the transfer involved a new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. Your account is considered a new account for the first 30 days after the first deposit is made, unless each of you already has an established account with us before this account is opened.

3	Liet	Dividend	le And	Fees/Charges	
J.	LIST	DIVIDENC	is Allu	T CCS/ Charges	

On the chart below, enter any fees/charges or dividends listed on this statement that have not yet been entered in your check register.

Statement Fees/Charges Date	Amount	Statement Dividends Date	Amount
.,	\$		\$
·	-	<b> </b>	
<u>.</u>	1	-	
Total Fees	\$	Total Dividends	\$

4. Enter the last "New Balance" on this statement: \$\_

5. Add the Total Outstanding Deposits (see 1): + \$\_\_\_\_\_

Balance: \$	
6. Subtract the Total Outstanding Checks (see 2):- \$	
This is your Adjusted Statement Balance: \$	
7. Enter your last balance from your check register: \$	
8. Subtract the Total Fees/Charges (see 3): - \$	
Balance: \$	
9. Add the Total Dividends (see 3): + \$	
This is your Adjusted Register Balance: \$	

Your Adjusted Statement Balance should equal your Adjusted Register Balance

### If It Doesn't Balance

- Check your math in steps 1 through 9.
- Make sure that the dollar amounts of the withdrawals listed in this statement are the same as those recorded in your check register.
- Check your math in your register.
- Make sure that the dollar amounts of the deposits listed in this statement are the same as those recorded in your check register.

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The periodic finance charge is computed when you make a payment. For each day since your last payment, the unpaid loan balance in your account is multiplied by the corresponding daily periodic rate. The sum of these charges is the finance charge you owe.









1001 FM 2004 Lake Jackson, TX 77566-4012

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### **ACCOUNT STATEMENT**

Account #	Statement Period	Page
3013332	01JAN2013 - 31MAR2013	1 of 1

When it comes to something as important as your mortgage, you can count on our Rate Match Plus Mortgage Promise. If we're unable to meet or beat any local competitor's rate on the purchase or refinance of your primary residence, we will pay you \$250. Details at TDECU.org/mortgage.

Effective date not transaction date.	
MAIN SHARES SU	FFIX 0
<u>Date</u> <u>Transaction Description</u>	Amount Balance
Your balance as of 01JAN2013	10.91
Your new balance as of 31MAR2013	10.91
Dividends paid to you in 2013 on Suffix 0	0.00

YOUR FI	INANCIAL SUMM	IARY	
Your total Share balances			10.91
YEAR-TO-DATE INFORMATION FOR TAX PURPOSES:			



## **How To Balance Your Checking Account**

1. List All Outstanding Deposits

On the chart below, enter all deposits made after the closing date of this statement.

Outstanding Deposit Date	Amount	Outstanding Deposit Date	Amount
	\$		\$
			<del>                                     </del>
Tot	al Deposits Outst	anding	<b>S</b>

#### 2. List All Outstanding Checks

Obtain your check register and check off all items that appear on your checking account statement. If any of the items on your statement are not in your account register, then verify they are your items. If so, record them in your account register and adjust your register balance. Then, on the chart below, list all the checks you have written that are still outstanding (i.e. that have not cleared your account yet).

Outstanding Check #	Amount	Outstanding Check #	Amount
	\$		\$
			<u> </u>
To	otal Checks Outstan	L nding	\$

### **Error Resolution Notice**

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3.	List Dividends	And Fees/	Charges

On the chart below, enter any fees/charges or dividends listed on this statement that have not yet been entered in your check register.

Statement Fees/Charges Date	Amount	Statement Dividends Date	Amount
	\$		\$
		<u> </u>	
	-	-	
		<del>-</del>	
Total Fees	\$	Total Dividends	\$

4. Enter the last "New Balance" on this statement: \$ \_

5. Add the Total Outstanding Deposits (see 1): + \$ \_

Balance:	\$
6. Subtract the Total Outstanding Checks (see 2):-	\$
This is your Adjusted Statement Balance:	\$
7. Enter your last balance from your check register:	\$
8. Subtract the Total Fees/Charges (see 3):	\$
Balance:	\$
9. Add the Total Dividends (see 3):	\$
This is your Adjusted Register Balance:	\$

# Your Adjusted Statement Balance should equal your Adjusted Register Balance

### If It Doesn't Balance

- Check your math in steps 1 through 9.
- Make sure that the dollar amounts of the withdrawals listed in this statement are the same as those recorded in your check register.
- Check your math in your register.
- Make sure that the dollar amounts of the deposits listed in this statement are the same as those recorded in your check register.

# Billing Rights Summary In Case Of Errors Or Questions

The Federal Truth in Lending Act requires prompt correction of mistakes on your Statement of Account. If you want to preserve your rights under the Act, here is what to do if you think your statement is wrong, or if you need more information about a transaction on your statement:

Write the credit union [on a separate sheet] as soon as possible at the inquiry address on the reverse side of this statement. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights under the law.

In your letter, please supply the following information:

- Your name and account number (if any):
- ◆ The dollar amount of the suspected error;
- A full description of the suspected error, transfer or payment, and explain as clearly as you can why you believe there is an error or why you need more information.

You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. During our investigation of your inquiry, the credit union cannot report the amount you question as delinquent or take any action to collect that amount.

# Computation Of Your Loan Balance And Periodic Finance Charges

The balance on which the periodic finance charge is computed is the actual unpaid loan balance each day after credits are subtracted and new advances or other charges are added.

The periodic finance charge is computed when you make a payment. For each day since your last payment, the unpaid loan balance in your account is multiplied by the corresponding daily periodic rate. The sum of these charges is the finance charge you owe.





