

---

**John Hancock Life Insurance Company (U.S.A)**  
164 Corporate Drive, Portsmouth, NH 03801



Mailing Address: PO Box 9512, Portsmouth, NH 03802-9512  
Telephone: 800-624-5155  
Fax: 617-572-0355  
Note: Please include a copy of this letter with all correspondence.

April 18, 2012

ANITA BRUNSTING  
203 BLOOMINGDALE CIRCLE  
VICTORIA, TX 77904

ID#: 7076-10001-xxxxx8905

RE: NELVA E BRUNSTING

We are sorry to learn the death of the above Payee, and we wish to extend our sympathy to you at this time.

We have stopped payment on the 12-01-2011 through 03-30-2012 checks since they are dated after the date of death.

As the result of our Payee's death, nothing further is due under the terms of the Group Annuity Contract. Therefore, we have completed our records.

If we can be of any further assistance to you, please do not hesitate to contact us at the address above.

Sincerely,  
Benefit Administration  
1-800-624-5155





Fixed Product Administration  
P.O. Box 9512  
Portsmouth, NH 03802-9512

JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)

GB7-001886282 06 N

NELVA E BRUNSTING  
13630 PINE ROCK  
HOUSTON TX 77079-5914

7076 10001 XXXXX8905 201 101

GROSS AMOUNT 30.40  
DEDUCTIONS/CREDITS AMOUNT  
FEDERAL W/H 0.00

DUE DATE 11/30/2011 CHECK NUMBER GB7-001886282

ID NO. 7076 10001 XXXXX8905 201 101

FOR QUESTIONS PLEASE CALL: 1-800-624-5155

SEND REQUESTS TO: JOHN HANCOCK LIFE INSURANCE CO. (U.S.A.)

TOTAL DEDUCTIONS 0.00  
NET AMOUNT 30.40  
TAX REPORTING AMOUNT  
TAXABLE AMT 30.40

PO BOX 9512  
PORTSMOUTH, NH 03802-9512



Fixed Product Administration  
P.O. Box 9512  
Portsmouth, NH 03802-9512

JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)

GB7-001854411 06 N

NELVA E BRUNSTING  
13630 PINE ROCK  
HOUSTON TX 77079-5914

7076 10001 XXXXX8905 201 101

GROSS AMOUNT 30.40  
DEDUCTIONS/CREDITS AMOUNT  
FEDERAL W/H 0.00

DUE DATE 10/31/2011 CHECK NUMBER GB7-001854411

ID NO. 7076 10001 XXXXX8905 201 101

FOR QUESTIONS PLEASE CALL: 1-800-624-5155

SEND REQUESTS TO: JOHN HANCOCK LIFE INSURANCE CO. (U.S.A.)

TOTAL DEDUCTIONS 0.00  
NET AMOUNT 30.40  
TAX REPORTING AMOUNT  
TAXABLE AMT 30.40

PO BOX 9512  
PORTSMOUTH, NH 03802-9512



Fixed Product Administration  
P.O. Box 9512  
Portsmouth, NH 03802-9512

JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)

GB7-001822455 06 N

NELVA E BRUNSTING  
13630 PINE ROCK  
HOUSTON TX 77079-5914

7076 10001 XXXXX8905 201 101

GROSS AMOUNT 30.40  
DEDUCTIONS/CREDITS AMOUNT  
FEDERAL W/H 0.00

DUE DATE 09/30/2011 CHECK NUMBER GB7-001822455

ID NO. 7076 10001 XXXXX8905 201 101

FOR QUESTIONS PLEASE CALL: 1-800-624-5155

SEND REQUESTS TO: JOHN HANCOCK LIFE INSURANCE CO. (U.S.A.)

PO BOX 9512  
PORTSMOUTH, NH 03802-9512

TOTAL DEDUCTIONS 0.00  
NET AMOUNT 30.40  
TAX REPORTING AMOUNT  
TAXABLE AMT 30.40