



# Bank of America



Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

HR

Page 1 of 5  
Statement Period  
04-15-11 through 05-13-11  
B 09 0 A P P A 9  
Number of checks enclosed: 0  
Account Number: 5860 2122 9546

MD 05/20 0 0213 464 1 506 032270 #01 AV 0.340

NELVA E BRUNSTING  
CAROLE A BRUNSTING  
13630 PINEROCK LN  
HOUSTON TX 77079-5914

Our Online Banking service allows you to check balances, track account activity and more.  
**With Online Banking you can also view up to 18 months of this statement  
online and even turn off delivery of your paper statement.**  
Enroll at [www.bankofamerica.com](http://www.bankofamerica.com).

## Customer Service Information [www.bankofamerica.com](http://www.bankofamerica.com)

For additional information or service, you may call:

 1.800.432.1000 Customer Service  
1.800.288.4408 TDD/TTY Users Only  
1.800.688.6086 En Español

Or you may write to:



Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

**New ATM Card and Debit Card Replacement Service Fees:** Effective July 1, 2011, we charge a \$5 Replacement ATM or Debit Card Fee each time you ask us to replace an ATM card or debit card. You'll usually receive the card in the mail within 5-7 days of your request. If you request rush delivery, we charge an additional \$20 Rush Replacement ATM or Debit Card Fee and you generally receive the card in 2 business days. We deduct these fees automatically from your account and they appear on your checking or savings statement. These fees also apply to replacement of debit tags and other access devices.

Get Automatic Savings Transfer and save your money the easy, flexible way. Set up yours today. Visit [bankofamerica.com/onlinebanking](http://bankofamerica.com/onlinebanking), call 1.800.432.1000 (in CA call 1.800.622.8731) or talk to an associate at a banking center near you.

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CAROLE A BRUNSTING

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Statement Period  
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**Deposit Accounts**

**MyAccess Checking**

NELVA E BRUNSTING CAROLE A BRUNSTING

**Your Account at a Glance**

Account Number	5860 2122 9546
Beginning Balance on 04-15-11	\$ 6,581.04
Deposits and Other Additions	+ 9,280.00
Checks Posted	- 13,324.68
ATM and Debit Card Subtractions	- 1,321.10
Other Subtractions	- 323.62
<b>Ending Balance on 05-13-11</b>	<b>\$ 891.64</b>

Help avoid occasional Overdraft & NSF: Returned Item fees. Set up Alerts to get messages by email or text when your balance is low. Use Overdraft Protection to transfer available funds from linked savings, credit card, or credit line to your checking account to help cover items that would overdraw your account. Call us for details.

**MyAccess Checking Additions**

Deposits and Other Additions	Date Posted	Amount(\$)
Online Banking transfer from Chk 1143 Conf# 0166419838; Brunsting, Anita	04-25	7,500.00
US Treasury 310 Des:XXsoc Sec ID:XXXXXXXXXXd SSA Indn:Nelva E Brunsting Co ID:3101036216 Ppd	05-03	1,780.00

**Total Deposits and Other Additions \$9,280.00**

**MyAccess Checking Subtractions**

Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)
183	04-19	19.52	196	04-25	70.00	209	05-04	270.00
184	04-22	17.75	197	04-22	202.00	210	05-09	70.00
187*	04-25	26.50	198	04-22	2,156.83	211	05-06	743.00
188	04-18	7.23	199	04-25	215.00	212	05-06	67.50
189	04-15	91.00	200	04-25	300.00	213	05-06	225.00
190	04-15	100.00	202*	04-26	1,080.00	214	05-09	902.30
191	04-15	1,704.81	203	04-27	60.00	215	05-09	202.00
192	04-18	195.00	204	04-29	645.00	216	05-12	45.00
193	04-22	28.60	205	04-29	90.00	217	05-13	1,320.53
194	04-19	216.50	207*	05-04	1,721.11	218	05-13	255.00
195	04-20	75.00	208	05-03	202.50			

**Total Checks Posted \$13,324.68**

\* Gap in sequential check numbers.



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CAROLE A BRUNSTING

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Statement Period  
04-15-11 through 05-13-11  
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## MyAccess Checking Subtractions

ATM and Debit Card Subtractions	Date Posted	Amount(\$)
CheckCard 0413 Chick-Fil-A #01037 Houston TX 24427331104710012943372	04-15	10.25
Randalls Store 04/17 #000659130 Purchase 5586 Wesleyan Houston TX	04-18	26.45
CheckCard 0418 Chevron 001079 Houston TX 83075940460311082382962	04-18	23.88
Randalls Store 04/16 #000650149 Purchase 5586 Wesleyan Houston TX	04-18	23.16
Sou The Home D 04/16 #000457501 Purchase 5445 West Loop So Houston TX	04-18	22.83
CheckCard 0416 Exxonmobil 47191184 Houston TX 24164051107378001691341	04-18	22.51
Randalls Store 04/18 #000064102 Purchase 5586 Wesleyan Houston TX	04-18	17.30
Sou Best Buy # 04/21 #000002312 Purchase 9670 Old Katy Rd Houston TX	04-21	376.38
CheckCard 0419 Verizon Wrks Ivrr Ve 800-9220204 CA 24498041110169111265230	04-21	72.88
Randalls Store 04/22 #000640033 Purchase 12850 Memorial Dr Houston TX	04-22	57.60
Randalls Store 04/25 #000646054 Purchase 12850 Memorial Dr Houston TX	04-25	86.07
CheckCard 0421 Exxonmobil 47191184 Houston TX 24164051112378001910744	04-25	59.02
CheckCard 0424 Fastop #1 00807958 Victoria TX 24164071114814283803757	04-25	50.84
CheckCard 0421 Taco Cabana #148 Houston TX 24431051112207388702571	04-25	22.68
CheckCard 0424 Chevron 00107985 Houston TX 24625121114410998283637	04-25	14.05
CheckCard 0422 Subway 00327528 Houston TX 24164071113255111220056	04-25	3.79
CheckCard 0423 Subway 00327528 Houston TX 24164071114255111318842	04-25	3.79
CheckCard 0424 Fastop #1 00807958 Victoria TX 24164071114814283803740	04-25	2.90
Randalls Store 05/01 #000653052 Purchase 12850 Memorial Dr Houston TX	05-02	140.07
Randalls Store 05/03 #000675080 Purchase 5586 Wesleyan Houston TX	05-03	36.75
CheckCard 0501 Exxonmobil 47191184 Houston TX 24164051122378001391752	05-03	28.78
CheckCard 0501 Southwest Fertilizer Houston TX 24071051122987155403643	05-03	21.98
CheckCard 0504 Exxonmobil 47186804 Houston TX 24164051125378001629281	05-06	23.63
Randalls Store 05/06 #000597097 Purchase 12850 Memorial Dr Houston TX	05-06	17.30
Randalls Store 05/07 #000671087 Purchase 5586 Wesleyan Houston TX	05-09	55.52
Randalls Store 05/08 #000757042 Purchase 5586 Wesleyan Houston TX	05-09	33.74
CheckCard 0509 Chevron 003077 Houston TX 72780040460311291772699	05-09	28.76

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 Statement Period  
 04-15-11 through 05-13-11  
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**MyAccess Checking Subtractions**

<b>ATM and Debit Card Subtractions - Continued</b>	<b>Date Posted</b>	<b>Amount(\$)</b>
CheckCard 0506 Exxonmobil 47191184 Houston TX 24164051127378002013558	05-09	27.80
Randalls Store 05/10 #000759116 Purchase 5586 Wesleyan Houston TX	05-11	10.39

**Total ATM and Debit Card Subtractions \$1,321.10**

<b>Other Subtractions</b>	<b>Date Posted</b>	<b>Amount(\$)</b>
Cpenergy Entex Des:Cpe ACH Check #:0186 Indn:000003850291 Co ID:9413994001 Arc	04-18	323.62

**Total Other Subtractions \$323.62**

**Total Overdraft Fees and NSF: Returned Item Fees**

	Total for This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total NSF: Returned Item Fees	\$0.00	\$70.00

We refunded to you a total of \$105.00 in fees for Overdraft and/or NSF: Returned Items this year.

**Daily Balance Summary**

<u>Date</u>	<u>Balance(\$)</u>	<u>Date</u>	<u>Balance(\$)</u>	<u>Date</u>	<u>Balance(\$)</u>
Beginning	6,581.04	04-25	7,435.30	05-06	3,842.68
04-15	4,674.98	04-26	6,355.30	05-09	2,522.56
04-18	4,013.00	04-27	6,295.30	05-11	2,512.17
04-19	3,776.98	04-29	5,560.30	05-12	2,467.17
04-20	3,701.98	05-02	5,420.23	05-13	891.64
04-21	3,252.72	05-03	6,910.22		
04-22	789.94	05-04	4,919.11		



**How To Balance Your Bank of America Account**

**FIRST, start with your Account Register/Checkbook:**

- 1. List your Account Register/Checkbook Balance here ..... \$ \_\_\_\_\_
- 2. Subtract any service charges or other deductions not previously recorded that are listed on this statement ..... \$ \_\_\_\_\_
- 3. Add any credits not previously recorded that are listed on this statement (for example interest) ..... \$ \_\_\_\_\_
- 4. This is your NEW ACCOUNT REGISTER BALANCE ..... \$ \_\_\_\_\_

**NOW, with your Account Statement:**

- 1. List your Statement Ending Balance here ..... \$ \_\_\_\_\_
- 2. Add any deposits not shown on this statement ..... \$ \_\_\_\_\_

**SUBTOTAL** ..... \$ \_\_\_\_\_

- 3. List and total all outstanding checks, ATM, Check Card and other electronic withdrawals

Checks, ATM, Check Card, Electronic Withdrawals		Checks, ATM, Check Card, Electronic Withdrawals		Checks, ATM, Check Card, Electronic Withdrawals	
Date/Check #	Amount	Date/Check #	Amount	Date/Check #	Amount
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

- 4. TOTAL OF OUTSTANDING CHECKS, ATM, Check Card and other electronic withdrawals ..... \$ \_\_\_\_\_
- 5. Subtract total outstanding checks, ATM, Check Card and other electronic withdrawals from Subtotal ..... \$ \_\_\_\_\_
- This Balance should match your new Account Register Balance ..... \$ \_\_\_\_\_

Upon receipt of your statement, differences, if any, should be reported to the bank promptly in writing and in accordance with provisions in your deposit agreement.

**IMPORTANT INFORMATION FOR BANK DEPOSIT ACCOUNTS**

**Change of Address.** Please call us at the telephone number listed on the front of this statement to tell us about a change of address.

**Deposit Agreement.** When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule, which contain the current version of the terms and conditions of your account relationship, may be obtained at our banking centers.

**Electronic Transfers: In case of errors or questions about your electronic transfers**  
 If you think your statement or receipt is wrong or if you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- \* Tell us your name and account number.
- \* Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- \* Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting Other Problems.** You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or unauthorized transactions within the time periods specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you for, and you agree not to make a claim against us for the problems or unauthorized transactions.

**Direct Deposits.** If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us at the telephone number listed on the front of this statement to find out if the deposit was made as scheduled.





# Bank of America



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MD 06/22 0 0213 933 34 824 002928 #001 AV 0.340

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13630 PINEROCK LN  
HOUSTON TX 77079-5914

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## Deposit Accounts

### MyAccess Checking

NELVA E BRUNSTING CAROLE A BRUNSTING

### Your Account at a Glance

Account Number	5860 2122 9546
Beginning Balance on 05-14-11	\$ 891.64
Deposits and Other Additions	+ 23,713.60
Checks Posted	- 12,448.56
ATM and Debit Card Subtractions	- 2,569.04
Other Subtractions	- 1,852.24
<b>Ending Balance on 06-15-11</b>	<b>\$ 7,735.40</b>

Help avoid occasional Overdraft & NSF: Returned Item fees. Set up Alerts to get messages by email or text when your balance is low. Use Overdraft Protection to transfer available funds from linked savings, credit card, or credit line to your checking account to help cover items that would overdraw your account. Call us for details.

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### MyAccess Checking Additions

Deposits and Other Additions	Date Posted	Amount(\$)
Online Banking transfer from Chk 1143 Conf# 4055676002; Brunsting, Anita	05-16	4,000.00
Online Banking transfer from Chk 1143 Conf# 6520525884; Brunsting, Anita	05-24	2,000.00
Online Banking transfer from Chk 1143 Conf# 0629059732; Brunsting, Anita	05-24	5,000.00
Online Banking transfer from Chk 1143 Conf# 0398396532; Brunsting, Anita	06-02	8,500.00
US Treasury 310 Des:Xxsoc Sec ID:XXXXXXXXXD SSA Indr:Nelva E Brunsting Co ID:3101036216 Ppd	06-03	1,780.00
Online Banking transfer from Chk 1143 Conf# 2850454302; Brunsting, Anita	06-08	2,000.00
CheckCard 0612 Houston Veterinary Serv Houston TX 74632691165165099784901	06-15	433.60
<b>Total Deposits and Other Additions</b>		<b>\$23,713.60</b>

### MyAccess Checking Subtractions

Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)
	06-06	360.00	227	05-23	1,026.00	236	05-31	360.00
219	05-16	868.81	228	05-23	207.00	237	06-03	70.00
220	05-16	217.50	229	05-25	219.50	239*	06-03	1,215.36
221	05-23	70.00	230	05-27	25.00	241*	06-07	1,115.00
222	05-20	100.00	231	05-25	227.50	243*	06-10	1,110.00
223	05-20	1,483.53	232	05-27	1,621.50	244	06-13	720.00
226*	05-24	35.00	235*	05-31	796.86	246*	06-13	600.00
<b>Total Checks Posted</b>							<b>\$12,448.56</b>	

\* Gap in sequential check numbers.

ATM and Debit Card Subtractions	Date Posted	Amount(\$)
CheckCard 0515 Chevron 001079 Houston TX 88633240460311352088514	05-16	29.32
CheckCard 0512 Exxonmobil 47188966 Jersey Villagtx 24164051133378001750426	05-16	24.64
CheckCard 0512 Chick-Fil-A #01037 Houston TX 24427331133710013924772	05-16	3.29
CheckCard 0514 Chick-Fil-A #01037 Houston TX 24427331135710014305714	05-16	3.29
Randalls Store 05/18 #000690115 Purchase 5586 Wesleyan Houston TX	05-18	42.56
CheckCard 0520 Chevron 001079 Houston TX 73796240460311401373710	05-20	23.73
Randalls Store 05/20 #000684144 Purchase 5586 Wesleyan Houston TX	05-20	21.87
CheckCard 0519 Houston Veterinary Serv Houston TX 24632691140140176572904	05-23	1,019.72
Randalls Store 05/21 #000097066 Purchase 5586 Wesleyan Houston TX	05-23	57.35
CheckCard 0521 Chevron 001079 Houston TX 69181240460311412269072	05-23	24.40





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## MyAccess Checking Subtractions

ATM and Debit Card Subtractions - Continued	Date Posted	Amount(\$)
CheckCard 0520 Chevron 00307791 Houston TX 24625121141411252141898	05-23	2.90
CheckCard 0524 Chevron 003077 Houston TX 82630740460311441782552	05-24	23.33
Randalls Store 05/25 #000101085 Purchase 5586 Wesleyan Houston TX	05-25	43.52
CheckCard 0524 TX Med Ctr-G2 Garage Houston TX 24692161144000126059112	05-25	6.00
CheckCard 0525 TX Med Ctr-G2 Garage Houston TX 24692161145000334926333	05-26	6.00
CheckCard 0526 TX Med Ctr-G2 Garage Houston TX 24692161146000542849102	05-27	5.00
Randalls Store 05/30 #000779005 Purchase 5586 Wesleyan Houston TX	05-31	31.71
CheckCard 0528 Chevron 001079 Houston TX 84357940460311482284256	05-31	24.48
CheckCard 0528 TX Med Ctr-G2 Garage Houston TX 24692161148000967931060	05-31	6.00
CheckCard 0528 TX Med Ctr-G2 Garage Houston TX 24692161149000171863751	05-31	2.00
CheckCard 0603 Chevron 003077 Houston TX 83336540460311541783243	06-03	24.00
Randalls Store 06/03 #000783121 Purchase 5586 Wesleyan Houston TX	06-03	23.46
CheckCard 0602 Verizon Wrls Ivrl Ve 800-9220204 CA 24498041154169117231308	06-06	225.00
CheckCard 0604 Exxonmobil 47191184 Houston TX 24164051156378001691044	06-06	43.12
Kroger 06/05 #000089454 Purchase 5150 Buffalo Spdw Houston TX	06-06	32.17
Randalls Store 06/04 #000699156 Purchase 5586 Wesleyan Houston TX	06-06	23.97
Randalls Store 06/05 #000112084 Purchase 5586 Wesleyan Houston TX	06-06	20.00
Fastop #1 06/04 #000599357 Purchase 1901 John Stockba Victoria TX	06-06	4.25
CheckCard 0606 Chevron 001079 Houston TX 72000240460311580171913	06-07	22.92
Exxonmobil 06/08 #000353240 Purchase 17906 Tomball Pkw Houston TX	06-08	22.08
Nst Sears Roeb 06/11 #000002045 Purchase 303 Memorial City Houston TX	06-13	134.93
Sou Jcpenney S 06/12 #000006757 Purchase 730 Meyerland Pla Houston TX	06-13	125.93
Randalls Store 06/11 #000706108 Purchase 5586 Wesleyan Houston TX	06-13	54.05
Target T1975 H 06/12 #000016179 Purchase 300 Meyerland Pla Houston TX	06-13	53.12
Randalls Store 06/13 #000795114 Purchase 5586 Wesleyan Houston TX	06-13	43.77
CheckCard 0610 Exxonmobil 47191184 Houston TX 24164051162378002014610	06-13	23.84
CheckCard 0611 Mcdonald's F6931 Katy TX 24427331162720044185602	06-13	13.46

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Account Number: 5860 2122 9546

### MyAccess Checking Subtractions

ATM and Debit Card Subtractions - Continued	Date Posted	Amount(\$)
Kroger 06/12 #000031408 Purchase 5150 Buffalo Spdw Houston TX	06-13	3.05
CheckCard 0611 Houston Veterinary Serv Houston TX 24632691164164224519502	06-14	216.80
CheckCard 0612 Exxonmobil 47191184 Houston TX 24164051164378001477998	06-14	29.37
CheckCard 0612 Mcdonald's F14136 Houston TX 24427331164710010063444	06-14	2.17
CheckCard 0615 Chevron 003077 Houston TX 90041740460311661889951	06-15	26.47
<b>Total ATM and Debit Card Subtractions</b>		<b>\$2,569.04</b>

Other Subtractions	Date Posted	Amount(\$)
Cardmember Serv Des:Cr CD Pmt Check #:0225 Indn:4037660013896626 Co ID:Cxxxxxxxx Arc	05-26	1,852.24
<b>Total Other Subtractions</b>		<b>\$1,852.24</b>

### Total Overdraft Fees and NSF: Returned Item Fees

	Total for This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total NSF: Returned Item Fees	\$0.00	\$70.00

We refunded to you a total of \$105.00 in fees for Overdraft and/or NSF: Returned Items this year.

### Daily Balance Summary

Date	Balance(\$)	Date	Balance(\$)	Date	Balance(\$)
Beginning	891.64	05-26	4,252.64	06-08	10,458.76
05-16	3,744.79	05-27	2,601.14	06-10	9,348.76
05-18	3,702.23	05-31	1,380.09	06-13	7,576.61
05-20	2,073.10	06-02	9,880.09	06-14	7,328.27
05-23	334.27	06-03	10,327.27	06-15	7,735.40
05-24	6,607.40	06-06	9,618.76		
05-25	6,110.88	06-07	8,480.84		



## How To Balance Your Bank of America Account

### FIRST, start with your Account Register/Checkbook:

1. List your Account Register/Checkbook Balance here ..... \$ \_\_\_\_\_
2. Subtract any service charges or other deductions not previously recorded that are listed on this statement ..... \$ \_\_\_\_\_
3. Add any credits not previously recorded that are listed on this statement (for example interest) ..... \$ \_\_\_\_\_
4. This is your NEW ACCOUNT REGISTER BALANCE ..... \$ \_\_\_\_\_

### NOW, with your Account Statement:

1. List your Statement Ending Balance here ..... \$ \_\_\_\_\_
  2. Add any deposits not shown on this statement ..... \$ \_\_\_\_\_
- SUBTOTAL** ..... \$ \_\_\_\_\_

3. List and total all outstanding checks, ATM, Check Card and other electronic withdrawals

Checks, ATM, Check Card, Electronic Withdrawals		Checks, ATM, Check Card, Electronic Withdrawals		Checks, ATM, Check Card, Electronic Withdrawals	
Date/Check #	Amount	Date/Check #	Amount	Date/Check #	Amount

4. TOTAL OF OUTSTANDING CHECKS, ATM, Check Card and other electronic withdrawals ..... \$ \_\_\_\_\_
5. Subtract total outstanding checks, ATM, Check Card and other electronic withdrawals from Subtotal  
This Balance should match your new Account Register Balance ..... \$ \_\_\_\_\_

Upon receipt of your statement, differences, if any, should be reported to the bank promptly in writing and in accordance with provisions in your deposit agreement.

### IMPORTANT INFORMATION FOR BANK DEPOSIT ACCOUNTS

**Change of Address.** Please call us at the telephone number listed on the front of this statement to tell us about a change of address.

**Deposit Agreement.** When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule, which contain the current version of the terms and conditions of your account relationship, may be obtained at our banking centers.

**Electronic Transfers:** In case of errors or questions about your electronic transfers  
If you think your statement or receipt is wrong or if you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- \* Tell us your name and account number.
- \* Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- \* Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting Other Problems.** You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or unauthorized transactions within the time periods specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you for, and you agree not to make a claim against us for the problems or unauthorized transactions.

**Direct Deposits.** If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us at the telephone number listed on the front of this statement to find out if the deposit was made as scheduled.





# Bank of America

Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

Page 1 of 5  
Statement Period  
07-15-11 through 08-16-11  
B 09 0 A P PA 9  
Number of checks enclosed: 0  
Account Number: 5860 2122 9546



MD 08/23 0 0213 647 2 035 015405 #001 AV 0.340

NELVA E BRUNSTING  
CAROLE A BRUNSTING  
13630 PINEROCK LN  
HOUSTON TX 77079-5914

Our Online Banking service allows you to check balances, track account activity and more.  
**With Online Banking you can also view up to 18 months of this statement online and even turn off delivery of your paper statement.**  
Enroll at [www.bankofamerica.com](http://www.bankofamerica.com).

### Customer Service Information [www.bankofamerica.com](http://www.bankofamerica.com)

For additional information or service, you may call:



1.800.432.1000 Customer Service  
1.800.288.4408 TDD/TTY Users Only  
1.800.688.6086 En Español

Or you may write to:



Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Deposit Accounts

### MyAccess Checking

NELVA E BRUNSTING CAROLE A BRUNSTING

### Your Account at a Glance

Account Number	5860 2122 9546
Beginning Balance on 07-15-11	\$ 8,091.57
Deposits and Other Additions	+ 11,780.00
Checks Posted	- 13,399.25
ATM and Debit Card Subtractions	- 1,689.91
Other Subtractions	- 52.48
<b>Ending Balance on 08-16-11</b>	<b>\$ 4,729.93</b>

Help avoid occasional Overdraft & NSF: Returned Item fees. Set up Alerts to get messages by email or text when your balance is low. Use Overdraft Protection to transfer available funds from linked savings, credit card, or credit line to your checking account to help cover items that would overdraw your account. Call us for details.

NELVA E BRUNSTING  
 CAROLE A BRUNSTING

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 Statement Period  
 07-15-11 through 08-16-11  
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 Number of checks enclosed: 0  
 Account Number: 5860 2122 9546

**MyAccess Checking Additions**

Deposits and Other Additions	Date Posted	Amount(\$)
Online Banking transfer from Chk 1143 Conf# 1313817827; Brunsting, Anita	08-01	10,000.00
US Treasury 310 Des:Xxsoc Sec ID:XXXXXXXXXX SSA Indn:Nelva E Brunsting Co ID:3101036216 Ppd	08-03	1,780.00

**Total Deposits and Other Additions \$11,780.00**

**MyAccess Checking Subtractions**

Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)
272	07-22	1,300.06	280	07-25	125.00	290	08-09	465.00
273	07-15	720.00	281	07-25	765.00	291	08-11	1,125.00
274	07-18	673.50	282	07-28	705.00	295*	08-16	148.38
275	07-21	1,172.66	283	08-01	1,018.00	298*	08-15	13.47
276	07-21	100.00	284	08-01	1,062.47	299	08-16	7.23
277	07-25	60.00	285	08-05	24.98	300	08-11	50.00
278	07-22	165.00	288*	08-04	907.50	301	08-15	946.00
279	07-22	465.00	289	08-08	930.00	302	08-15	450.00

**Total Checks Posted \$13,399.25**

\* Gap in sequential check numbers.

ATM and Debit Card Subtractions	Date Posted	Amount(\$)
Wal Wal-Mart S 07/16 #000297674 Purchase 2718 Wal-Sams Houston (C) TX	07-18	260.73
Sou Jcpenney S 07/16 #000006391 Purchase 730 Meyerland Pla Houston TX	07-18	208.33
Randalls Store 07/16 #000156059 Purchase 5586 Wesleyan Houston TX	07-18	35.41
CheckCard 0716 Exxonmobil 47191184 Houston TX 24164051198378001641619	07-18	25.35
Randalls Store 07/16 #000156083 Purchase 5586 Wesleyan Houston TX	07-18	25.14
CheckCard 0719 Chevron 001079 Houston TX 78120540460312001378051	07-19	30.18
CheckCard 0720 Chevron 003077 Houston TX 73148840460312011973051	07-20	24.10
Randalls Store 07/21 #000749121 Purchase 5586 Wesleyan Houston TX	07-21	45.34
Randalls Store 07/24 #000752079 Purchase 5586 Wesleyan Houston TX	07-25	60.57
Randalls Store 07/23 #000759097 Purchase 5586 Wesleyan Houston TX	07-25	43.38
CheckCard 0724 Chevron 00107985 Houston TX 24625121205411845896019	07-25	26.07
CheckCard 0724 Kolache Factory-Bellair Houston TX 24055241205206688100494	07-25	3.76
CheckCard 0724 Southwest Fertilizer Houston TX 24071051206987166521846	07-26	25.88
CheckCard 0726 Chevron 001079 Houston TX 91984840460312080191920	07-27	24.45



NELVA E BRUNSTING  
CAROLE A BRUNSTING

Page 3 of 5  
Statement Period  
07-15-11 through 08-16-11  
B 09 0 A P PA 9  
Number of checks enclosed: 0  
Account Number: 5860 2122 9546

**MyAccess Checking Subtractions**

ATM and Debit Card Subtractions - Continued	Date Posted	Amount(\$)
Randalls Store 07/28 #000168075 Purchase 5586 Wesleyan Houston TX	07-28	31.23
Randalls Store 07/28 #000764077 Purchase 5586 Wesleyan Houston TX	07-28	26.20
Petsmart Inc 1 07/29 #000010754 Purchase 5415 W Loop South Houston TX	07-29	32.89
CheckCard 0727 Chick-Fil-A #01037 Houston TX 24427331209710013592271	07-29	1.83
Randalls Store 07/30 #000766070 Purchase 5586 Wesleyan Houston TX	08-01	47.94
CheckCard 0729 Exxonmobil 47188966 Jersey Villagtx 24164051211378001976406	08-01	25.68
CheckCard 0731 Chevron 00107985 Houston TX 24625121212411913374601	08-01	21.07
Walgreens 07/30 #000902190 Purchase 5560 Wesleyan Houston TX	08-01	20.99
CheckCard 0729 Chick-Fil-A #01037 Houston TX 24427331211710015976916	08-01	3.29
CheckCard 0731 Verizon Wrlds lvr Ve 800-9220204 CA 24498041213169196608649	08-02	245.03
Randalls Store 08/02 #000769066 Purchase 5586 Wesleyan Houston TX	08-02	29.74
CheckCard 0802 Chevron 001079 Houston TX 85104140460312141684990	08-02	20.62
CheckCard 0802 Mcdonald's F14136 Houston TX 24427331215710010827094	08-04	2.17
Randalls Store 08/05 #000177125 Purchase 5586 Wesleyan Houston TX	08-05	24.92
Randalls Store 08/06 #000747080 Purchase 12850 Memorial Dr Houston TX	08-08	57.90
Randalls Store 08/08 #000775142 Purchase 5586 Wesleyan Houston TX	08-08	30.29
CheckCard 0806 Chevron 001079 Houston TX 83574440460312181383532	08-08	25.37
CheckCard 0809 Chevron 001079 Houston TX 89943840460312211789857	08-09	26.27
CheckCard 0808 Exxonmobil 47188966 Jersey Villagtx 24164051221378001647724	08-10	25.53
Randalls Store 08/10 #000858118 Purchase 5586 Wesleyan Houston TX	08-10	21.76
Randalls Store 08/13 #000772116 Purchase 5586 Wesleyan Houston TX	08-15	58.34
Randalls Store 08/14 #000781072 Purchase 5586 Wesleyan Houston TX	08-15	46.75
CheckCard 0813 Chevron 001079 Houston TX 85348740460312251485284	08-15	25.41

**Total ATM and Debit Card Subtractions \$1,689.91**

NELVA E BRUNSTING  
CAROLE A BRUNSTING

Page 4 of 5  
Statement Period  
07-15-11 through 08-16-11  
B 09 0 A P PA 9  
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Account Number: 5860 2122 9546

### MyAccess Checking Subtractions

Other Subtractions	Date Posted	Amount(\$)
Cpenergy Entex Des:Cpe ACH Check #:0296 Indn:000003850291 Co ID:9413994001 Arc	08-15	52.48
<b>Total Other Subtractions</b>		<b>\$52.48</b>

### Total Overdraft Fees and NSF: Returned Item Fees

	Total for This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total NSF: Returned Item Fees	\$0.00	\$70.00

We refunded to you a total of \$105.00 in fees for Overdraft and/or NSF: Returned Items this year.

### Daily Balance Summary

Date	Balance(\$)	Date	Balance(\$)	Date	Balance(\$)
Beginning	8,091.57	07-26	1,731.11	08-05	9,235.11
07-15	7,371.57	07-27	1,706.66	08-08	8,191.55
07-18	6,143.11	07-28	944.23	08-09	7,700.28
07-19	6,112.93	07-29	909.51	08-10	7,652.99
07-20	6,088.83	08-01	8,710.07	08-11	6,477.99
07-21	4,770.83	08-02	8,414.68	08-15	4,885.54
07-22	2,840.77	08-03	10,194.68	08-16	4,729.93
07-25	1,756.99	08-04	9,285.01		





**How To Balance Your Bank of America Account**

**FIRST, start with your Account Register/Checkbook:**

- 1. List your Account Register/Checkbook Balance here ..... \$ \_\_\_\_\_
- 2. Subtract any service charges or other deductions not previously recorded that are listed on this statement ..... \$ \_\_\_\_\_
- 3. Add any credits not previously recorded that are listed on this statement (for example interest) ..... \$ \_\_\_\_\_
- 4. This is your NEW ACCOUNT REGISTER BALANCE ..... \$ \_\_\_\_\_

**NOW, with your Account Statement:**

- 1. List your Statement Ending Balance here ..... \$ \_\_\_\_\_
- 2. Add any deposits not shown on this statement ..... \$ \_\_\_\_\_

**SUBTOTAL** ..... \$ \_\_\_\_\_

- 3. List and total all outstanding checks, ATM, Check Card and other electronic withdrawals

Checks, ATM, Check Card, Electronic Withdrawals		Checks, ATM, Check Card, Electronic Withdrawals		Checks, ATM, Check Card, Electronic Withdrawals	
Date/Check #	Amount	Date/Check #	Amount	Date/Check #	Amount
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

- 4. TOTAL OF OUTSTANDING CHECKS, ATM, Check Card and other electronic withdrawals ..... \$ \_\_\_\_\_
- 5. Subtract total outstanding checks, ATM, Check Card and other electronic withdrawals from Subtotal  
This Balance should match your new Account Register Balance ..... \$ \_\_\_\_\_

Upon receipt of your statement, differences, if any, should be reported to the bank promptly in writing and in accordance with provisions in your deposit agreement.

**IMPORTANT INFORMATION FOR BANK DEPOSIT ACCOUNTS**

**Change of Address.** Please call us at the telephone number listed on the front of this statement to tell us about a change of address.

**Deposit Agreement.** When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule, which contain the current version of the terms and conditions of your account relationship, may be obtained at our banking centers.

**Electronic Transfers: In case of errors or questions about your electronic transfers**  
If you think your statement or receipt is wrong or if you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- \* Tell us your name and account number.
- \* Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- \* Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

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# Bank of America

Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

H

Page 1 of 5  
Statement Period  
08-17-11 through 09-15-11  
B 09 0 A P P A 9  
Number of checks enclosed: 0  
Account Number: 5860 2122 9546

MD 09/22 0 0213 309 23 099 024549 #001 AV 0.340

NELVA E BRUNSTING  
CAROLE A BRUNSTING  
13630 PINEROCK LN  
HOUSTON TX 77079-5914

Our Online Banking service allows you to check balances, track account activity and more.  
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For additional information or service, you may call:  
1.800.432.1000 Customer Service  
1.800.235.4408 TDD/TTY Users Only  
1.800.688.6086 En Español

Or you may write to:  
Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Deposit Accounts

### MyAccess Checking

NELVA E BRUNSTING CAROLE A BRUNSTING

### Your Account at a Glance

Account Number	5860 2122 9546
Beginning Balance on 08-17-11	\$ 4,729.93
Deposits and Other Additions	+ 12,482.72
Checks Posted	- 11,609.77
ATM and Debit Card Subtractions	- 1,080.96
Other Subtractions	- 960.59
<b>Ending Balance on 09-15-11</b>	<b>\$ 3,561.33</b>

Help avoid occasional Overdraft & NSF: Returned Item fees. Set up Alerts to get messages by email or text when your balance is low. Use Overdraft Protection to transfer available funds from linked savings, credit card, or credit line to your checking account to help cover items that would overdraw your account. Call us for details.

NELVA E BRUNSTING  
CAROLE A BRUNSTING

Page 2 of 5  
Statement Period  
08-17-11 through 09-15-11  
B 09 0 A P P A 9  
Number of checks enclosed: 0  
Account Number: 5860 2122 9546

### MyAccess Checking Additions

Deposits and Other Additions	Date Posted	Amount(\$)
Deposit	08-18	702.72
Online Banking transfer from Chk 1143 Conf# 3848460073; Brunsting, Anita	08-29	10,000.00
US Treasury 310 Des:Xxsoc Sec ID:XXXXXXXXXXd SSA Indn:Nelva E Brunsting Co ID:3101036216 Ppd	09-02	1,780.00
<b>Total Deposits and Other Additions</b>		<b>\$12,482.72</b>

### MyAccess Checking Subtractions

Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)
292	08-18	20.00	310	08-29	42.00	317	09-06	440.00
297*	08-19	10.13	311	08-29	1,004.00	318	09-08	1,193.59
303*	08-18	1,146.83	312	08-30	517.50	319	09-12	750.00
304	08-19	172.50	313	09-01	1,162.50	323*	09-13	155.40
306*	08-19	459.50	314	09-06	173.00	324	09-13	25.00
308*	08-22	735.00	315	09-06	750.00	328*	09-13	628.15
309	08-24	1,110.00	316	09-06	80.00	330*	09-15	1,034.67
<b>Total Checks Posted</b>								<b>\$11,609.77</b>

\* Gap in sequential check numbers.

ATM and Debit Card Subtractions	Date Posted	Amount(\$)
Heb Heb #599 08/17 #000490001 Purchase 5225 Buffalo Spee Houston TX	08-17	34.39
CheckCard 0817 Chevron 001079 Houston TX 86004940460312291585924	08-17	26.21
Heb Heb #599 08/17 #000526001 Purchase 5225 Buffalo Spee Houston TX	08-17	19.77
Randalls Store 08/20 #000192083 Purchase 5586 Wesleyan Houston TX	08-22	44.99
Randalls Store 08/21 #000193096 Purchase 5586 Wesleyan Houston TX	08-22	39.52
CheckCard 0820 Chevron 001079 Houston TX 80953240460312321380898	08-22	25.52
CheckCard 0821 Chevron 00107985 Houston TX 24625121234412125578819	08-23	22.25
Randalls Store 08/23 #000783146 Purchase 5586 Wesleyan Houston TX	08-24	44.36
Randalls Store 08/24 #000784127 Purchase 5586 Wesleyan Houston TX	08-24	28.74
CheckCard 0824 Verizon Wrls Ivrr Ve 800-9220204 CA 24498041236169111944312	08-25	242.00
Randalls Store 08/25 #000874082 Purchase 5586 Wesleyan Houston TX	08-25	18.33
CheckCard 0825 Chevron 001079 Houston TX 88856540460312372388773	08-25	15.14
Randalls Store 08/27 #000876119 Purchase 5586 Wesleyan Houston TX	08-29	36.15
CheckCard 0827 Chevron 001079 Houston TX 79427840460312392279321	08-29	20.14



NELVA E BRUNSTING  
CAROLE A BRUNSTING

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Statement Period  
08-17-11 through 09-15-11  
B 09 0 A P PA 9  
Number of checks enclosed: 0  
Account Number: 5860 2122 9546

**MyAccess Checking Subtractions**

ATM and Debit Card Subtractions - Continued	Date Posted	Amount(\$)
CheckCard 0831 Chevron 001079 Houston TX 72257040460312440172175	08-31	20.16
Randalls Store 09/02 #000206098 Purchase 5586 Wesleyan Houston TX	09-02	21.71
Randalls Store 09/05 #000210019 Purchase 5586 Wesleyan Houston TX	09-06	68.27
Randalls Store 09/03 #000794066 Purchase 5586 Wesleyan Houston TX	09-06	33.12
CheckCard 0903 Chevron 001079 Houston TX 67732440460312461367683	09-06	21.50
CheckCard 0904 Chevron 00107985 Houston TX 24625121248412258017027	09-06	16.07
CheckCard 0905 Chevron 001079 Houston TX 70288840460312482170200	09-06	14.34
CheckCard 0901 Chick-Fil-A #01037 Houston TX 24427331245710014365939	09-06	3.29
Randalls Store 09/07 #000807113 Purchase 5586 Wesleyan Houston TX	09-07	50.29
CheckCard 0907 Chevron 001079 Houston TX 76564640460312501276507	09-07	21.15
Randalls Store 09/08 #000801113 Purchase 5586 Wesleyan Houston TX	09-08	14.60
CheckCard 0907 Chick-Fil-A #01037 Houston TX 24427331251710012524728	09-09	3.29
Randalls Store 09/11 #000217007 Purchase 5586 Wesleyan Houston TX	09-12	92.24
Randalls Store 09/12 #000805114 Purchase 5586 Wesleyan Houston TX	09-12	20.00
CheckCard 0911 Exxonmobil 47191184 Houston TX 24164051255378001349890	09-13	23.96
CheckCard 0911 Southwest Fertilizer Houston TX 24071051255987156561018	09-13	18.89
CheckCard 0915 Chevron 001079 Houston TX 93288940460312581293218	09-15	20.57

**Total ATM and Debit Card Subtractions \$1,080.96**

Other Subtractions	Date Posted	Amount(\$)
Houston Chron Des:Checkpaymt Check #:0294 Indn:0658779 Co ID:1760556295 Arc	08-17	138.00
Online Banking transfer to Chk 2839 Confirmation# 6122123239	08-24	75.00
Online Banking transfer to Chk 2839 Confirmation# 4930202147	08-25	15.00
Online Banking transfer to Chk 2839 Confirmation# 0230298752	08-25	15.00
Online Banking transfer to Chk 2839 Confirmation# 3842814874	09-07	125.00
Online Banking transfer to Chk 2839 Confirmation# 3852055638	09-08	550.00
Cpenergy Entex Des:Cpe ACH Check #:0325 Indn:000003850291 Co ID:9413994001 Arc	09-14	42.59

NELVA E BRUNSTING  
 CAROLE A BRUNSTING

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 Statement Period  
 08-17-11 through 09-15-11  
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**MyAccess Checking Subtractions**

Other Subtractions - Continued	Date Posted	Amount(\$)
--------------------------------	-------------	------------

**Total Other Subtractions \$960.59**

**Total Overdraft Fees and NSF: Returned Item Fees**

	Total for This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total NSF: Returned Item Fees	\$0.00	\$70.00

We refunded to you a total of \$105.00 in fees for Overdraft and/or NSF: Returned Items this year.

**Daily Balance Summary**

Date	Balance(\$)	Date	Balance(\$)	Date	Balance(\$)
Beginning	4,729.93	08-25	974.47	09-07	8,134.28
08-17	4,511.56	08-29	9,872.18	09-08	6,376.09
08-18	4,047.45	08-30	9,354.68	09-09	6,372.80
08-19	3,405.32	08-31	9,334.52	09-12	5,510.56
08-22	2,560.29	09-01	8,172.02	09-13	4,659.16
08-23	2,538.04	09-02	9,930.31	09-14	4,616.57
08-24	1,279.94	09-06	8,330.72	09-15	3,561.33



How To Balance Your Bank of America Account

FIRST, start with your Account Register/Checkbook:

- 1. List your Account Register/Checkbook Balance here
2. Subtract any service charges or other deductions not previously recorded that are listed on this statement
3. Add any credits not previously recorded that are listed on this statement (for example interest)
4. This is your NEW ACCOUNT REGISTER BALANCE

NOW, with your Account Statement:

- 1. List your Statement Ending Balance here
2. Add any deposits not shown on this statement
SUBTOTAL

3. List and total all outstanding checks, ATM, Check Card and other electronic withdrawals

Table with 3 columns: Checks, ATM, Check Card, Electronic Withdrawals. Each column has sub-columns for Date/Check # and Amount.

- 4. TOTAL OF OUTSTANDING CHECKS, ATM, Check Card and other electronic withdrawals
5. Subtract total outstanding checks, ATM, Check Card and other electronic withdrawals from Subtotal
This Balance should match your new Account Register Balance

Upon receipt of your statement, differences, if any, should be reported to the bank promptly in writing and in accordance with provisions in your deposit agreement.

IMPORTANT INFORMATION FOR BANK DEPOSIT ACCOUNTS

Change of Address. Please call us at the telephone number listed on the front of this statement to tell us about a change of address.

Deposit Agreement. When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time.

Electronic Transfers: In case of errors or questions about your electronic transfers

If you think your statement or receipt is wrong or if you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can.

- \* Tell us your name and account number.
\* Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
\* Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting Other Problems. You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or unauthorized transactions within the time periods specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you for, and you agree not to make a claim against us for the problems or unauthorized transactions.

Direct Deposits. If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us at the telephone number listed on the front of this statement to find out if the deposit was made as scheduled.







# Bank of America

Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

H

Page 1 of 5  
Statement Period  
09-16-11 through 10-14-11  
B 09 0 A P P A 9  
Number of checks enclosed: 0  
Account Number: 5860 2122 9546

MD 10/21 0 0213 503 3 215 002406 #001 AV 0.340

NELVA E BRUNSTING  
CAROLE A BRUNSTING  
13630 PINEROCK LN  
HOUSTON TX 77079-5914

Our Online Banking service allows you to check balances, track account activity and more.  
**With Online Banking you can also view up to 18 months of this statement  
online and even turn off delivery of your paper statement.**  
Enroll at [www.bankofamerica.com](http://www.bankofamerica.com).

## Customer Service Information [www.bankofamerica.com](http://www.bankofamerica.com)

For additional information or service, you may call:

 1-800-432-1000 Customer Service  
1-800-288-4403 TDD/TTY Users Only  
1-800-688-6086 En Español

Or you may write to:

Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Deposit Accounts

### MyAccess Checking

NELVA E BRUNSTING CAROLE A BRUNSTING

### Your Account at a Glance

Account Number	5860 2122 9546
Beginning Balance on 09-16-11	\$ 3,561.33
Deposits and Other Additions	+ 22,797.76
Checks Posted	- 9,659.86
ATM and Debit Card Subtractions	- 2,096.67
Other Subtractions	- 500.00
<b>Ending Balance on 10-14-11</b>	<b>\$ 14,102.56</b>

Help avoid occasional Overdraft & NSF: Returned Item fees. Set up Alerts to get messages by email or text when your balance is low. Use Overdraft Protection to transfer available funds from linked savings, credit card, or credit line to your checking account to help cover items that would overdraw your account. Call us for details.

NELVA E BRUNSTING  
CAROLE A BRUNSTING

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Account Number: 5860 2122 9546

**MyAccess Checking Additions**

Deposits and Other Additions	Date Posted	Amount(\$)
Deposit	09-19	507.76
Online Banking transfer from Chk 1143 Conf# 2800717946; Brunsting, Anita	09-26	5,000.00
Deposit	09-29	15,510.00
US Treasury 310 Des:Xxsoc Sec ID:XXXXXXXXXXd SSA Indn:Nelva E Brunsting Co ID:3101036216 Ppd	10-03	1,780.00
<b>Total Deposits and Other Additions</b>		<b>\$22,797.76</b>

**MyAccess Checking Subtractions**

Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)
320	09-28	28.04	336	09-26	50.00	344*	10-06	1,030.00
321	09-16	6.87	337	09-23	225.00	345	10-06	50.00
322	09-21	15.00	338	09-26	784.86	346	10-07	165.00
327*	09-22	59.77	339	09-27	630.00	348*	10-11	570.00
332*	09-19	715.00	340	09-29	810.29	349	10-11	581.66
334*	09-20	576.00	341	10-03	976.34	350	10-11	240.00
335	09-22	1,054.46	342	10-04	576.57	351	10-14	515.00
<b>Total Checks Posted</b>								<b>\$9,659.86</b>

\* Gap in sequential check numbers.

ATM and Debit Card Subtractions	Date Posted	Amount(\$)
CheckCard 0916 Equine Sports Medicine 281-2552280 TX 24158131260260362945204	09-19	812.50
Randalls Store 09/17 #000899084 Purchase 5586 Wesleyan Houston TX	09-19	42.84
CheckCard 0919 Chevron 001079 Houston TX 73836740460312622373739	09-19	20.23
CheckCard 0922 Chevron 003077 Houston TX 78118240460312652178005	09-22	23.31
CheckCard 0921 Verizon Wrls Myacct Ve 800-9220204 CA 24498041265169100779780	09-23	137.66
CheckCard 0922 Walgreens #0553 Houston TX 24445001266600248727502	09-23	11.99
Wal Wal-Mart S 09/24 #000235240 Purchase 2718 Wal-Sams Houston (C) TX	09-26	133.75
Randalls Store 09/25 #000908009 Purchase 5586 Wesleyan Houston TX	09-26	23.57
CheckCard 0925 Chevron 00107985 Houston TX 24625121268412454983209	09-27	25.07
Randalls Store 09/27 #000820155 Purchase 5586 Wesleyan Houston TX	09-28	18.90
Randalls Store 09/28 #000911109 Purchase 5586 Wesleyan Houston TX	09-28	14.06
Randalls Store 09/30 #000914112 Purchase 5586 Wesleyan Houston TX	09-30	28.77
CheckCard 0929 Chevron 001079 Houston TX 77032840460312730176940	09-30	23.30
Randalls Store 09/29 #000822154 Purchase 5586 Wesleyan Houston TX	09-30	19.06



NELVA E BRUNSTING  
 CAROLE A BRUNSTING

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 Number of checks enclosed: 0  
 Account Number: 5860 2122 9546

## MyAccess Checking Subtractions

ATM and Debit Card Subtractions - Continued	Date Posted	Amount(\$)
CheckCard 1001 Greenway Animal Cl Houston TX 24224431275101040276512	10-03	360.82
Wal Wal-Mart S 10/02 #000023362 Purchase 2718 Wal-Sams Houston (C) TX	10-03	55.92
Randalls Store 10/01 #000915086 Purchase 5586 Wesleyan Houston TX	10-03	32.16
CheckCard 1001 Chevron 001079 Houston TX 95928640460312742295807	10-03	25.22
Heb Heb #599 10/02 #000884001 Purchase 5225 Buffalo Spee Houston TX	10-03	20.75
Randalls Store 10/02 #000797053 Purchase 4800 W Bellfort Houston TX	10-03	8.95
Randalls Store 10/04 #000827130 Purchase 5586 Wesleyan Houston TX	10-04	38.92
CheckCard 1003 Exxonmobil 47188966 Jersey Villagtx 24164051277378001544031	10-05	20.11
CheckCard 1006 Chevron 001079 Houston TX 94652440460312791294595	10-06	20.52
Randalls Store 10/07 #000838039 Purchase 5586 Wesleyan Houston TX	10-07	39.04
Randalls Store 10/10 #000833153 Purchase 5586 Wesleyan Houston TX	10-11	26.50
CheckCard 1009 Chevron 00107985 Houston TX 24625121283412591788421	10-11	21.07
Randalls Store 10/11 #000834122 Purchase 5586 Wesleyan Houston TX	10-11	14.06
CheckCard 1006 Chick-Fil-A #01037 Houston TX 24427331280710013488118	10-11	3.29
Randalls Store 10/12 #000835145 Purchase 5586 Wesleyan Houston TX	10-12	25.47
CheckCard 1012 Chevron 001082 Houston TX 32613040460312852332508	10-12	22.02
CheckCard 1010 Exxonmobil 47191184 Houston TX 24164051284837001607438	10-12	2.14
CheckCard 1014 Chevron 001079 Houston TX 95681340460312871395601	10-14	24.70

**Total ATM and Debit Card Subtractions \$2,096.67**

Other Subtractions	Date Posted	Amount(\$)
Online Banking transfer to Chk 2839 Confirmation# 4084582122	10-05	500.00

**Total Other Subtractions \$500.00**

## Total Overdraft Fees and NSF: Returned Item Fees

	Total for This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total NSF: Returned Item Fees	\$0.00	\$70.00

We refunded to you a total of \$105.00 in fees for Overdraft and/or NSF: Returned Items this year.

NELVA E BRUNSTING  
 CAROLE A BRUNSTING

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 Account Number: 5860 2122 9546

**Daily Balance Summary**

<u>Date</u>	<u>Balance(\$)</u>	<u>Date</u>	<u>Balance(\$)</u>	<u>Date</u>	<u>Balance(\$)</u>
Beginning	3,561.33	09-26	4,376.28	10-05	17,453.03
09-16	3,554.46	09-27	3,721.21	10-06	16,352.51
09-19	2,471.65	09-28	3,660.21	10-07	16,148.47
09-20	1,895.65	09-29	18,359.92	10-11	14,691.89
09-21	1,880.65	09-30	18,288.79	10-12	14,642.26
09-22	743.11	10-03	18,588.63	10-14	14,102.56
09-23	368.46	10-04	17,973.14		



**How To Balance Your Bank of America Account**

**FIRST, start with your Account Register/Checkbook:**

- 1. List your Account Register/Checkbook Balance here ..... \$ \_\_\_\_\_
- 2. Subtract any service charges or other deductions not previously recorded that are listed on this statement ..... \$ \_\_\_\_\_
- 3. Add any credits not previously recorded that are listed on this statement (for example interest) ..... \$ \_\_\_\_\_
- 4. This is your NEW ACCOUNT REGISTER BALANCE ..... \$ \_\_\_\_\_

**NOW, with your Account Statement:**

- 1. List your Statement Ending Balance here ..... \$ \_\_\_\_\_
- 2. Add any deposits not shown on this statement ..... \$ \_\_\_\_\_

**SUBTOTAL** ..... \$ \_\_\_\_\_

- 3. List and total all outstanding checks, ATM, Check Card and other electronic withdrawals

Checks, ATM, Check Card, Electronic Withdrawals		Checks, ATM, Check Card, Electronic Withdrawals		Checks, ATM, Check Card, Electronic Withdrawals	
Date/Check #	Amount	Date/Check #	Amount	Date/Check #	Amount

- 4. TOTAL OF OUTSTANDING CHECKS, ATM, Check Card and other electronic withdrawals ..... \$ \_\_\_\_\_
- 5. Subtract total outstanding checks, ATM, Check Card and other electronic withdrawals from Subtotal ..... \$ \_\_\_\_\_  
This Balance should match your new Account Register Balance

Upon receipt of your statement, differences, if any, should be reported to the bank promptly in writing and in accordance with provisions in your deposit agreement.

**IMPORTANT INFORMATION FOR BANK DEPOSIT ACCOUNTS**

**Change of Address.** Please call us at the telephone number listed on the front of this statement to tell us about a change of address.

**Deposit Agreement.** When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule, which contain the current version of the terms and conditions of your account relationship, may be obtained at our banking centers.

**Electronic Transfers:** In case of errors or questions about your electronic transfers  
If you think your statement or receipt is wrong or if you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- \* Tell us your name and account number.
- \* Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- \* Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

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**Direct Deposits.** If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us at the telephone number listed on the front of this statement to find out if the deposit was made as scheduled.





**Customer  
Receipt**

All items are credited subject to verification, collection, and conditions of the Rules and Regulations of this Bank and as otherwise provided by law. Payments are accepted when credit is applied to outstanding balances and not upon issuance of this receipt. Transactions received after the Bank's posted cut-off time or Saturday, Sunday, and Bank Holidays, are dated and considered received as of the next business day.

Please retain this receipt until you receive your account statement.

**Thank you for banking with Bank of America.**  
Save time. Save energy. Fast, reliable deposits, withdrawals and account management at more than 18,000 convenient ATM locations.

09/29/2011 14:15 NTX T00049 R540740134  
Acct# \*\*\*\*\*9546 CC 0008519 Tlr 00011

Less Cash	\$0.00
Total EDeposit To CHK	\$15,510.00
Credit Pending Posts on	09/29/2011

Member FDIC  
95-14-2005B 05-2009







# Bank of America

Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

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MD 11/21 0 0213 787 24 276 011175 #001 AV 0.340


NELVA E BRUNSTING  
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Our Online Banking service allows you to check balances, track account activity and more.  
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1.800.288.4403 TDD/TTY Users Only  
1.800.686.6086 En Español

Or you may write to:  
 Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

This holiday season, you can make 3 times the difference in the fight against hunger. For every \$1 you give through the Bank of America Gift for Opportunity Fund, we'll give \$2, up to \$500,000. Together, we'll donate thousands of meals to people in need through Feeding America's Give a Meal campaign. To give, visit [www.bankofamerica.com/give](http://www.bankofamerica.com/give).

NELVA E BRUNSTING  
CAROLE A BRUNSTING

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Statement Period  
10-15-11 through 11-14-11  
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## Deposit Accounts

### MyAccess Checking

NELVA E BRUNSTING CAROLE A BRUNSTING

#### Your Account at a Glance

Account Number	5860 2122 9546
Beginning Balance on 10-15-11	\$ 14,102.56
Deposits and Other Additions	+ 6,780.00
Checks Posted	- 11,230.15
ATM and Debit Card Subtractions	- 1,402.39
Service Charges and Other Fees	- 23.00
Other Subtractions	- 6,515.22
<b>Ending Balance on 11-14-11</b>	<b>\$ 1,711.80</b>

Help avoid occasional Overdraft & NSF: Returned Item fees. Set up Alerts to get messages by email or text when your balance is low. Use Overdraft Protection to transfer available funds from linked savings, credit card, or credit line to your checking account to help cover items that would overdraw your account. Call us for details.

#### MyAccess Checking Additions

Deposits and Other Additions	Date Posted	Amount(\$)
US Treasury 310 Des:Xxsoc Sec ID:XXXXXXXXXXd SSA Indn:Nelva E Brunsting Co ID:3101036216 Ppd	11-03	1,780.00
Online Banking transfer from Chk 1143 Conf# 6697923444; Brunsting, Anita	11-10	5,000.00

**Total Deposits and Other Additions \$6,780.00**

#### MyAccess Checking Subtractions

Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)	Check #	Posting Date	Amount(\$)
	10-31	793.00	361*	10-21	100.00	375	11-01	540.00
352	10-17	570.00	363*	10-24	860.00	376	11-04	1,235.29
353	10-18	985.00	364	10-25	370.00	377	11-07	885.00
354	10-19	22.48	365	10-26	1,187.19	401*	11-08	360.00
355	10-18	10.00	366	10-31	165.00	431*	11-14	90.00
356	10-18	50.00	371*	11-10	29.30	432	11-14	810.00
357	10-19	1,342.50	372	11-10	84.97	433	11-14	541.00
358	10-21	165.00	374*	11-14	34.42			

**Total Checks Posted \$11,230.15**

\* Gap in sequential check numbers.



NELVA E BRUNSTING  
CAROLE A BRUNSTING

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10-15-11 through 11-14-11  
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## MyAccess Checking Subtractions

ATM and Debit Card Subtractions	Date Posted	Amount(\$)
Randalls Store 10/16 #000818022 Purchase 12850 Memorial Dr Houston TX	10-17	65.96
Randalls Store 10/15 #000838114 Purchase 5586 Wesleyan Houston TX	10-17	45.32
Randalls Store 10/17 #000840119 Purchase 5586 Wesleyan Houston TX	10-17	28.98
Randalls Store 10/16 #000839089 Purchase 5586 Wesleyan Houston TX	10-17	28.05
CheckCard 1016 Chevron 00107985 Houston TX 24625121289412646132587	10-17	21.07
CheckCard 1017 Chevron 003077 Houston TX 81093940460312901981012	10-17	20.92
Randalls Store 10/15 #000838021 Purchase 5586 Wesleyan Houston TX	10-17	17.30
CheckCard 1014 Mcdonald's M4589 Of TX Bryan TX 24427331287720032022452	10-17	6.26
Randalls Store 10/19 #000935084 Purchase 5586 Wesleyan Houston TX	10-19	27.71
CheckCard 1019 Chevron 001079 Houston TX 69455940460312922369364	10-19	21.78
CheckCard 1018 Chick-Fil-A #01037 Houston TX 24427331292710012239302	10-20	3.29
CheckCard 1019 Randalls Store00030643 Bellaire TX 24164071293260017730101	10-21	7.61
CheckCard 1019 Chick-Fil-A #01037 Houston TX 24427331293710012517847	10-21	3.29
Randalls Store 10/23 #000846016 Purchase 5586 Wesleyan Houston TX	10-24	41.88
CheckCard 1020 Chick-Fil-A #02513 Houston TX 24427331294710017442016	10-24	3.29
Randalls Store 10/25 #000848126 Purchase 5586 Wesleyan Houston TX	10-25	52.17
Randalls Store 10/26 #000857033 Purchase 5586 Wesleyan Houston TX	10-26	42.23
CheckCard 1024 Exxonmobil 47191184 Houston TX 24164051298378001619069	10-26	20.25
CheckCard 1024 Subway 00467548 Houston TX 24164071298255129722231	10-26	14.70
CheckCard 1027 Chevron 003077 Houston TX 82584540460313001782511	10-27	20.99
Randalls Store 10/29 #000860052 Purchase 5586 Wesleyan Houston TX	10-31	94.10
CheckCard 1031 Chevron 003077 Houston TX 78826940460313041778741	10-31	22.72
CheckCard 1029 Chevron 003077 Houston TX 70320340460313021770225	10-31	21.06
Randalls Store 10/30 #000853130 Purchase 5586 Wesleyan Houston TX	10-31	20.33
Randalls Store 10/29 #000265124 Purchase 5586 Wesleyan Houston TX	10-31	6.90
CheckCard 1031 Verizon Wrls Myacct Ve 800-9220204 CA 24498041304169113458284	11-01	189.54
Randalls Store 10/31 #000267158 Purchase 5586 Wesleyan Houston TX	11-01	33.16

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CAROLE A BRUNSTING

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Statement Period  
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### MyAccess Checking Subtractions

ATM and Debit Card Subtractions - Continued	Date Posted	Amount(\$)
Randalls Store 11/02 #000269039 Purchase 5586 Wesleyan Houston TX	11-02	25.78
CheckCard 1102 Chevron 001079 Houston TX 85665140460313061885596	11-02	20.90
Randalls Store 11/03 #000857175 Purchase 5586 Wesleyan Houston TX	11-04	53.01
CheckCard 1104 Chevron 001080 Houston TX 29381640460313081929282	11-04	19.91
CheckCard 1102 Randalls Store00030643 Bellaire TX 24164071307260017870182	11-04	10.00
Randalls Store 11/05 #000859093 Purchase 5586 Wesleyan Houston TX	11-07	34.35
Randalls Store 11/06 #000839093 Purchase 12850 Memorial Dr Houston TX	11-07	33.51
CheckCard 1106 Chevron 001081 Houston TX 92747040460313102292639	11-07	22.79
CheckCard 1104 Mht Nutrit Svcs Houston TX 24055241309286915100074	11-07	8.12
CheckCard 1104 Au Bon Pain -Memorial Houston TX 24733091309207799700440	11-07	3.94
CheckCard 1103 Chick-Fil-A #02513 Houston TX 24427331308710017250678	11-07	3.29
CheckCard 1103 Mcdonald's F5438 Houston TX 24427331308710031317370	11-07	1.08
Randalls Store 11/08 #000844011 Purchase 12850 Memorial Dr Houston TX	11-08	48.45
Randalls Store 11/07 #000954147 Purchase 5586 Wesleyan Houston TX	11-08	17.84
CheckCard 1106 Mcdonald's F14136 Houston TX 24427331311710009587363	11-08	6.70
Heb #109 11/09 #000823500 Purchase 9710 Katy Freeway Houston TX	11-09	43.40
CheckCard 1109 Chevron 001079 Houston TX 86443340460313131386388	11-09	20.41
Randalls Store 11/11 #000278134 Purchase 5586 Wesleyan Houston TX	11-14	32.71
CheckCard 1110 Randalls Store00040337 Houston TX 24164071315260012771096	11-14	30.92
CheckCard 1111 Chevron 001079 Houston TX 67804140460313151467716	11-14	25.76
Randalls Store 11/12 #000866174 Purchase 5586 Wesleyan Houston TX	11-14	22.41
CheckCard 1113 Chevron 00107985 Houston TX 24625121317412897112649	11-14	21.07
CheckCard 1109 Mcdonald's F14136 Houston TX 24427331314710010068160	11-14	8.60
CheckCard 1110 Chick-Fil-A #02513 Houston TX 24427331315710018014041	11-14	3.29
CheckCard 1112 Chick-Fil-A #01376 Houston TX 24427331317710014874982	11-14	3.29

**Total ATM and Debit Card Subtractions \$1,402.39**



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**MyAccess Checking Subtractions**

Service Charges and Other Fees	Date Posted	Amount(\$)
Check Order00099 Des:Fee Indn:Nelva E Brunsting	ID:U023409513 Co ID:0000000099 Ppd	11-03 23.00
<b>Total Service Charges and Other Fees \$23.00</b>		

Other Subtractions	Date Posted	Amount(\$)
Online Banking transfer to Chk 2839 Confirmation# 0610817686	11-14	6,500.00
Houston Metro CA Des:Purchase Ck#373 Houstx Indn:1400310000006831877992 Co ID:9038105910 Pop	11-14	15.22
<b>Total Other Subtractions \$6,515.22</b>		

**Total Overdraft Fees and NSF: Returned Item Fees**

	Total for This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total NSF: Returned Item Fees	\$0.00	\$70.00

We refunded to you a total of \$105.00 in fees for Overdraft and/or NSF: Returned Items this year.

**Daily Balance Summary**

Date	Balance(\$)	Date	Balance(\$)	Date	Balance(\$)
Beginning	14,102.56	10-25	9,232.70	11-04	6,453.64
10-17	13,298.70	10-26	7,968.33	11-07	5,461.56
10-18	12,253.70	10-27	7,947.34	11-08	5,028.57
10-19	10,839.23	10-31	6,824.23	11-09	4,964.76
10-20	10,835.94	11-01	6,061.53	11-10	9,850.49
10-21	10,560.04	11-02	6,014.85	11-14	1,711.80
10-24	9,654.87	11-03	7,771.85		

## How To Balance Your Bank of America Account

**FIRST, start with your Account Register/Checkbook:**

1. List your Account Register/Checkbook Balance here ..... \$ \_\_\_\_\_
2. Subtract any service charges or other deductions not previously recorded that are listed on this statement ..... \$ \_\_\_\_\_
3. Add any credits not previously recorded that are listed on this statement (for example interest) ..... \$ \_\_\_\_\_
4. This is your NEW ACCOUNT REGISTER BALANCE ..... \$ \_\_\_\_\_

**NOW, with your Account Statement:**

1. List your Statement Ending Balance here ..... \$ \_\_\_\_\_
2. Add any deposits not shown on this statement ..... \$ \_\_\_\_\_

**SUBTOTAL** ..... \$ \_\_\_\_\_

3. List and total all outstanding checks, ATM, Check Card and other electronic withdrawals

Checks, ATM, Check Card, Electronic Withdrawals		Checks, ATM, Check Card, Electronic Withdrawals		Checks, ATM, Check Card, Electronic Withdrawals	
Date/Check #	Amount	Date/Check #	Amount	Date/Check #	Amount

4. TOTAL OF OUTSTANDING CHECKS, ATM, Check Card and other electronic withdrawals ..... \$ \_\_\_\_\_
5. Subtract total outstanding checks, ATM, Check Card and other electronic withdrawals from Subtotal ..... \$ \_\_\_\_\_  
This Balance should match your new Account Register Balance

Upon receipt of your statement, differences, if any, should be reported to the bank promptly in writing and in accordance with provisions in your deposit agreement.

### IMPORTANT INFORMATION FOR BANK DEPOSIT ACCOUNTS

**Change of Address.** Please call us at the telephone number listed on the front of this statement to tell us about a change of address.

**Deposit Agreement.** When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule, which contain the current version of the terms and conditions of your account relationship, may be obtained at our banking centers.

**Electronic Transfers: In case of errors or questions about your electronic transfers**  
If you think your statement or receipt is wrong or if you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- \* Tell us your name and account number.
- \* Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- \* Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting Other Problems.** You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or unauthorized transactions within the time periods specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you for, and you agree not to make a claim against us for the problems or unauthorized transactions.

**Direct Deposits.** If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us at the telephone number listed on the front of this statement to find out if the deposit was made as scheduled.



# Bank of America

Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

H

Page 1 of 3  
Statement Period  
11-15-11 through 12-14-11  
B 09 0 A P P A 9  
Number of checks enclosed: 0  
Account Number: 5860 2122 9546

MD 12/21 0 0213 427 4 531 002273 #001 AV 0.340

NELVA E BRUNSTING  
CAROLE A BRUNSTING  
13630 PINEROCK LN  
HOUSTON, TX 77079-5914

Our Online Banking service allows you to check balances, track account activity and more.  
With Online Banking you can also view up to 18 months of this statement  
online and even turn off delivery of your paper statement.  
Enroll at [www.bankofamerica.com](http://www.bankofamerica.com).

## Customer Service Information [www.bankofamerica.com](http://www.bankofamerica.com)

For additional information or service, you may call:

1.800.432.1000 Customer Service  
1.800.288.4408 TDD/TTY Users Only  
1.800.688.6086 En Español

Or you may write to:  
Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Deposit Accounts

### MyAccess Checking

NELVA E BRUNSTING CAROLE A BRUNSTING

### Your Account at a Glance

Account Number	5860 2122 9546
Beginning Balance on 11-15-11	\$ 1,711.80
ATM and Debit Card Subtractions	- 192.13
<b>Ending Balance on 12-14-11</b>	<b>\$ 1,519.67</b>

Help avoid occasional Overdraft & NSF: Returned Item fees. Set up Alerts to get messages by email or text when your balance is low. Use Overdraft Protection to transfer available funds from linked savings, credit card, or credit line to your checking account to help cover items that would overdraw your account. Call us for details.

NELVA E BRUNSTING  
CAROLE A BRUNSTING

Page 2 of 3  
Statement Period  
11-15-11 through 12-14-11  
B 09 0 A P PA 9  
Number of checks enclosed: 0  
Account Number: 5860 2122 9546

### MyAccess Checking Subtractions

ATM and Debit Card Subtractions	Date Posted	Amount(\$)
CheckCard 1122 Verizon Wrls Myacct Ve 800-9220204 CA 24498041326169122167557	11-23	192.13

**Total ATM and Debit Card Subtractions \$192.13**

### Total Overdraft Fees and NSF: Returned Item Fees

	Total for This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total NSF: Returned Item Fees	\$0.00	\$70.00

We refunded to you a total of \$105.00 in fees for Overdraft and/or NSF: Returned Items this year.

### Daily Balance Summary

Date	Balance(\$)	Date	Balance(\$)
Beginning	1,711.80	11-23	1,519.67





How To Balance Your Bank of America Account

FIRST, start with your Account Register/Checkbook:

- 1. List your Account Register/Checkbook Balance here
2. Subtract any service charges or other deductions not previously recorded that are listed on this statement
3. Add any credits not previously recorded that are listed on this statement (for example interest)
4. This is your NEW ACCOUNT REGISTER BALANCE

NOW, with your Account Statement:

- 1. List your Statement Ending Balance here
2. Add any deposits not shown on this statement

SUBTOTAL

- 3. List and total all outstanding checks, ATM, Check Card and other electronic withdrawals

Table with 3 columns: Checks, ATM, Check Card, Electronic Withdrawals. Each column has sub-columns for Date/Check # and Amount.

- 4. TOTAL OF OUTSTANDING CHECKS, ATM, Check Card and other electronic withdrawals
5. Subtract total outstanding checks, ATM, Check Card and other electronic withdrawals from Subtotal
This Balance should match your new Account Register Balance

Upon receipt of your statement, differences, if any, should be reported to the bank promptly in writing and in accordance with provisions in your deposit agreement.

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# Bank of America

Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

H4

Page 1 of 3  
Statement Period  
12-15-11 through 01-13-12  
B 09 0 A P P A 9  
Number of checks enclosed: 0  
Account Number: 5860 2122 9546





MD 01/23 0 0213 329 746 031178 #001 SP 0.440

NELVA E BRUNSTING  
CAROLE A BRUNSTING  
13630 PINEROCK LN  
HOUSTON, TX 77079-5914

Our Online Banking service allows you to check balances, track account activity and more.  
**With Online Banking you can also view up to 18 months of this statement  
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P.O. Box 25118  
Tampa, FL 33622-5118

## Deposit Accounts

### MyAccess Checking

NELVA E BRUNSTING CAROLE A BRUNSTING

### Your Account at a Glance

Account Number	5860 2122 9546
Beginning Balance on 12-15-11	\$ 1,519.67
ATM and Debit Card Subtractions	- 40.00
Other Subtractions	- 1,479.67
<b>Ending Balance on 01-13-12</b>	<b>\$ 0.00</b>

Help avoid occasional Overdraft & NSF: Returned Item fees. Set up Alerts to get messages by email or text when your balance is low. Use Overdraft Protection to transfer available funds from linked savings, credit card, or credit line to your checking account to help cover items that would overdraw your account. Call us for details.

NELVA E BRUNSTING  
CAROLE A BRUNSTING

Page 2 of 3  
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12-15-11 through 01-13-12  
B 09 0 A P PA 9  
Number of checks enclosed: 0  
Account Number: 5860 2122 9546

### MyAccess Checking Subtractions

ATM and Debit Card Subtractions	Date Posted	Amount(\$)
BkofAmerica ATM 12/17 #000008780 Withdrwl Braes Bayou Houston TX	12-19	40.00

**Total ATM and Debit Card Subtractions \$40.00**

Other Subtractions	Date Posted	Amount(\$)
Agent Assisted transfer to Chk 2839 Confirmation# 1574309076	12-27	1,479.67

**Total Other Subtractions \$1,479.67**

### Total Overdraft Fees and NSF: Returned Item Fees

	Total for This Period	Total Year-to-Date
Total Overdraft Fees	\$0.00	\$35.00
Total NSF: Returned Item Fees	\$0.00	\$70.00

We refunded to you a total of \$105.00 in fees for Overdraft and/or NSF: Returned Items this year.

### Daily Balance Summary

Date	Balance(\$)	Date	Balance(\$)	Date	Balance(\$)
Beginning	1,519.67	12-19	1,479.67	12-27	0.00



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