



P.O. BOX 131643
 SPRING, TX 77393
 (281) 580-8899
 (281) 364-7399 FAX

www.mrrooter.com/houston
 www.mrrooter.com/woodlands
 License #20433

CONTRACT/RETAIL INSTALLMENT

168810

489-A

DATE 01 '04' 11

Brunsting004385

| JOB ADDRESS | | BILLING ADDRESS IF DIFFERENT | | | | SERVICE ORDER | | | | | | | | | | | | | | | | | | | | | |
|--|--------------------------|------------------------------|--|----------|------|--|--|------|--|---------|--------------------------|------------|--------------------------|------------------------|--------------------------|----------|--------------------------|------------------|--------------------------|-------|--------------------------|--------|--------------------------|-------------|--------------------------|------------|--------------------------|
| CUSTOMER NAME: NELVA BRANSTING | | CUSTOMER NAME: | | | | <table border="1"> <tr> <th colspan="2">TYPE</th> </tr> <tr> <td>SERVICE</td> <td><input type="checkbox"/></td> </tr> <tr> <td>PREV MAINT</td> <td><input type="checkbox"/></td> </tr> <tr> <td>ADVANTAGE PLAN™ MEMBER</td> <td><input type="checkbox"/></td> </tr> <tr> <td>ESTIMATE</td> <td><input type="checkbox"/></td> </tr> <tr> <td>OPPORTUNITY CALL</td> <td><input type="checkbox"/></td> </tr> <tr> <td>OWNER</td> <td><input type="checkbox"/></td> </tr> <tr> <td>TENANT</td> <td><input type="checkbox"/></td> </tr> <tr> <td>RESIDENTIAL</td> <td><input type="checkbox"/></td> </tr> <tr> <td>COMMERCIAL</td> <td><input type="checkbox"/></td> </tr> </table> | | TYPE | | SERVICE | <input type="checkbox"/> | PREV MAINT | <input type="checkbox"/> | ADVANTAGE PLAN™ MEMBER | <input type="checkbox"/> | ESTIMATE | <input type="checkbox"/> | OPPORTUNITY CALL | <input type="checkbox"/> | OWNER | <input type="checkbox"/> | TENANT | <input type="checkbox"/> | RESIDENTIAL | <input type="checkbox"/> | COMMERCIAL | <input type="checkbox"/> |
| TYPE | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SERVICE | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | |
| PREV MAINT | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ADVANTAGE PLAN™ MEMBER | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ESTIMATE | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | |
| OPPORTUNITY CALL | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | |
| OWNER | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | |
| TENANT | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | |
| RESIDENTIAL | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | |
| COMMERCIAL | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ADDRESS: 13630 PINE ROCK | | ADDRESS: | | | | | | | | | | | | | | | | | | | | | | | | | |
| CITY: HOUSTON TX ZIP: 77079 JOB PHONE: | | CITY: | | ST: | ZIP: | OTHER PHONE: | | | | | | | | | | | | | | | | | | | | | |
| EMAIL: | | TECHNICIAN (S): 196 | | CONTACT: | | | | | | | | | | | | | | | | | | | | | | | |

| | | | |
|--|--|--|--|
| <input checked="" type="checkbox"/> PAYMENT <input type="checkbox"/> CASH <input type="checkbox"/> CHECK <input type="checkbox"/> BILLED <input checked="" type="checkbox"/> AE <input type="checkbox"/> MC <input checked="" type="checkbox"/> V <input type="checkbox"/> DISC | | <input checked="" type="checkbox"/> EQUIPMENT <input type="checkbox"/> H/ SCRUB (SMALL) <input type="checkbox"/> H/ SCRUB (TRAILER) <input type="checkbox"/> CAMERA <input type="checkbox"/> PIPE LOCATOR <input type="checkbox"/> CABLE MACHINE <input type="checkbox"/> BACKHOE <input type="checkbox"/> TRENCHLESS <input type="checkbox"/> OTHER | |
| SERVICE AUTHORIZATION: I AGREE THAT INITIAL PRICE QUOTED PRIOR TO START OF WORK DOES NOT INCLUDE ANY ADDITIONAL OR UNFORESEEN TASKS, NOR MATERIALS WHICH MAY BE FOUND TO BE NECESSARY TO COMPLETE REPAIRS OR REPLACEMENTS. I ALSO AGREE TO HOLD MR. ROOTER OR ITS ASSIGNS HARMLESS FOR PARTS DEEMED CORRODED, UNUSABLE OR UNRELIABLE FOR COMPLETION OF STATED WORK TO BE DONE. I HEREBY AUTHORIZE MR. ROOTER TO PERFORM PROPOSED WORK AND AGREE TO ALL AGREEMENT CONDITIONS AS DISPLAYED ON THE FACE AND REVERSE SIDES OF THIS DOCUMENT AND FURTHER ACKNOWLEDGE THAT THIS INVOICE IS DUE UPON RECEIPT. | | CREDIT CARD # 4037 6600 1389 6626 EXP DATE 10/11 AUTH CODE | |
| An Independently Owned and Operated Franchise | | AUTHORIZED SIGNATURE: <i>Nelva Bransting</i> \$ 268.17 | |

DIAGNOSIS: **WC CLEAR MAIN TOILETS IN HALL**

| TASK # | WARRANTY | DESCRIPTION OF PRODUCTS AND SERVICES | APPROVAL INITIAL | STANDARD RATE | MEMBER RATE | YOU SAVE |
|-----------------------|---------------|---|------------------|---------------|------------------|--------------|
| SVC001 | N/A | DIAGNOSTIC ANALYSIS (waived when service performed) | | \$49.95 | complimentary | |
| C005107 | 30 DAY | CLEAR REMOVING WATER CLOSET | X | 315.49 | 268.17 | 47.32 |
| TASK (S) TOTAL | | | | \$ | \$ 268.17 | |

| | | | |
|-----------------|--|--|---|
| RECOMMENDATIONS | Advantage Plan™ Members save money! <input type="checkbox"/> APPROVED <input type="checkbox"/> DECLINED | | ADVANTAGE PLAN™ <input type="checkbox"/> \$ |
| | <input type="checkbox"/> APPROVED <input type="checkbox"/> DECLINED | | SUB TOTAL \$ |
| | <input type="checkbox"/> APPROVED <input type="checkbox"/> DECLINED | | TAX \$ |
| | <input type="checkbox"/> APPROVED <input type="checkbox"/> DECLINED | | TOTAL \$ 268.17 |

ACCEPTANCE OF WORK PERFORMED: I FIND THE SERVICE AND MATERIALS PERFORMED AND INSTALLED HAVE BEEN COMPLETED IN ACCORDANCE WITH THIS AGREEMENT. I AGREE TO PAY REASONABLE ATTORNEY FEES, COLLECTION FEES AND COURT COSTS IN THE EVENT OF LEGAL ACTION PURSUANT TO COLLECTION OF AMOUNT DUE.

I DO HEREBY STATE THAT THE ABOVE WORK HAS BEEN DONE IN A WORKMANLIKE MANNER AND TO APPLICABLE CODES.

CUSTOMER SIGNATURE: *Nelva Bransting* X

TECHNICIAN SIGNATURE: *[Signature]* X



P.O. BOX 131643
 SPRING, TX 77393
 (281) 580-8899
 (281) 364-7399 FAX

www.mrrooter.com/houston
 www.mrrooter.com/woodlands
 License #20433

CONTRACT/RETAIL INSTALLMENT

166523

DATE: 01/09/11

| JOB ADDRESS | | | | BILLING ADDRESS IF DIFFERENT | | | | SERVICE ORDER | | | |
|--|----------|---|------------|--|-----|---|---------------|--|----------|--|--|
| CUSTOMER NAME: <i>Nelva Brunsting</i> | | | | CUSTOMER NAME: | | | | TYPE <input checked="" type="checkbox"/> | | | |
| ADDRESS: <i>13630 Pine rock</i> | | | | ADDRESS: | | | | SERVICE <input type="checkbox"/> | | | |
| CITY: <i>Houston</i> | ST: | ZIP: <i>77079</i> | JOB PHONE: | CITY: | ST: | ZIP: | OTHER PHONE: | PREV MAINT <input type="checkbox"/> | | | |
| EMAIL: | | | | TECHNICIAN(S): <i>Victor M</i> | | | | ADVANTAGE PLAN™ MEMBER <input type="checkbox"/> | | | |
| ✓ PAYMENT | | | | ✓ EQUIPMENT | | | | ESTIMATE <input type="checkbox"/> | | | |
| <input type="checkbox"/> CASH <input type="checkbox"/> CHECK <input type="checkbox"/> BILLED <input type="checkbox"/> AE <input type="checkbox"/> MC <input type="checkbox"/> VI <input type="checkbox"/> DI CREDIT CARD # | | | | EXP DATE: AUTH CODE: | | | | <input type="checkbox"/> H/ SCRUB (SMALL) <input type="checkbox"/> H/ SCRUB (TRAILER) <input type="checkbox"/> CAMERA <input type="checkbox"/> PIPE LOCATOR <input type="checkbox"/> CABLE MACHINE <input type="checkbox"/> BACKHOLE <input type="checkbox"/> TRENCHLESS <input type="checkbox"/> OTHER | | | |
| SERVICE AUTHORIZATION I AGREE THAT INITIAL PRICE QUOTED PRIOR TO START OF WORK DOES NOT INCLUDE ANY ADDITIONAL OR UNFORESEEN TASKS, NOR MATERIALS WHICH MAY BE FOUND TO BE NECESSARY TO COMPLETE REPAIRS OR REPLACEMENTS. I ALSO AGREE TO HOLD MR. ROOTER OR ITS ASSIGNS HARMLESS FOR PARTS DEEMED CORRODED, UNUSABLE OR UNRELIABLE FOR COMPLETION OF STATED WORK TO BE DONE. I HEREBY AUTHORIZE MR. ROOTER TO PERFORM PROPOSED WORK AND AGREE TO ALL AGREEMENT CONDITIONS AS DISPLAYED ON THE FACE AND REVERSE SIDES OF THIS DOCUMENT AND FURTHER ACKNOWLEDGE THAT THIS INVOICE IS DUE UPON RECEIPT. | | | | | | | | | | | |
| An Independently Owned and Operated Franchise | | | | AUTHORIZED SIGNATURE <i>X</i> | | | | RESIDENTIAL <input type="checkbox"/> | | | |
| DIAGNOSIS | | | | Main line is stop previous tech cable line thru toilet | | | | COMMERCIAL <input type="checkbox"/> | | | |
| Join (146846) | | | | | | | | | | | |
| TASK # | WARRANTY | DESCRIPTION OF PRODUCTS AND SERVICES | | | | APPROVAL INITIAL | STANDARD RATE | MEMBER RATE | YOU SAVE | | |
| SVC001 | N/A | DIAGNOSTIC ANALYSIS (waived when service performed) | | | | | \$49.95 | complimentary | | | |
| 00510T | N/w | clear Removing water closet | | | | | 315.49 | 269.17 | | | |
| | | we pull toilet in Hall Bathroom | | | | | | | | | |
| | | run cable 50-60 ft. pull baby wipes | | | | | | | | | |
| | | we recommend the use of baby wipe. | | | | | | | | | |
| | | | | | | TASK (s) TOTAL | | \$ | \$ | | |
| RECOMMENDATIONS | | | | | | Advantage Plan™ Members save money! | | ADVANTAGE PLAN™ <input type="checkbox"/> | \$ | | |
| | | | | | | <input type="checkbox"/> APPROVED <input type="checkbox"/> DECLINED | | SUB TOTAL | \$ | | |
| | | | | | | <input type="checkbox"/> APPROVED <input type="checkbox"/> DECLINED | | TAX | \$ | | |
| | | | | | | <input type="checkbox"/> APPROVED <input type="checkbox"/> DECLINED | | TOTAL | \$ | | |
| ACCEPTANCE OF WORK PERFORMED: I FIND THE SERVICE AND MATERIALS PERFORMED AND INSTALLED HAVE BEEN COMPLETED IN ACCORDANCE WITH THIS AGREEMENT. I AGREE TO PAY REASONABLE ATTORNEY FEES, COLLECTION FEES AND COURT COSTS IN THE EVENT OF LEGAL ACTION PURSUANT TO COLLECTION OF AMOUNT DUE. | | | | | | CUSTOMER SIGNATURE | | <i>(X) Robert Cant</i> | | | |
| I DO HEREBY STATE THAT THE ABOVE WORK HAS BEEN DONE IN A WORKMANLIKE MANNER AND TO APPLICABLE CODES. | | | | | | TECHNICIAN SIGNATURE | | <i>X</i> | | | |

MR 331 Type 2-without notice of cancellation
 Rev. 11/06

The Plumber You Deserve.™ 24 Hours a Day • 7 Days a Week... Never An Overtime Charge!
 CUSTOMER COPY

www.mrrooter.com



Always There.®

QUESTIONS OR COMMENTS?

CenterPoint Energy
PO BOX 2628
HOUSTON TX 77252-2628
Billing & Service:
In Houston Area 713-659-2111
Toll Free 1-800-752-8036
Monday-Friday Call 7 a.m. - 6 p.m.
CenterPointEnergy.com

YOUR ACCOUNT IS PAST DUE
YOUR LAST DAY TO PAY THE PAST DUE AMOUNT OF \$265.10 IS ON 04/17/2011 TO AVOID YOUR SERVICE BEING DISCONNECTED.
THIS IS THE ONLY CUT-OFF NOTICE YOU WILL RECEIVE.

2200

Keep this part of your bill.

Customer name **ELMER H BRUNSTING**
Account number **3850291-0**
Date mailed **04/07/2011**
Date due **04/22/2011**
Total amount due **\$ 323.62**

ACCT SUMMARY Gas charges
Previous balance \$265.10
Payment 0.00
Balance forward \$ 265.10
Current billing 58.52
Total amount due **\$323.62**

SERVICE ADDRESS
13630 Pinerock Ln
Houston TX 77079-5914

pd 4/12

YOUR GAS USAGE Meter # 3798500640542
30 Day billing period 03/01/2011 to 03/31/2011
Current reading 03/31/2011 933
Previous reading 03/01/2011 873
Metered usage 1 CCF = 100 cubic feet of gas 60

YOUR BILL IN DETAIL R-2080
Customer charge \$13.54
Base amount 60 CCF @ \$0.03080/CCF 1.85
Gas cost adjustment 60 CCF @ \$0.63550/CCF 38.13
Rate case surcharge 0.24
Hurricane cost surcharge 0.12
Reimbursement of local franchise fee 2.90
Reimbursement of State GRT 1.16
City sales tax 1.00% 0.58

Total current charges **\$58.52**

IMPORTANT NOTICE - TEXAS CUSTOMERS

The bill for your natural gas service is seriously past due. Please note that your regular bill also serves as a "Disconnect Notice" and should receive your immediate attention.

If your payment is not received in our office by the specified date for the past due balance, a collection charge may be made or your service may be disconnected without further notice

If service is disconnected, you must pay your bill in full in addition to a reconnect charge. Your deposit requirement will be re-evaluated and may be increased if necessary to cover payment for future service.



Always There.®

QUESTIONS OR COMMENTS?

Keep this part of your bill.

| | |
|-------------------------|-------------------|
| Customer name | ELMER H BRUNSTING |
| Account number | 3850291-0 |
| Date mailed | 04/07/2011 |
| Date due | 04/22/2011 |
| Total amount due | \$ 323.62 |

If you or any permanent occupant of your premises is seriously ill, or may be made seriously ill by discontinuance of service, a limited extension of time may be obtained if requested before the disconnect date shown on the bill and supported by a hand written statement by a licensed physician.

The address, telephone number, and office hours of your local CenterPoint Energy office are shown in the upper left hand corner of your bill.

When service has been disconnected for non-payment, the reconnection of service will be worked on or after the following business day after payment has been received.

If you have already paid the amount noted as past due, please disregard this notice.

EL PAGO DE TU CUENTA ESTÁ VENCIDO

EL ÚLTIMO DÍA PARA PAGAR TU MONTO VENCIDO DE \$265.10 ES EL 04/17/2011 PARA EVITAR QUE TU SERVICIO SEA DESCONECTADO.

ÉSTE ES EL ÚNICO AVISO DE CORTE QUE RECIBIRÁS.

2200

AVISO DE DESCONEXIÓN

AVISO IMPORTANTE - CLIENTES DE TEXAS

La cuenta de tu servicio de gas natural está seriamente vencida. Por favor ten en cuenta que tu cuenta regular también sirve como un "Aviso de Desconexión" y es importante que lo atiendas de inmediato.

Si tu pago no es recibido en nuestra oficina en la fecha indicada para el saldo vencido, se podrá hacer un cargo por cobranza o tu servicio podrá ser desconectado sin nuevo aviso.

Si el servicio es desconectado será necesario que pagues el total de la cuenta, además de un cargo por reconexión. Tus requisitos de depósito serán re-evaluados y éste podrá ser aumentado si es necesario para cubrir el pago por servicio futuro.

Si tú o cualquier ocupante permanente del inmueble está gravemente enfermo o puede ponerse gravemente enfermo por la suspensión del servicio, se podrá obtener una prórroga limitada si ésta es solicitada antes de la fecha de desconexión que aparece en la cuenta, y es respaldada por un informe escrito a mano proveniente de un médico autorizado.

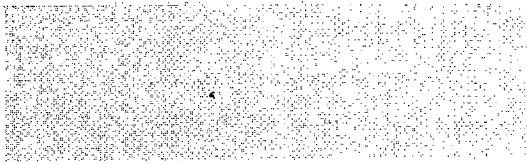
La dirección, el número de teléfono y horas de oficina de tu oficina local de CenterPoint Energy aparecen en el ángulo superior izquierdo de tu cuenta.

Cuando el servicio ha sido desconectado por la falta de pago, es necesario que pagues todos los saldos pendientes. El servicio será reconectado el siguiente día de trabajo después de que CenterPoint Energy haya recibido el pago.

Page 2 of 3



Always There.®





Always There.®

QUESTIONS OR COMMENTS?

CenterPoint Energy
PO BOX 2628
HOUSTON TX 77252-2628
Billing & Service:
In Houston Area 713-659-2111
Toll Free 1-800-752-8036
Monday-Friday Call 7 a.m. - 6 p.m.
CenterPointEnergy.com

Keep this part of your bill.

| | |
|------------------|-------------------|
| Customer name | ELMER H BRUNSTING |
| Account number | 3850291-0 |
| Date mailed | 04/07/2011 |
| Date due | 04/22/2011 |
| Total amount due | \$ 323.62 |

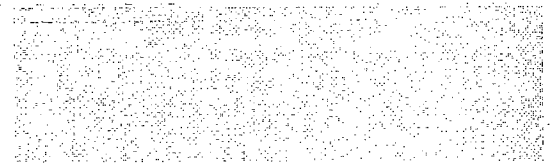
Si ya pagaste la cantidad indicada como vencida, por favor haz caso omiso de este aviso.

2200

Page 3 of 3



Always There.®



Brunsting004384

Mr. Pham Chan
 13410 Beechglan Lane
 Houston, Texas 77083
 Cell: 832-283-1755

Invoice:

Date: 5/13/11

NAME:

ADDRESS: 12630 Pinewood

CITY, STATE:

PHONE:

| DESCRIPTION | | AMOUNT | |
|---------------------------|-----------|--------------------------|-------|
| Liquid & Dry Lawn Service | | | |
| Full Service | 4 21 - 11 | 25 | |
| Partial Service | | | |
| Landscaping | 4 28 - 11 | 25 | |
| Clean-up | | | |
| Mulching | 5 5 - 11 | 25 | |
| Tree Trimming | | | |
| Tree Cutting | 5 13 - 11 | 25 | |
| Fertilizer | | | |
| Planting Bushes | | | |
| Planting Flowers | | | |
| Labor | | | |
| Thank You | | SUB-TOTAL | |
| | | SALES TAX | |
| | | TOTAL | 100 9 |
| | | Pd. 5/20 Check # 1223 | |

Mr. Pham Chan
 13410 Beechglan Lane
 Houston, Texas 77083
 Cell: 832-283-1755

Invoice:
 Date: 4/14/11

NAME:

ADDRESS: 13630 PineroeR

CITY, STATE:

PHONE:

| DESCRIPTION | AMOUNT |
|---------------------------|--------------|
| Liquid & Dry Lawn Service | |
| Full Service 3 - 24 - 11 | 25 |
| Partial Service | |
| Landscaping 4 - 1 - 11 | 25 |
| Clean-up | |
| Mulching 4 - 8 - 11 | 25 |
| Tree Trimming | |
| Tree Cutting 4 - 14 - 11 | 25 |
| Fertilizer | |
| Planting Bushes | |
| Planting Flowers | |
| Labor | |
| | SUB-TOTAL |
| | SALES TAX |
| | TOTAL 100.00 |

Thank You
 4/14

| CHECK LIST | QUANTITY | ITEM OR PART DESCRIPTION | PRICE |
|---|----------|--|---------|
| <input type="checkbox"/> COMPRESSOR | 1 | OKOR drain line | \$63.38 |
| <input type="checkbox"/> SUCTION _____ PSI | | | |
| <input type="checkbox"/> HEAD _____ PSI | | | |
| <input type="checkbox"/> VOLTS _____ AMPS | | | |
| <input type="checkbox"/> ELECTRICAL CONNECTIONS | | | |
| <input type="checkbox"/> CONTACTS TIGHT & CLEAN | | | |
| <input type="checkbox"/> OIL LEVEL & CONDITION | | | |
| <input type="checkbox"/> CONDENSER COIL | | Good | |
| <input type="checkbox"/> CLEAN COIL & CHECK FIN COND. | | | |
| <input type="checkbox"/> ENT _____ F LVG _____ F | | | |
| <input type="checkbox"/> REFRIGERANT | | Good | |
| <input type="checkbox"/> LEAK <input type="checkbox"/> CHARGE | | | |
| <input type="checkbox"/> FAN AND MOTOR | | | |
| <input type="checkbox"/> VOLTS _____ AMPS | | | |
| <input type="checkbox"/> ELECTRICAL CONNECTIONS | | | |
| <input type="checkbox"/> CONTACTS TIGHT & CLEAN | | | |
| <input type="checkbox"/> FAN PULLEYS (ADJUST BELT) | | | |
| <input type="checkbox"/> CHECK, LUB BEARINGS & MOTOR | | | |
| <input type="checkbox"/> EVAPORATOR COIL | | | |
| <input type="checkbox"/> CLEAN COIL & CHECK FIN | | | |
| <input type="checkbox"/> ENT DB _____ F LVG DB _____ F | | | |
| <input type="checkbox"/> ENT WB _____ F LVG WB _____ F | | | |
| <input type="checkbox"/> CONDENSATE AREAS | | | |
| <input type="checkbox"/> INSPECT & CLEAN DRAIN PAN | | | |
| <input type="checkbox"/> INSPECT & CLEAN DRAIN | | | |
| <input type="checkbox"/> AIR FILTERS | | | |
| <input type="checkbox"/> CLEANED <input type="checkbox"/> REPLACED | | | |
| <input type="checkbox"/> HEATING ASSY. | | | |
| <input type="checkbox"/> BURNER & HEAT EXCHANGER | | | |
| <input type="checkbox"/> FUEL SUPPLY & PRESSURE | | | |
| <input type="checkbox"/> PILOT ASSEMBLY | | | |
| <input type="checkbox"/> FLAME ADJUSTMENT | | | |
| <input type="checkbox"/> PRIMARY RELAY & FLUE | | | |
| <input type="checkbox"/> FAN & LIMIT SWITCH OPER. | | | |
| <input type="checkbox"/> BLOWER ASSEMBLY | | | |
| <input type="checkbox"/> RV VALVE | | | |
| <input type="checkbox"/> STRIP HEAT | | | |
| <input type="checkbox"/> DEFROST CYCLE | | | |
| <input type="checkbox"/> ELECTRICAL COMPT'S. | | | |
| <input type="checkbox"/> RELAYS <input type="checkbox"/> CONTACTORS | | | |
| <input type="checkbox"/> OVERLOAD <input type="checkbox"/> PRESS. SWITCH | | | |
| <input type="checkbox"/> THERMOSTAT | | | |
| <input type="checkbox"/> O.K. <input type="checkbox"/> REPLACE | | | |
| <input type="checkbox"/> RELOCATE | | | |
| REGULATED BY: | | <p>By accepting the goods and services supplied to the Customer by P & M Air Conditioning pursuant to this transaction, the Customer agrees that P & M Air Conditioning will not be liable to the Customer for injury to the Customer's home, business, or property, arising out of, or occasioned by, directly or indirectly, the failure or defectiveness of any item, or any services, furnished by P & M Air Conditioning pursuant to this Agreement, including all cases in which the defect or failure, or the resultant injury results from, the design, manufacture, marketing, distribution, servicing, or operation of any item supplied under this Agreement, or from any services provided by P & M Air Conditioning under this Agreement, or from the failure of P & M Air Conditioning to provide timely warnings concerning the items supplied or the services performed under the Agreement whether or not that failure or defectiveness is the sole or contributory cause of the resultant injury. This section shall expressly pertain to any claims of toxic mold contamination or other environmental hazard, and any injuries or damages consequential thereto, alleged to be in any way occasioned or caused, directly or indirectly, by any product sold, installed, or serviced, or by any services provided by P & M Air Conditioning.</p> <p>It is the expressed intention of the Customer and P & M Air Conditioning that this section is designed and intended to protect P & M Air Conditioning from the consequences of defects in the design, manufacture, marketing, distribution, servicing, or operation of any item supplied, or any services rendered, under the terms of this Agreement, or from the failure of P & M Air Conditioning to provide timely warnings concerning the items supplied or the services rendered under the terms of this Agreement.</p> | |
| THE TEXAS DEPARTMENT OF LICENSING AND REGULATION | | <p>Customer Signature _____</p> | |
| P.O. BOX 12157 AUSTIN, TX 78711 1-800-803-9202 OR 1-812-463-6599 www.license.state.tx.us | | <p>Customer Signature _____</p> | |

P & M HEATING & AIR CONDITIONING COMPANY

P.O. BOX 266105 • HOUSTON, TEXAS 77207
6734 RUPLEY CIRCLE • HOUSTON, TEXAS 77087
TACLA-27684C • (713) 644-9285 • TACLA-8987E
www.pmhvac.com

73910

DATE 7/19/11

PO. NUMBER

DATE SCHEDULED

PHONE

WK. PHONE

- WARRANTY
 CONTRACT
 SERVICE CONTRACT
 NORMAL
 RES. COMM.

| | | | |
|---|---------------------|------------------|---------------------|
| NAME | Brunsting | | |
| STREET | 13630 Pinerock LN. | | |
| CITY | STATE | ZIP | |
| MAKE | MODEL | SERIAL NUMBER | 77079 |
| JOB LOCATION | DESCRIPTION OF WORK | | |
| <p>Performed Sping check Fans drain R line stopped up Flushed out and left drains Evap coil cleaned Cleaned 16x25x1 A/Filters boxes w/ pads properly Recommen <u>Carrier</u> TXV sealing supply boxes Reinstalling Plenum <u>to the blower</u> down</p> | | | |
| LABOR CHARGES | HRS. @ | MF = | |
| TECHNICIAN SIGNATURE | CERT. # | | TOTAL OTHER CHARGES |
| TERMS: DUE UPON COMPLETION | | | TOTAL |
| MISC. MATERIALS CONSISTS OF TAPE, SCREWS, WIRE NUTS, GLUE, ETC. | | | SUB-TOTAL |
| FINANCE CHARGES: Balances due over 30 days (1 1/2% INTEREST) PER MONTH (18% ANNUAL RATE) will be imposed. | | | MISC. MAT'L |
| PLEASE PAY FROM THIS INVOICE | | | TAX |
| CHECK # _____ | TDL # _____ | VISA _____ | AMEX _____ |
| DISCOVER _____ | AMEX _____ | TOTAL AMOUNT DUE | |
| ABOVE ORDERED WORK HAS BEEN COMPLETED AND I ACKNOWLEDGE RECEIPT OF MY COPY. | | | |
| X | DATE | | |

BRUNSTING001705

Mr. Pham Chan
 13410 Beechglan Lane
 Houston, Texas 77083
 Cell: 832-283-1755

Invoice:

Date: 7/21/11

NAME:

ADDRESS: 13630 pinerock

CITY, STATE:

PHONE:

| DESCRIPTION | AMOUNT |
|---------------------------|-----------|
| Liquid & Dry Lawn Service | |
| Full Service 6-24-11 | 25 |
| Partial Service | |
| Landscaping 6-30-11 | 25 |
| Clean-up | |
| Mulching 7-7-11 | 25 |
| Tree Trimming | |
| Tree Cutting 7-15-11 | 25 |
| Fertilizer | |
| Planting Bushes 7-21-11 | 25 |
| Planting Flowers | |
| Labor | |
| | SUB-TOTAL |
| | SALES TAX |
| | TOTAL 125 |

Thank You
pd. July 22
Friday

Please detach and return above portion with your payment

HOUSTON CHRONICLE
chron.com

HOUSTON CHRONICLE
8010 KEMPWOOD
HOUSTON, TX 77055

Convert to EZ-Pay and receive a \$10 gift card.

EZ-Pay can simplify your busy life, and get you \$10 gift card! Just sign up for the Houston Chronicle EZ-Pay program and have your payments automatically charged to your credit or debit card. No more envelopes, stamps or having to remember to mail your payment on time. It's automatic and will continue until you notify us to stop. Enroll today and you'll have one less thing to do each month!

Enroll today at chron.com/ez
or call 713-362-7211.



HOUSTON CHRONICLE
chron.com/ez

The listed merchants are in no way affiliated with the Houston Chronicle nor are the listed merchants considered sponsors or co-sponsors of this program. Uses of merchant names and/or logos are by permission of each respective merchant and all trademarks are the property of their respective owners. Terms and conditions are applied to gift cards/certificates. Please see the merchant gift card/certificate for additional terms and conditions, which are subject to change at merchant's sole discretion. Merchants are not liable for any actual or alleged claims related to this offer. All logos are registered trademarks. All rights reserved. Must be 18 years or older to participate. Valid for current subscribers coming up for renewal in 60 days or less. While supplies last. A U.S. address is required for delivery. Other restrictions may apply.

SUBSCRIPTION RENEWAL

Choose your renewal option and enter the amount on your remittance.

6 Months \$138.00 to pay thru 2/16/2012
12 Months \$276.00 to pay thru 8/17/2012

Renewing is easy! It would be our privilege to continue to provide you with local, state, national news and entertainment. But to do so, we need to hear from you now.

To renew, visit <http://www.chron.com/subscribers> and click on the "Make a Payment" link or call 713-362-7211 to remit your next payment.

Many subscribers have chosen E-Z Pay for its many conveniences, such as no more envelopes, stamps or having to remember to mail payments.

Thank you for being a valued subscriber. We appreciate your business and the opportunity to serve you.

Do not include any written correspondence on your payment or remittance. If a payment has been made, please disregard this notice.

Subscription Account Information

| | |
|------------------------|--------------|
| Notice Sent | 07/31/2011 |
| Account Number | 30658779 |
| Subscription Frequency | DAILY SUNDAY |

Subscription History

| | |
|------------------------------------|------------|
| Last Payment Received - Thank You! | \$126.00 |
| Last Payment Date | 09/08/2010 |
| Last Payment Paid Thru | 08/18/2011 |
| Credit Days - 0 | \$0.00 |
| Vacation Days | |

Your renewal date is automatically extended for temporary stops and other credits.

PD. Check # 294

Thirty



Always There.®

QUESTIONS OR COMMENTS?

CenterPoint Energy
PO BOX 2628
HOUSTON TX 77252-2628
Billing & Service:
In Houston Area 713-659-2111
Toll Free 1-800-752-8036
Monday-Friday Call 7 a.m. - 6 p.m.
CenterPointEnergy.com

DID YOU KNOW?

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

The customer charge includes a \$0.15 GRIP surcharge.

\$500 OFF your natural gas bill when you install a natural gas standby generator from a participating dealer. For details, visit CenterPointEnergy.com/generators.

Keep this part of your bill.

| | |
|------------------|-------------------|
| Customer name | ELMER H BRUNSTING |
| Account number | 3850291-0 |
| Date mailed | 08/08/2011 |
| Date due | 08/23/2011 |
| Total amount due | \$ 52.48 |

ACCT SUMMARY

| | | | |
|------------------|----------|-------------|--|
| Previous balance | \$27.29 | Gas charges | |
| Payment | 0.00 | | |
| Balance forward | \$ 27.29 | | |
| Current billing | 25.19 | | |
| Total amount due | \$52.48 | | |

SERVICE ADDRESS

13630 Pinerock Ln
Houston TX 77079-5914

YOUR GAS USAGE

| | | |
|-----------------------|-------------------------------|-----------------------|
| 32 Day billing period | 06/30/2011 to 08/01/2011 | Meter # 3798500640542 |
| Current reading | 08/01/2011 | 1022 |
| Previous reading | 06/30/2011 | 1010 |
| Metered usage | 1 CCF = 100 cubic feet of gas | 12 |

YOUR BILL IN DETAIL

| | | | |
|--------------------------------------|------------------------|---------------------|---------|
| Customer charge | | R-2080-GRIP 2011-CH | \$13.69 |
| Base amount | 12 CCF @ \$0.03080/CCF | | 0.37 |
| Gas cost adjustment | 12 CCF @ \$0.73917/CCF | | 8.87 |
| Rate case surcharge | | | 0.24 |
| Hurricane cost surcharge | | | 0.02 |
| Reimbursement of local franchise fee | | | 1.25 |
| Reimbursement of State GRT | | | 0.50 |
| City sales tax | 1.00% | | 0.25 |
| Total current charges | | | \$25.19 |

PAID: Check # 296

10409

Avg daily gas use: This period this yr 0.4 CCF; this period last yr 0.5 CCF

Page 1 of 1

Avg daily temp: This period this year 87°F; this period last year 84°F



Always There.®

A SAFETY MESSAGE FROM CENTERPOINT ENERGY

Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

UNDERSTANDING YOUR BILL

Total amount due. This is the difference between your previous balance and your payment, with any adjustments to your account, plus your current charges.

Customer charge and base amount. Covers fixed costs for reading meters, issuing bills, maintaining facilities and gas lines, postage, etc. These costs occur even if you do not use gas during a billing period.

Gas cost adjustment (GCA). This is the portion of your bill caused by the fluctuating cost of gas that CenterPoint Energy purchases for your use. The adjustment is subject to change each month, up or down, depending on the supply of gas and current market rates. The amount of the adjustment represents your share of CenterPoint Energy's actual costs. CenterPoint Energy does not mark up the cost of gas.

Meter readings, CCF. The difference between the current and previous meter readings shown on your bill measures the volume of gas you used in CCFs (hundreds of cubic feet).

Historical information. Historical usage information is available at no charge, upon the consumer's request.

Payment arrangements. If you need to make payment arrangements on your gas bill, or enter into a delayed payment agreement, please call the local or toll free number listed on the front of your bill.

Additional services. Additional services also include the following: Automatic Bank Draft, Average Monthly Billing, third party billing, assistance to elderly and handicapped customers, notification of certified medical emergency and Energy Assistance Programs.

In accordance with Federal Reserve Board guidelines, personal checks that you send us for payment may be processed electronically. This means your check will not be returned by your financial institution. Please contact the customer service number printed on your invoice with questions concerning this process. For further information, visit CheckConversionEducation.org.

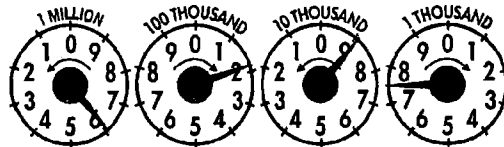
Factors affecting your gas bill. Any one, or combination, of these factors can change the amount of your bill:

- Colder or warmer weather;
- Wholesale cost of gas;

- Differences in the number of days billed;
- Changes in living habits, number of people, appliances, or weatherization.

The following is an example of how to read a typical meter index:

Look at the four dials with their curved arrows. Read from right to left as follows:



1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
2. Read the next dial, the "10-thousand" dial. The curved arrow on the dial above shows a counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "Same or Lower Number Rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10-thousand" dial should be read as 8.
3. Read the "100-thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "10-thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100-thousand" dial.
4. Read the left-most dial, the "million-foot" dial. The pointer is near the 6. Using the "Same or Lower Number Rule," we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.

Online Billing. Pay at CenterPointEnergy.com. Go to your service area and select Online Billing to view and pay your monthly bill online.

Moving? Please call us at the number on the front of this bill at least two weeks before you move, or let us know online at CenterPointEnergy.com. We will take gas service out of your name at your old address and make sure you have gas service at your new address when you need it. Thank you.

Mr. Pham Chan
 13410 Beechglen Lane
 Houston, Texas 77083
 Cell: 832-283-1755

Invoice:

Date: 8/26/11

NAME:

ADDRESS: 13630 pinerock

CITY, STATE:

PHONE:

| DESCRIPTION | AMOUNT |
|-----------------------------|--------------|
| Liquid & Dry Lawn Service | |
| Full Service 7 - 29 - 11 | 25 |
| Partial Service | |
| Landscaping 8 - 5 - 11 | 25 |
| Clean-up | |
| Mulching 8 - 12 - 11 | 25 |
| Tree Trimming | |
| Tree Cutting 8 - 19 - 11 | 25 |
| Fertilizer | |
| Planting Bushes 8 - 26 - 11 | 25 |
| Planting Flowers | |
| Labor | |
| <i>Thank You</i> | SUB-TOTAL |
| | SALES TAX |
| | TOTAL 125 00 |