



**January Statement** for activity from Dec. 23, 2010 through Jan. 21, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 ELN 8 14 Page 1 of 3

**Your Select Rewards Visa® Platinum Card account at a glance ...**

**Account: 4037 6600 1389 6626**

Activity Summary	
Previous Balance .....	\$725.24
Payments .....	\$725.00CR
Other Credits .....	\$6.35CR
Purchases .....	\$2,751.85
Balance Transfers .....	\$0.00
Advances .....	\$0.00
Other Debits .....	\$0.00
Past Due Amount .....	\$0.00
<b>Fees Charged.....</b>	<b>\$25.00</b>
<b>Interest Charged.....</b>	<b>\$0.00</b>
New Balance .....	\$2,770.74
Credit Line .....	\$9,900.00
Available Credit .....	\$7,129.26
Statement Close Date.....	Jan. 21, 2011
Days in Billing Cycle .....	30

Payment Information	
New Balance .....	\$2,770.74
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
<b>Total New Minimum Payment Due</b>	<b>\$30.00</b>
Payment Due Date.....	Feb. 19, 2011

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of..
Only the minimum payment	8 years	\$3,763
\$88	3 years	\$3,182 (Savings= \$581)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$2,770.74 by 02/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

0240376600138966260000030000002770742



To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$2,770.74
<b>Minimum Payment Due:</b>	<b>\$30.00</b>
<b>Payment Due Date</b>	Enter Amount of Payment Enclosed
<b>Feb. 19, 2011</b>	

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NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 13630 PINEROCK LN  
 HOUSTON TX 77079-5914



**Cardmember Service**

P.O. Box 790408  
 St. Louis, MO 63179-0408



## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
  - ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
  - ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
  - ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
  - ▶ We can apply any unpaid amount against your credit limit.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

## Important Information Regarding Your Account

**1. INTEREST CHARGE:** Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



**January Statement** for activity from Dec. 23, 2010 through Jan. 21, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
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**Visa Select Rewards**

Description of Activity	This Statement	Year to Date
Base Reward Points.....	2,746	2,746
Total .....	2,746	2,746

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Payments and Other Credits</b>				
12/24	12/22	7968	THE HOME DEPOT 571 HOUSTON TX.....	\$6.35CR
			MERCHANDISE/SERVICE RETURN	
01/18	01/16	0193	PAYMENT THANK YOU.....	\$725.00CR
<b>Purchases and Other Debits</b>				
12/23	12/21	3302	THE HOME DEPOT 571 HOUSTON TX.....	\$85.63
12/23	12/22	7407	KROGER #161 HOUSTON TX.....	\$27.90
12/24	12/22	0215	THE HOME DEPOT 571 HOUSTON TX.....	\$11.32
12/24	12/22	0848	PAPA JOE'S BBQ HOUSTON TX.....	\$27.06
12/27	12/25	5377	IHOP 1417 00014175 HOUSTON TX.....	\$37.00
12/28	12/27	4925	WALGREENS #3328 HOUSTON TX.....	\$11.22
12/29	12/27	0767	JAMES CONEY ISLAND HOUSTON TX.....	\$3.87
12/29	12/28	0646	BURGER KING #17450 HOUSTON TX.....	\$18.45
12/30	12/28	0602	RANDALLS STORE00010660 HOUSTON TX.....	\$88.82
12/30	12/29	8290	WALGREENS #3328 HOUSTON TX.....	\$19.44
12/31	12/29	1687	TACO CABANA #148 HOUSTON TX.....	\$11.88
12/31	12/29	0360	RANDALLS STORE00010660 HOUSTON TX.....	\$49.98
01/03	01/01	1613	LUBYS CAFE #0085 Q99 HOUSTON TX.....	\$20.42
01/03	12/30	0315	DOMNO'S PIZZA#6658 281-497-3977 TX.....	\$14.05
01/04	01/03	9853	WALGREENS #3328 HOUSTON TX.....	\$267.04
01/05	01/03	5451	THE HOME DEPOT 571 HOUSTON TX.....	\$272.15
01/05	01/03	5188	THE HOME DEPOT 571 HOUSTON TX.....	\$32.98
01/05	01/04	0394	PIZZA HUT 27120 HOUSTON TX.....	\$8.66
01/05	01/04	3477	KROGER #161 HOUSTON TX.....	\$52.90
01/06	01/04	1142	MR. ROOTER OF GREATER SPRING TX.....	\$268.17
01/06	01/04	0054	SHELL OIL 57543429500 HOUSTON TX.....	\$44.16
01/06	01/05	0328	PIZZA HUT 27120 HOUSTON TX.....	\$8.66
01/10	01/07	9584	ST JUDE MAIN DONATIONS 800-822-6344 TN.....	\$20.00
01/10	01/07	2719	TACO CABANA #148 HOUSTON TX.....	\$13.56
01/10	01/08	7849	CHEVRON 00108123 HOUSTON TX.....	\$25.14
01/10	01/07	5435	OPEN DOOR MISSION 713-921-7520 TX.....	\$15.00
01/12	01/11	0905	WALGREENS #3328 HOUSTON TX.....	\$66.30
01/12	01/11	5200	MEDICAL ALERT C/O AMAC 866-502-2622 NY.....	\$34.95
01/13	01/12	1990	TRUGREEN # 5755 281-240-6622 TX.....	\$397.49
01/14	01/12	2118	TACO CABANA #148 HOUSTON TX.....	\$8.92
01/14	01/13	1011	KROGER #161 HOUSTON TX.....	\$42.50
01/18	01/14	0406	RANDALLS STORE00010660 HOUSTON TX.....	\$45.37
01/18	01/15	3211	KROGER #161 HOUSTON TX.....	\$30.37
01/18	01/13	2471	TACO CABANA #148 HOUSTON TX.....	\$10.37
01/18	01/14	2799	WALGREENS #3328 HOUSTON TX.....	\$606.63
01/19	01/17	6896	WALGREENS #3328 HOUSTON TX.....	\$21.90
01/21	01/19	4198	KING DOLLAR #17 HOUSTON TX.....	\$4.72
01/21	01/19	3539	PAPA JOE'S BBQ HOUSTON TX.....	\$13.53
01/21	01/19	5236	LOWES #01058* HOUSTON TX.....	\$13.34

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**January Statement** for activity from Dec. 23, 2010 through Jan. 21, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
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**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Fees Charged</b>				
01/21			RETURNED PAYMENT FEE .....	\$25.00
			<b>TOTAL FEES FOR THIS PERIOD.....</b>	<b>\$25.00</b>

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$25.00
Total Interest Charged in 2011	\$0.00

**Interest Charge Calculation**

**Your Annual Percentage Rate (APR) is the annual interest rate on your account.**

\*\*APR for current and future transactions.

Balance Type	Balance By Type	Bal. Subject to Interest	Variable	Interest	APR	***APR*** Exp. Date	Interest Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$2,770.74	\$0.00	YES	\$0.00	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO

**Important Messages**

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

**To contact us regarding your account... 4037 6600 1389 6626**

**By Telephone:**  
**Every Hour! Every Day!**  
 Voice: 1-800-558-3424  
 TDD: 1-888-352-6455  
 Fax: 1-866-616-1750

**Send Inquiries to:**  
 Cardmember Service  
 P.O. Box 6354  
 Fargo, ND 58125-6354

**Send Payments to:**  
 Cardmember Service  
 P.O. Box 790408  
 St. Louis, MO 63179-0408

**Online**  
 visit our website:  
[myaccountaccess.com](http://myaccountaccess.com)



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**Inquiries: 1-800-558-3424**  
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**Your Select Rewards Visa® Platinum Card account at a glance ...**

**Account: 4037 6600 1389 6626**

Activity Summary	
Previous Balance .....	\$2,770.74
Payments .....	\$0.00
Other Credits .....	\$397.49CR
Purchases .....	\$827.20
Balance Transfers .....	\$0.00
Advances .....	\$0.00
Other Debits .....	\$0.00
Past Due Amount .....	\$30.00
<b>Fees Charged.....</b>	<b>\$25.00</b>
<b>Interest Charged.....</b>	<b>\$23.12</b>
<b>New Balance .....</b>	<b>\$3,248.57</b>
Credit Line .....	\$9,900.00
Available Credit .....	\$6,651.43
Statement Close Date.....	Feb. 22, 2011
Days in Billing Cycle .....	32

Payment Information	
New Balance .....	\$3,248.57
Minimum Payment Due (Current Month)	\$81.00
Minimum Payment Due (Past Due)	\$30.00
<b>Total New Minimum Payment Due</b>	<b>\$111.00</b>
Payment Due Date.....	Mar. 19, 2011

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of..
Only the minimum payment	9 years	\$4,541
\$103	3 years	\$3,731 (Savings= \$810)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$3,248.57 by 03/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

0240376600138966260000111000003248575



To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$3,248.57
<b>Minimum Payment Due:</b>	<b>\$111.00</b>
<b>Payment Due Date</b>	Enter Amount of Payment Enclosed
<b>Mar. 19, 2011</b>	

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NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 13630 PINEROCK LN  
 HOUSTON TX 77079-5914



**Cardmember Service**

P.O. Box 790408  
 St. Louis, MO 63179-0408



## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
  - ▶ Dollar amount: The dollar amount of the suspected error.
  - ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.
- You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
  - ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
  - ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
  - ▶ We can apply any unpaid amount against your credit limit.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

## Important Information Regarding Your Account

**1. INTEREST CHARGE:** Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



**February Statement** for activity from Jan. 22, 2011 through Feb. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
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**Visa Select Rewards**

Description of Activity	This Statement	Year to Date
Base Reward Points.....	430	3,176
Total .....	430	3,176

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Payments and Other Credits</b>				
02/09	02/08	3118	TRUGREEN # 5755 281-240-6622 TX ..... MERCHANDISE/SERVICE RETURN	\$397.49CR
<b>Purchases and Other Debits</b>				
01/26	01/25	0885	WALGREENS #3328 HOUSTON TX.....	\$42.32
01/27	01/27	9771	LEI*LANDS END CLOTHING 800-332-4700 WI .....	\$42.15
02/04	02/03	7102	WALGREENS #3328 HOUSTON TX.....	\$5.00
02/07	02/05	5230	WALGREENS #3328 HOUSTON TX.....	\$154.79
02/09	02/07	1798	ST JUDE MAIN DONATIONS 800-822-6344 TN.....	\$20.00
02/14	02/11	4308	MEDICAL ALERT C/O AMAC 866-502-2622 NY .....	\$34.95
02/22	02/18	8475	WALGREENS #3328 HOUSTON TX.....	\$527.99
<b>Fees Charged</b>				
02/22	02/19		LATE FEE - PAYMENT DUE ON 02/19 .....	\$25.00
			<b>TOTAL FEES FOR THIS PERIOD.....</b>	<b>\$25.00</b>
<b>Interest Charged</b>				
02/22			INTEREST CHARGE .....	\$23.12
			<b>TOTAL INTEREST FOR THIS PERIOD.....</b>	<b>\$23.12</b>

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$50.00
Total Interest Charged in 2011	\$23.12

**Interest Charge Calculation**

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\* APR for current and future transactions.

Balance Type	Balance By Type	Bal. Subject to Interest	Variable	Interest	APR	***APR*** Exp. Date	Interest Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$3,248.57	\$2,854.91	YES	\$23.12	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO



**February Statement** for activity from Jan. 22, 2011 through Feb. 22, 2011  
NELVA E BRUNSTING  
ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
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### Important Messages

**\*\*\* IMPORTANT CARDMEMBER ALERT \*\*\***

We are concerned that we have not heard from you. Is everything OK?  
Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late.  
We need to hear from you today because your account is currently past due.  
PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM,  
login or enroll in Online Account Access to review your payment options.

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.


BalanceShield offers Protection from the Unexpected!  
Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.


Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.


Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

### To contact us regarding your account... 4037 6600 1389 6626

 **By Telephone:**  
**Every Hour! Every Day!**  
Voice: 1-800-558-3424  
TDD: 1-888-352-6455  
Fax: 1-866-616-1750

 **Send Inquiries to:**  
Cardmember Service  
P.O. Box 6354  
Fargo, ND 58125-6354

 **Send Payments to:**  
Cardmember Service  
P.O. Box 790408  
St. Louis, MO 63179-0408

 **Online**  
visit our website:  
myaccountaccess.com





**March Statement** for activity from Feb. 23, 2011 through Mar. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 ELN 5 78 14 Page 1 of 3

**Your Select Rewards Visa® Platinum Card account at a glance ...**

**Account: 4037 6600 1389 6626**

Activity Summary	
Previous Balance .....	\$3,248.57
Payments .....	\$3,359.57CR
Other Credits .....	\$6.65CR
Purchases .....	\$733.75
Balance Transfers .....	\$0.00
Advances .....	\$0.00
Other Debits .....	\$0.00
Past Due Amount .....	\$0.00
<b>Fees Charged.....</b>	<b>\$25.00CR</b>
<b>Interest Charged.....</b>	<b>\$0.00</b>
New Balance .....	\$591.10
Credit Line .....	\$9,900.00
Available Credit .....	\$9,308.90
Statement Close Date.....	Mar. 22, 2011
Days in Billing Cycle .....	28

Payment Information	
New Balance .....	\$591.10
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
<b>Total New Minimum Payment Due</b>	<b>\$30.00</b>
Payment Due Date.....	Apr. 19, 2011

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of..
Only the minimum payment	20 months	\$644

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$591.10 by 04/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

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To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

000058894 1 AT 0.357 106481010212329 P

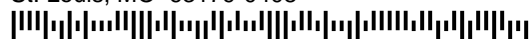
NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 13630 PINEROCK LN  
 HOUSTON TX 77079-5914



Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$591.10
<b>Minimum Payment Due:</b>	<b>\$30.00</b>
<b>Payment Due Date</b>	Enter Amount of Payment Enclosed
<b>Apr. 19, 2011</b>	

**Cardmember Service**

P.O. Box 790408  
 St. Louis, MO 63179-0408



## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
  - ▶ Dollar amount: The dollar amount of the suspected error.
  - ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.
- You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
  - ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
  - ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
  - ▶ We can apply any unpaid amount against your credit limit.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

## Important Information Regarding Your Account

**1. INTEREST CHARGE:** Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



**March Statement** for activity from Feb. 23, 2011 through Mar. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 2 of 3

**Visa Select Rewards**

Description of Activity	This Statement	Year to Date
Base Reward Points.....	727	3,903
Total .....	727	3,903

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Payments and Other Credits</b>				
02/25	02/24	8199	KROGER #161 HOUSTON TX.....	\$6.65CR
			MERCHANDISE/SERVICE RETURN	
03/11	03/11	0000	PAYMENT THANK YOU.....	\$111.00CR
03/11	03/11	0106	PAYMENT THANK YOU.....	\$3,248.57CR
<b>Purchases and Other Debits</b>				
02/23	02/22	0769	SCHLOTZSKY'S 1166 HOUSTON TX.....	\$5.19
02/23	02/22	0554	CHILDREN'S CANCER FUND 865-947-9825 TN .....	\$15.00
02/24	02/22	7583	VALERO 527 HOUSTON TX.....	\$46.90
02/25	02/24	8012	KROGER #161 HOUSTON TX.....	\$61.87
02/28	02/25	0333	KUHT - TV 713-7488888 TX.....	\$10.00
03/01	02/28	0135	CHILDREN'S CANCER RECO 717-545-7600 PA .....	\$25.00
03/03	03/01	2533	NTNL CAREGIVING FNDTN 703-2999300 VA .....	\$25.00
03/03	03/02	4675	WALGREENS #3328 HOUSTON TX.....	\$39.86
03/03	03/02	9967	FOOD FOR THE POOR 1 954-4272222 FL.....	\$20.00
03/07	03/05	1893	TACO CABANA #148 HOUSTON TX.....	\$6.47
03/07	03/04	5138	JASON'S DELI # 022 Q64 HOUSTON TX.....	\$21.07
03/09	03/07	4498	ST JUDE MAIN DONATIONS 800-822-6344 TN.....	\$20.00
03/10	03/09	2729	WALGREENS #3328 HOUSTON TX.....	\$5.00
03/14	03/12	7533	WALGREENS #5094 HOUSTON TX.....	\$51.50
03/14	03/12	8737	SUBWAY 00375527 HOUSTON TX.....	\$12.99
03/14	03/12	0542	RANDALLS STORE00010116 HOUSTON TX.....	\$16.64
03/14	03/11	3326	MEDICAL ALERT C/O AMAC 866-502-2622 NY .....	\$34.95
03/15	03/14	3868	RADIOSHACK COR00180117 HOUSTON TX.....	\$108.24
03/15	03/14	7431	TARGET 00014357 HOUSTON TX.....	\$87.39
03/16	03/14	6271	SHELL OIL 57543429500 HOUSTON TX.....	\$24.04
03/16	03/14	2741	SHELL OIL 57543446108 LULING TX.....	\$53.62
03/22	03/21	8171	WALGREENS #3328 HOUSTON TX.....	\$43.02
<b>Fees Charged</b>				
03/16			REVERSAL OF LATE PAYMENT FEE.....	\$25.00CR
			<b>TOTAL FEES FOR THIS PERIOD.....</b>	<b>\$25.00CR</b>

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$25.00
Total Interest Charged in 2011	\$23.12



**March Statement** for activity from Feb. 23, 2011 through Mar. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 3 of 3

**Interest Charge Calculation**

**Your Annual Percentage Rate (APR) is the annual interest rate on your account.**

\*\* APR for current and future transactions.

<i>Balance Type</i>	<i>Balance By Type</i>	<i>Bal. Subject to Interest</i>	<i>Variable</i>	<i>Interest</i>	<i>APR</i>	<i>***APR*** Exp. Date</i>	<i>Interest Free Period</i>
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$591.10	\$0.00	YES	\$0.00	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO

**Important Messages**

Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.


ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.


Save time and money by consolidating all your debt into one monthly payment. Check your mail for a great offer or call Cardmember Service today for information on a great rate.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

**To contact us regarding your account... 4037 6600 1389 6626**

 **By Telephone:**  
**Every Hour! Every Day!**  
 Voice: 1-800-558-3424  
 TDD: 1-888-352-6455  
 Fax: 1-866-616-1750

 **Send Inquiries to:**  
 Cardmember Service  
 P.O. Box 6354  
 Fargo, ND 58125-6354

 **Send Payments to:**  
 Cardmember Service  
 P.O. Box 790408  
 St. Louis, MO 63179-0408

 **Online**  
 visit our website:  
[myaccountaccess.com](http://myaccountaccess.com)



**April Statement** for activity from Mar. 23, 2011 through Apr. 21, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 ELN 8 14 Page 1 of 3

**Your Select Rewards Visa® Platinum Card account at a glance ...**

**Account: 4037 6600 1389 6626**

Activity Summary	
Previous Balance .....	\$591.10
Payments .....	\$0.00
Other Credits .....	\$0.00
Purchases .....	\$1,352.28
Balance Transfers .....	\$0.00
Advances .....	\$0.00
Other Debits .....	\$0.00
Past Due Amount .....	\$30.00
<b>Fees Charged.....</b>	<b>\$25.00</b>
<b>Interest Charged.....</b>	<b>\$11.09</b>
New Balance .....	\$1,979.47
Credit Line .....	\$9,900.00
Available Credit .....	\$7,920.53
Statement Close Date.....	Apr. 21, 2011
Days in Billing Cycle .....	30

Payment Information	
New Balance .....	\$1,979.47
Minimum Payment Due (Current Month)	\$67.00
Minimum Payment Due (Past Due)	\$30.00
<b>Total New Minimum Payment Due</b>	<b>\$97.00</b>
Payment Due Date.....	May 19, 2011

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of..
Only the minimum payment	5 years	\$2,458
\$63	3 years	\$2,273 (Savings= \$185)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,979.47 by 05/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

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To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$1,979.47
<b>Minimum Payment Due:</b>	<b>\$97.00</b>
<b>Payment Due Date</b>	Enter Amount of Payment Enclosed
<b>May 19, 2011</b>	

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NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 13630 PINEROCK LN  
 HOUSTON TX 77079-5914



**Cardmember Service**

P.O. Box 790408  
 St. Louis, MO 63179-0408



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  - ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
  - ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
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## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

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**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Other types of mailed payments will be credited to your Account within five banking days of receipt by Cardmember Service.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



**April Statement** for activity from Mar. 23, 2011 through Apr. 21, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 2 of 3

**Visa Select Rewards**

Description of Activity	This Statement	Year to Date
Base Reward Points.....	1,352	5,255
Total .....	1,352	5,255

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount	
<b>Purchases and Other Debits</b>					
03/24	03/23	5052	WALGREENS #3328 HOUSTON TX.....	\$569.56	
03/28	03/25	0163	KUHT - TV 713-7488888 TX.....	\$10.00	
03/29	03/28	4435	KROGER #161 HOUSTON TX.....	\$30.81	
03/30	03/28	2217	TACO CABANA #148 HOUSTON TX.....	\$18.35	
04/01	03/31	0847	KROGER #161 HOUSTON TX.....	\$34.77	
04/04	03/31	3445	DENNY'S #7687 HOUSTON TX.....	\$6.47	
04/04	04/01	9936	VALERO 527 HOUSTON TX.....	\$42.68	
04/04	03/31	7546	SUBWAY 00375527 HOUSTON TX.....	\$8.43	
04/05	04/04	3652	JASON'S DELI # 026 Q64 HOUSTON TX.....	\$19.21	
04/06	04/04	6999	WALGREENS #3328 HOUSTON TX.....	\$9.87	
04/07	04/06	0645	WALGREENS #3328 HOUSTON TX.....	\$86.35	
04/11	04/07	6026	ST JUDE MAIN DONATIONS 800-822-6344 TN.....	\$20.00	
04/11	04/07	7611	CHICK-FIL-A #00930 HOUSTON TX.....	\$11.94	
04/11	04/07	6796	KIDS WISH 866-466-82 HOLIDAY FL.....	\$25.00	
04/12	04/10	1261	TACO CABANA #148 HOUSTON TX.....	\$5.93	
04/13	04/12	2314	MEDICAL ALERT C/O AMAC 866-502-2622 NY.....	\$34.95	
04/14	04/13	6701	SOUPER SALAD WESTH HOUSTON TX.....	\$14.27	
04/14	04/13	9941	KROGER #161 HOUSTON TX.....	\$61.25	
04/15	04/14	5639	WALGREENS #3328 HOUSTON TX.....	\$5.00	
04/18	04/15	1020	CVS PHARMACY #5273 Q03 BELLAIRE TX.....	\$45.81	
04/18	04/17	8426	SPICY PICKLE HOUSTON HOUSTON TX.....	\$21.27	
04/18	04/17	8955	KROGER #161 HOUSTON TX.....	\$133.11	
04/19	04/17	1439	TACO CABANA #148 HOUSTON TX.....	\$11.88	
04/20	04/19	0138	ANY LAB TEST NOW HOUSTON TX.....	\$59.00	
04/20	04/19	4743	HEB #109 HOUSTON TX.....	\$48.02	
04/21	04/19	2763	SPICY PICKLE HOUSTON HOUSTON TX.....	\$18.35	
<b>Fees Charged</b>					
04/19	04/19		LATE FEE - PAYMENT DUE ON 04/19.....	\$25.00	
				<b>TOTAL FEES FOR THIS PERIOD.....</b>	<b>\$25.00</b>
<b>Interest Charged</b>					
04/21			INTEREST CHARGE.....	\$11.09	
				<b>TOTAL INTEREST FOR THIS PERIOD.....</b>	<b>\$11.09</b>

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$50.00
Total Interest Charged in 2011	\$34.21



**April Statement** for activity from Mar. 23, 2011 through Apr. 21, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 3 of 3

### Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\* APR for current and future transactions.

Balance Type	Balance By Type	Bal. Subject to Interest	Variable	Interest	APR	***APR*** Exp. Date	Interest Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$1,979.47	\$1,460.67	YES	\$11.09	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO

### Important Messages

\*\*\* IMPORTANT CARDMEMBER ALERT \*\*\*

We are concerned that we have not heard from you. Is everything OK?  
 Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late.  
 We need to hear from you today because your account is currently past due.  
 PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM,  
 login or enroll in Online Account Access to review your payment options.


Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.


BalanceShield offers Protection from the Unexpected!  
 Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.


Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

### To contact us regarding your account... 4037 6600 1389 6626

 **By Telephone:**  
**Every Hour! Every Day!**  
 Voice: 1-800-558-3424  
 TDD: 1-888-352-6455  
 Fax: 1-866-616-1750

 **Send Inquiries to:**  
 Cardmember Service  
 P.O. Box 6354  
 Fargo, ND 58125-6354

 **Send Payments to:**  
 Cardmember Service  
 P.O. Box 790408  
 St. Louis, MO 63179-0408

 **Online**  
 visit our website:  
 myaccountaccess.com





**May Statement** for activity from Apr. 22, 2011 through May 24, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 ELN 46 14 Page 1 of 3

**Your Select Rewards Visa® Platinum Card account at a glance ...**

**Account: 4037 6600 1389 6626**

Activity Summary	
Previous Balance .....	\$1,979.47
Payments .....	\$0.00
Other Credits .....	\$0.00
Purchases .....	\$1,676.35
Balance Transfers .....	\$0.00
Advances .....	\$0.00
Other Debits .....	\$0.00
Past Due Amount .....	\$97.00
<b>Fees Charged.....</b>	<b>\$35.00</b>
<b>Interest Charged.....</b>	<b>\$25.91</b>
New Balance .....	\$3,716.73
Credit Line .....	\$9,900.00
Available Credit .....	None
Statement Close Date.....	May 24, 2011
Days in Billing Cycle .....	33

Payment Information	
New Balance .....	\$3,716.73
Minimum Payment Due (Current Month)	\$98.00
Minimum Payment Due (Past Due)	\$97.00
<b>Total New Minimum Payment Due</b>	<b>\$195.00</b>
Payment Due Date.....	Jun. 19, 2011

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of..
Only the minimum payment	10 years	\$5,307
\$118	3 years	\$4,269 (Savings= \$1,038)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$3,716.73 by 06/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

0240376600138966260000195000003716737



To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$3,716.73
<b>Minimum Payment Due:</b>	<b>\$195.00</b>
<b>Payment Due Date</b>	Enter Amount of Payment Enclosed
<b>Jun. 19, 2011</b>	

000057451 1 AT 0.365 106481095893560 P

NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 13630 PINEROCK LN  
 HOUSTON TX 77079-5914



**Cardmember Service**

P.O. Box 790408  
 St. Louis, MO 63179-0408



## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:

- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- ▶ We can apply any unpaid amount against your credit limit.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

## Important Information Regarding Your Account

**1. INTEREST CHARGE:** Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



**May Statement** for activity from Apr. 22, 2011 through May 24, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
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**Visa Select Rewards**

Description of Activity	This Statement	Year to Date
Base Reward Points.....	0	5,255
Total .....	0	5,255

No points will be awarded until you bring your account current.

**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Purchases and Other Debits</b>				
04/25	04/22	2457	WHATABURGER 131 Q26 HOUSTON TX.....	\$14.75
04/25	04/22	2499	WHATABURGER 131 Q26 HOUSTON TX.....	\$2.80
04/25	04/23	1804	WALGREENS #3328 HOUSTON TX.....	\$21.00
04/25	04/21	0487	CVS PHARMACY #8912 HOUSTON TX.....	\$67.14
04/26	04/25	0196	KUHT - TV 713-7488888 TX.....	\$10.00
04/27	04/25	8771	CHEVRON 00108123 HOUSTON TX.....	\$38.00
04/28	04/26	9296	THE GOLF RANGE ON RICH HOUSTON TX.....	\$4.00
04/28	04/26	2444	TACO CABANA #148 HOUSTON TX.....	\$17.93
04/28	04/27	4982	WALGREENS #3328 HOUSTON TX.....	\$599.93
04/29	04/28	3252	KROGER #161 HOUSTON TX.....	\$62.85
05/02	04/30	3321	CORNELIUS 303 HOUSTON TX.....	\$12.90
05/02	04/30	5299	JASON'S DELI # 026 Q64 HOUSTON TX.....	\$11.77
05/02	04/30	4521	VALERO 527 HOUSTON TX.....	\$57.30
05/02	05/01	7799	KROGER #161 HOUSTON TX.....	\$5.81
05/02	04/28	1329	TACO CABANA #148 HOUSTON TX.....	\$17.06
05/02	04/28	7197	KFC W150100 31501000 HOUSTON TX.....	\$10.25
05/03	05/01	5750	DOMINO'S 6658 HOUSTON TX.....	\$20.00
05/03	05/02	5677	WALGREENS #3328 HOUSTON TX.....	\$52.21
05/05	05/04	0024	ANY LAB TEST NOW HOUSTON TX.....	\$59.00
05/05	05/04	4914	JASON'S DELI # 026 Q64 HOUSTON TX.....	\$17.06
05/05	05/04	9133	WALGREENS #3328 HOUSTON TX.....	\$17.58
05/05	05/04	6960	KROGER #161 HOUSTON TX.....	\$21.25
05/06	05/04	8639	MCDONALD'S F14136 HOUSTON TX.....	\$2.05
05/06	05/04	9296	THE GOLF RANGE ON RICH HOUSTON TX.....	\$8.00
05/06	05/04	7582	SUBWAY 00375527 HOUSTON TX.....	\$6.50
05/06	05/05	2862	WALGREENS #3328 HOUSTON TX.....	\$32.38
05/09	05/07	7584	ST JUDE MAIN DONATIONS 800-822-6344 TN.....	\$20.00
05/10	05/08	3841	WHATABURGER 131 Q26 HOUSTON TX.....	\$25.43
05/12	05/11	5145	LUBYS CAFE #0085 Q99 HOUSTON TX.....	\$25.93
05/12	05/11	5228	LUBYS CAFE #0085 Q99 HOUSTON TX.....	\$3.24
05/12	05/11	5301	WALGREENS #3328 HOUSTON TX.....	\$30.86
05/12	05/11	1753	MEDICAL ALERT C/O AMAC 866-502-2622 NY.....	\$34.95
05/13	05/11	0232	RANDALLS STORE00010660 HOUSTON TX.....	\$18.38
05/16	05/14	8059	KROGER #161 HOUSTON TX.....	\$24.49
05/16	05/15	8259	SONIC #4152 HOUSTON TX.....	\$10.89
05/19	05/17	0462	AU BON PAIN -MEMORIAL HOUSTON TX.....	\$19.60
05/19	05/18	8298	WALGREENS #5094 HOUSTON TX.....	\$47.61
05/19	05/18	2086	KROGER #161 HOUSTON TX.....	\$114.63
05/20	05/18	3861	VALERO 527 HOUSTON TX.....	\$8.61
05/20	05/18	5379	VALERO 527 HOUSTON TX.....	\$56.81
05/20	05/18	9988	SUBWAY 00375527 HOUSTON TX.....	\$6.82
05/23	05/19	3621	CAFE EXPRESS #11105 HOUSTON TX.....	\$18.80
05/23	05/20	5392	WALGREENS #3328 HOUSTON TX.....	\$19.78
<b>Fees Charged</b>				
05/19	05/19		LATE FEE - PAYMENT DUE ON 05/19 .....	\$35.00
<b>TOTAL FEES FOR THIS PERIOD.....</b>				<b>\$35.00</b>



**May Statement** for activity from Apr. 22, 2011 through May 24, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
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**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Interest Charged</b>				
05/24			INTEREST CHARGE .....	\$25.91
			<b>TOTAL INTEREST FOR THIS PERIOD.....</b>	<b>\$25.91</b>

<b>2011 Totals Year-to-Date</b>	
Total Fees Charged in 2011	\$85.00
Total Interest Charged in 2011	\$60.12

**Interest Charge Calculation**

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	Interest	Annual Percentage Rate	Expires with Statement	Interest Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$3,716.73	\$3,101.59	YES	\$25.91	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO

**Important Messages**

\*\*\* WE ARE HERE TO HELP \*\*\*

Your account is past due. Do you need our help? We understand that you may be feeling the effects of the current economic challenges, and want you to know that we have NEW PAYMENT RELIEF PROGRAMS available to help. PLEASE CALL US at 1-866-951-3862 or GO ONLINE to WWW.MYACCOUNTACCESS.COM and login or enroll in Online Account Access to review your new options.

ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

**To contact us regarding your account... 4037 6600 1389 6626**

**By Telephone:**  
**Every Hour! Every Day!**  
 Voice: 1-800-558-3424  
 TDD: 1-888-352-6455  
 Fax: 1-866-616-1750

**Send Inquiries to:**  
 Cardmember Service  
 P.O. Box 6354  
 Fargo, ND 58125-6354

**Send Payments to:**  
 Cardmember Service  
 P.O. Box 790408  
 St. Louis, MO 63179-0408

**Online**  
 visit our website:  
 myaccountaccess.com



**June Statement** for activity from May 25, 2011 through Jun. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
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**Your Select Rewards Visa® Platinum Card account at a glance ...**

**Account: 4037 6600 1389 6626**

Activity Summary	
Previous Balance .....	\$3,716.73
Payments .....	\$3,911.73CR
Other Credits .....	\$0.00
Purchases .....	\$305.94
Balance Transfers .....	\$0.00
Advances .....	\$0.00
Other Debits .....	\$0.00
Past Due Amount .....	\$0.00
<b>Fees Charged.....</b>	<b>\$65.00</b>
<b>Interest Charged.....</b>	<b>\$0.47CR</b>
New Balance .....	\$175.47
Credit Line .....	\$9,900.00
Available Credit .....	\$9,724.53
Statement Close Date.....	Jun. 22, 2011
Days in Billing Cycle .....	29

Payment Information	
New Balance .....	\$175.47
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
<b>Total New Minimum Payment Due</b>	<b>\$30.00</b>
Payment Due Date.....	Jul. 19, 2011

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of..
Only the minimum payment	6 months	\$185

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$175.47 by 07/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

024037660013896626000030000000175472



To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

000113294 1 AB 0.368 106481135938865 P

NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 203 BLOOMINGDALE CIR  
 VICTORIA TX 77904-3049



Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$175.47
<b>Minimum Payment Due:</b>	<b>\$30.00</b>
<b>Payment Due Date</b>	Enter Amount of Payment Enclosed
<b>Jul. 19, 2011</b>	

**Cardmember Service**

P.O. Box 790408  
 St. Louis, MO 63179-0408



## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:

- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- ▶ We can apply any unpaid amount against your credit limit.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

## Important Information Regarding Your Account

**1. INTEREST CHARGE:** Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



**June Statement** for activity from May 25, 2011 through Jun. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
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**Visa Select Rewards**

Description of Activity	This Statement	Year to Date
Base Reward Points.....	306	5,561
Total .....	306	5,561

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Payments and Other Credits</b>				
05/25	05/24	0069	PAYMENT THANK YOU.....	\$1,852.24CR
05/26	05/26	ET	PAYMENT THANK YOU.....	\$1,864.49CR
06/17	06/17	0000	PAYMENT THANK YOU.....	\$195.00CR
<b>Purchases and Other Debits</b>				
05/26	05/24	1939	TACO CABANA #148 HOUSTON TX.....	\$11.55
05/26	05/24	0250	RANDALLS STORE00010660 HOUSTON TX.....	\$25.17
05/26	05/25	0178	KUHT - TV 713-7488888 TX.....	\$10.00
05/27	05/26	2237	JASON'S DELI # 026 Q64 HOUSTON TX.....	\$10.35
05/31	05/30	4834	WALGREENS #3328 HOUSTON TX.....	\$5.00
05/31	05/30	1458	KROGER #161 HOUSTON TX.....	\$12.98
06/01	05/30	0289	RANDALLS STORE00010660 HOUSTON TX.....	\$22.26
06/02	05/31	3510	WALGREENS #5094 HOUSTON TX.....	\$36.78
06/02	05/31	6850	CAFE EXPRESS #11105 HOUSTON TX.....	\$20.21
06/02	06/01	8721	TX MED CTR-G2 GARAGE HOUSTON TX.....	\$3.00
06/03	06/01	0117	RANDALLS STORE00010132 HOUSTON TX.....	\$5.58
06/03	06/02	3764	WALGREENS #3328 HOUSTON TX.....	\$42.43
06/06	06/02	0915	THE HOME DEPOT #6985 HOUSTON TX.....	\$21.59
06/06	06/02	9466	SUBWAY 00375527 HOUSTON TX.....	\$7.58
06/08	06/06	2427	WHATABURGER 138 Q26 HOUSTON TX.....	\$5.93
06/13	06/09	1676	MHMC-CAFETERIA HOUSTON TX.....	\$6.58
06/14	06/13	0615	MEDICAL ALERT C/O AMAC 866-502-2622 NY .....	\$34.95
06/20	06/19	0103	QUIZNOS SUB #1043 HOUSTON TX.....	\$24.00
<b>Fees Charged</b>				
06/02			COPY REQUEST FEE.....	\$65.00
			<b>TOTAL FEES FOR THIS PERIOD.....</b>	<b>\$65.00</b>
<b>Interest Charged</b>				
05/26			INTEREST REVERSAL.....	\$0.47CR
			<b>TOTAL INTEREST FOR THIS PERIOD.....</b>	<b>\$0.47CR</b>

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



**June Statement** for activity from May 25, 2011 through Jun. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
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### Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\* APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	Interest	Annual Percentage Rate	Expires with Statement	Interest Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$175.47	\$0.00	YES	\$0.00	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO

### Important Messages


Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.


BalanceShield offers Protection from the Unexpected!  
 Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.


Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

### To contact us regarding your account... 4037 6600 1389 6626

 **By Telephone:**  
**Every Hour! Every Day!**  
 Voice: 1-800-558-3424  
 TDD: 1-888-352-6455  
 Fax: 1-866-616-1750

 **Send Inquiries to:**  
 Cardmember Service  
 P.O. Box 6354  
 Fargo, ND 58125-6354

 **Send Payments to:**  
 Cardmember Service  
 P.O. Box 790408  
 St. Louis, MO 63179-0408

 **Online**  
 visit our website:  
[myaccountaccess.com](http://myaccountaccess.com)





**July Statement** for activity from Jun. 23, 2011 through Jul. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 ELN 8 14 Page 1 of 3

**Your Select Rewards Visa® Platinum Card account at a glance ...**

**Account: 4037 6600 1389 6626**

Activity Summary	
Previous Balance .....	\$175.47
Payments .....	\$175.47CR
Other Credits .....	\$0.00
Purchases .....	\$1,172.08
Balance Transfers .....	\$0.00
Advances .....	\$0.00
Other Debits .....	\$0.00
Past Due Amount .....	\$0.00
<b>Fees Charged.....</b>	<b>\$0.00</b>
<b>Interest Charged.....</b>	<b>\$0.00</b>
New Balance .....	\$1,172.08
Credit Line .....	\$9,900.00
Available Credit .....	\$8,727.92
Statement Close Date.....	Jul. 22, 2011
Days in Billing Cycle .....	30

Payment Information	
New Balance .....	\$1,172.08
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
<b>Total New Minimum Payment Due</b>	<b>\$30.00</b>
Payment Due Date.....	Aug. 19, 2011

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of..
Only the minimum payment	3 years	\$1,357
\$37	3 years	\$1,346 (Savings= \$11)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,172.08 by 08/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

024037660013896626000030000001172080



To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$1,172.08
<b>Minimum Payment Due:</b>	<b>\$30.00</b>
<b>Payment Due Date</b>	Enter Amount of Payment Enclosed
<b>Aug. 19, 2011</b>	

000112256 1 AB 0.368 106481178122643 P

NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 203 BLOOMINGDALE CIR  
 VICTORIA TX 77904-3049



**Cardmember Service**

P.O. Box 790408  
 St. Louis, MO 63179-0408



## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:

- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- ▶ We can apply any unpaid amount against your credit limit.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

## Important Information Regarding Your Account

**1. INTEREST CHARGE:** Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



**July Statement** for activity from Jun. 23, 2011 through Jul. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 2 of 3

**Visa Select Rewards**

Description of Activity	This Statement	Year to Date
Base Reward Points.....	1,172	6,733
Total .....	1,172	6,733

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Payments and Other Credits</b>				
07/15	07/15	URE	PAYMENT THANK YOU.....	\$175.47CR
<b>Purchases and Other Debits</b>				
06/23	06/21	6665	CHICK-FIL-A #00943 KATY TX.....	\$8.34
06/24	06/23	2300	JASON'S DELI # 046 Q64 KATY TX.....	\$3.24
06/27	06/25	1182	WALGREENS #3328 HOUSTON TX.....	\$28.60
06/27	06/25	1332	RANDALLS STORE00010660 HOUSTON TX.....	\$113.15
06/30	06/28	7240	MCDONALD'S F14136 HOUSTON TX.....	\$9.18
06/30	06/29	4891	JASON'S DELI # 026 Q64 HOUSTON TX.....	\$12.31
06/30	06/29	3170	KROGER #161 HOUSTON TX.....	\$14.90
07/01	06/29	7046	HEDWIG VILLAGE CITGO HOUSTON TX.....	\$10.00
07/01	06/30	5150	KROGER #161 HOUSTON TX.....	\$29.33
07/05	07/04	8293	WALGREENS #3328 HOUSTON TX.....	\$527.99
07/07	07/05	5020	KROGER #161 HOUSTON TX.....	\$12.39
07/07	07/05	1995	TACO CABANA #148 HOUSTON TX.....	\$10.70
07/08	07/06	4454	JASON'S DELI # 026 Q64 HOUSTON TX.....	\$6.37
07/08	07/06	8151	SUBWAY 00375527 HOUSTON TX.....	\$8.98
07/08	07/06	3296	CVSPHARMACY #7486 Q03 HOUSTON TX.....	\$27.25
07/08	07/07	9024	LUBYS CAFE #0085 Q99 HOUSTON TX.....	\$8.65
07/08	07/07	8045	KROGER #161 HOUSTON TX.....	\$3.90
07/11	07/08	0047	ALL PRO EYEGLASS REPAI HOUSTON TX.....	\$48.00
07/13	07/11	1997	MHMC-CAFETERIA HOUSTON TX.....	\$6.03
07/13	07/12	9542	MEDICAL ALERT C/O AMAC 866-502-2622 NY .....	\$34.95
07/14	07/12	5362	CHEVRON 00200423 HOUSTON TX.....	\$20.00
07/18	07/16	8635	WALGREENS #3328 HOUSTON TX.....	\$60.36
07/18	07/16	0276	RANDALLS STORE00010660 HOUSTON TX.....	\$84.33
07/18	07/14	0753	MHMC-CAFETERIA HOUSTON TX.....	\$6.67
07/20	07/19	1168	HEB #471 HOUSTON TX.....	\$15.13
07/20	07/19	8373	WALGREENS #5094 HOUSTON TX.....	\$57.00
07/21	07/19	8478	SUBWAY 00375527 HOUSTON TX.....	\$4.33

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



**July Statement** for activity from Jun. 23, 2011 through Jul. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 3 of 3

### Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\* APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	Interest	Annual Percentage Rate	Expires with Statement	Interest Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$1,172.08	\$0.00	YES	\$0.00	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO

### Important Messages


Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.


ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.


Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

### To contact us regarding your account... 4037 6600 1389 6626

 **By Telephone:**  
**Every Hour! Every Day!**  
 Voice: 1-800-558-3424  
 TDD: 1-888-352-6455  
 Fax: 1-866-616-1750

 **Send Inquiries to:**  
 Cardmember Service  
 P.O. Box 6354  
 Fargo, ND 58125-6354

 **Send Payments to:**  
 Cardmember Service  
 P.O. Box 790408  
 St. Louis, MO 63179-0408

 **Online**  
 visit our website:  
[myaccountaccess.com](http://myaccountaccess.com)



**August Statement** for activity from Jul. 23, 2011 through Aug. 23, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 ELN 5 8 14 Page 1 of 3

**Your Select Rewards Visa® Platinum Card account at a glance ...**

**Account: 4037 6600 1389 6626**

Activity Summary	
Previous Balance .....	\$1,172.08
Payments .....	\$1,172.08CR
Other Credits .....	\$0.00
Purchases .....	\$790.04
Balance Transfers .....	\$0.00
Advances .....	\$0.00
Other Debits .....	\$0.00
Past Due Amount .....	\$0.00
<b>Fees Charged.....</b>	<b>\$0.00</b>
<b>Interest Charged.....</b>	<b>\$0.00</b>
New Balance .....	\$790.04
Credit Line .....	\$9,900.00
Available Credit .....	\$9,109.96
Statement Close Date.....	Aug. 23, 2011
Days in Billing Cycle .....	32

Payment Information	
New Balance .....	\$790.04
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
<b>Total New Minimum Payment Due</b>	<b>\$30.00</b>
Payment Due Date.....	Sep. 19, 2011

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of...
Only the minimum payment	2 years	\$880

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$790.04 by 09/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

0240376600138966260000030000000790049



To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$790.04
<b>Minimum Payment Due:</b>	<b>\$30.00</b>
<b>Payment Due Date</b>	Enter Amount of Payment Enclosed
<b>Sep. 19, 2011</b>	

000003795 1 SP 106481221470138 E

NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 203 BLOOMINGDALE CIR  
 VICTORIA TX 77904-3049



**Cardmember Service**

P.O. Box 790408  
 St. Louis, MO 63179-0408



## What To Do If You Think You Find A Mistake On Your Statement

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In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:

- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- ▶ We can apply any unpaid amount against your credit limit.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

## Important Information Regarding Your Account

**1. INTEREST CHARGE:** Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



**August Statement** for activity from Jul. 23, 2011 through Aug. 23, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 2 of 3

**Visa Select Rewards**

Description of Activity	This Statement	Year to Date
Base Reward Points.....	790	7,523
Total .....	790	7,523

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Payments and Other Credits</b>				
08/15	08/15	URE	PAYMENT THANK YOU.....	\$1,172.08CR
<b>Purchases and Other Debits</b>				
07/25	07/23	5165	KROGER #161 HOUSTON TX.....	\$32.53
07/28	07/27	1079	KROGER #161 HOUSTON TX.....	\$42.63
07/29	07/27	8675	VALERO 527 HOUSTON TX.....	\$10.00
07/29	07/27	2666	TACO CABANA #148 HOUSTON TX.....	\$13.27
08/01	07/30	0277	KROGER #161 HOUSTON TX.....	\$53.41
08/01	07/31	1408	KROGER #161 HOUSTON TX.....	\$9.66
08/02	08/01	9966	KROGER #161 HOUSTON TX.....	\$5.81
08/02	08/01	0022	KROGER #161 HOUSTON TX.....	\$18.38
08/03	08/01	0587	JAMES CONEY ISLAND #02 HOUSTON TX.....	\$12.83
08/04	08/02	5012	VALERO 527 HOUSTON TX.....	\$35.00
08/04	08/03	4904	HEB #109 HOUSTON TX.....	\$5.01
08/04	08/03	9356	WALGREENS #3328 HOUSTON TX.....	\$2.50
08/05	08/03	7141	SUBWAY 00375527 HOUSTON TX.....	\$6.82
08/05	08/03	3941	BASKIN #360461 Q35 HOUSTON TX.....	\$8.21
08/05	08/03	0275	RANDALLS STORE00010660 HOUSTON TX.....	\$36.68
08/05	08/04	4792	WALGREENS #5094 HOUSTON TX.....	\$21.63
08/08	08/05	1458	RANDALLS STORE00010660 HOUSTON TX.....	\$46.84
08/08	08/05	1179	WALGREENS #3328 HOUSTON TX.....	\$55.25
08/10	08/08	6011	WHATABURGER 138 Q26 HOUSTON TX.....	\$9.16
08/11	08/10	7676	KROGER #161 HOUSTON TX.....	\$89.60
08/12	08/10	1132	SUBWAY 00467548 HOUSTON TX.....	\$12.23
08/12	08/11	9029	MEDICAL ALERT C/O AMAC 866-502-2622 NY.....	\$34.95
08/12	08/11	6241	WALGREENS #3328 HOUSTON TX.....	\$26.00
08/15	08/11	9214	KROGER #161 HOUSTON TX.....	\$22.79
08/17	08/16	0201	QUIZNOS SUB #1043 HOUSTON TX.....	\$13.93
08/18	08/16	2308	TACO CABANA #148 HOUSTON TX.....	\$10.58
08/18	08/17	2250	KROGER #161 HOUSTON TX.....	\$36.45
08/19	08/17	0751	BASKIN #360461 Q35 HOUSTON TX.....	\$5.61
08/22	08/19	3954	CHEVRON 00108123 HOUSTON TX.....	\$30.00
08/22	08/20	2173	KROGER #161 HOUSTON TX.....	\$28.03
08/22	08/21	3622	KROGER #161 HOUSTON TX.....	\$19.53
08/23	08/22	5640	WALGREENS #3328 HOUSTON TX.....	\$14.73
08/23	08/22	0292	MISTER CAR WASH 3 HOUSTON TX.....	\$19.99

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



**August Statement** for activity from Jul. 23, 2011 through Aug. 23, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 3 of 3

### Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\* APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	Interest	Annual Percentage Rate	Expires with Statement	Interest Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$790.04	\$0.00	YES	\$0.00	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO

### Important Messages


Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.


BalanceShield offers Protection from the Unexpected!  
 Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.


Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

### To contact us regarding your account... 4037 6600 1389 6626

 **By Telephone:**  
**Every Hour! Every Day!**  
 Voice: 1-800-558-3424  
 TDD: 1-888-352-6455  
 Fax: 1-866-616-1750

 **Send Inquiries to:**  
 Cardmember Service  
 P.O. Box 6354  
 Fargo, ND 58125-6354

 **Send Payments to:**  
 Cardmember Service  
 P.O. Box 790408  
 St. Louis, MO 63179-0408

 **Online**  
 visit our website:  
[myaccountaccess.com](http://myaccountaccess.com)





**September Statement** for activity from Aug. 24, 2011 through Sep. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 ELN 3 56 8 14 Page 1 of 3

**Your Select Rewards Visa® Platinum Card account at a glance ...**

**Account: 4037 6600 1389 6626**

Activity Summary	
Previous Balance .....	\$790.04
Payments .....	\$790.04CR
Other Credits .....	\$0.00
Purchases .....	\$687.84
Balance Transfers .....	\$0.00
Advances .....	\$0.00
Other Debits .....	\$0.00
Past Due Amount .....	\$0.00
<b>Fees Charged.....</b>	<b>\$0.00</b>
<b>Interest Charged.....</b>	<b>\$0.00</b>
New Balance .....	\$687.84
Credit Line .....	\$9,900.00
Available Credit .....	\$9,212.16
Statement Close Date.....	Sep. 22, 2011
Days in Billing Cycle .....	30

Payment Information	
New Balance .....	\$687.84
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
<b>Total New Minimum Payment Due</b>	<b>\$30.00</b>
Payment Due Date.....	Oct. 19, 2011

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of..
Only the minimum payment	23 months	\$756

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$687.84 by 10/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Please detach and send coupon with check payable to: Cardmember Service

0240376600138966260000030000000687849



To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

000159228 1 AB 0.368 106481263007796 P

NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 203 BLOOMINGDALE CIR  
 VICTORIA TX 77904-3049



Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$687.84
<b>Minimum Payment Due:</b>	<b>\$30.00</b>
<b>Payment Due Date</b>	Enter Amount of Payment Enclosed
<b>Oct. 19, 2011</b>	

**Cardmember Service**

P.O. Box 790408  
 St. Louis, MO 63179-0408



## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:

- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- ▶ We can apply any unpaid amount against your credit limit.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

## Important Information Regarding Your Account

**1. INTEREST CHARGE:** Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



**September Statement** for activity from Aug. 24, 2011 through Sep. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 2 of 3

**Visa Select Rewards**

Description of Activity	This Statement	Year to Date
Base Reward Points.....	688	8,211
Total .....	688	8,211

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Payments and Other Credits</b>				
09/16	09/16	URE	PAYMENT THANK YOU.....	\$790.04CR
<b>Purchases and Other Debits</b>				
08/24	08/22	7875	SUBWAY 00467548 HOUSTON TX.....	\$10.83
08/24	08/22	0790	RANDALLS STORE00010660 HOUSTON TX.....	\$18.84
08/24	08/23	2462	WALGREENS #3328 HOUSTON TX.....	\$17.36
08/25	08/24	6198	LUBYS CAFE #0085 Q99 HOUSTON TX.....	\$3.24
08/25	08/24	6271	LUBYS CAFE #0085 Q99 HOUSTON TX.....	\$5.28
08/26	08/24	7076	SUBWAY 00467548 HOUSTON TX.....	\$11.15
08/26	08/24	0727	RANDALLS STORE00010660 HOUSTON TX.....	\$56.87
08/26	08/25	8586	TARGET 00014357 HOUSTON TX.....	\$4.24
08/29	08/26	8945	59 DINER HOUSTON TX.....	\$28.63
08/29	08/26	0042	ONCOLOGY CONSULTANTS HOUSTON TX.....	\$4.12
08/29	08/26	0029	ONCOLOGY CONSULTANTS P HOUSTON TX.....	\$118.00
08/29	08/27	2319	RANDALLS STORE00010116 HOUSTON TX.....	\$6.79
08/29	08/25	6596	CHICK-FIL-A #00181 HOUSTON TX.....	\$14.66
08/29	08/26	1656	KROGER #161 HOUSTON TX.....	\$36.81
08/30	08/28	0477	RANDALLS STORE00010660 HOUSTON TX.....	\$31.55
09/01	08/30	2448	WALGREENS #5094 HOUSTON TX.....	\$31.37
09/01	08/30	6769	KROGER #161 HOUSTON TX.....	\$6.09
09/06	09/02	6523	WALGREENS #3328 HOUSTON TX.....	\$10.00
09/07	09/06	3905	WALGREENS #3328 HOUSTON TX.....	\$23.50
09/08	09/07	3773	WALGREENS #3328 HOUSTON TX.....	\$12.62
09/14	09/13	6884	MEDICAL ALERT C/O AMAC 866-502-2622 NY .....	\$34.95
09/15	09/13	8361	WALGREENS #3328 HOUSTON TX.....	\$17.98
09/15	09/13	2569	EXXONMOBIL 47304530 HOUSTON TX.....	\$20.00
09/16	09/14	8126	WALGREENS #3328 HOUSTON TX.....	\$2.69
09/16	09/15	0874	WALGREENS #5094 HOUSTON TX.....	\$91.06
09/20	09/19	1010	WALGREENS #13142 HOUSTON TX.....	\$10.00
09/21	09/20	5359	WILCREST PHILL10065282 HOUSTON TX.....	\$20.00
09/22	09/20	1959	RANDALLS STORE00010660 HOUSTON TX.....	\$25.72
09/22	09/21	8686	WALGREENS #3328 HOUSTON TX.....	\$13.49

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65



**September Statement** for activity from Aug. 24, 2011 through Sep. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 3 of 3

### Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\* APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest	Variable	Interest	Annual Percentage Rate	Expires with Statement	Interest Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$687.84	\$0.00	YES	\$0.00	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO

### Important Messages


Reward yourself! Your credit card offers rich rewards like travel, gift cards and cash back. Check out all the rewards available to you by visiting the Rewards Center online or call 1-888-229-8864.


ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.


Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

### To contact us regarding your account... 4037 6600 1389 6626

 **By Telephone:**  
**Every Hour! Every Day!**  
 Voice: 1-800-558-3424  
 TDD: 1-888-352-6455  
 Fax: 1-866-616-1750

 **Send Inquiries to:**  
 Cardmember Service  
 P.O. Box 6354  
 Fargo, ND 58125-6354

 **Send Payments to:**  
 Cardmember Service  
 P.O. Box 790408  
 St. Louis, MO 63179-0408

 **Online**  
 visit our website:  
[myaccountaccess.com](http://myaccountaccess.com)

# Cardmember Service



**October Statement** for activity from Sep. 23, 2011 through Oct. 25, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 ELN 3 14 Page 1 of 3

**Your Select Rewards Visa® Platinum Card account at a glance ...** Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance .....	\$687.84
Payments .....	\$687.84 <sup>CR</sup>
Other Credits .....	\$0.00
Purchases .....	\$641.96
Balance Transfers .....	\$0.00
Advances .....	\$0.00
Other Debits .....	\$0.00
Past Due Amount .....	\$0.00
<b>Fees Charged.....</b>	<b>\$0.00</b>
<b>Interest Charged.....</b>	<b>\$0.00</b>
New Balance .....	\$641.96
Credit Line .....	\$9,900.00
Available Credit .....	\$9,258.04
Statement Close Date.....	Oct. 25, 2011
Days in Billing Cycle .....	33

Payment Information	
New Balance .....	\$641.96
Minimum Payment Due (Current Month)	\$30.00
Minimum Payment Due (Past Due)	\$0.00
<b>Total New Minimum Payment Due</b>	<b>\$30.00</b>
Payment Due Date.....	Nov. 19, 2011

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of...
Only the minimum payment	22 months	\$704

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$641.96 by 11/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

0240376600138966260000030000000641960

# Cardmember Service

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$641.96
<b>Minimum Payment Due:</b>	<b>\$30.00</b>
<b>Payment Due Date</b>	Enter Amount of Payment Enclosed
<b>Nov. 19, 2011</b>	

To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

000004151 1 SP 106481308070766 E

NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 203 BLOOMINGDALE CIR  
 VICTORIA TX 77904-3049



## Cardmember Service

P.O. Box 790408  
 St. Louis, MO 63179-0408



## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:

- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- ▶ We can apply any unpaid amount against your credit limit.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

## Important Information Regarding Your Account

**1. INTEREST CHARGE:** Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

# Cardmember Service



**October Statement** for activity from Sep. 23, 2011 through Oct. 25, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 2 of 3

## Visa Select Rewards

Description of Activity	This Statement	Year to Date
Base Reward Points.....	642	8,853
Total .....	642	8,853

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

## Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Payments and Other Credits</b>				
10/18	10/18	ET	PAYMENT THANK YOU.....	\$687.84CR
<b>Purchases and Other Debits</b>				
09/23	09/21	1833	RANDALLS STORE00010660 HOUSTON TX.....	\$14.14
09/26	09/24	0805	RANDALLS STORE00010660 HOUSTON TX.....	\$56.92
09/26	09/25	4313	WALGREENS #3328 HOUSTON TX.....	\$27.90
09/26	09/22	8748	BASKIN #360461 Q35 HOUSTON TX.....	\$5.61
09/27	09/24	3413	DENNY'S #7687 HOUSTON TX.....	\$24.08
09/28	09/26	2224	WALGREENS #3328 HOUSTON TX.....	\$18.09
09/29	09/27	6233	CVS PHARMACY #8912 HOUSTON TX.....	\$32.23
09/30	09/28	0114	ONCOLOGY CONSULTANTS P HOUSTON TX.....	\$5.00
09/30	09/28	9720	SHELL OIL 57543437701 HOUSTON TX.....	\$2.79
10/03	09/29	1270	RANDALLS STORE00010660 HOUSTON TX.....	\$27.33
10/04	10/03	0264	KROGER #161 HOUSTON TX.....	\$65.87
10/06	10/05	0148	HEB #109 HOUSTON TX.....	\$40.00
10/06	10/05	0028	WALGREENS #5094 HOUSTON TX.....	\$25.73
10/11	10/09	8032	KROGER #161 HOUSTON TX.....	\$20.47
10/11	10/06	1938	KROGER #161 HOUSTON TX.....	\$13.91
10/11	10/07	7741	WALGREENS #3328 HOUSTON TX.....	\$5.00
10/12	10/11	6404	WALGREENS #3328 HOUSTON TX.....	\$2.50
10/12	10/11	6217	MEDICAL ALERT C/O AMAC 866-502-2622 NY.....	\$34.95
10/12	10/11	0016	KUHT - TV 713-7488888 TX.....	\$10.00
10/17	10/14	8252	WALGREENS #3328 HOUSTON TX.....	\$2.50
10/19	10/18	0696	KROGER #161 HOUSTON TX.....	\$34.51
10/20	10/19	5263	WALGREENS #5094 HOUSTON TX.....	\$6.48
10/24	10/21	1511	WALGREENS #5094 HOUSTON TX.....	\$24.48
10/24	10/21	5024	KROGER #161 HOUSTON TX.....	\$29.85
10/24	10/22	6141	WONDER LABORATORIES 800-9921672 TN.....	\$14.30
10/24	10/22	1446	WALGREENS #3328 HOUSTON TX.....	\$14.38
10/24	10/22	0404	RANDALLS STORE00010660 HOUSTON TX.....	\$57.47
10/24	10/21	3351	WALGREENS #5094 HOUSTON TX.....	\$25.47
<b>Fees Charged</b>				
10/25			ANNUAL MEMBERSHIP FEE.....	\$0.00
			<b>TOTAL FEES FOR THIS PERIOD.....</b>	<b>\$0.00</b>

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$150.00
Total Interest Charged in 2011	\$59.65

# Cardmember Service

**October Statement** for activity from Sep. 23, 2011 through Oct. 25, 2011  
NELVA E BRUNSTING  
ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
Page 3 of 3

## Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

<i>Balance Type</i>	<i>Balance By Type</i>	<i>Balance Subject to Interest</i>	<i>Variable</i>	<i>Interest</i>	<i>Annual Percentage Rate</i>	<i>Expires with Statement</i>	<i>Interest Free Period</i>
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$641.96	\$0.00	YES	\$0.00	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO

## Important Messages

How Do You Want Your Cash? You now have the option to choose either statement credit or direct deposit when you redeem points for Cash Back. In the Rewards Center, simply select Deposit to Checking or Savings Account from the Redemption Options menu. Your cash reward will be deposited to your account within three business days.

BalanceShield offers Protection from the Unexpected!  
Get peace of mind knowing your minimum monthly payment can be paid for up to 12 months in the event of hardships like unemployment or disability. These and other benefits cost only \$0.85 per \$100 of your statement balance each month. ENROLL TODAY BY CALLING 877-694-1285.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

## To contact us regarding your account... 4037 6600 1389 6626



**By Telephone:**

**Every Hour! Every Day!**

Voice: 1-800-558-3424  
TDD: 1-888-352-6455  
Fax: 1-866-616-1750



**Send Inquiries to:**

Cardmember Service  
P.O. Box 6354  
Fargo, ND 58125-6354



**Send Payments to:**

Cardmember Service  
P.O. Box 790408  
St. Louis, MO 63179-0408



**Online**

visit our website:  
[myaccountaccess.com](http://myaccountaccess.com)



# Cardmember Service



**November Statement** for activity from Oct. 26, 2011 through Nov. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 ELN 6 14 Page 1 of 3

**Your Select Rewards Visa® Platinum Card account at a glance ...** Account: 4037 6600 1389 6626

Activity Summary	
Previous Balance .....	\$641.96
Payments .....	\$0.00
Other Credits .....	\$16.93CR
Purchases .....	\$504.08
Balance Transfers .....	\$0.00
Advances .....	\$0.00
Other Debits .....	\$0.00
Past Due Amount .....	\$30.00
<b>Fees Charged.....</b>	<b>\$30.00</b>
<b>Interest Charged.....</b>	<b>\$6.12</b>
New Balance .....	\$1,165.23
Credit Line .....	\$9,900.00
Available Credit .....	\$8,734.77
Statement Close Date.....	Nov. 22, 2011
Days in Billing Cycle .....	28

Payment Information	
New Balance .....	\$1,165.23
Minimum Payment Due (Current Month)	\$67.00
Minimum Payment Due (Past Due)	\$30.00
<b>Total New Minimum Payment Due</b>	<b>\$97.00</b>
Payment Due Date.....	Dec. 19, 2011

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on this statement in about...	And you will end up paying an estimated total of...
Only the minimum payment	3 years	\$1,330
\$37	3 years	\$1,338 (Savings= \$8)

If you would like information about credit counseling services, call 866-951-1391.

To reduce or avoid paying additional fees and interest charges on your purchase balance, pay the total new balance of \$1,165.23 by 12/19/11. Any cash balance or balance transfer balance will continue to accrue daily interest until the date your payment is received.

Continued on Next Page

Make a payment online OR Please print out and send this portion of statement with payment to the address listed

# Cardmember Service

0240376600138966260000097000001165233

Your Account Number:	4037 6600 1389 6626
Total New Balance:	\$1,165.23
<b>Minimum Payment Due:</b>	<b>\$97.00</b>
<b>Payment Due Date</b>	Enter Amount of Payment Enclosed
<b>Dec. 19, 2011</b>	

To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

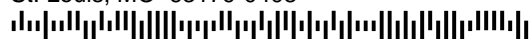
000004239 1 SP 106481348369532 E

NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 203 BLOOMINGDALE CIR  
 VICTORIA TX 77904-3049



## Cardmember Service

P.O. Box 790408  
 St. Louis, MO 63179-0408



## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:

- ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- ▶ We can apply any unpaid amount against your credit limit.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

## Important Information Regarding Your Account

**1. INTEREST CHARGE:** Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

# Cardmember Service



**November Statement** for activity from Oct. 26, 2011 through Nov. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 2 of 3

## Visa Select Rewards

Description of Activity	This Statement	Year to Date
Base Reward Points.....	487	9,340
Total .....	487	9,340

For rewards program inquiries and redemptions, call 1-888-229-8864 from 8:00 am to 11:00 pm (CST) Monday through Friday, 8:00 am to 9:00 pm (CST) Saturday and Sunday. Automated account information is available 24 hours a day, 7 days a week.

## Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Payments and Other Credits</b>				
11/18	11/16	2103	THE HOME DEPOT 571 HOUSTON TX..... MERCHANDISE/SERVICE RETURN	\$16.93CR
<b>Purchases and Other Debits</b>				
10/27	10/25	6653	CVS PHARMACY #8912 HOUSTON TX.....	\$32.23
10/28	10/26	0420	RANDALLS STORE00010660 HOUSTON TX.....	\$30.48
11/07	11/06	4291	WALGREENS #3328 HOUSTON TX.....	\$5.00
11/14	11/11	6627	MEDICAL ALERT C/O AMAC 866-502-2622 NY .....	\$34.95
11/14	11/10	5212	ENTERPRISE RENT-A-CAR HOUSTON TX..... 11/05/11 RENTL: 120645521	\$100.85
11/14	11/10	0048	KUHT - TV 713-7488888 TX.....	\$10.00
11/15	11/14	7989	ROTO-ROOTER SVRCS10045 HOUSTON TX.....	\$216.44
11/16	11/14	6694	THE HOME DEPOT 571 HOUSTON TX.....	\$30.47
11/17	11/15	0061	RANDALLS STORE00010116 HOUSTON TX.....	\$35.56
11/18	11/16	4534	THE HOME DEPOT 571 HOUSTON TX.....	\$8.10
<b>Fees Charged</b>				
11/21	11/19		LATE FEE - PAYMENT DUE ON 11/19 .....	\$30.00
			<b>TOTAL FEES FOR THIS PERIOD.....</b>	<b>\$30.00</b>
<b>Interest Charged</b>				
11/22			INTEREST CHARGE ON PURCHASES.....	\$6.12
			<b>TOTAL INTEREST FOR THIS PERIOD.....</b>	<b>\$6.12</b>

2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$180.00
Total Interest Charged in 2011	\$65.77

# Cardmember Service

**November Statement** for activity from Oct. 26, 2011 through Nov. 22, 2011  
NELVA E BRUNSTING  
ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
Page 3 of 3

## Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\* APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest Rate	Variable	Interest Charge	Annual Percentage Rate	Expires with Statement	Interest Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$1,165.23	\$863.60	YES	\$6.12	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO

## Important Messages

### \*\*\* IMPORTANT CARDMEMBER ALERT \*\*\*

We are concerned that we have not heard from you. Is everything OK?  
Your credit card PAYMENT HAS NOT BEEN RECEIVED and is late.  
We need to hear from you today because your account is currently past due.  
PLEASE CALL US at 1-866-951-3862 or GO ONLINE to [WWW.MYACCOUNTACCESS.COM](http://WWW.MYACCOUNTACCESS.COM),  
login or enroll in Online Account Access to review your payment options.

Order your FREE Online Annual Account Summary, if you haven't already! The summary provides a record of all your 2011 credit card transactions organized into categories for easy identification. Order by December 15, 2011, on the Online Account Access website at [myaccountaccess.com](http://myaccountaccess.com). Your summary will be available online no later than March 1, 2012.

Did you know that as a cardmember you can save up to 25% every time you rent with Avis car rental? Simply mention the Avis code AWD# A072700 when you reserve your car. Reserve at [avis.com](http://avis.com) or call 1-800-331-1212.


Cardmembers can get on the road with special savings! Receive up to 20% off every Budget rental when you make your reservation and use the code BCD# R139300. Reserve at [budget.com](http://budget.com) or call 1-800-527-0700.


ENROLL IN BALANCESHIELD BY CALLING 1-877-694-1285. With BalanceShield, your monthly payment will be paid for up to 12 months in the event of unexpected hardships like unemployment or disability. BalanceShield also cancels the total outstanding balance in the case of loss of life. Coverage costs just \$0.85 per \$100 of your monthly statement balance. ENROLL TODAY.


Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

## To contact us regarding your account... 4037 6600 1389 6626

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**Every Hour! Every Day!**  
Voice: 1-800-558-3424  
TDD: 1-888-352-6455  
Fax: 1-866-616-1750

 **Send Inquiries to:**  
Cardmember Service  
P.O. Box 6354  
Fargo, ND 58125-6354

 **Send Payments to:**  
Cardmember Service  
P.O. Box 790408  
St. Louis, MO 63179-0408

 **Online**  
visit our website:  
[myaccountaccess.com](http://myaccountaccess.com)

# Cardmember Service



**December Statement** for activity from Nov. 23, 2011 through Dec. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 ELN 14 Page 1 of 2

**Your Select Rewards Visa® Platinum Card account at a glance ...**

**Account: 4037 6600 1389 6626**

Activity Summary		Payment Information	
Previous Balance .....	\$1,165.23	New Balance .....	\$0.00
Payments .....	\$1,165.23CR	Minimum Payment Due (Current Month)	\$0.00
Other Credits .....	\$0.00	Minimum Payment Due (Past Due)	\$0.00
Purchases .....	\$0.00	<b>Total New Minimum Payment Due</b>	<b>\$0.00</b>
Balance Transfers .....	\$0.00	Payment Due Date .....	Jan. 19, 2012
Advances .....	\$0.00	<b>Late Payment Warning:</b> If we do not receive your minimum payment by the date listed above, you may have to pay up to a \$35.00 Late Fee.	
Other Debits .....	\$0.00		
Past Due Amount .....	\$0.00		
<b>Fees Charged</b> .....	<b>\$0.00</b>		
<b>Interest Charged</b> .....	<b>\$0.00</b>		
New Balance .....	\$0.00		
Credit Line .....	\$9,900.00		
Available Credit .....	None		
Statement Close Date .....	Dec. 22, 2011		
Days in Billing Cycle .....	30		

**Visa Select Rewards**

Description of Activity	This Statement	Year to Date
Base Reward Points .....	0	9,340
Total .....	0	9,340

**Transactions**

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
<b>Payments and Other Credits</b>				
11/28		ET	PAYMENT THANK YOU .....	\$1,165.23CR

*Continued on Next Page*

*No payment is required, however please use coupon when making additional payments.*

# Cardmember Service

## Zero Balance

To change your address or for Cardmember Service please call:  
 1-800-558-3424 **Every Hour! Every Day!**

000004512 1 SP 106481394122037 E

NELVA E BRUNSTING  
 ELMER H BRUNSTING  
 203 BLOOMINGDALE CIR  
 VICTORIA TX 77904-3049



Your Account Number: 4037 6600 1389 6626
Your account has a zero balance.

## What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

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- ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
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- ▶ We can apply any unpaid amount against your credit limit.

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If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

## Important Information Regarding Your Account

**1. INTEREST CHARGE:** Method of Computing Amount Subject to Interest: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

**2. Payment Information:** Make checks payable to Cardmember Service. Use the enclosed return envelope to mail your payment to: Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408. All payments by check or money order, in U.S. dollars and accompanied by a payment coupon will be credited to your Account on the day of receipt if received at this address by 5:00 p.m. CST on any banking day. Banking days are all calendar days except Saturday, Sunday, and federal holidays. Payments due over a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. Other types of mailed payments will be processed within five banking days of receipt by Cardmember Service and credited to your Account on the day of receipt.

**3. Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.

# Cardmember Service



**December Statement** for activity from Nov. 23, 2011 through Dec. 22, 2011  
 NELVA E BRUNSTING  
 ELMER H BRUNSTING

**Inquiries: 1-800-558-3424**  
 Page 2 of 2

## Transactions

Post Date	Trans Date	Ref. Nbr	Description of Transaction	Amount
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2011 Totals Year-to-Date	
Total Fees Charged in 2011	\$180.00
Total Interest Charged in 2011	\$65.77

## Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

\*\*APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest Rate	Variable	Interest Charge	Annual Percentage Rate	Expires with Statement	Interest Free Period
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	9.24%		NO
**PURCHASES	\$0.00	\$0.00	YES	\$0.00	9.24%		YES
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	20.24%		NO

## Important Messages

Your account has been closed to further use of credit. If you still have cards in your possession, please cut them in half and return them to us.

Each time you or a third party on your behalf, pays your bill by personal check, you authorize us to convert that payment into an electronic debit. If the check is processed electronically, the checking account will be debited for the amount on the check and the debit will appear on your account statement. If you have any questions, please contact us at the Inquiries phone number located on this statement.

## To contact us regarding your account... 4037 6600 1389 6626

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 Voice: 1-800-558-3424  
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 P.O. Box 790408  
 St. Louis, MO 63179-0408

**Online**  
 visit our website:  
[myaccountaccess.com](http://myaccountaccess.com)

